Consolidated financial statements as of and for the years ended December 31, 2020 and 2019 and independent auditors' report



Deloitte
Auditores y Consultores Limitada
Rosario Norte 407
Rut: 80.276.200-3
Las Condes, Santiago
Chile
Fono: (56) 227 297 000
Fax: (56) 223 749 177
deloittechile@deloitte.com
www.deloitte.cl

INDEPENDENT AUDITOR'S REPORT

To Shareholders and the Board of Directors of Banco de Crédito e Inversiones

We have audited the accompanying consolidated financial statements of Banco de Crédito e Inversiones and subsidiaries (the "Bank"), which comprise the consolidated statements of financial position as of December 31, 2020 and 2019, and the related consolidated statements of income, other comprehensive income, changes in equity, and cash flows for the years then ended, and the related notes to the consolidated financial statements.

Management's Responsibility for the Consolidated Financial Statements

Management is responsible for the preparation and fair presentation of these consolidated financial statements in accordance with the accounting standards and instructions issued by the Financial Market Commission; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

Auditors' Responsibility

Our responsibility is to express an opinion on these consolidated financial statements based on our audits. We conducted our audits in accordance with auditing standards generally accepted in Chile. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the consolidated financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the consolidated financial statements.

The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the consolidated financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the Bank's preparation and fair presentation of the consolidated financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Bank's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the consolidated financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of Banco de Crédito e Inversiones and its subsidiaries as of December 31, 2020 and 2019, and the results of their operations and their cash flows for the years then ended in accordance with accounting standards and instructions issued by the Financial Market Commission.

Emphasis of Matter

As detailed in Note 3 and 4 to the consolidated financial statements, dated October 9, 2020, and after having complied with all the requirements and approvals in both Chile and the United States, BCI concluded the acquisition of Executive National Bank through its subsidiary City National Bank of Florida (CNB). Later that same day, the two latter companies merged, and CNB became the successor entity. The transaction price amounted to US\$62 million and it was financed with CNB's own funds. Our opinion is not modified with respect to this matter.

Other matter

The accompanying financial statements have been translated into English for the convenience of readers outside Chile.

January 26, 2021 Santiago, Chile



Consolidated Financial Statements

As of and for the years ended December 31, 2020 and 2019

CONTENT

Consolidated Statements of Financial Position Consolidated Statements of Income Consolidated Statements of Other Comprehensive Income Consolidated Statements of Changes in Equity Consolidated Statements of Cash Flows Notes to the Consolidated Financial Statements

BANCO DE CREDITO E INVERSIONES AND SUBSIDIARIES CONSOLIDATED FINANCIAL STATEMENTS AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

TABLE OF CONTENTS

Conce	hatchil	Financial	Statements

Consolidated Statements of Financial Position	1
Consolidated Statements of Income	2
Consolidated Statements of Other Comprehensive Income	3
Consolidated Statements of Changes in Equity	4
Consolidated Statements of Cash Flows	5
Notes to the Consolidated Financial Statements	
NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES	7
NOTE 2 - ACCOUNTING CHANGES	62
NOTE 3 - SIGNIFICANT EVENTS	62
NOTE 4 – BUSINESS COMBINATION	69
NOTE 5 - INFORMATION BY SEGMENTS	72
NOTE 6 - CASH AND CASH EQUIVALENTS	78
NOTE 7 - TRADING PORTFOLIO FINANCIAL ASSETS	79
NOTE 8 - INVESTMENTS UNDER AGREEMENTS TO RESELL AND LIABILITIES UNDER AGREEMENTS TO REPURCHASE	80
NOTE 9 - DERIVATIVE FINANCIAL AGREEMENTS AND HEDGE ACCOUNTING	82
NOTE 10 - LOANS AND RECEIVABLES FROM BANKS, NET	88
NOTE 11 – LOANS TO AND RECEIVABLES FROM CUSTOMERS, NET	89
NOTE 12 – FINANCIAL INVESTMENTS	97
NOTE 13 - INVESTMENTS IN OTHER COMPANIES	98
NOTE 14 - INTANGIBLE ASSETS	100
NOTE 15 - PROPERTY, PLANT AND EQUIPMENT, NET	104
NOTE 16 - CURRENT AND DEFERRED INCOME TAX	109
NOTE 17 - OTHER ASSETS	116
NOTE 18 – BORROWINGS FROM CUSTOMERS	117
NOTE 19 - BORROWINGS FROM FINANCIAL INSTITUTIONS	118
NOTE 20 - DEBT ISSUED AND OTHER FINANCIAL LIABILITIES	118
NOTE 21 -PROVISIONS	124
NOTE 22 - OTHER LIABILITIES	126
NOTE 23 - CONTINGENCIES AND COMMITMENTS	126
NOTE 24 – SHAREHOLDER 'S EQUITY	131
NOTE 25 - INTEREST INCOME AND EXPENSES AND INDEXATION FOR INFLATION	136
NOTE 26 – FEE AND COMMISSION INCOME AND EXPENSES	138
NOTE 27 - TRADING AND INVESTMENT INCOME, NET	138
NOTE 28 - FOREIGN EXCHANGE RESULTS, NET	139
NOTE 29 - PROVISIONS FOR LOAN LOSSES	140
NOTE 30 - STAFF COSTS	142
NOTE 31 - ADMINISTRATIVE EXPENSES	142
NOTE 32 - DEPRECIATION, AMORTIZATION AND IMPAIRMENT	143
NOTE 33 - OTHER OPERATING INCOME AND EXPENSES	146
NOTE 34 - TRANSACTIONS WITH RELATED PARTIES	147
NOTE 35 - ASSETS AND LIABILITIES AT FAIR VALUE	157
NOTE 36 - RISK MANAGEMENT	161 202
NOTE 37 - MATURITIES OF ASSETS AND LIABILITIES NOTE 38 - FOREIGN CURRENCY	202
NOTE 58 - FUNEION CURRENC I NOTE 39 - SUBSEQUIENT EVENTS	204

BANCO DE CREDITO E INVERSIONES AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF FINANCIAL POSITION

As of December 31, 2020, and 2019 (In millions of Chilean pesos - MCh\$)

	Note	As of December, 31	As of December, 31 2019
ASSETS		MCh\$	MCh\$
Cash and deposits in banks	6	4,597,867	3,153,760
Items in course of collection	6	236,710	310,602
Trading portfolio financial assets	7 8	1,147,279	2,212,257
Investments under agreements to resell Derivative financial agreements and hedge accounting	8	190,248 5,451,897	196,015 4,261,289
Loans and receivables to banks, net	10	356,669	4,201,289
Loans and receivables to customers, net	11	34,718,681	33,212,457
Financial investments available for sale	12	7,996,040	4,011,029
Financial investments held to maturity	12	25,144	7,369
Investments in other companies	13	26,625	27,823
Intangible assets	14	395,276	404,215
Property, plant and equipment, net	15	251,217	250,194
Right-of-use asset	15	204,807	231,344
Current income tax	16	36,270	89,495
Deferred income taxes	16	211,224	103,329
Other assets	17	1,310,345	1,407,802
TOTAL ASSETS		57,156,299	50,336,620
LIABILITIES			
Current accounts and demand deposits	18	19,726,574	14,180,699
Items in course of collection	6	201,438	200,976
Liabilities under agreements to repurchase	8	350,314	909,391
Deposits and other term loans	18	10,839,611	13,372,756
Derivative financial agreements and hedge accounting	9	5,793,354	4,412,365
Borrowings from financial institutions	19	6,270,699	3,482,261
Debt issued	20	7,431,624	7,016,742
Other financial liabilities	20	911,044	1,450,586
Lease liabilities	15	186,293	206,376
Current income tax	16	9,072	1,240
Deferred income taxes	16	22,188	23,829
Provisions	21	441,577	309,040
Other liabilities	22	1,077,806	977,839
TOTAL LIABILITIES		53,261,594	46,544,100
SHAREHOLDERS' EQUITY			
Attributable to equity holders of the Bank:			
Capital		3,655,828	3,394,799
Reserves		109	109
Accumulated other comprehensive income		22,223	114,719
Retained earnings:		(5.750)	
Net income from prior periods	24	(6,758)	402.645
Profit or loss for the year Less: Accrual for minimum dividends	24 24	317,454 (95,236)	402,645 (120,794)
Less. Acctual for minimum dividends	24	(93,230)	(120,794)
TOTAL EQUITY OF EQUITY HOLDERS OF THE BANK Non-controlling interest		3,893,620 1,085	3,791,478 1,042
Non-condoming nactest		1,003	1,042
TOTAL SHAREHOLDERS' EQUITY		3,894,705	3,792,520
TOTAL LIABILITIES AND SHAREHOLDER'S EQUITY		57,156,299	50,336,620

CONSOLIDATED STATEMENTS OF INCOME

For the years ended December 31, 2020 and 2019
(In millions of Chilean pesos - MCh\$)

	_	For the year ended		
	Note _	2020	2019	
		MCh\$	MCh\$	
Interest income	25	2,088,604	2,206,557	
Interest expense	25	(630,063)	(885,063)	
Net interest and indexation income	_	1,458,541	1,321,494	
Fee and commission income	26	433,887	462,313	
Fee and commission expense	26	(98,303)	(110,553)	
Net fee and commission income	_	335,584	351,760	
Trading and investment income, net	27	148,799	183,805	
Foreign exchange results, net	28	44,765	(18,334)	
Other operating income	33	44,639	53,063	
Operating income		2,032,328	1,891,788	
Provision for loan losses and impairment of repossessed assets	29	(653,911)	(415,519)	
OPERATING INCOME, NET OF PROVISION FOR LOAN LOSSES		1,378,417	1,476,269	
Staff costs	30	(522,080)	(483,886)	
Administrative expenses	31	(319,202)	(326,149)	
Depreciation and amortization	32	(109,010)	(103,649)	
Impairment of property, plant and equipment and intangible assets	32	(5,073)	(478)	
Other operating expenses	33	(80,496)	(43,569)	
TOTAL OPERATING EXPENSES	_	(1,035,861)	(957,731)	
TOTAL NET OPERATING INCOME		342,556	518,538	
Share of profit (loss) of investments accounted for using the equity method	13	(358)	12,638	
Income before income tax	_	342,198	531,176	
Income tax expense	16	(24,665)	(128,437)	
Net income from continuing operations	_	317,533	402,739	
Net income from discontinued operations	_	<u> </u>		
CONSOLIDATED NET INCOME FOR THE YEAR	=	317,533	402,739	
Attributable to:				
Equity holders of the Bank		317,454	402,645	
Non-controlling interest		79	94	
Total	_	317,533	402,739	
Earnings per share:				
(stated in Ch\$)				
Basic earnings per share		\$ 2.236	\$ 2.843	
Diluted earnings per share		\$ 2.236	\$ 2.843	

BANCO DE CREDITO E INVERSIONES AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF OTHER COMPREHENSIVE INCOME

For the years ended December 31, 2020 and 2019
(In millions of Chilean pesos - MCh\$)

		For the years ende	d December 31
	Note	2020	2019
		MCh\$	MCh\$
CONSOLIDATED NET INCOME FOR THE YEAR		317,533	402,739
OTHER COMPREHENSIVE INCOME THAT MAY BE RECLASSIFIED TO THE STATEMENT OF INCOME			
Net gain resulting on revaluation of financial investments available for sale		42,487	53,539
Net (loss) on cash flow hedge derivatives		(49,503)	(114,826)
(Loss) income - cumulative translation adjustment		(95,503)	100,778
Other comprehensive income before income tax		(102,519)	39,491
•			
Income tax effect on other comprehensive income- items that may be classified to the statement of income	16	10,023	29,782
Total other comprehensive income that may be reclassified to the statements of income for the year		(92,496)	69,273
OTHER COMPREHENSIVE INCOME THAT WILL NOT BE RECLASSIFIED TO THE STATEMENT OF INCOME		(36)	94
TOTAL OTHER COMPREHENSIVE (LOSS) INCOME		(92,532)	69,367
CONSOLIDATED TOTAL COMPREHENSIVE INCOME FOR THE YEAR		225,001	472,106
Attributable to:			
Equity holders of the Bank		224,958	471,918
Non-controlling interest		43	188
Comprehensive income per share attributable to equity holders of the Bank:			
Basic comprehensive income per share		\$1.585	\$3,333
Diluted comprehensive income per share		\$1.585	\$3.333

BANCO DE CREDITO E INVERSIONES AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF CHANGES IN EQUITY For the years ended December 31, 2020 and 2019

(In millions of Chilean pesos - MCh\$)

Accumulated Other Comprehensive

				Income	•			Retained earnings:			Total Equity			
	Paid-in Capital MCh\$	Reserves MCh\$	Investment instruments available for sale MCh\$	Cash flows hedges MCh\$	Cumulative translation adjustment MCh\$	Income tax MCh\$	Total MCh\$	Retained earnings MCh\$	Net Income for year MCh\$	Minimum dividends provision MCh\$	Total MCh\$	Total attributable to equity holders of the Bank MCh\$	Non- controlling interest MCh\$	Total equity MCh\$
As of January 1, 2020 Transfer to retained	3,394,799	109	35,479	(126,789)	175,490	30,539	114,719	-	402,645	(120,794)	281,851	3,791,478	1,042	3,792,520
earnings Dividends paid	-	-	-		-	-	-	402,645 (141,616)	(402,645)	120,794	(20,822)	(20,822)	-	(20,822)
Retained earnings Other equity transactions	261,029	-	-	-	-	-	-	(261,029) (6,758)	-	-	(261,029) (6,758)	(6,758)	-	(6,758)
Other comprehensive income Net income for the year	-	-	42,487	(49,503)	(95,503)	10,023	(92,496)	-	-	-	-	(92,496)	(36)	(92,532)
2020 Provision for minimum	-	-	-	-	-	-	-	-	317,454	-	317,454	317,454	79	317,533
dividends 2020	-	-	-	-	-	-	-		-	(95,236)	(95,236)	(95,236)	-	(95,236)
As of December 31, 2020	3,655,828	109	77,966	(176,292)	79,987	40,562	22,223	(6,758)	317,454	(95,236)	215,460	3,893,620	1,085	3,894,705
As of January 1, 2019 Transfer to retained	3,134,898	109	(18,060)	(11,963)	74,712	757	45,446	-	395,794	(118,738)	277,056	3,457,509	854	3,458,363
earnings	-	-	-	-	-	-	-	395,794	(395,794)	-	-	-	-	
Dividends paid Capitalization of reserves	259,901	-	-	-	-	-	-	(135,893) (259,901)	-	118,738	(17,155) (259,901)	(17,155)	-	(17,155)
Other comprehensive income Net income for the year	-	-	53,539	(114,826)	100,778	29,782	69,273	-	-	-	-	69,273	94	69,367
2019 Provision for minimum	-	-	-	-	-	-	-	-	402,645	-	402,645	402,645	94	402,739
dividends 2019	-	-	-	-	-	-			-	(120,794)	(120,794)	(120,794)	-	(120,794)
As of December 31, 2019	3,394,799	109	35,479	(126,789)	175,490	30,539	114,719		402,645	(120,794)	281,851	3,791,478	1,042	3,792,520

CONSOLIDATED STATEMENTS OF CASH FLOWS

For the years ended December 31, 2020 and 2019
(In millions of Chilean pesos - MCh\$)

		For the years ended December 31,			
		2020	2019		
	Note	MCh\$	MCh\$		
CASH FLOWS PROVIDED BY (USED IN) OPERATING ACTIVITIES:					
INCOME BEFORE INCOME TAX		342,198	531,176		
Charges (credits) to income not representing cash flows:					
Depreciation and amortization	32	109,010	103,649		
Impairment of property, plant and equipment and intangible assets	32	5,073	478		
Provision for loan losses and impairment of repossessed assets		720,482	480,074		
Adjustment to fair value of financial instruments	12	(2,850)	(7,654)		
Share of profit on investments accounted for under the equity method Net gain from sale of repossessed assets	13 33	358 (1,953)	(12,638) (4,776)		
Gain from sale of property, plant and equipment	33	(2,077)	(5,078)		
Loss on sale of property, plant and equipment	33	32	10		
Write-off of repossessed assets	33	1,487	3,934		
Net interest and indexation income		(1,458,541)	(1,321,494)		
Net fee and commission income		(335,584)	(351,760)		
Other (credits) charges to income that do not represent cash flows		(15,881)	261,900		
Changes in assets and liabilities affecting operating cash flows:					
Net decrease (increase) in loans and receivables to banks		97,884	(124,093)		
Net (increase) in loans and receivables to customers		(2,117,990)	(4,059,050)		
Net (increase) in investments		(2,328,178)	(861,571)		
Net increase in current accounts and other demand deposits		5,545,687	1,957,830		
Net decrease (increase) in liabilities under agreements to repurchase Net (decrease) increase in term deposits and savings accounts		(607,116) (2,429,858)	261,538 1,036,235		
Net (decrease) increase in term deposits and savings accounts Net (decrease) increase in borrowing from financial institutions		(556,185)	221,479		
Net (decrease) increase in other financial liabilities		(538,745)	694,361		
Proceeds from loans from (paid to) Central Bank of Chile (long-term)		3,904,285	(10,503)		
Proceeds from foreign borrowings (long-term)		1,129,610	3,029,326		
Repayment of foreign borrowings (long term)		(1.671.046)	(2,516,908)		
Income tax refunded (paid)	16	73,513	(128,437)		
Interest and indexation received		2,017,228	2,103,333		
Interest and indexation paid		(406,855)	(501,112)		
Fees and commissions received	26	433,887	462,313		
Fees and commissions paid Total cash flows provided by (used in) operating activities	26	(98,303) 1,809,572	(110.553) 1,132,009		
		-,,	_,,		
CASH FLOW (USED IN) INVESTING ACTIVITIES:		()			
Purchase of property, plant and equipment	15	(23,790)	(33,643)		
Proceeds from sale of property, plant and equipment Purchase of intangible assets	14	10,155 (75,517)	4,098 (80,255)		
Investments in other companies	13	(392)	(98)		
Acquisition of Servicios Financieros	13	(3)2)	(1,693)		
Acquisition of Executive National Bank	4	57,852	-		
Sale of investments in other companies	13	-	29,029		
Dividends received from investments in other companies	13	388	224		
Sale of repossessed assets		14,165	13,560		
Net increase (decrease) in other assets and liabilities		300,395	(215,492)		
Total cash flows provided by (used in) investing activities		283,256	(284,270)		
CASH FLOWS PROVIDED BY (USED IN) FINANCING ACTIVITIES:		(0.570)	// 20 -		
Redemption of letters of credit		(3,679)	(4,397)		
Bond issuance Bond redemption		405,992 (366,126)	1,273,626		
Lease interest and indexation		(4.149)	(789,206)		
Dividends paid		(141,616)	(135,893)		
Total cash flows provided by (used in) financing activities		(109,578)	344,130		
NET Increase IN CASH AND CASH EQUIVALENTS FOR THE YEAR		1,545,732	317,222		
EFFECT OF EXCHANGE RATE CHANGES ON CASH AND CASH			<u> </u>		
EQUIVALENTS		437,518	874,647		
CASH AND CASH EQUIVALENTS AT THE BEGINNING OF THE YEAR		3,431,728	2,239,859		
CASH AND CASH EQUIVALENTS AT THE END OF THE YEAR	6	5,414,978	3,431,728		

BANCO DE CREDITO E INVERSIONES AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF CASH FLOWS

For the years ended December 31, 2020 and 2019

(In millions of Chilean pesos - MCh\$)

Reconciliation of provisions for loan losses to consolidated statements of cash flows for the year

	Note	For the years ended December 31			
		2020	2019		
		MCh\$	MCh\$		
Provision for loan losses presented in the consolidated statements of cash flows		720,482	480,074		
Recovery of loans previously written off	=	(66.571)	(64,555)		
Provision for loan losses	29	653,911	415,519		

The following table details the changes in liabilities originated from financing activities, including those changes that represent and do not represent cash flows as of December 31, 2020 and 2019.

					Changes that do not represent cash flows			Ending balance 12-31-2020
Liabilities arising from financing activities	Beginning balance 1-1- 2020	Cash flow from financing activities		ctivities	Acquisition	Changes in fair value	Interest and Indexation	
		Received	Paid	Total				
	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$
Letters of credit	9,629	_	(3,679)	(3,679)	_	-	561	6,511
Bonds	7,007,113	405,992	(366,126)	39,866	_	53,294	324,841	7,425,114
Lease interest	-	-	(4,149)	(4,149)	_	-	-	(4,149)
Dividends		_	(141,616)	(141,616)	_	-	-	(141,616)
Total	7,016,742	405,992	(515,570)	(109,579)	-	53,294	325,402	7,285,860

	Changes that do not represent cash flows					resent cash flows	Ending balance 12/31/2019	
Liabilities arising from financing activities	Beginning balance 1- 1-2019	Cash flow f	Cash flow from financing activities		Acquisition	Changes in fair value	Interest and Indexation	
		Received	Paid	Total				
	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$
Letters of credit	13,232	-	(4,397)	(4,397)	-	-	794	9,629
Bonds	5,964,716	1,273,626	(789,206)	484,420	-	246,937	311,040	7,007,113
Dividends	-	-	(135,893)	(135,893)	-	-	-	(135,893)
Total	5,977,948	1,273,626	(929,496)	344,130	-	246,937	311,834	6,880,849

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

GENERAL INFORMATION

a) The Bank

Banco de Credito e Inversiones or Banco BCI (hereinafter the "Bank") is a bank incorporated in Chile and regulated by the Financial Market Commission (hereinafter the "FMC"), according to the General Banking Act as amended by Act No. 21,130, which establishes the FMC as a regulator effective as of June 1, 2019 (Official Gazette No. 42,343 of May 2, 2019). The registered office of the Bank is located at 125 El Golf Avenue, Las Condes, Santiago. The consolidated financial statements as of and for the years ended December 31, 2020 and 2019, include financial information of the Bank and its subsidiaries listed below, as well as its Miami branch. The Bank's business consists of all the businesses and transactions permitted by the General Banking Law, including retail, corporate and real estate banking, large and medium size companies' services, private banking and asset management services.

b) Basis of preparation of the consolidated financial statements

These Consolidated Financial Statements have been prepared in accordance with the Compendium of Accounting Standards and instructions issued by the Commission for the Financial Market (hereinafter "CMF"), a regulatory body created by Act No. 21,000, which in paragraph 6, article 5, states that the CMF is entitled to "establish the standards for the preparation and presentation of annual reports, balance sheets, statements of financial position and other financial statements of the audited entities, and to determine the principles that govern their accounting. In all matters not covered by this Act, audited entities must adhere to the generally accepted accounting criteria (provided they are compatible with the CMF instructions), which are the technical standards issued by the Chilean Institute of Accountants and which match the International Financial Reporting Standards (IFRS) issued by the International Accounting Standards Board (IASB). In case of any discrepancy between IFRS and CMF ("The Compendium"), the latter should be followed.

Notes to the consolidated financial statements contain additional information to that presented in the consolidated statements of financial position, consolidated statements of income, consolidated statements of other comprehensive income, consolidated statements of changes in equity and consolidated statements of cash flows.

The Consolidated Financial Statements of the Bank and subsidiaries as of and for the year ended December 31, 2020 have been approved and authorized for issuance by the Board of Directors in a meeting held on January 26, 2021.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

c) Controlled companies (subsidiaries)

The consolidated financial statements as of and for the years ended December 31, 2020 and 2019 include financial information of the Bank and controlled companies (subsidiaries) (hereinafter the "Group"). Control is achieved when the Bank is exposed, or is entitled, to variable returns from its involvement in the investee and could influence those returns through its power over it.

Specifically, control is achieved when the following conditions are met:

- I. Power over the investee (i.e.: consists of having the rights that give the Bank the current ability to direct relevant activities of the investee);
- II. is exposed, or has rights, to variable returns from the Bank's involvement with the investee; and
- III. can use power over the investee to affect the amount of returns.

When the Bank has less than most voting rights of an investee, it has power over the investee when the voting rights are enough to give it the practical ability to direct the relevant activities of the investee unilaterally. The Bank considers all relevant facts and circumstances in assessing whether the Bank's voting rights in an investee are enough to give it power, including:

- The size of Bank's voting rights relative to the size and dispersion of the other vote holders.
- Potential voting rights held by the Bank, other vote holders or other parties.
- Rights arising from other contractual arrangements.
- Any additional facts and circumstances that indicate the Bank has, or does not have, the current ability to direct relevant activities, at the time decisions need to be taken, including voting patterns at previous shareholders' meetings.

The Bank reassesses whether it controls an investee if facts and circumstances indicate there are changes in one or more of the three elements of control listed above.

Consolidation of a subsidiary ceases when the Bank loses control of the subsidiary. Income and expenses of a subsidiary disposed of during the year are included in the Consolidated Statements of Financial Position until the date when the Bank ceases to control the subsidiary.

The consolidated financial statements include financial information of the Bank and its subsidiaries, as well as adjustments and reclassifications made to the consolidated financial statements of subsidiaries to bring their accounting policies into line with the Bank's accounting policies. All intragroup assets and liabilities, equity, income, expenses and cash flows relating to transactions between members of the Group are eliminated in full on consolidation.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

In addition, third party interest in the equity of the Bank is presented as "Non-controlling Interest" in the Consolidated Statements of Financial Position. Its share in profit or loss is presented as "Consolidated net income for the year attributable to non-controlling interest" in the Consolidated Statements of Income.

The following table represents the entities over which the Bank exercises control and therefore are included in the consolidation:

i. Entities controlled by the Bank through controlling interest:

		% Int	erest	
	Dire	ect	Ind	irect
Entity	2020	2019	2020	2019
	%	%	%	%
Análisis y Servicios S.A.(in liquidation)	99.00	99.00	1.00	1.00
BCI Asset Management Administradora General de Fondos S.A.	99.90	99.90	0.10	0.10
BCI Asesoría Financiera S.A.	99.00	99.00	1.00	1.00
BCI Corredor de Bolsa S.A.	99.95	99.95	0.05	0.05
BCI Corredores de Seguros S.A.	99.00	99.00	1.00	1.00
BCI Factoring S.A.	99.97	99.97	0.03	0.03
BCI Securitizadora S.A.	99.90	99.90	-	-
Banco de Crédito e Inversiones Sucursal Miami	100.00	100.00	-	-
Servicio de Normalización y Cobranza, Normaliza S.A.	99.90	99.90	0.10	0.10
BCI Securities INC.	99.90	99.90	0.10	0.10
BCI Corredores de Bolsa de Productos S.A.	99.00	99.00	1.00	1.00
BCI Financial Group, INC. and Subsidiaries	100.00	100.00	-	-
Servicios Financieros y Administración de Créditos Comerciales S.A.	99.98	99.98	0.02	- 0.02
Administradora de Tarjetas Servicios Financieros Limitada.	99.99	99.99	0.01	0.01
SSFF Corredores de Seguros y Gestión Financiera Limitada.	99.00	99.00	1.00	1.00
Sociedad de Servicios de Comercialización y Apoyo Financiero y de				
Gestión SSFF Limitada.	99.99	99.99	0.01	0.01
Servicios y Cobranzas SEYCO Limitada.	99.00	99.00	1.00	1.00

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

Information and corporate purposes of the entities controlled by the Bank, are as follows:

Analisis y Servicios S.A. (in liquidation), was established as a closely held corporation by public deed dated August 19, 1996 and started its operations on November 1, 1996. Its corporate purpose is conducting activities on behalf of financial institutions, pre-evaluation of all financial products and services these institutions are involved in and performance of all activities or operations necessary for the pursuit of its objective.

On November 15, 2019, the Financial Market Commission was requested to approve the dissolution of the company Analisis Servicios S.A. This company's shareholders are Banco de Crédito e Inversiones with a 99% interest and BCI Corredor de Bolsa, S.A. with a 1% interest, respectively. The dissolution was approved by the Board of Directors of BCI at its meeting on August 27, 2019.

On December 12, 2019, the Council of the Financial Market Commission approved the request in ordinary meeting number 161. As of December 31, 2020, the company is in a liquidation process.

BCI Asset Management Administradora de Fondos S.A. was incorporated by public deed dated January 7, 1988. Its corporate purpose is management of all types of mutual funds, investment funds and individual portfolios regulated by Law No, 20,712, including the development of voluntary pension savings plans "Voluntary Pension Savings" ("APV" for its acronym in Spanish) and "Collective Voluntary Pension Savings" ("APVC" for its acronym in Spanish), other complementary activities authorized by the Commission for the Financial Market (Former SVS, current CMF) through Circular No, 1,566 of 2001, and the administration of third parties' funds and portfolios, authorized by Circular No, 1,897 of 2008.

BCI Asesoria Financiera S.A. was established as a closely held corporation by public deed dated October 23, 1992. Its corporate purpose is provision of advice on the analysis, evaluation and search of alternative financing sources, on the restructuring of liabilities, on the negotiations to acquire, capitalize, sell or merge companies, on the issuance and placement of bonds and debentures and on the placement of equity.

BCI Corredor de Bolsa S.A. was incorporated by public deed dated July 24, 1987. Its corporate purpose is provision of financial instruments brokering operations, and in general, all the activities permitted to a stockbroker by the law.

BCI Corredores de Seguros S.A. was incorporated by public deed dated January 15, 1997. Its corporate purpose is provision of remunerated brokering operations with general and life insurance contracts with any insurance company located in the country, and the provision of advisory services and services related to the contracting of insurance.

BCI Factoring S.A. was incorporated by public deed dated December 13, 1994. Its corporate purpose is provision of all kinds of factoring services; acquisition and discounting of documents and commercial papers, in general, development and operation of different types of factoring businesses; investment, reinvestment and acquisition of dues, shares or rights, all types of movable, tangible or intangible property, real estate, and legal entities, civil societies, companies or associations; or realisation of takeovers, investment in all kinds of securities; management and exploitation of such property under any title; and receiving profit from them.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

BCI Securitizadora S.A. was established as a closely held corporation by public deed dated March 1, 2001. Its corporate purpose is the acquisition of the credits referred to in Article No, 135 of Law No, 18,045 (i.e. mortgage loan, finance leases, concession rights) or the rules that replace or complement it, and the issuance of debt securities, short or long term, causing for each issuance the formation of capital separate from its own, supervised by the Commission for the Financial Market ("CMF", formerly the SVS).

Banco de Credito e Inversiones Sucursal Miami is a branch of Banco de Credito y Inversiones, established in the state of Florida in the United States of America. The branch was initially authorized to operate as an international banking agency by the Department of Banking and Finance of the state of Florida on May 10, 1999. The branch is not a separate legal entity, it carries out banking activities that provide a complete range of banking services to national and foreign physical persons and legal entities, mainly from Latin America.

Servicio de Normalizacion y Cobranza, Normaliza S.A. is closely held corporation, which was incorporated by public deed dated June 8, 1990. Its corporate purpose is the provision of extrajudicial collection services, on its own account or on behalf of others, on any document representing liability, as well as performance of the background check of physical persons or legal entities, the delivery of commercial reports and any other business that the stockholders agree to execute.

BCI Securities INC. was established in the state of Florida, United States of America on July 6, 2011. Its corporate purpose is to buy and sell stocks, mutual funds, corporate debt, US government bonds, sovereign debt, and call and put options for its customers, primarily residents of South America. BCI Securities Inc. may establish network agreements with banks, savings banks or credit unions. This investment was authorized by the Financial Market Commission on January 10, 2013, and by the Central Bank of Chile on February 21, 2013. It began operations on March 1, 2016.

BCI Corredores de Bolsa de Productos S.A. was established by public deed dated April 16, 2015. Its sole corporate purpose is to act as intermediary in operations with agricultural products, as established in Articles Four and Five of the Law No, 19,920, as broker of agricultural products, including the purchase or sale of products in the Agricultural Products Stock Exchange for its own benefit with the aim of transferring rights thereto, and the complementary activities authorized by the Commission for the Financial Market for which it may execute all actions and enter into all contracts and act as intermediary in operations of the Agricultural Products Stock Exchange, according to the regulation in force.

BCI Financial Group, INC. and Subsidiaries, a parent company of City National Bank (CNB), was acquired in 2015. CNB is a banking financial institution established in 1946 with headquarters in Miami, offering a wide range of financial products (including real estate, commercial and consumer banking) to more than 22,000 customers, with 26 branches in four Florida counties. On March 10, 2017, the FMC issued Letter No, 02751, which granted approval to carry out leasing transactions through a new subsidiary of CNB The new subsidiary of CNB is a corporation that began operations on June 28, 2017 under the corporate name of City National Capital Finance, Inc. (CNCF). On August 1, 2018, the subsidiary City National Capital Finance, Inc. (CNCF) changed its name to BCI CAPITAL, INC.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

Servicios Financieros y Administración de Créditos Comerciales S.A., acquired on December 2018, was established as a limited liability company by public deed on November 4, 1997; and has undergone several changes. According to its current corporate purpose, it issues credit cards and conducts complementary activities authorized by the FMC through the general regulations of credit card issuance; granting of loans as a subsidiary of the Bank on an enhanced basis.

Administradora de Tarjetas Servicios Financieros Limitada; acquired on December 2018, was established as a closely held corporation by public deed on August 6, 1998 and has undergone several modifications. Its current corporate purpose is service and development of all kinds of activities related to debit, credit and prepaid cards in accordance with Central Bank of Chile's Compendium of Financial Standards and other applicable norms including but not limited to the following: (i) service of supply of physical payments cards; (ii) service, maintenance and management of computer systems for operations and issuance of cards and; (iii) any other activities connected and complementary to the operation and issuance of payment cards, on condition that said services and activities do not involve the payment of benefits owed to subsidiaries for the use of said instruments.

Sociedad de Servicios de Comercialización y Apoyo Financiero y de Gestión SSFF Limitada, acquired on December 2018, was established as a limited liability company by public deed on April 6, 2005 and has had several modifications. Its current corporate purpose is /i/ service of supply of management and aftermarket and customer support, related to allocation, performance and maintenance of arranged products with banks, subsidiaries and support companies, and /ii/ promotions and distributions services of banking products, subsidiaries and support companies. The previously described activities could be performed by the entity or delegated to third parties acting on their behalf. In general, the entity could develop any other commercial activities that members decide to either complement the objective or result in a better performance.

Servicios y Cobranzas SEYCO Limitada, also acquired on December 2018 and established as a limited liability company by public deed on March 31, 2010 has had several amendments. Its corporate purpose is framed in: (a) provision of preliminary and judicial collection services for all types of payment obligations, regardless of their cause or origin; (b) debt collection services; including but not limited to debt collection services by third parties for the payment of all kind of payment obligations (c) document custody and administrative proceedings;(d) the rendering of marketing services, programming or execution of campaigns, database preparation, necessary or recommended for debt collection services; (e) collection, storage, custody, administration, processing, studies and data analysis, background and information for debt collection services; (f) acquiring or participating in other companies, subject to the requirements and limitations established in current regulations. The previously described activities could be performed by the entity or delegated to third parties acting on their behalf. The entity may execute all necessary contracts with respect thereto.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

SSFF Corredores de Seguros y Gestión Financiera Limitada. Acquired on December 2018 and established as a limited liability company by public deed on November 17, 2004 has had several amendments. Its current corporate purpose is: (a) supply the intermediation and advisory services between general and life insurance of any national insurance company and natural and legal persons. Notwithstanding the foregoing, the entity could develop activities such as home, roadside, legal and medical assistance regarding goods and services supplied by third parties; (b) pension advisory services in accordance with Executive Order number 3500 subject to the provisions of Article 70 bis of the General Banking Law, its modifications or replacements. The entity may execute all necessary contracts for the given purpose or business development or related to the investment of the available funds of the company.

ii. Entities controlled by the Bank through other considerations:

Although the Bank holds less than most voting rights in the following companies, they are considered subsidiaries since the Bank exercises control through ability to direct the relevant activities and oversight of financial and operational policy decisions:

	%Interest				
	Dire	Indirect			
Entity	2020	2019	2020	2019	
	%	%	%	%	
BCI Activos Inmobiliarios Fondo de Inversión Privado (1)	40.00	40.00	-	-	
Fondo de Inversión Privado BCI LMV II (2)	100.00	100.00	-	-	
Incentivos y Promociones Limitada (3)	SE	SE	SE	SE	

- (1) Fund over which BCI Asset Management Administradora General de Fondos S.A. subsidiary, has control.
- (2) This Fund has been organized and established by the subsidiary BCI Asset Management Administradora General de Fondos S.A., who manages it in its entirety.
- (3) Structured Entity ("SE") is responsible for the promotion of credit and debit card products. The Bank does not hold any ownership interest in that company and does not exercise control, however its revenue depends on the Bank.

d) Associates and Joint Ventures

An associate is an entity over which the Bank has significant influence but over which the Bank does not have control. Significant influence is the power to participate in the financial and operational policy decisions of the investee but is not control or joint control.

Joint venture is an entity over which there is joint control, which occurs only when the strategic decisions regarding both financial and operating activities require the unanimous consent of the parties that are sharing control.

A joint operation is a joint arrangement whereby the parties that have joint control over the agreement (that is, the joint operators) have rights derived from the assets and obligations derived from the liabilities, related to the arrangement.

A joint venture is a joint arrangement whereby the parties that have joint control over the arrangement (that is, the participants in a joint venture) have rights over the net assets related to the arrangement.

Joint ventures and those over which significant influence is exercised are accounted for under the equity method and initially recognized at cost; their carrying amount is increased or decreased to recognize the corresponding proportion in net income and other comprehensive income. Dividends received are recognized by decreasing the investment carrying amount.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

If the acquisition cost is lower than the fair value of the net assets of the acquired associate, the difference is recognized directly in profit or loss and is presented in the line "Other Income (Loss)". Investments in associates and joint ventures are presented in the Consolidated Statements of Financial Position in the line "Investments accounted for using the equity method." Only if the investor has incurred legal or constructive obligations, or has made payments on behalf of the associate or the joint venture, should they recognize a negative carrying amount, otherwise the investment alternatively would be recognized at zero until such time as it generates profits that reverse the negative equity.

The following entities are considered associates:

	Interest		
<u>Company</u>	2020	2019	
	%	%	
Centro de Compensación Automatizado S.A.	33.33	33.33	
AFT S.A.	20.00	20.00	
Nexus S.A.	14.81	14.81	
Redbanc S.A.	12.71	12.71	
Servicio de Infraestructura de Mercado OTC S.A.	13.61	13.61	
Combanc S.A.	11.74	11.74	
Transbank S.A.	8.72	8.72	
Sociedad Interbancaria de Depósitos de Valores S.A.	7.03	7.03	
Pagos y Servicios S.A.	49.9	-	

The following entities are considered joint ventures:

	Interest		
<u>Company</u>	2020	2019	
	%	%	
Artikos Chile S.A.	50.00	50.00	
Servipag Ltda.	50.00	50.00	

Entities in the table above, in which the Bank holds less than 20%, are still considered associates given the Bank's ability to appoint a member to their Board of Directors, one consideration in determining significant influence over such associates.

e) Investments in other companies

In this category are presented those entities over which the Bank has neither control nor significant influence. It includes interests in local and foreign companies, which according to FMC regulations, are recorded at cost and subject to impairment tests when indicators have been identified.

As of December 31, 2020, and 2019, the Bank has investments in the following companies: SWIFT, BLADEX and others.

f) Basis of consolidation

The consolidated financial statements comprise financial information of the Bank and its subsidiaries as of December 31, 2020 and 2019, and for the years then ended.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

The subsidiaries' financial statements (including the structured entity controlled by the Bank), were aligned with the financial statements of the Bank according to the rules set in the Compendium of Accounting Standards and Instructions issued by the FMC.

The intercompany balances and any income or expense arising from intercompany transactions between Group entities are eliminated in full in the consolidation process. The unrealized income or expense arising from transactions with associates are eliminated to the extent of the Group's interest in these companies.

For the purposes of presenting consolidated financial statements, the assets and liabilities of the foreign consolidated entities whose functional currencies are other than the Chilean Peso are translated into the presentation currency as follows:

- a. Assets and liabilities for each statement of financial position presented (i.e. including comparatives) shall be translated at the closing rate at the date of that statement of financial position.
- b. Income and expenses for each statement presenting profit or loss shall be translated at the average rate for the year.
- c. Share capital and other components of equity are translated at the historical exchange rate at the date of acquisition or approval.
- d. The exchange differences that arise in the translation of the financial statements are recorded in the caption "Cumulative translation adjustment" within the consolidated statement of other comprehensive income for the period.

g) Non-controlling interest

Non-controlling interest represents the portion of profit or loss and net assets of subsidiaries not owned, directly or indirectly, by the Bank. Non-controlling interests are presented separately in the consolidated statements of income, the consolidated statements of other comprehensive income and consolidated statements of financial position.

h) Functional currency

The Bank has determined its functional currency and presentation currency as the Chilean Peso (Ch\$). Likewise, all the entities of the Group have determined the Chilean Peso as the functional currency, except for BCI Financial Group, Inc. and subsidiaries and BCI Securities, Inc. which have determined the US dollar as their functional currency.

All the information presented in Chilean Pesos has been rounded to the closest millions of Chilean Pesos.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

i) Transactions in foreign currency

Transactions denominated in currencies different from the Chilean peso are considered as denominated in "foreign currency." Transactions carried out by each entity in currencies other than its functional currency are recognized using the exchange rates prevailing at the date of the transaction. During the year, the differences that arise between the prevailing exchange rate at the date of the transaction and those that arise from such date to the date of collection or payment are recognized in the consolidated statements of income.

The differences that arise from translation of transactions denominated in foreign currency into functional currency are recognized as "Foreign exchange gains, net" in the consolidated statements of income.

As of December 30, 2020, the Bank's assets and liabilities in foreign currency are shown at their equivalent value in Chilean pesos, calculated using the exchange rate of Ch\$711.78 (Ch\$751.88 per US\$ 1 in 2019).

j) Operating segments

Operating segments are determined by the Bank based on its different business units:

- (i) That engage in business activities from which the Bank may earn revenues and incur expenses (including revenues and expenses relating to transactions with other components of the Bank);
- (ii) Whose operating results are regularly reviewed by the entity's chief operating decision maker to make Decisions about resources to be allocated to the segment and assess it performance and;
- (iii) For which discrete financial information is available.

These operating segments deliver products and services subject to different risks and returns and therefore the chief operating decision makers of the Bank separately evaluate their individual performance.

k) Measurement of financial assets and liabilities

Measurement criteria of financial assets and liabilities used in the consolidated statements of financial position are the following:

i. Assets and liabilities measured at amortized cost:

The amortized cost of a financial asset or financial liability is the amount at which the financial asset or financial liability is measured at initial recognition minus principal repayments, plus or minus the cumulative amortization using the effective interest method of any difference between that initial amount and the maturity amount, and minus any reduction (directly or through the use of an allowance account) for impairment or uncollectability.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

In the case of financial assets, the amortized cost also includes adjustments to their value due to the impairment they have experienced.

In the case of financial instruments, the portion systematically charged (credited) to the profit and loss accounts is accounted for under the effective interest rate method. The effective interest rate is the rate that exactly discounts estimated future cash receipts or payments (including all fees on points paid or received that form an integral part of the effective interest rate, transaction costs and other premiums or discounts) through the expected life of the financial instrument, or (where appropriate) a shorter period, to the net carrying amount on initial recognition.

ii. Assets and liabilities measured at fair value:

For financial instruments traded in active markets, the determination of fair values is based on their listed or recent transaction prices. This includes instruments traded in domestic or international stock markets, brokers quotation or "Overthe-counter transactions" (OTC).

A financial instrument is considered quoted on an active market, if prices are regularly and freely available on a stock exchange or index by a broker or dealer, through supplier prices or regulatory agencies and those prices represent current and regular market transactions. If the market does not meet that condition, it is considered inactive. The lack of recent transactions or a too widespread between bid-offer prices, are indications that the market is inactive.

For all other financial instruments, fair value is determined using valuation techniques. The valuation techniques used should maximize the use of relevant observable inputs with respect to similar financing instruments. The fair value is estimated using models to estimate the present value of the expected cash flows or other valuation techniques, using inputs observable at the date of the consolidated financial statements.

As of the dates of the consolidated financial statements, the Bank has instruments whose fair value had been determined based on significant unobservable data. For this type of instruments, the Bank has models developed internally. When the data used in the models is unobservable, the Bank must develop assumptions in order to estimate the fair values. These valuations are known as Level 3 valuations: Instruments classified according to their valuation level are detailed in Note 35 to the consolidated financial statements.

The results of the models are always an estimate or approximation of the value and cannot be determined with certainty. Therefore, the valuation techniques used may not reflect all the factors relevant to the Bank's positions. Valuations are adjusted, when applicable, in order to reflect additional factors, such as liquidity or credit risks of the counterparty based on the model and the credit risk policies of the Bank. Management estimates that these adjustments to the valuations are necessary and appropriate in order to reasonably present the fair values of the financial instruments in the consolidated financial statements. The information, prices and parameters used in the valuations are carefully and regularly checked and adjusted if necessary.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

iii. Assets and liabilities measured at historic cost:

Historic cost measurement is the recognition of the asset at the consideration paid for the purchase of the asset, less impairment losses if applicable.

The consolidated financial statements have been prepared based on a historic cost, except for (among others):

- Derivative financial assets/liabilities measured at their fair value.
- Repossessed assets measured at the lower of carrying amount or fair value less costs to sell.
- Trading portfolio financial assets measured at their fair value.
- iv. Derecognition of financial assets and liabilities:

The accounting treatment of transfers of financial assets depends on the extent and the way the risks and rewards associated with the financial assets are transferred to third parties:

- 1. If the Bank transfers substantially all the risks and rewards of ownership to third parties, as in the case of unconditional sales of financial assets, sales under repurchase agreements at fair value at the date of repurchase, sales of financial assets with a purchased call option or written put option deeply out of the money, utilization of assets in which the transferor does not retain subordinated debt nor grants any credit enhancement to the new holders, and other similar cases, the transferred financial asset is derecognized from the consolidated statement of financial position and any rights or obligations retained or created in the transfer are simultaneously recorded.
- 2. If substantially all the risks and rewards of the transferred financial asset are retained, such as the financial assets sale with a resale agreement at a fixed price or at sale price plus interest, the contracts for securities in which the borrower has the obligation to return the same or similar assets, among other similar cases, the transferred financial asset is not derecognized from the consolidated statements of financial position and continuously measured under the same criteria which were applied before the transfer, Consequently, it recognizes:
 - a) A financial liability for an amount equivalent to the consideration received that is subsequently measured at amortized cost.
 - b) Any income on the transferred (but not derecognized) financial asset and any expenses incurred with respect to the recorded financial liability.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

- 3. If the Bank neither transfers nor retains substantially all the risks and rewards of the financial asset transferred, such as the sale of financial assets with the option to buy or sell issued with a high or low probability of exercising it, the use of assets where the grantor does not retain subordinated financing or give up a credit improvement for a portion of the transferred asset among other similar cases, it makes determinations as follows:
 - a) If the Bank does not maintain control of the transferred financial asset: then it derecognizes the asset in the consolidated statements of financial position and recognizes any financial right or liability resulting from the transfer.
 - b) If the Bank maintains control of the transferred financial asset, then it continues recognizing the asset in the in the consolidated statements of financial position at an amount equal to its exposure to the changes in value that it may experience and recognizes a financial liability associated with the transferred financial asset. Accordingly, financial assets are derecognized from the consolidated statements of financial position when, and only when, the contractual rights to the cash flows from the financial asset expire; or when the Bank transfers the financial assets and substantially all the risks and rewards of ownership of the assets to third parties.

In accordance with the foregoing, financial assets are only derecognized from the Consolidated Statements of Financial Position when the rights to the generated cash flows have been extinguished or when the risks and benefits carried have been substantially transferred to third parties.

Similarly, financial liabilities are derecognized from the consolidated statements of financial position when, as applicable, the obligations these generate are extinguished.

1) Investment instruments

Investment instruments are classified into two categories: held to maturity and available for sale. The category of financial assets held to maturity includes only those instruments which the Bank has the capacity and intention of holding until their maturity. The rest of the investment instruments are considered as available for sale.

Investment instruments are initially recognized at their fair value, including transaction costs directly attributable to acquisition. The available for sale instruments are then marked to market at their fair value according to market prices or valuations obtained from models. The unrealized gains or losses originated by the change in their fair value are recognized in other comprehensive income. When these investments are sold, the available for sale investment instrument's reserve accumulated in other comprehensive income associated with these instruments is reclassified to the consolidated statements of income and recognized under "Trading and investment income, net" heading as well as any realized gain/loss on disposal. In the case of a significant or prolonged decline in the fair value of any of these debt instruments or other objective evidence of impairment, an impairment is recognized by a reclassification of the cumulative loss recognized in other comprehensive income to the line item "Impairment" in the statements of income.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

The investments in held to maturity financial assets are subsequently measured at their amortized costplus interest and indexation for inflation, less impairment recorded when their carrying amount exceeds the estimated recovery value.

The interest and indexation for inflation of held to maturity and available for sale investments are included in the "Interest income" line in the consolidated statements of income for the year.

The purchases and sales of investment instruments that must be submitted within the period established by the market's regulations or conventions are recognized at their trade date, on which the purchase or sale of the asset is agreed. All other purchases and sales are recognized at their settlement date.

m) Trading investments

The trading investments correspond to securities acquired with the intention to generate profits from the price fluctuation in the short-term or through gross earnings' margins, or that are included in a portfolio in which there is a short-term profit taking strategy.

Trading investments are measured at their fair value in accordance with the market prices at the reporting date of the consolidated statements of financial position. The transaction costs are recognized directly in the consolidated statements of income. The mark to market adjustments, as well as the realized income/loss from trading activities, are included under the "Trading and investment income, net" heading in the consolidated statements of income.

The interest and indexation for inflation income are recognized in "Trading and investment income (loss), net" line in the consolidated statements of income.

All the purchases and sales of trading investments that must be delivered within the period established by the market's regulations or conventions are recognized at the trade date, on which the purchase or sale of the asset is agreed. Any other purchase or sale is recognized on its settlement date.

n) Transactions with resell, repurchase agreements and securities lending

Reverse repurchase agreement is an agreement to receive a financial asset from another party in exchange for cash or other consideration and a concurrent obligation to resell the financial assets at a future date for an amount equal to the cash or other consideration exchanged plus interest. These agreements are accounted for as operating transactions. Assets purchased under reverse repurchase agreements are recognized in the consolidated financial statements as "Investments under agreements to resell" and are measured at amortized cost.

The operation of repurchase agreement are also carried out as a form of financing. Financial assets sold under repurchase agreements are retained in the consolidated financial statements in "Trading portfolio financial assets" or "Financial investments available for sale" categories, and consideration received under these agreements is recognized as a collateralized liability within "Liabilities under agreements to repurchase" line, and measured at amortized cost.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

o) Financial derivative instruments

The financial derivative instruments, which include foreign currency and Unidades de Fomento (UF) forwards, interest rate futures, currency and interest rate swaps, currency and interest rate options and other financial derivative instruments are initially recognized in the consolidated statements of financial position at their fair value (including transaction costs), except for those classified in hierarchy level 3 (when applicable), and subsequently measured at their fair value. The fair value is obtained from corresponding market pricings, discounted cash flow models and pricing valuation models. The derivative instruments are recognized as an asset when their fair value is positive and as a liability when they are negative in "Derivative financial assets" or "Derivative financial liabilities" lines, respectively, of the consolidated statements of financial position.

Certain derivatives embedded in other financial instruments are treated as separate derivatives when their risks and rewards are not closely related with those of the host contract and when such host contracts are not measured at fair value through profit or loss. Upon the contracting of a derivative agreement, the Bank must designate it either as er as a derivative instrument for trading or for hedge accounting purposes or speculative.

The changes in the fair value of those instruments defined as speculative are included in "Trading and investment income, net" line of the consolidated statements of income.

If the derivative instrument is classified for hedge accounting purposes, the hedge can be: (1) a fair value hedge of existing assets or liabilities or firm commitments or (2) a cash flow hedge of existing assets or liabilities or forecast transactions, A hedging relationship qualifies for hedge accounting if, and only if, all of the following conditions are met: (a) at the inception of the hedge there is formal designation and documentation of the hedging relationship; (b) the hedge is expected to be highly effective; (c) the effectiveness of the hedge can be reliably measured and; (d) the hedge is assessed on an ongoing basis and determined to have actually been highly effective throughout the financial reporting periods for which the hedge was designated.

Certain transactions with derivatives that do not qualify for being classified as hedging derivatives are treated and recognized as trading derivatives, even when they provide effective economic hedges of the risk positions.

When a derivative designated as a fair value hedge hedges the exposure to changes in the fair value of an existing item of the asset or liability, such hedged item is measured at fair value from the designation of the fair value hedge until its expiration, termination, etc. The mark to market adjustments for both the hedged item and the hedging instrument are recognized in the consolidated statements of income.

If the item hedged in a fair value hedge is a firm commitment, the changes in the fair value of the firm commitment regarding the covered risk are recognized as assets or liabilities with effects on the income for the year. When a new asset or liability is acquired as a result of the firm commitment, the initial recognition of the acquired asset or liability is adjusted to incorporate the accumulated effect of the fair value valuation of the firm commitment recognized in the consolidated statements of financial position.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

When a derivative hedges exposure to changes in the cash flows of existing assets or liabilities (cash flow hedge), or forecast transactions, the effective portion of changes in fair value related to the hedged risk is recognized in other comprehensive income and accumulated in equity. Any ineffective portion is recognized directly in the consolidated statements of income for the year.

The amounts recorded directly in equity are reclassified to p & 1 in the same periods in which hedged cash flows affect results.

In case of fair value hedge of interest rate risk of a portfolio with the hedged item representing currency value instead of individual assets or liabilities, gains or losses from the fair value measurement for both the hedged item and the hedging instrument, are recognized in the consolidated statements of income. The fair value adjustment of the hedged instrument is presented in the consolidated statements of financial position the "Other assets" or "Other liabilities" lines, depending on the hedged item position as of reporting date.

The adjustment for counterparty credit risk in derivatives (Credit Valuation Adjustment "CVA") represents the expected losses from counterparty risk. The CVA of a derivative is defined as the difference between the value of free derivative counterparty risk (equivalent to the original derivative but without the risk of default of either party) or the value of the derivative considering the possibility of counterparty default. In this way, a customer CVA can be obtained from the expected exposure (EE) to counterparty risk and the expected loss rate ("PE" for its acronym in Spanish) associated with the potential default of the counterparty.

The valuation adjustment for the existence of the spread bid/ask on financial instruments (which applies to all financial instruments recognized at market value, both in normal market conditions and financial stress conditions), is based on best practices, the recommendations of the Basel Committee and the requirements of the FMC and the Central Bank of Chile.

In order to make the bid/ask adjustment to financial instruments of Banco de Credito e Inversiones portfolios, the following methodology was established:

i. Define market makers or BCI customer condition:

On an annual basis the Bank condition will be defined as to whether the Bank is market makers (the Bank must be within the 4 main market operators) or customers in each of the financial products it operates. This will be done with the information provided by the two main brokers in the national market: TRADITION e ICAP.

ii. Marketmakers condition

For products (markets) where the Bank is considered to be a liquidity provider, they will be valued at midprice and there will be no bid-offer adjustment to their valuation.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

iii. Customer status

For products (markets) where BCI is considered the debtor, the instrument shall be valued at mid-price and adjusted for bid/ask, or, in case of high liquidity, valued at bid price.

p) Hedge of a net investment in a foreign operation

According to current applicable standards, the requirements to recognize hedge accounting are the following:

IAS 21 requires that an entity should determine the functional currency of each of its foreign operations as the currency of the primary economic environment in which it operates. When a hedge of a net investment in a foreign operation qualifies for hedge accounting, the statement of financial position and results of a foreign operation are translated from a currency different from the reporting currency of the parent, the entity will recognize the exchange differences through other comprehensive income in equity as well as the effects of hedging such net investment, under cumulative translation adjustment reserve, until the sale or disposal by other means of the foreign operation. The accumulated difference is to be transferred to the consolidated statements of income at the date on which such sale or disposal occurs.

The hedge of a net investment in a foreign operation seeks to mitigate the foreign exchange rate risk associated with the valuation of the foreign operation.

IAS 39 establishes the following conditions in order to apply hedge accounting:

- a) At the inception of the hedge there is formal designation and documentation of the hedging relationship
- b) The hedge is expected to be highly effective.
- c) The effectiveness of the hedge can be reliably measured.
- d) The accumulated difference is to be transferred to the consolidated statements of income at the date on which such sale or disposal occurs.

q) Loans and receivables from customers

Loans receivable are non-derivative financial assets with fixed or determined payments that are not quoted in an active market and which the Bank does not intend to sell immediately or in the short-term.

Loans receivable are initially recognized at their fair value plus direct transaction costs and subsequently measured at their amortized cost using the effective interest method.

Financial lease contracts

Accounts receivable from lease contracts, included under "Loans and receivables to customers" heading, correspond to the sum of periodic instalments of lease contracts that comply with the requirements to be qualified as financial leases and are measured at present value.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

ii. Factoring Operations:

The Bank and its subsidiary BCI Factoring S.A. perform operations with their clients, in which they receive invoices and other credit representative trading instruments with or without recourse to the transferor, anticipating a percentage of the total amount receivable of the borrower upon collection.

r) Allowances for loan losses and others

The allowances required to cover the expected losses of certain financial assets have been recognized in accordance with the regulations and instructions of the FMC.

The assets are presented net of such allowances, or at a new cost basis in the case of investments. The allowance for credit commitments is presented as a liability under "Provisions" in the statement of financial position.

The Bank and subsidiaries use models and methodologies based on individual and collective analysis of the borrowers, approved by the Board of Directors, to recognize the allowance for loan losses as indicated in the Accounting Standards Compendium issued by the FMC.

i. Individual assessment:

Individual assessment of borrowers is performed when the customer, due to its size, complexity or exposure, is required to be identified and analyzed on an individual basis.

Naturally, the analysis of the borrowers should be focused on their capacity and ability to comply with their credit obligations, evaluated based on sufficient and reliable information. Analysis should consider collateral, terms, interest rates, currency, indexation for inflation related to the loan, etc.

The need for an allowance is assessed based on the classification of the borrowers and their related loans and credit commitments in their corresponding risk category, after being assigned to one of the following portfolio categories: normal, substandard and non-compliant.

- Normal and substandard portfolios:

The normal portfolio includes those borrowers, whose payment capacity allows them to comply with their obligations and commitments, and, according to the evaluation of their economic and financial situation, is not expected to change. The classifications assigned to this portfolio are categories A1 to A6.

The substandard portfolio includes the borrowers which have financial difficulties, or whose payment capacity worsened significantly, presenting reasonable doubt regarding the probability of reimbursement of total principal and interest under the contractually agreed terms, indicating that they are less likely to comply with their financial obligations in the short term.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

In addition, borrowers that recently held loans in default for over 30 days also form the part of the substandard portfolio. The classifications assigned to this portfolio are categories B1 to B4.

As a result of an individual analysis of these borrowers, the banks must classify them under the following categories, assigning to them, subsequently, the probability percentages of probability of default and loss given default, resulting in the consequent percentage of expected loss:

Type of portfolio	Borrower Category	Probability of Default (PD)	Loss given default (PDI)(%)	Expected Loss (%)
		(%)		
	A1	0.04	90.0	0.03600
	A2	0.10	82.5	0.08250
N	A3	0.25	87.5	0.21875
Normal portfolio	A4	2.00	87.5	1.75000
	A5	4.75	90.0	4.27500
	A6	10.00	90.0	9.00000
0.1 . 1.1	B1	15.00	92.5	13.87500
Substandard portfolio	B2	22.00	92.5	20.35000
portiono	B3	33.00	97.5	32.17500
	B4	45.00	97.5	43.87500

Collective assessment of normal and substandard portfolios:

In order to determine the amount of allowance to be established for the normal and substandard portfolios, the first step is that the exposure must be estimated, to which the respective loss percentages (expressed in decimals) will be applied. This expected loss percentage is comprised of the probability of default (PD) and loss given default (LGD) established for the category in which the borrower and/or guarantor is classified, as applicable.

The exposure subject to allowances corresponds to the loans and receivables plus loan commitments (recorded as a provision), less the amount to be recovered by collateral execution. Likewise, loans and receivables are understood as the carrying value of loans and receivables to the respective borrower, while loan commitments are understood as the amount resulting from applying the clause indicated in No, 3 of Chapter B-3 of the Accounting Standards Compendium.

- Non-compliant portfolio:

Non-compliant portfolio includes the loans to borrowers for which recovery is considered remote, given that they have suffered a loss event resulting in impairment. This portfolio includes borrowers with evident signs of possible bankruptcy, as well as those in which a forced debt renegotiation is required, and also includes any borrower with loans in default for equal to or greater than 90 days in the payment of interest or principal of any loan. This portfolio includes borrowers classified under categories C1 to C6 in the classification scale established below and classification is assigned for all a debtor's portfolio at the classification at the riskiest level, including 100% of the loan commitments that those borrowers maintain.

For the effects of allocating allowances on the non-compliant portfolio, loss rate percentages are used, which must be applied to the exposure, corresponding to the sum of loans

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

and receivables and loan commitments held. In order to apply this percentage, an expected loss rate must be estimated first, deducting from the exposure the amounts expected to be recovered by execution of collateral and, in the case of having solid data that justifies them, deducting also the net present value of expected recoveries that can be obtained by execution of collection actions, net of expenses associated with them.

That loss rate must be classified into one of the six categories defined according to the range of losses effectively expected by the Bank for all the operations of an individual borrower.

These categories and the loss rates which must be applied on the exposures are indicated in the following table:

Type of portfolio	Risk Scale	Expected Loss Range	Allowance (%)	
	C1	Up to 3 %	2	
	C2	More than 3% up to 20%	10	
More than 90 days overdue	C3	More than 20% up to 30%	25	
	C4	More than 30 % up to 50%	40	
C5		More than 50% up to 80%	65	
	C6	More than 80%	90	

ii. Collective assessment:

Collective evaluation is focused on the following portfolios: Commercial Loans, Consumer Loans and Mortgage Loans.

For the determination of the collective allowance, loan portfolios with homogeneous features, such as the type of borrower and loan terms, are analyzed. Thus, allowances are based on expected losses based on a certain probability of default (PD) and a loss given default (LGD); both parameters are based on historical information and technically substantiated estimates.

Allowances are established by multiplying the exposure of the respective portfolio by the estimated percentages of PD and LGD.

a. Group Portfolio Trade Credits:

In accordance with General Rulings No.3,638 and No.3,647, as of July 1, 2019, the Bank has begun to apply the standard model of provisions for commercial credits of the group portfolio, as applicable to commercial lease operations, student loans or other types of commercial loans. Prior to the implementation of the standard model, the Bank used its internal models for the determination of group portfolio commercial provisions.

i. Commercial Lease Operations

For these operations, the provision factor must be applied to the present value of commercial leasing operations (including the purchase option) and will depend on the delinquency of each operation, the type of leased asset and the ratio, at closing of each month, between the present value of each operation versus the value of the leased asset (PVB), as indicated in the following tables:

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

Probability of Default (PD) applicable according to delinquency and type of good (%)				
Type of good				
Days of default of the operation at the end of the month	Real estate	Non-real estate		
0	0.79	1.61		
1- 29	7.94	12.02		
30-59	28.76	40.88		
60-89	58.76	69.38		
Default portfolio	100	100		

Loss Given Default (LGD) applicable according to PVB tranche and type of good %					
PV	B = Current value of the operation	/ Value of the leased asset			
PVB Tranche	PVB Tranche Real estate Non-real estate				
PVB ≤ 40%	0.05	18.2			
40% < PVB ≤ 50%	0.05	57			
$50\% < PVB \le 80\%$	5.1	68.4			
80% < PVB ≤ 90%	23.2	75.1			
<pvb> 90%</pvb>	36.2	78.9			

PVB= Present value of the operation/Value of the leased asset

Allowance determination is based on statistical models of expected loss, which estimates the probability of default for each customer (PD) and loss give default (LGD) for each operation. Both parameters are defined in terms of customer behavior and characteristics of each loan, including delinquencies (internal and/or external), loan/collateral ratio (loan-to-value), non-compliant portfolio, customer seniority and type of product, among others.

ii. Student Loans

For these operations, the provisioning factor should be applied to the student loan placement and contingent credit exposure, when applicable. The calculation of this factor depends on the type of student loan and the repayment of principal or interest at each month-end. When payment is due, the factor will also depend on its delinquency.

For loan classification purposes, a distinction is made between those granted for the financing of higher education in accordance with Law No. 20,027 (CAE, Spanish acronym for State-secured loan) and, on the other hand, loans secured by CORFO or other student loans.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

Probability of Default (PD) applicable according to enforceability of payment, delinquency and type of loan					
Exigency of the payment of principal or	Days of default of the operation at the	Type of student loan			
interest at the end of the month	end of the month	CAE	CORFO or other		
	0	5.2	2.9		
	ene-29	37.2	15		
Yes	30-59	59	43.4		
	60-89	72.8	71.9		
	Default portfolio	100	100		
No	n/a	41.6	16.5		

Loss given Default (LGD) applicable according to enforceability of payment and type of loan			
Exigency of the payment of principal or			
interest at the end of the month	CAE	CORFO or other	
Yes	70.9		
No	50.3	45.8	

iii. Generic Commercial Loans and Factoring

For factoring operations and other commercial loans, the provisioning factor applicable to the amount of the placement and the contingent credit exposure will depend on the delinquency of each operation and the relationship that exists at each month-end between the debtor's obligations to the bank and the value of the actual guarantees that protect them (PTVG), as shown in the following tables:

Probability of default (PD) applicable according to delinquency and PTVG(%) tranche				
	With guarant			
Days of default of the operation at the end of the month	PTVG ≤ 100%	PTVG > 100%	Without guarantee	
0	1.86	2.68	4.91	
1-29	11.6	13.45	22.93	
30-59	25.33	26.92	45.3	
60-89	41.31	41.31	61.63	
Default portfolio	100	100	100	
Loss given Default (LgI	D) applicable according to PTVG (%) tranche			
Guarantees (with/without)	Factoring without the responsibility of the assigner	Factoring with the responsibility of the assigner		
	PTVG ≤ 60%	5	3.2	
With guarantee	60% < PTVG ≤ 75%	20.3	12.8	
	75% PTVG ≤ 90%	32.2	20.3	
	90% < PTVG	43	27.1	
Without guarantees	Without guarantees			

The guarantees used for the purposes of calculating the PTVG ratio of this method may be specific or general, including those that are simultaneously specific and general.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

A guarantee can only be considered if, according to the respective coverage clauses, it was furnished in the first degree of preference on behalf of the bank and only guarantees the credits of the debtor in respect of which it is recorded (not shared with other debtors). In the calculation, the invoices assigned in factoring operations will not be considered, nor will the guarantees associated with the housing loans of the mortgage portfolio, regardless of their coverage clause.

The following considerations must be considered when calculating PTVG ratio:

- I. Operations with specific guarantees: when the debtor provided specific guarantees for generic commercial loans and factoring, the PTVG ratio is calculated separately for each transaction guaranteed, such as the difference between the amount of the loan and the contingent credit exposure and the value of the collateral covering it.
- II. Operations with general guarantees: when the debtor granted general guarantees or general and specific guarantees, the Bank calculates the respective PTVG, jointly for all generic commercial loans and factoring and loans not included in i) above, as the difference between the sum of the amounts of the loans and exposures of contingent credits and the general guarantees, or general and specific guarantees that, according to the scope of the remaining coverage clauses, safeguard the credits considered in the numerator of the aforementioned ratio.

The amounts of the guarantees used in the PTVG ratio in (i) and (ii) must be calculated in accordance with:

- The last valuation of the collateral, whether appraised or fair value, depending on the type of collateral in question. For the calculation of fair value, the criteria stated in Chapter 7-12 of the Revised Updated Compendium of Regulations should be considered.
- Possible situations that could be resulting in temporary increases in the values of the guarantees.
- Limitations on the amount of coverage set forth in their respective clauses.
- iv. Provisions for deductible of FOGAPE Covid-19 guarantee

To determine the specific provisions for the loans secured by the FOGAPE Covid-19 guarantee, the expected losses must be determined by estimating the risk of each operation, without considering the substitution of the credit rating of the guarantor, according to the corresponding individual or group analysis method, in accordance with the provisions of Chapter B-1 of the Compendium of Accounting Standards.

The amounts associated with such operations that have been written off in accordance with the provisions established in Chapter B-2 of the Compendium of Accounting Standards, must be added to the previously mentioned expected losses.

Therefore, the total amount of expected losses resulting from the aggregated calculation of each group of operations, including the written-off amounts in that group as indicated in the preceding paragraph, must be compared with the respective total amount of deductible that is applicable to them, and then one should proceed as indicated below:

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

- Expected losses less than the deductible

When the expected losses from the operations of a group to which the same deductible percentage should be applied, determined according to the procedure indicated above, are less than or equal to the aggregate amount of the deductible, the provisions are determined without considering the coverage of FOGAPE Covid-19, that is, without replacing the credit rating of the direct debtor with that of the guarantor.

- Expected losses greater than the deductible

When the expected losses from the operations of a group to which the same deductible percentage should be applied, determined according to the procedure indicated above, are greater than the aggregate amount of the deductible, the provisions are determined using the substitution method set forth in paragraph 4.1 a) of Chapter B-1 of the Compendium of Accounting Standards.

For these purposes, the proportion to be replaced will be that defined by the limits established in article 13 of the Administration Regulations of the FOGAPE, applicable to the COVID-19 Guarantee Lines.

Additionally, one must determine the provisions associated with the deductible resulting from multiplying the guaranteed amount of the corresponding group by the percentage of the applicable deductible.

b. Consumer Loans:

This portfolio includes receivables from loans granted to natural persons, as well as loans resulting from the use of overdraft credit lines, emergency credit lines, credit cards, and consumer loans granted to this type of customer.

Allowance determination is based on statistical models of expected loss, which estimates the probability of default (PD) and loss given default (LGD) for each customer. Both parameters are defined in terms of customer behavior, highlighting delinquencies (internal and/or external), indebtedness level, non-compliant portfolio, renegotiations, customer seniority, overdrafts not agreed and protests, among others.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

c. Mortgage Loans:

This portfolio includes loans, which have the following characteristics: the objective is the financing of the acquisition, extension, repair or construction of housing; the borrower is a physical person who is buying or owns the housing, and the value of the mortgage collateral covers the total amount of loan.

Beginning January 1, 2016, the Bank adopted the "Standard Method for Provisioning the Residential Mortgage Loan" established by FMC in its Circular No, 3,573. This circular establishes provisioning factors, representing expected losses over the amount of the loan, applied based on the level of delinquency of each loan, and the loan/collateral ratio (Loan-to-Value or LtV) at the end of each month, as shown in the following table:

	Provisioning Factor according to delinquency status and LtV					
		Days in default as of the end of the month				
LtV (loan-to-value)	Concept	Current	1-29	30-59	60-89	More than 90 days overdue
	PD (%)	1.0916	21.3407	46.0536	75.1614	100.0000
LtV≤ 40%	PDI (%)	0.0225	0.0441	0.0482	0.0482	0.0537
	PE (%)	0.0002	0.0094	0.0222	0.0362	0.0537
40% <ltv≤ 80%<="" td=""><td>PD (%)</td><td>1.9158</td><td>27.4332</td><td>52.0824</td><td>78.9511</td><td>100.0000</td></ltv≤>	PD (%)	1.9158	27.4332	52.0824	78.9511	100.0000
	PDI (%)	2.1955	2.8233	2.9192	2.9192	3.0413
	PE (%)	0.0421	0.7745	1.5204	2.3047	3.0413
80% <ltv≤ 90%<="" td=""><td>PD (%)</td><td>2.5150</td><td>27.9300</td><td>52.5800</td><td>79.6952</td><td>100.0000</td></ltv≤>	PD (%)	2.5150	27.9300	52.5800	79.6952	100.0000
	PDI (%)	21.5527	21.6600	21.9200	22.1331	22.2310
	PE (%)	0.5421	6.0496	11.5255	17.6390	22.2310
LtV> 90%	PD (%)	2.7400	28.4300	53.0800	80.3677	100.0000
	PDI (%)	27.2000	29.0300	29.5900	30.1558	30.2436
	PE (%)	0.7453	8.2532	15.7064	24.2355	30.2436

Where:

PD = Probability of default LGD = Loss given default EL = Expected loss

LtV = Outstanding principal/Value of the collateral

In cases where the same client has more than one mortgage loan outstanding and one of them is past-due 90 days or more, all such loans will be classified as "Non-Compliant" and the allowance for each one of them will be calculated in accordance with their respective level of Loan-to-Value.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

iii. Write-off of loans:

Generally, when contractual rights expire over cash flows, assets must be written off. In the case of loans, even if this does not happen, respective asset balances are written off in accordance with the requirements established by Title II of Chapter B-2 of the Compendium of Accounting Standards and Instructions issued by the FMC.

The write-offs in question refer to the write-offs of the assets previously recognized in the consolidated statements of financial position corresponding to the respective transaction, including, therefore, the portion that may be not overdue if a loan is to be repaid in installments, or in case of a leasing operation.

Write-offs are always recognized against allowances for loan losses, according to Chapter B-1 of the Compendium of Accounting Standards, regardless of the reason. Subsequent repayments of the assets previously written off are recognized in the consolidated statements of income, as recoveries of loans written-off.

Write-offs of loans and receivables are be made in accordance with the following deadlines after any default:

Type of loan	Period
Consumer loans secured and unsecured	6 months
Other unsecured operations	24 months
Commercial loans secured	36 months
Mortgage loans	48 months
Consumer leasing	6 months
Other non-property leasing operations	12 months
Property leasing (commercial or residential)	36 months

iv. Recovery of written off loans:

The recoveries of loans that were written-off are recognized directly as income, as recoveries of previously written off loans.

s) Fee and commission income and expense

Fee and commission income and expense are recognized in the consolidated statements of income using different criteria according to their nature.

The revenue recognition criteria depend on the execution of the following steps:

- Step 1: Identify the contract(s) with a customer.
- Step 2: Identify the performance obligations in the contract.
- Step 3: Determine the transaction price.
- Step 4: Allocate the transaction price to the performance obligations in the contract.
- Step 5: Recognize revenue when (or as) the entity satisfies a performance obligation.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

t) Impairment

I. Financial Assets:

A financial asset is assessed on each reporting date to determine if objective evidence of impairment exists. A financial asset is impaired when there is objective evidence that, as a result of one or more events that occurred after the initial recognition of the financial asset, the estimated future cash flows of the investment have been affected.

For financial assets recognized at amortized cost, impairment is calculated as the difference between the carrying value of the asset and the net present value of the estimated future cash flows, discounted using the effective interest rate.

An impairment of financial investments available for sale is calculated in relation to their fair value.

Financial assets that are individually significant are individually assessed for impairment. The remaining financial assets are assessed on the collective basis in groups of assets that share similar credit risk characteristics.

Impairment is recognized in the consolidated statements of income for the year. Any impairment of financial investments available for sale previously accumulated as negative revaluation reserve in equity is transferred to the consolidated statements of income for the year.

The previously recognized impairment is reversed only if in a subsequent period, the amount of the impairment loss decreases, and the decrease can be related objectively to an event occurring after the impairment was recognized. The reversal of an impairment loss cannot exceed an asset's carrying amount that could have been obtained if an impairment loss had not been recognized for that asset in previous years. The reversal is recognized in the result of the fiscal year.

For loans and receivables to customers, the impaired loans are defined according to Chapter B-2 of the Accounting Standards Compendium of the FMC as "borrower loans on which there is evidence they will not meet any of their obligations under the agreed-upon payment conditions, without the possibility of recovering the loan by repossessing collateral, by means of judicial collection actions or by renegotiation."

Impairment policies indicate that impairment is measured monthly, and consider the following criteria:

i. Impaired Portfolio:

Impaired portfolio includes loans individually assessed by the Bank which have a credit risk classified as substandard in categories B3 and B4 and loans in the non-compliant portfolio.

The collectively assessed loans are classified as impaired loans when they present at least one of the following conditions:

- Loans in default more than or equal to 90 days.
- Renegotiated loans.
- 100% of the loans associated with the client, when any of its loans is classified as impaired, are reclassified to the impaired portfolio.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

Operations related to residential mortgage loans or student loans for higher education under Law No, 20,027 are excluded from the requirements of this classification as long as non-compliance conditions as established in Circular No. 3,454 dated December 10, 2008 are not presented.

The behavior of the client in the financial system is not considered determinative as to whether the loan should be included in the impaired portfolio.

Exit Conditions

- <u>Individual assessment:</u> improvement in risk rating, movement to B3 and above category of the individual classification.

- Collective assessment:

- a) Non-renegotiated loans: loans of the impaired portfolio may be reclassified back to the normal portfolio only upon compliance with the following conditions:
 - Receipt of at least six consecutive installments of principal and interest, paid on time in accordance with the schedule of payments or with a maximum delay of 30 days.
 - All obligations up to date and no other loan operations of the borrower in the impaired portfolio.
 - In any case, there must not be any installments in default with other banks in the Chilean financial system in the last 90 days (last three periods informed to the FMC at the date of inquiry).
- b) Renegotiated loans: loans of the impaired portfolio may be reclassified back to the normal portfolio only upon compliance with the following conditions:
 - Receipt of at least six consecutive installments of principal and interest, paid on time in accordance with the schedule of payments or with a maximum delay of 30 days.
 - All obligations up to date and no other loan operations of the borrower in the impaired portfolio.
 - No other renegotiations of the borrower's loans within the last six months.
 - In any case, there must not be any installments in default with other banks in the Chilean financial system in the last 90 days (last three periods informed to the FMC at the date of inquiry).
- c) Collectively renegotiated portfolio written-off: written-off loans that had been renegotiated may be reclassified back to the normal portfolio only upon compliance with the following conditions:
 - Payment of 30% of the originally renegotiated balance or payment of the first nine payments agreed for the renegotiated loan.
 - Principal and interests' payments up to date.
 - No other loans of the borrower in the impaired portfolio.
 - No instalments in default in the Chilean financial system in the last 90 days.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

II. Non-financial assets:

Non-financial assets of the Bank, except for goodwill, intangible assets with an indefinite useful life and assets not yet available for use and excluding investment property and deferred taxes are evaluated at least annually or more frequently, should circumstances warrant, in order to determine if indicators of impairment exist. If such indicators exist, then the recoverable amount of the asset is calculated. Additionally, goodwill and intangible assets with indefinite useful lives or not yet available for use are tested for impairment on each reporting date.

According to IAS 36 "Impairment of Assets", the entity must evaluate at the end of each reporting year, if there is any impairment of its intangible assets with indefinite useful lives, as well as of the goodwill generated in a business combination. On the other hand, the Financial Market Commission (CMF in Spanish) requires that "the valuations of goodwill and other intangible non-amortizable assets must be supported by two reports issued by independent professionals of the bank and its external auditors. These reports support the initial value of intangible assets and valuations as of December 31 of each year.

An impairment loss related to goodwill is not reversed. Impairment losses of other non-financial assets recognized in previous periods are evaluated to determine if events or circumstances indicate the need for reversal of the impairment loss. A loss from impairment is reversed if a change in the estimate has occurred. When an impairment loss subsequently reverses, the carrying amount of the asset is increased to the revised estimate of its recoverable amount, but so that the increased carrying amount does not exceed the carrying amount that would have been determined had no impairment loss been recognized for the asset in prior years.

The Bank carries out quarterly monitoring of intangible assets and goodwill generated in the business combination of its subsidiaries BCI Servicios Financieros in Chile and City National Bank in the United States. On December 31, 2020, the Bank assessed if any asset impairment had occurred, concluding that there are no impairments to be recorded in the indefinite useful life intangibles and goodwill of said investments. Regarding the assessment of amortizable intangible assets acquired on the merging of BCI Servicios Financieros' businesses, an impairment loss of MCh\$4,994 was determined, corresponding to the following intangibles: MCh\$2,636 for Client Relations, and MCh\$2,358 for Rights acquired under cross-sales agreement. These recorded impairments represent 9% and 59% over book value, respectively. For further information, see Note 32.

u) Interest and indexation for inflation income and expenses:

Income and expenses from interest and indexation for inflation are recognized in the consolidated statements of income based on the accrual principle using the effective interest method.

The effective interest rate is the rate that exactly discounts estimated future cash receipts (including all fees on points paid or received that form an integral part of the effective interest rate, transaction costs and other premiums or discounts) through the expected life of the debt instrument, or (where appropriate) a shorter period, to the net carrying amount on initial recognition. When calculating the effective interest rate, the Bank estimates cash flows considering all contractual terms of the financial instrument. The calculation includes all fees and points paid or received between parties to the contract that

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

are an integral part of the effective interest rate. Transaction costs are incremental costs that are directly attributable to the acquisition or issuance of a financial asset or liability.

However, in the case of past-due loans which correspond to installments overdue for 90 days or more or the current loans with high credit risk, a prudent criteria is followed to suspend the accrual of interest and indexation for inflation. Such items are recognized only when they are received.

Amounts to suspend:

The amount of suspended income on an accrual basis posted to memo accounts corresponds to the amount calculated between the date of suspension and the consolidated statements of financial position reporting date.

• Date of suspension:

Individually assessed loans:

Case a) Loans classified as C5 and C6: the accrual is suspended when the loan is classified as non-compliant.

Case b) Loans classified as C3 and C4: the accrual is suspended when the loan has been classified as non-compliant for more than three months.

Collectively assessed loans:

For the loans with collateral whose fair value of collateral is less than 80% of the loan balance, accrual of interest income is suspended when the loan or one of the installments has not been paid for six months.

The 80% percent of collateral refers to the value of the collateral and the estimated value of all obligations covered by the same collateral, including credit commitments.

v) Intangible assets

I) Software

The software acquired by the Bank is recognized at cost less the accumulated amortization and impairment, if any.

The expenses in software developed internally are recorded as assets when the Bank can prove its intention and ability to complete development, when internal use will generate future economic benefits, and when the cost of completing its development can be reliably measured. The capitalized costs of the software developed internally include all the direct costs attributable to the development of the software, and it is amortized over the course of its useful life. Software developed internally is recorded at cost less the accumulated amortization and losses from impairment.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

The subsequent expenditures associated with any software are capitalized only when the Bank may derive future economic benefits from them. All other expenses are recognized in the consolidated statements of income for the year.

Amortization is recorded in the income statement using the straight-line method according to the estimated useful life of the software, starting on the date it is ready for use and it is usually six years.

ii) Intangibles acquired in a business combination

As a consequence of the purchase process of BCI Financial Group, INC. and Subsidiaries, agreed upon in October 2015, the acquisition of Total Bank by City National Bank of Florida was consummated (simultaneously merging with CNB) on June 15, 2018 and the acquisition of the credit card business from Walmart (Servicios Financieros) was consummated on 4 December 2018. Amortized intangible assets were recognized with an indefinite useful life were recognized, which originated in the process of distributing the price paid for the acquisition or Purchase Price Allocation (PPA). The Bank is constantly evaluating for impairment its intangible assets in accordance with the CMF regulations of the Compendium of Accounting Standards, Chapter A-2 number 7; two independent consultants opine upon the purchase price allocation.

For the acquisition of TotalBank the value of the assets acquired, and liabilities assumed was provisionally determined, and the Bank adjusted the provisionally determined values to their final values within the term established in IFRS 3, "Business Combinations" on December 31, 2018.

For the acquisition of BCI Servicios Financieros, the value of the assets acquired, and liabilities assumed was provisionally determined, and the Bank adjusted the provisionally determined values to their final values within the term established in IFRS 3, "Business Combinations" on December 4, 2019 as at December 31, 2019 without retrospective restatement due to the immaterial nature of the adjustments to the provisional amounts.

The amortizable intangibles will be subject to straight-line amortization, according to the estimated useful life.

iii) Goodwill

The goodwill generated in a business combination will be distributed from the date of acquisition, between each of the cash generating unit (CGU) or the acquired entity CGU group, when applicable, which are expected to benefit from the synergies of the business combination, regardless of whether other assets or liabilities of the acquired entity are assigned to those units or groups of units.

The goodwill is subject to tests to determine if there is an impairment of value, on an annual basis, or more frequently, when the circumstances indicate that the carrying amount may be impaired.

Impairment losses related to goodwill cannot be reversed in future periods.

Intangible assets, including goodwill, were subject to the impairment tests indicated by IAS 36.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

As of December 31, 2020, and 2019, there were no significant changes between the book value and the recoverable value of cash generating units containing goodwill and intangibles with indefinite useful lives.

w) Business Combinations

Acquisitions of businesses are accounted for using the acquisition method. The consideration transferred in a business combination is measured at fair value, which is calculated as the sum of the acquisition-date fair values of the assets transferred by the Group, liabilities incurred by the Group to the former owners of the acquiree, and the equity interests issued by the Group in exchange for control of the acquiree. Acquisition related costs are generally recognized in the consolidated statements of income as incurred.

In a business combination, an independent expert is used to decide of fair value of assets acquired and liabilities assumed including intangible assets identified. For the estimation of recovery of these intangibles identified in a business combination, cash flow projections are used based on yield estimates of acquired businesses.

At the acquisition date, the identifiable assets acquired, and liabilities assumed are recognized at their fair value, except for the following:

- The deferred tax assets or liabilities, and assets or liabilities related to agreements of employee benefits are recognized and measured in accordance with IAS 12 "Income Taxes" and IAS 19 "Employee Benefits", respectively;
- Liabilities or equity instruments related to share-based arrangements of the acquiree or share-based company agreements entered into agreements to replace share-based payments of the acquired payment transactions, are measured in accordance with IFRS 2 "Share-based Payment" at acquisition date; and
- Assets (or group of assets for disposal) that are classified as held for sale.
- in accordance with IFRS 5 "Non- current Assets Held for Sale and Discontinued Operations" are measured in accordance with that Standard.

The goodwill is measured as the excess of the sum of the consideration transferred, the amount of any non-controlling interest in the acquiree and the fair value of the acquirer's previously held interest in acquiree (if any) over the net amounts (at fair value) of the acquisition-date fair value amount of the identifiable assets acquired and the liabilities assumed. If, after reassessment, the net of the acquisition-date fair value amounts of the identifiable assets acquired and liabilities assumed exceeds the sum of the consideration transferred, the amount of any non-controlling interest in the acquiree and the fair value of the acquirer's previously held interest in the acquiree (if any), the excess is recognized immediately in statements of income as a bargain purchase gain.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

Non-controlling interests that represent ownership interest and entitle their holders to a proportionate share of the entity's net assets in the event of liquidation may be initially measured either at fair value or at the non- controlling interest's proportionate share of the recognized amounts of the acquiree's identifiable net assets.

The choice of measurement basis is made on a transaction-by-transaction basis.

The measurement period adjustments are adjustments that arise from additional information obtained during the "measurement period" (which may not exceed one year from the acquisition date) about facts and circumstances that existed at the acquisition date.

x) Property, plant and equipment

The items of property, plant and equipment, excluding real estate, are measured at acquisition cost, net of accumulated depreciation and impairment.

The capitalized cost includes expenses attributed directly to the asset acquisition and any other costs directly attributable to the process of placing the asset in conditions to be used.

When some part of an item of the property, plant and equipment has a different useful life to that property, plant and equipment, it is recognized as a separate component (i.e., real estate remodeling).

Depreciation is recognized in the consolidated statements of income on the straight-line basis over the useful life of the item or each component of an item of the property, plant and equipment. Leased assets are depreciated over the shorter of the lease term and their useful life, unless it is certain that the Bank will retain the property at the end of the leasing period.

The estimated useful lives for the property, plant and equipment, as of December 31, 2020 and 2019, are the following:

As of December 31, As of December 31	
2020	201

	2020	2019
Buildings	50 years	50 years
Machinery and equipment	3 - 10 years	3 - 10 years
Facilities	7 - 10 years	7 - 10 years
Furniture and fixtures	7 years	7 years
Computing equipment	3 - 6 years	3 - 6 years
Real estate improvements	10 years	10 years
Other property, plant and equipment	3 - 6 years	3 - 6 years

y) Repossessed assets

Repossessed assets are classified under "Other assets" heading and recognized at the lesser of their adjudicated- in-court value and net realizable value, net of regulatory write-offs required by the FMC.

Repossessed assets are presented net of impairment. Assets not sold within 18 months the adjudication date must be written off.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES CONTINUED

z) Staff benefits

i. Unused Vacations:

The annual cost of staff vacations and benefits are recognized on an accrual basis.

ii. Short-term benefits:

The entity provides for its employees an annual incentive plan for meeting certain objectives. The incentive is defined as a determined number or portion of monthly remuneration.

A corresponding provision is recognized based on the estimated amount to be distributed.

iii. Severance indemnities:

The Bank and its subsidiaries have no agreements with their employees with respect to severance payments, except for the subsidiaries BCI Servicios Financieros y Administración de Créditos Comerciales S.A. and BCI Administradora de Tarjetas Servicios Financieros Limitada, which have certain severance plans defined in a collective agreement with a portion of their employees; these plans provide severance payments regardless of the reason for terminating the employment, and the obligation is accounted for at actuarial value.

These companies recognize a provision (see note 21) to reflect the obligation to pay severance indemnities to employees who are entitled to receive these payments regardless of the reason for terminating the employment. This provision has been calculated using an actuarial methodology that considers estimates of staff turnover, discount rate, salary increase rate and mortality. The employee benefits liability is recognized at present value using the projected unit credit method, in accordance with the provisions of "IAS 19 — Employee Benefits". Actuarial gains or losses related to experience adjustments and changes in variables are recognized as Other comprehensive income and form part of the balance of Other Equity Reserves.

The cost of services for the current year is the increase in the present value of the defined benefit obligations, which occurs because of the services provided by employees in the current year.

The financial cost is the increase during a year in the present value of the defined benefit obligations because such benefits are a year closer to their due date.

There is a present obligation when, and only when, the Entity has no other more realistic alternative than to make the corresponding payments.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

The following are the assumptions used:

Detail	Source	
Mortality	"RV-2014" Mortality tables established by the Commission for the Financial Market (CMF) used.	
Worker turnover	The historical turnover for executives, considering the collective bargaining agreement, voluntary resignation or termination of employment due to company needs, is 0% for key executives and 15% for non-key executives.	
Discount rate	The discount rate used to discount the benefit payment flows for severance indemnities was an actual 0.58% a year. This rate corresponds to the 20-year BCU (Central Bank of Chile bond rate for bonds denominated in U.F.) as of December 27, 2020. (Source: Banco Central de Chile).	
Salary Growth Rate	The salary growth used for the projections, both for base salary growth and for total salaries, is an actual 2.0% a year.	
Retirement	The retirement ages used to make the payment projections are the minimum statutory ages for retirement in Chile (according to Decree Law 3500). These ages are widely used in the market, except when the reality of the company indicates otherwise. These ages are 65 years for men and 60 years for women.	

As of December 31, 2020, and December 31, 2019, there are no experience adjustments or changes in variables. Therefore, no adjustments have been made against other reserves.

aa) Leases

On the start date of a lease the bank recognizes a right of use asset and a lease liability in accordance with the provisions of IFRS 16.

(i) Right of use assets

The Bank has lease contracts through which it has offices and branches, which are necessary to carry out its activities. Contract terms are negotiated individually and include a wide range of terms and conditions.

Leases are recognized, measured and disclosed in accordance with IFRS 16 "Leases." This requires that a right of use asset be determined and its corresponding lease liability at the date that the asset is available for use. Each rent payment consists of principal and interest. Financial interest is charged to the interest expense over the term of the lease agreement; the right-of-use asset is depreciated on a straight-line basis over the term of the contract.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

The term of the lease includes the non-cancelable period established in the lease agreements, and generally has an automatic renewal clause, which is not included in the calculation of the financial liability. Additionally, each party can terminate the contract before expiration, upon notice. For both concepts, only the current contractual year has been considered for the calculation.

The present value of the lease payments is determined using the discount rate that represents the incremental rate of the Bank at the start date of the contracts.

In the initial measurement, the Bank measures the right of use asset at cost. The rent of the lease agreements is agreed in UF and paid in Chilean pesos. In accordance with the provisions of Circular No. 3,649 by the Financial Market Commission, the monthly variation in UF that affects the contracts established in said monetary unit must

be treated as a new measurement; therefore, the adjustments must be recognized as a modification to the obligation and at the same time the amount of the asset must be adjusted for the right to use leased assets.

Contracts whose non-cancellable year is equal or less than 12 months are treated as short-term leases. Therefore, the associated payments are recorded as a straight-line expense. Any modification (as defined in the standard) in the terms or rental fee is treated according to IFRS 16.

The Bank has not entered into lease agreements with residual value guarantee clauses or variable lease payments.

The Bank applies IAS 36 "Impairment of assets" to determine if the right-of-use asset shows impairment and recognizes the identified impairment losses.

As of December 31, 2020, and 2019 the Bank has not identified impairment in the value of right-to-use assets.

(ii) Lease liability

The Bank measures the lease liability at the present value of the lease payments that have not been made as of that date. Lease payments are discounted using the interest rate implicit in the lease, if that rate can be easily determined. If that rate cannot be easily determined, the Bank will use the incremental rate. The lease payments included in the measurement of the lease liability include payments for the right to use the underlying asset during the term of the lease not made at the measurement date, which include (a) fixed payments, less any collectible lease incentive; (b) variable lease payments, which depend on an index or a rate, initially measured using the index or rate on the start date; (c) amounts expected by the lessee to pay as residual value guarantees; (d) the exercise price of a purchase option if the lessee is reasonably sure to exercise that option; and (e) payments for penalties arising from the termination of the lease, if the term of the lease reflects that the lessee will exercise an option to terminate the lease.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

After the initial recognition date, the Bank measures the lease liability in order to recognize (a) the interest on the lease liability; (b) the lease payments made; and (c) the new lease measurements or modifications, and also to reflect the essentially fixed lease payments that have been modified.

The Bank makes new measurements of the lease liability, discounting the modified lease payments, if, among other things, (a) there is a change in the expected amounts payable related to a residual value guarantee. A lessee will determine the lease payments to reflect the change in the amounts expected to be paid under the residual value guarantee; (b) there is a change in future lease payments from a change in an index or rate used to determine those payments.

The Bank measures the lease liability again to reflect modified lease payments only when there is a change in cash flows. The Bank will determine the revised lease payments, for the remainder of the lease term, based on the revised contractual payments.

As of January 1, 2019, the Bank measured the lease liability at the present value of the lease payments discounted using the incremental interest rate.

ab) Cash flow statement

The indirect method was applied for presentation of the consolidated statements of cash flows. This method is has a starting point of profit before tax. Revenues and expenses associated with cash flows from investing or financing activities are presented in such categories.

The following concepts are applied for the consolidated statements of cash flows:

- <u>Cash flows:</u> the inflows and outflows of cash and cash equivalents, which are short-term, highly liquid investments that are readily convertible to known amounts of cash and which are subject to insignificant risk of changes in their maturity value equal or less to 90 days, such as: deposits with the Central Bank of Chile, with domestic and foreign banks.
- <u>Operating activities</u>: are the principal revenue-producing activities of the Bank and other activities that are not investing or financing activities.
- <u>Investing activities</u> are the acquisition and disposal of long-term assets and other investments not included in cash and cash equivalents.
- <u>Financing activities:</u> are activities that result in changes in size and composition of net equity and borrowings and that do not form part of the operating and investing activities.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

ac) Provisions and contingent assets and liabilities

Provisions are liabilities for which there is uncertainty regarding their amount or maturity. Provisions are recognized in the consolidated statements of financial position when they comply with all the following requirements:

- It is a present obligation as a result of a past event, and at the date of the consolidated financial statements, it is probable that an outflow of economic benefits will be required by the Bank or its subsidiaries to settle the obligation, and a reliable estimate can be made of the amount of the obligation.

A contingent asset is an asset that arises from past events and whose existence will be confirmed only by the occurrence or non-occurrence of one or more uncertain future events not wholly within the control of the entity.

Provisions (which are measured considering the best available information regarding the consequences of the related event and are reviewed at the end of each reporting period and adjusted to reflect the current best estimate) are used to cover specific obligations for which they were originally recognized which are reversed or utilized upon non-occurrence or occurrence of the event.

Provisions are recognized for the following categories:

- Provisions for staff benefits and remunerations.
- Provisions for minimum dividends.
- Provisions for contingent credit risk.
- Provisions for contingencies (include additional provisions).

i. Additional provisions:

The FMC has defined that the additional provisions are those not deriving from the application of valuation models to the portfolio in order to compensate deficiencies in them, and that their establishment must be justified by assumed risk as defined in unpredictable economic fluctuations.

The Bank has formal criteria and procedures for the use and constitution for the determination of additional provisions, which are approved by the Board of Directors.

As of December 31, 2020, MCh\$160,176 in additional provisions have been recorded. The Board of Directors of Bank in Chile has approved the constitution of additional provisions during 2020 for MCh\$104,000, MCh\$59,300 related to the Consumer Portfolio, MCh\$41,900 related to the Commercial Portfolio, and MCh\$2,800 related to the Real Estate Portfolio, and MCh\$47,263 for the City National Bank branch (see Note 11 c) and 21). These provisions were established to anticipate the potential impairment of the placement portfolio due to the crisis produced by the COVID-19 pandemic.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

In no case have the additional provisions been established to compensate issues in the provision models used by the Bank, but to anticipate any potential impairment of the placement portfolio due to the crisis produced by the COVID-19 pandemic.

These provisions are established as set forth on Number 10 of Chapter B-1 of Accounting Regulations Compendium of the Commission for the Financial Market, which will be reported in liabilities (see Note 21 of Provisions).

ii. Minimum provisions required for the normal individual portfolio:

The FMC has determined that the Bank must maintain a percentage of minimum provision of 0.50% on loans and credit commitments from the normal individual portfolio in accordance with Chapter 2,1,3 of the number B-1 Compendium of Accounting Standards.

ad) Use of estimates and judgments

In the application of the Bank's accounting policies, Bank management is required to make judgments, estimates and assumptions about the carrying amounts of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Modifications to accounting estimates are recognized in the period in which the estimate is revised if the modification affects only that period, or in the period of the modification and future periods if the modification affects both current and future periods.

In particular, the information regarding the most significant areas of uncertainties and critical judgments in the application of accounting policies that have the most significant effect on the amounts recognized in the consolidated financial statements are described in the following notes:

- Allowances for loan losses (Notes 10, 11 y 29).
- Impairment of certain assets (Note 32).
- Valuation of financial instruments (Notes 7, 9 and 12).
- Useful life of property, plant and equipment and intangible assets (Notes 14 and 15).
- Use of tax loss carry-forward (Note 16).
- Contingencies and commitments (Note 23).
- Impairment test and intangible (Note 14).
- Employee benefits (note 19).

af) Income tax and deferred tax

The corporate income tax expense is calculated in accordance with IAS 12 and the Chilean Income Tax Act, which has a statutory rate of 27% for the default tax system under article 14 section A, which is the rate applied to both BCI and its subsidiaries in Chile.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

Deferred tax is recognized on temporary differences between the carrying amounts of assets and liabilities in the consolidated financial statements and the corresponding tax bases used in the computation of taxable profit. Deferred tax liabilities and assets are measured at the tax rates that are expected to apply in the period in which the liability is settled or the asset realized, based on tax rates (and tax laws) that have been enacted or substantively enacted by the end of the reporting period. The effects of changes in the tax regulations or in tax rates are recognized in deferred taxes as of the date of the law enactment or substantial law enactment.

As of December 31, 2020, and 2019, the Bank recognized deferred tax assets for which Management has assessed that it is probable that taxable profits will be available against which tax loss carryforwards can be utilized.

Deferred tax assets and deferred tax liabilities are offset in the consolidated financial statement, if you have the legally enforceable right to offset assets for current taxes against current tax liabilities, and only if these deferred taxes are related to taxes on the corresponding profits of the same taxable entity levied by the same tax authority.

In accordance with the Law 20,780 published in the Official Gazette on September 29, 2014, as amended by Law 20,899 published in the Official Gazette on February 8, 2016, the Bank as of the 2018 business year must apply a permanent rate of 27% for First Category tax. In addition, and temporarily, the Bank applied a rate of 24% for tax profits received or accrued in the 2016 business year and 25,5% was applied for tax profits received or accrued in the 2017 business year. In 2017, the tax reform law was published in the United States, which reduced the federal tax rate from 35% to 21%, as a result of which the subsidiaries domiciled in that country recalculated their deferred tax assets.

ag) Dividends on common shares

Dividends on ordinary shares are recognized in equity in the year in which they were approved by the Shareholders' Meeting of the Bank.

The Bank recognizes a liability for the portion of the period profit that must be distributed among the shareholders in compliance with Corporate Law, establishing that a minimum of 30% of net income for the period, or more, must be distributed as dividend, or according to the dividends policy.

ah) Earnings per share

Basic earnings per share are determined by dividing the consolidated net income for the year attributable to the Bank by the weighted average number of shares during that year.

Diluted earnings per share is calculated similarly to basic earnings, but the weighted average number of shares outstanding is adjusted to consider the potential dilutive effect of stock options, warrants and convertible debt.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

ai) Collection operations and Protected Assets No. 27 formed by the direct subsidiary BCI Securitizadora S.A.

i) Collection Operations:

BCI Securitizadora S.A. may acquire assets in order to form a separate fund ("Protected Assets Fund") that supports the issuance of securitized bonds. These assets must have similar characteristics in order to be securitized and a separate fund must be formed for each separate issuance.

These assets may represent future cash flows (a "business plan" or future cash flows to be obtained from a specific asset or group of assets or entity) or existing asset (a portfolio of receivables, mortgage loans, etc.).

The above distinction is relevant when it comes to accounting for the debt at the Bank; in the first case, future cash flows should be accounted for at the Protected Assets Fund and also at the originator, and in the case of existing assets they should be accounted for only at the Protected Assets Fund.

Collection operations form part of the securitization process. In fact, the Securities Market Law itself, foreseeing the practical difficulty of forming a Protected Assets Fund, contemplates the possibility of acquiring assets that represent Protected Assets Fund underlying even before the placement of the respective bonds.

Since there is a possibility that the respective Protected Assets Fund never will be created or the securitized bond not be issued for any reason (legal, market, etc.), these transactions contract a put option where BCI Securitizadora S.A. may put the asset back under certain circumstances (mainly in the case when an entity cannot issue securitized bonds for the reasons discussed above).

ii) Protected Assets Fund No, 27:

The Consolidated Financial Statements through the subsidiary BCI Securitizadora S.A., as of December 31, 2020 and 2019, maintains a balance amounted to MCh\$18,028 and MCh\$20,609, respectively, corresponding to loan receivables being the underlying of the Protected Assets Fund No. 27.

aj) Reclassifications

As of December 31,2020, and December 31, 2019, no material reclassifications have been made.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

ak) Accounting pronouncements by the International Accounting Standards Board (IASB)

a.- Application of new and revised International Financial Reporting Standards (IFRS).

Amendments and Improvements to IFRS	Effective date
Definition of a Business (Amendments to IFRS 3)	Annual periods beginning on or after January 1, 2020
IASB finalizes amendments to IAS 1 and IAS 8 regarding the definition of materiality	Annual periods beginning on or after January 1, 2020
Amendments to References to the Conceptual Framework in IFRS Standards	Annual periods beginning on or after January 1, 2020
Average Rate Benchmark Reform (Amendments to IFRS 9, IAS 39 and IFRS 7)	Annual periods beginning on or after January 1, 2020
Covid-19-Related Rent Concessions (amendments to IFRS 16)	Annual periods beginning on or after June 1, 2020

Definition of a Business (Amendments to IFRS 3)

In October 2018, the IASB published the document "Definition of a business (amendment to IFRS 3)" to resolve difficulties that arise when an entity determines whether it has acquired a business or a group of assets.

The amendments in Definition of a Business (Amendments to IFRS 3) are changes to Appendix A Defined terms, the application guidance, and the illustrative examples of IFRS 3 only. They:

- clarify that to be considered a business, an acquired set of activities and assets must include, at minimum, an input and a substantive process that together significantly contribute to the ability to create outputs;
- narrow the definitions of a business and of outputs by focusing on goods and services provided to customers and by removing the reference to an ability to reduce costs;
- add guidance and illustrative examples to help entities assess whether a substantive process has been acquired;
- remove the assessment of whether market participants can replace any missing inputs or processes and continuing to produce outputs; and add an optional concentration test that permits a simplified assessment of whether an acquired set of activities and assets is not a business.

The amendments are effective for business combinations for which the acquisition date is on or after the beginning of the first annual period beginning on or after January 1, 2020 and for asset acquisitions that occur on after the beginning of that year. Earlier application is permitted.

The Management of the Bank believes that the implementation of these amendments had no effect on the Bank's Consolidated Financial Statements.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

IASB finalizes amendments to IAS 1 and IAS 8 regarding the definition of materiality

On October 31, 2018 the International Accounting Standards Board (IASB) issued 'Definition of Material (Amendments to IAS 1 and IAS 8)' to clarify the definition of 'material' and to align the definition used in the Conceptual Framework and the standards themselves.

The changes in Definition of Material (Amendments to IAS 1 and IAS 8) all relate to a revised definition of 'material' which is quoted below from the final amendments: "Information is material if omitting, misstating or obscuring it could reasonably be expected to influence decisions that the primary users of general purpose financial statements make on the basis of those financial statements, which provide financial information about a specific reporting entity."

Three new aspects of the new definition should especially be noted:

Obscuring: The existing definition only focused on omitting or misstating information, however, the Board concluded that obscuring material information with information that can be omitted can have a similar effect. Although the term "obscuring" is new in the definition, it was already part of IAS 1 (IAS 1.30A).

Reasonably be expected to influence: The existing definition referred to 'could influence' which the Board felt might be understood as requiring too much information as almost anything 'could' influence the decisions of some users even if the possibility is remote.

Primary users: The existing definition referred only to 'users' which again the IASB feared might be understood too broadly as requiring to consider all possible users of financial statements when deciding what information to disclose.

The new definition of material and the accompanying explanatory paragraphs are contained in IAS 1 Presentation of Financial Statements. The definition of material in IAS 8 Accounting Policies, Changes in Accounting Estimates and Errors has been replaced with a reference to IAS 1.

The amendments are effective for annual periods beginning on or after January 1, 2020. Earlier application is permitted.

The Management of the Bank believes that the implementation of these amendments did not have significant effects on the Bank's Consolidated Financial Statements.

Revised Conceptual Framework for Financial Reporting

On March 29, 2018, IASB published its revised "Conceptual Framework for Financial Reporting" (the "Conceptual Framework"). The Conceptual Framework is not a standard, and none of its provisions prevails over any standard nor over any of the requirements of a standard. The purpose of the Conceptual Framework is to assist the IASB when developing International Financial Reporting Standards. The Conceptual Framework also assists financial statement preparers in developing consistent accounting policies if there is no applicable or specific standard to address a particular issue. The new Conceptual Framework has an introduction, eight chapters and a glossary. Five of the chapters are new, or have been substantially modified.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

The new Conceptual Framework:

- Introduces a new definition of assets focused on rights and a new definition of liabilities that is likely to be broader than the replaced definition but does not change the distinction between a liability and an equity instrument.
- Eliminates references to expected flows of economic benefits from asset and liability definitions. This reduces the obstacles to identifying the existence of an asset or liability and places more emphasis on reflecting uncertainty in measurement.
- Analyzes historical cost and present value measurements and provides some guidance on the considerations that the IASB would apply when selecting a measurement base for a specific asset or liability.
- Establishes that the main measurement of financial performance is profit or loss, and that only in exceptional circumstances will the IASB use the other comprehensive income and only for income or expenses arising from a change in the present value of an asset or liability.
- Analyzes uncertainty, derecognitions, unit of account, the reporting entity and combined financial statements.

The new Conceptual Framework is effective immediately since its publication on March 29, 2018, The Bank has already considered this. Additionally, the IASB published a separate document "Updating a Reference to the Conceptual Framework" which contains revisions to the affected Standards in such a way that they now refer to the new Conceptual Framework. These modifications are effective for annual periods beginning on or after January 1, 2020. Earlier implementation is permitted.

The Bank's Management believes that the implementation of these changes to the Conceptual Framework had no effect on the Bank's Consolidated Financial Statements.

Interest Rate Benchmark Reform (Amendments to IFRS 9, IAS 39 and IFRS 7)

The amendments cover the issues that affect the financial reporting in the year prior to the replacement of an existing benchmark interest rate with an alternative interest rate and addresses the implications for specific hedge accounting requirements in IFRS 9 Financial Instruments and IAS 39 Financial Instruments: Recognition and Measurement, which requires prospective analysis. (IAS 39 was modified, as well as IFRS 9, since entities have an accounting policy choice when they first apply IFRS 9, which allows entities to continue applying the hedge accounting requirements of IAS 39). Amendments were also made to IFRS 7 Financial Instruments: Disclosures related to additional disclosures of the uncertainty caused by the interest rate benchmark reform.

Changes in the Interest Rate Benchmark Reform (Amendments to IFRS 9, IAS 39 and IFRS 7): i) they modify specific hedge accounting requirements so that entities may apply those hedge accounting requirements assuming that the benchmark interest rate on which the hedged cash flows and the cash flows of the hedging instrument are based will be altered as a result of the reform in the benchmark interest rate; (ii) they are mandatory for all hedging relationships that are directly affected by the benchmark interest rate reform; (iii) they do not

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

intend to provide a solution to any other consequence caused by the benchmark interest rate reform (if a hedging relationship no longer meets the hedge accounting requirements for reasons other than those specified by the amendments, discontinuation of hedge accounting is required); and (iv) they require specific disclosures about the extent to which the hedging relationships of the entities are affected by the amendments.

The amendments are effective for annual periods beginning on or after January 1, 2020 and must be applied retrospectively. Earlier application is permitted.

The Management of the Bank believes that the implementation of these amendments had no significant effects on the Bank's Consolidated Financial Statements. IFRS 9 will be applied by the Bank from January 2022 except for Chapter 5.5 on impairment of loans classified as "financial assets at amortized cost."

Lease concessions related to COVID-19 (amendments to IFRS 16)

The COVID-19 pandemic has led some lessors to provide relief to lessees by deferring, or releasing them from, amounts they would otherwise have to pay. In some cases, this is accomplished through negotiation between the parties, but it may be the consequence of measures taken by a government that encourage or require that such relief be provided. This relief is taking place in many jurisdictions in which entities that apply IFRS operate.

When there is a change in lease payments, the accounting consequences will depend on whether that change meets the definition of a lease modification, which IFRS 16 defines as "a change in the scope of a lease, or the consideration for a lease, that was not part of the original terms and conditions of the lease. (For example, a lease modification includes adding or terminating the right to use one or more underlying assets or extending or shortening the contractual lease term)".

The amendments to IFRS 16:

- 1. Provide an exception for lessees to assess whether the COVID 19-related lease concession is a lease modification;
- 2. Require lessees to apply the exception to account for the COVID 19-related lease concession as if it were not a modification to the lease.
- 3. Require lessees applying the exception to disclose that fact; and
- 4. Require lessees to apply the exception retrospectively in accordance with IAS 8, but do not require that figures from prior years be restated.

The amendments do not provide additional relief to lessors since the current situation is not as challenging for them, and the required accounting is not as complex.

The amendments are effective for annual periods beginning on or after June 1, 2020. Early application is allowed, including financial statements that have not yet been authorized for issuance as of May 28, 2020. The amendment is also available for interim periods.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

The Management of the Bank believes that the implementation of these amendments had no significant effects on the Bank's Consolidated Financial Statements.

b.- New and revised IFRS issued but not yet effective:

New Standards	Effective date
IFRS 17 Insurance contracts	Annual periods beginning on or after Sunday, January 1, 2023
Amendments and Improvements to IFRS	
Classification of liabilities as current or non-current (amendments to IAS 1).	Annual periods beginning on or after Sunday, January 1, 2023
References to the Conceptual Framework (amendments to IFRS 3)	Annual periods beginning on or after Saturday, January 1, 2022
Property, Plant and Equipment — Proceeds before Intended Use (Amendments to IAS 16)	Annual periods beginning on or after Saturday, January 1, 2022
Onerous Contracts — Cost of Fulfilling a Contract (Amendments to IAS 37)	Annual periods beginning on or after Saturday, January 1, 2022
Annual improvements to IFRS, cycle 2018-2020 (Amendments to IFRS 1 Business Combinations, IFRS 9 Joint Arrangements, IAS 16 Income Taxes)	Annual periods beginning on or after Saturday, January 1, 2022
Extension of temporary exemption from the application of IFRS 9 (Amendments to IFRS 4).	Annual periods beginning on or after Sunday, January 1, 2023
Interest Rate Benchmark Reform - Phase 2 (Amendments to IFRS 9, IAS 39, IFRS 7, IFRS 4 and IFRS 16)	Annual periods beginning on or after Friday, January 1, 2021

IFRS 17 Insurance contracts

On May 18, 2017 the IASB issued IFRS 17 "Insurance Contracts." This new standard establishes principles for recognition, measurement, presentation and disclosure of insurance contracts and supersedes IFRS 4 "Insurance Contracts." The objective is to ensure that entities provide relevant information in a way that faithfully represents those contracts. This information gives a basis for users of financial statements to assess the effect that contracts within the scope of IFRS 17 have on the financial position, financial performance and cash flows of an entity.

IFRS 17 establishes a general model, which is modified for insurance contracts with discretionary participation described as the variable fee approach. An entity may apply a simplified measurement approach (the premium allocation approach) to some insurance contracts. The simplified measurement approach allows an entity to measure the amount relating to remaining service by allocating the premium over the coverage period.

The general model requires the use of assumptions to estimate the amount, timing and uncertainty of the future cash flows and will explicitly measure the cost of the uncertainty; considering market interest rates and the impact of policyholder's options and guarantees.

Policy sales income is deferred as a liability component segregated at day 1 and aggregated in groups of insurance contracts, which is subsequently systematically reported through profit & loss during the year for which the policyholders are insured after making adjustments arising from changes in the assumptions related to the future coverage.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

IFRS 17 is effective for periods beginning on or after January 1, 2021. Earlier application is permitted, an entity shall apply IFRS 17 retrospectively unless impracticable, in which case the entity shall apply the modified retrospective approach or the fair value approach.

Management does not anticipate that this new standard will have an impact on the consolidated financial statements, as neither the Bank nor any of the consolidated entities issue insurance contracts.

IAS 1 (amendments), classification of liabilities as current or non-current.

On January 23, 2020, amendments were published in regards to the classification of liabilities as current or non-current (amendments to IAS 1) which will affect only the presentation of liabilities in the statement of financial position, not the amount nor the timing for recognition of any asset, income or liability expense, or information that entities disclose about these items. The purpose of the amendment is:

- clarify that the classification of liabilities as current or non-current should be based on the rights existing at the end of the reporting year and align the wording in all amended paragraphs so that they refer to the "right" to defer the settlement by at least twelve months; and make it explicit that only the rights in force "at the end of the reporting period" should affect the classification of a liability;
- clarify that the classification is not affected by expectations about whether an entity will exercise its right to defer the settlement of a liability; and
- clarify that settlement refers to the transfer to the counterparty of cash, equity instruments, other assets or services.

Therefore, the amendment aims to promote consistency in the application of the requirements, helping companies to determine whether, in the statement of financial position, debt and other liabilities with an uncertain settlement date should be classified as current (past due or potentially to be settled in one year) or non-current.

The Management of the Bank is evaluating the possible impact that this amendment may generate. However, Management considers that the application of this amendment will not have any effect on the Bank's Consolidated Financial Statements.

References to the Conceptual Framework (amendments to IFRS 3)

Changes to the References to the Conceptual Framework (amendments to IFRS 3) update IFRS 3 for the reference to the 2018 Conceptual Framework instead of 1989 Conceptual Framework. Additionally, this adds to IFRS 3 a requirement for transactions or other events within the scope of IAS 37 or IFRIC 21 that an acquirer applies IAS 37 or IFRIC 1 (instead of the Conceptual Framework) to identify liabilities assumed in a business combination. Finally, it adds an explicit statement in IFRS 3 that an acquirer does not recognize contingent assets acquired in a business combination.

The amendments are effective for annual periods beginning on or after January 1, 2022. Early application is permitted, if an entity also applies all other updated references (published in conjunction with the updated Conceptual Framework) on or before the same date.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

The Management of the Bank is evaluating the possible impact that this amendment may generate. However, Management considers that the application of this amendment will not have any effect on the Bank's Consolidated Financial Statements.

Property, Plant and Equipment — Proceeds before Intended Use (Amendments to IAS 16)

The amendments prohibit the deduction of the cost of an item of property, plant and equipment from proceeds derived from the sale of items produced while the asset is placed in the location and in the necessary condition to operate in the manner intended by management. Instead, an entity recognizes the income from the sale of such items, and the cost of producing those items, in the statements of income.

The amendments are effective for annual periods beginning on or after January 1, 2022. Earlier application is permitted. An entity applies the amendments retrospectively only to items of property, plant and equipment that were placed on the location and in the necessary condition for it to operate in the manner intended by management on or after the beginning of the most recent year in the financial statements in which the entity applies the modifications for the first time.

The Management of the Bank is evaluating the possible impact that this amendment may generate. However, Management considers that the application of this amendment will not have any effect on the Bank's Consolidated Financial Statements.

Onerous Contracts — Cost of Fulfilling a Contract (Amendments to IAS 37)

The amendments specify that the "cost of fulfilling" a contract includes the "costs that are directly related to the contract." The costs directly related to the contract can either be incremental costs of fulfilling that contract (examples would be direct labor, materials) or an allocation of other costs that are directly related to fulfilling the contracts (an example would be the allocation of the depreciation expense for an item of property, plant and equipment used to fulfill the contract).

The amendments are effective for annual periods beginning on or after January 1, 2022. Earlier application is permitted.

Entities apply the amendments to contracts for which the entity has not yet fulfilled all its obligations at the beginning of the annual reporting period in which the entity applies the amendments for the first time. Comparative years are not restated.

The Management of the Bank is evaluating the possible impact that this amendment may generate. However, Management considers that the application of this amendment will not have any effect on the Bank's Consolidated Financial Statements.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

Annual improvements to IFRS, cycle 2018-2020 (Amendments to IFRS 1 Business Combinations, IFRS 9 Joint Arrangements, IAS 16 Income Taxes, and IAS 41)

The annual improvements contain amendments to the following standards:

IFRS 1 First Time Adoption of IFRS

The amendment allows a subsidiary that applies paragraph D16 (a) of IFRS 1 to measure accumulated translation differences using the amounts reported by its parent, based on the date of transition to IFRS of its parent.

IFRS 9 Financial Instruments

The amendment clarifies what fees an entity includes when it applies the "10 percent" test under paragraph B3.3.6 of IFRS 9 when evaluating whether to derecognize a financial liability. An entity includes only fees paid or received between the entity (the borrower) and the lender, including fees paid by the entity or the lender on behalf of one another.

IFRS 16, Leases

The amendment to illustrative Example 13 attached in IFRS 16 removes from the example the illustration of the reimbursement of improvements to the leased asset made by the lessor to resolve any potential confusion in the treatment of lease incentives that could arise due to how lease incentives are illustrated in that example.

The Management of the Bank is evaluating the possible impact that this amendment may generate. However, Management considers that the application of this reform will not have any effect on the Bank's Consolidated Financial Statements. IFRS 9 will be applied by the Bank from January 2022 except for Chapter 5.5 on impairment of loans classified as "financial assets at amortized cost."

Extension of the Temporary Exemption from Applying IFRS 9 (Amendments to IFRS 4)

On June 25, 2020, the IASB issued amendments to IFRS 17 to address the concerns and implementation challenges that were identified after IFRS 17 'Insurance contracts' was published in 2017. The amendments are effective for annual periods beginning on or after January 1, 2023. Earlier application is permitted. The IASB has also issued 'Extension of the Temporary Exemption from Applying IFRS 9 (Amendments to IFRS 4)' to postpone the set expiration date of the amendment also to annual periods beginning on or after January 1, 2023.

The main changes resulting from the Amendments to IFRS 17 and the Extension of the Temporary Exemption from Applying IFRS 9 (Amendments to IFRS 4) are:

• Postponement of the initial application date of IFRS 17 by two years to annual periods beginning on or after January 1, 2023 and changing the set expiration date for the temporary exemption in IFRS 4 Insurance Contracts to apply IFRS 9 Financial instruments, so that entities are required to apply IFRS 9 for annual periods beginning on or after January 1, 2023.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

- Additional scope exclusion for credit card contracts and similar contracts that provide insurance coverage, as well as optional scope exclusion for loan contracts that transfer significant insurance risk.
- Recognition of cash flows from insurance acquisition related to expected contract renewals, including transition
 and guidance provisions for cash flows from insurance acquisition recognized in a business acquired in a business
 combination.
- Clarification of the application of IFRS 17 in interim financial statements that allows a choice of accounting policy at the reporting entity level.
- Clarification of the application of the contractual service margin (CSM) attributable to the return on investment service and the investment-related service and changes in the corresponding disclosure requirements.
- Expansion of the risk mitigation option to include held reinsurance contracts and non-financial derivatives.
- Amendments to require that an entity that on initial recognition recognizes losses on onerous insurance contracts issued, also recognizes a gain on held reinsurance contracts.
- Simplified presentation of insurance contracts in the statement of financial position so that entities present the insurance contracts' assets and liabilities in the statement of financial position calculated using portfolios of insurance contracts instead of groups of insurance contracts.
- Additional transition relief for business combinations and additional transition relief for the application date of the risk mitigation option and the use of the fair value transition approach.
- Several small amendments related to minor implementation issues.

The Management of the Bank is evaluating the possible impact that this amendment may generate. However, Management considers that the application of this amendment will not have any effect on the Bank's Consolidated Financial Statements. IFRS 9 will be applied by the Bank from January 2022 except for Chapter 5.5 on impairment of loans classified as "financial assets at amortized cost."

Interest Rate Benchmark Reform - Phase 2 (Amendments to IFRS 9, IAS 39, IFRS 7, IFRS 4 and IFRS 16)

On August 27, 2020, the IASB issued Interest Rate Benchmark Reform - Phase 2 (Amendments to IFRS 9, IAS 39, IFRS 7, IFRS 4 and IFRS 16) with modifications that address issues that could affect the financial information after the reform off an interest rate benchmark, including its replacement with alternative interest rate benchmarks. These modifications are effective for annual periods beginning on January 1, 2021. Earlier implementation is permitted.

The IASB addressed the issues in a project divided into two phases: Phase 1 addressed the issues arising prior to replacement (issues that affect financial reporting in the period prior to the replacement of an existing interest rate benchmark). This part of the project concluded on September 26, 2019

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

with the issuance of the Interest Rate Benchmark Reform (Amendments to IFRS 9, IAS 39 and IFRS 7).

Phase 2 of the project addressed replacement issues; therefore, the amendments issued address issues that could affect financial reporting when an existing interest rate benchmark is replaced. This part of the project has concluded with the issuance of these modifications.

The changes in the Interest Rate Benchmark Reform - Phase 2 (Amendments to IFRS 9, IAS 39, IFRS 7, IFRS 4 and IFRS 16) are as follows:

- Modification of financial assets, financial liabilities and lease liabilities: the IASB introduces a practical
 expedient for the modifications required by the reform (modifications required as a direct consequence of the
 IBOR reform and made on an economically equivalent basis). These modifications are accounted for by updating
 the effective interest rate. All other amendments are accounted for using current IFRS requirements. A similar
 practical expedient is proposed for lessee accounting applying IFRS 16.
- Hedge Accounting Requirements: As amended, hedge accounting is not discontinued solely due to the IBOR
 reform. Hedging relationships (and related documentation) should be modified to reflect changes to the hedged
 item, the hedging instrument, and the hedged risk. Amended hedge relationships must meet all qualifying criteria
 to apply hedge accounting, including effectiveness requirements.
- Disclosures: in order to enable users to understand the nature and scope of the risks arising from the IBOR reform to which the entity is exposed and how the entity manages those risks, as well as the entity's progress in the transition from IBORs to alternative interest rate benchmarks, and how the entity is managing this transition, the amendments require an entity to disclose information about:
 - ✓ how the transition from interest rate benchmarks to alternative interest rate benchmarks is managed, the progress made as of the reporting date, and the risks arising from the transition;
 - ✓ quantitative information on non-derivative financial assets, non-derivative financial liabilities, and derivatives that continue to refer to interest rate benchmarks subject to the reform, disaggregated by significant interest rate benchmarks;
 - ✓ to the extent that the IBOR reform has resulted in changes to an entity's risk management strategy, a description of these changes and how the entity manages those risks.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

The IASB also amended IFRS 4 to require insurers applying the temporary exemption from IFRS 9 to apply the amendments in accounting for the amendments directly required by the IBOR reform.

The Management of the Bank is evaluating the possible impact that this amendment may generate. However, Management considers that the application of this reform will not have any significant effect on the Bank's Consolidated Financial Statements.

aj) Standards and instructions issued by the Financial Market Commission (CMF).

Circular No. 2.247: On March 25, 2020, this Circular update the RAN (Updated Compilation of Standards) chapter 10-1, concerning repossessed assets or assets awarded in payment, exceptionally authorizing an 18-month extension in the term that banks have for selling repossessed assets.

The Bank's Management implemented these changes in the Consolidated Financial Statements in March 2020.

Circular No. 2.249: Compendium of Accounting Standards for Banks. On April 20, 2020, the CMF amended Chapter E "Transitional Provisions" and postponed the period of first application of the new provisions of the Compendium of Accounting Standards, with the purpose that banks have more leeway to reallocate their technical and human resources during the duration of the Covid-19 pandemic. Therefore, the wording of Chapter E of the aforementioned compendium is replaced with the following wording: "The first application of this updated version of the Compendium of Accounting Standards for Banks will be effective as of January 1, 2022; the transition date will be January 1, 2021 for purposes of the comparative financial statements to be published beginning in March 2022."

The Bank's Management will implement these changes in the Consolidated Financial Statements as of January 1, 2022.

CMF statement: On March 23, 2020, the CMF reported that its Council approved new measures aimed at granting greater flexibility to the financial system in the context of the global pandemic caused by Covid-19. These measures are as follows:

- Regulatory treatment that makes it possible to postpone up to three mortgage payments.
- Measures have been implemented allowing banks to give SME debtors up to 6 months to repay their loans, without this being considered a renegotiation.
- Possibility of using excess mortgage guarantee as collateral for loans to SMEs.
- Extension of terms for the sale of repossessed assets.
- Treatment of the variation margin of derivatives.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

The Bank's Management implemented these measures gradually in the Interim Consolidated Financial Statements beginning on April 1, 2020.

CMF statement: On March 30, 2020, CMF reports flexibility in the implementation deadlines for Basel III. In coordination with the Central Bank of Chile, the CMF resolved to postpone by one year the implementation of the capital requirements required by the regulation and to maintain the general regulatory framework in force for bank capital requirements until December 2021.

The Bank's Management will implement these changes in the Consolidated Financial Statements as of December 31, 2021.

CMF statement: On April 2, 2020, the CMF reported flexibility in the treatment of provisions required from banks in rescheduling payments of mortgage, consumer and commercial loans, within the context of the Covid-19 pandemic. These measures will be temporary and are intended to avoid the recognition of an increased amount of provisions since payments of the installments corresponding to the flexibilities granted may not be made or may not be made timely.

The exceptional period for the treatment of provisions for collective portfolios takes effect on March 18, 2020 and ends on July 31, 2020, including both dates. As a necessary requirement to apply flexibility regarding provisions, banks must assess thoroughly the financial and credit conditions of the borrowers who will be eligible for the flexibility. In no case may the treatment include borrowers in default in accordance with the regulations applicable to provisions. In addition, borrowers eligible for the special treatment regarding provisions will be those who are up to date or are in default for no more than 30 days in the month in which the rescheduling takes place, during the period the flexibility measures are in force.

The Bank's Management implemented these changes in the Interim Consolidated Financial Statements effective as of the close of April 2020.

Circular No. 2,250: On April 20, 2020, this Circular updates the RAN (Updated Compilation of Standards), chapter 12-1 concerning Equity, for statutory and regulatory purposes; as a result, it incorporated an extraordinary clause that will allow to treat as part of the voluntary provisions recognized in effective equity a proportion of the collateral given by the Chilean Treasury, CORFO and FOGAPE to secure loans provided by banks.

The Bank's Management implemented these changes in its Basel regulatory report beginning on April 30, 2020.

Circular No. 2.253: On May 4, 2020, it provides guidance on aspects related to the COVID-19 guarantee lines of the Guarantee Fund for Small and Medium-sized Entrepreneurs (FOGAPE in Spanish), as regards provisions and other regulatory matters.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

The Bank's Management implemented these measures in the Interim Consolidated Financial Statements beginning on Sunday, May 31, 2020.

Letter from Management No. 92020036 On July 17, 2020, the CMF issued instructions for recording provisions related to financing with FOGAPE Covid-19 guarantee. The letter provides instructions on how banking institutions should consider the effect of the deductible in the calculation of provisions, as well as instructions on how the conditions under which the direct borrower's credit risk can be replaced with FOGAPE credit quality. On July 29, 2020, the CMF, through the Association of Banks, decided to extend the application until September 2020, allowing financial institutions to recognize the largest provisions on a monthly basis, and these provisions must be completely established by the end of 2020 at the latest.

The Bank's Management implemented these changes in the Interim Consolidated Financial Statements beginning on Wednesday, September 30, 2020.

Circular 2,272: dated September 25, 2020, through the provisions contained in article 66 bis and 66 term of the Chilean General Banking Act, Act 21.1230, which modernizes banking legislation, introduced additional capital requirements to banking regulation, in accordance with the principles of the latest Agreement of the Basel Committee on Banking Supervision (hereinafter Basel III). These requirements, commonly known as "buffers", constitute an additional capital requirement above the statutory minimum set in the Chilean General Banking Act and are divided into 2 types: a capital conservation buffer (CCoB) and a countercyclical capital buffer (CCyB). The capital conservation buffer, according to article 66 bis of the Chilean General Banking Act, corresponds to an additional basic capital equivalent to 2.5% of the risk-weighted assets, net of required provisions, above the minimum effective equity required as per Article 66 of the Act. For its part, the calculation of the countercyclical capital buffer, referred to in article 66 term, is made by the Central Bank of Chile (BCCh), provided it receives a favorable report from this Commission for the Financial Market, and may vary between 0% and 2.5% of the risk-weighted assets, net of required provisions.

The Bank's Management will implement these changes in its regulatory reports beginning on December 31, 2021.

ak) Standards and instructions issued by Central Bank of Chile (BCCh)

Statement BCCh: On March 23, 2020, the Central Bank announced the creation of a Credit Facility Conditional on the Increase of Loans program (FCIC in its Spanish acronym) and the Liquidity Credit Line (LCL) was activated in local currency. These are lines for banks, with funds and incentives for them to continue financing and refinancing loans to households and companies, especially those that do not have access to the capital market. The initial amount is equivalent to US\$4.8 billion and may increase, as loans increase. In turn, the additional line has a growth margin four times the initial line, equivalent to US\$19.2 billion, which would bring the total closer to US\$24 billion. This measure at the same time considers the expansion of the collateral in order to allow borrowers to access this facility and includes a portfolio of commercial loans individually evaluated for high credit quality, categories A1 to A3.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 1 - GENERAL INFORMATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, CONTINUED

The Bank's Management implemented these measures beginning on April 1, 2020.

al) Instructions issued by the Ministry of Finance

Act 21,234: On May 29, 2020, the Ministry of Finance published Act 21,234 that limits the liability of holders or users of payment cards and electronic transactions in the event of loss, theft, or fraud, establishing a new liability regime in cases of loss, theft, or fraud associated with credit cards, debit cards, payment with provision of funds or any other similar system ("Payment Cards"), as well as in connection with fraudulent operations that are generated in electronic transactions carried out by electronic means that originate charges and payments or money transfers involving checking accounts, demand deposit accounts, fund provision accounts, payment cards or any other similar system. The new liability regime establishes the responsibility of issuers of payment systems, exempting users from the burden of proving operations and/or transactions unknown to them, both for those operations carried out before (up to 120 consecutive previous days) and after a notice concerning such unknown operations is submitted to the Bank, with the Bank having the burden of proving that said operations were authorized by the user and that they are recorded in the users' name. The new liability regime also establishes strict deadlines to annul charges and make refunds, as appropriate, regarding operations regarding which users are unaware of having granted their authorization or consent.

The Bank's Management implemented these measures effective May 2020.

CMF Statement on October 5, 2020, the Commission published a regulation for calculating the ratio between Tier 1 capital and total assets, or leverage ratio, as part of the process of adoption of Basel III standards. This regulation features improvements in the measurement of both Tier 1 capital (numerator) and the Bank's total assets (denominator). In the numerator, deductions are made from entries that do not have the capacity to absorb unexpected losses (in line with Chapter 21-1 on Equity for legal and regulatory purposes). For the denominator, a wider exposition spectra is used, in line with Chapter 21-6 (on weighted asset determination by credit risk). The regulation shall enter into force starting on December 1, 2020.

The Bank's Management implemented these changes in its Basel regulatory report beginning on December 31, 2020.

CMF Statement: on November 2, 2020, the Commission issued the regulation for the identification of system-relevant banks, and the determination of additional requirements for said institutions. The new regulation contemplates the building of a system-relevance index, per institution, from four elements reflecting the local impact of their financial impairment or default. These elements are size, interconnectedness, replaceability, and institution complexity. The requirements related to the first application may be implemented gradually from December 2021 to December 2025, with an additional 25% each year.

The Bank Management is assessing the potential impact of this regulation in the Basel normative report.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 2 - ACCOUNTING CHANGES

During the year ended December 31, 2020, there have been no accounting changes with respect to the prior year that affect these Consolidated Financial Statements.

NOTE 3 - SIGNIFICANT EVENTS

a) Agreement to distribute year 2019 profits

A Board meeting held on February 25, 2020 agreed to distribute the net profits of the Bank in 2019, which was approved at the Ordinary Shareholders' Meeting held on April 8, 2020. The Board approved the following matters:

- Distribute the net income for the year 2019, amounting to Ch\$402,645,431,356 (MCh\$402,645), as follows:
- -Distribute a dividend of Ch\$1,000 per share among the total of 141,616,409 shares issued and registered in the Shareholder Registry, which involves allocating for this purpose the sum of Ch\$ 141.616.409.000 (MCh\$ 141.616), that is, 35.17% of the Bank's profits, and;
- -Allocate the remaining balance of profits of the year, to the fund of reserves from profits, that is, the sum of Ch\$ 261,029,022,356 (MCh\$ 261,029).

The Extraordinary Shareholders Meeting, held on Wednesday, April 8, 2020, approved:

- Capitalize reserves from profits of Ch\$ 261,029,022,356 (MCh\$ 261,029) as follows:
- -The sum of Ch\$261,028,993,054 (MCh\$ 261,029) through the issuance of 7,151,531 no-payment no par value shares.
- -The sum of Ch\$29,302 (MCh\$0), to issued capital, without issuance of shares.

The Bank's subscribed and paid-in capital would be Ch\$ 3,655,827,696,002 (MCh\$3,655,828) divided into 148,767,940 single series, nominative, no par value shares.

The by-law amendment related to this capital increase was approved by the CMF through Resolution No. 3058 dated June 10, 2020 and the capital increase was registered in the public registry of securities on July 20, 2020.

NOTE 3 - SIGNIFICANT EVENTS, CONTINUED

b) Issuance and placement of bonds

During 2020, the following issue of ordinary bonds took place in Swiss Francs:

Series	Issuance date	CHF	TIR* rate	Maturity date
CH0506071239	03.18.2020	125,000,000	0.10%	09.18.2026

During 2020, the following placement of ordinary bonds took place in Swiss Francs:

Series	Issuance date	СНБ	TIR*rate	Maturity date
CH00506071239	03.18.2020	125,000,000	0.10%	09.18.2026

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

During 2020, the following issue of subordinated bonds took place in UF:

Series	Issuance date	UF	TIR* rate	Maturity date
UBCIB11219	06.11.2020	3,000,000	1.32%	12.01.2039
UBCIB21219	06.22.2020	1,000,000	1.30%	12.01.2044
UBCIB21219	06.22.2020	1,000,000	1.30%	12.01.2044
UBCIB21219	06.22.2020	1,000,000	1.30%	12.01.2044
UBCIB31219	06.24.2020	500,000	1.28%	12.01.2049
UBCIB31219	06.24.2020	500,000	1.28 %	12.01.2049
UBCIB31219	06.24.2020	500,000	1.28%	12.01.2049
UBCIB31219	06.24.2020	500,000	1.28%	12.01.2049
UBCIB31219	06.24.2020	500,000	1.28%	12.01.2049
UBCIB31219	06.24.2020	500,000	1.28%	12.01.2049

During 2020, the following issue of subordinated bonds took place in UF:

Series	Issuance date	UF	TIR* rate	Maturity date
UBCIB11219	06.11.2020	3,000,000	1.32%	12.01.2039
UBCIB21219	06.22.2020	1,000,000	1.30%	12.01.2044
UBCIB21219	06.22.2020	1,000,000	1.30%	12.01.2044
UBCIB21219	06.22.2020	1,000,000	1.30%	12.01.2044
UBCIB31219	06.24.2020	500,000	1.28%	12.01.2049
UBCIB31219	06.24.2020	500,000	1.28 %	12.01.2049
UBCIB31219	06.24.2020	500,000	1.28%	12.01.2049
UBCIB31219	06.24.2020	500,000	1.28%	12.01.2049
UBCIB31219	06.24.2020	500,000	1.28%	12.01.2049
UBCIB31219	06.24.2020	500,000	1.28%	12.01.2049

^{*}TIR - internal rate of return

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 3 - SIGNIFICANT EVENTS, CONTINUED

c) Incorporation of Banco BCI Perú

The Bank's Board of Directors has authorized BCI's management to incorporate a bank in the city of Lima, Peru, which will become a subsidiary of BCI (hereinafter "Banco BCI Peru") subject to the conditions set forth below. Banco BCI Peru will have the nature of a corporation under the regulations of the Republic of Peru. This corporation will be registered with the National Superintendency of Public Registries of Peru and its shares will be registered with the Public Registry of the Securities Market and the Registry of the Lima Stock Exchange. 99.9% of the shares of Banco BCI Peru will be owned by BCI and the remaining 0.1% will be owned by Empresas JY S.A. Banco BCI Peru will be subject to the supervision of the appropriate Chilean and Peruvian regulatory entities. The incorporation and operation of Banco BCI Peru is subject, among other conditions, to approval by the Commission for the Financial Market and the Central Bank of Chile, in accordance with the provisions of Article 76 of the General Banking Law and Chapter 11-7 of the Commission's Updated Compendium of Regulations, as well as to obtaining the regulatory authorizations, and registrations required under Peruvian law.

As of December 31, 2020, the authorization processes before CMF in Chile and Superintendencia de Banca, Seguros y AFP (SBS) in Peru continue progressing.

d) Acquisition of Executive Banking Corporation

On September 24, 2019, the "Agreement and Plan of Merger" was entered into by BCI Financial Group, Inc. ("BCI Financial") and City National Bank of Florida ("CNB"), both subsidiaries of BCI, and Executive Banking Corporation ("Executive Corporation") and Executive National Bank ("Executive Bank"), both incorporated and effective under the laws of Florida, USA. Through the Merger Agreement, the parties agreed to merge Executive Corporation into BCI Financial and, simultaneously or immediately after such merger is implemented, Executive Bank into CNB, succeeding and assuming BCI Financial and CNB, respectively, all rights and obligations of Executive Corporation and Executive Bank, and becoming legal successors of the latter (the "Transaction"). This transaction involves an investment of US\$ 75 million and will be financed with BCI Financial Groups' own resources.

A subsequent December 18, 2019 amendment to the "Agreement and Plan of Merger" established that Executive Corporation would modify its ownership structure, and that the Executive Bank would be the successor entity; then BCI Financial would acquire all the shares in Executive Bank, and finally Executive Bank merges with CNB, with the latter becoming the successor entity (the "Transaction").

The closing of the Transaction is subject, among other conditions that are customary in operations of this nature, to obtaining of the authorizations of the competent authorities required pursuant to the laws and regulations of Chile and the United States of America.

As of June 30, 2020, Executive Bank had assets worth US\$ 524 million, the Transaction had already been approved by the FDIC and the OCC in the United States and the remaining authorization processes continued to advance.

On July 30, 2020, a second amendment to the "Agreement and Plan of Merger" was signed that, among other matters, adjusted the investment to US\$62 million (previously, it was US\$ 75 million) and, on August 6, 2020, this received the authorization from the CMF. In this regard, in order to conclude the Transaction, the approvals of the Transaction by the Central Bank of Chile and the FED are required (the latter would ultimately be conditional upon the necessary approvals in Chile).

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 3 - SIGNIFICANT EVENTS, CONTINUED

On October 9, 2020, and after having complied with all the requirements and approvals in both Chile and the United States, BCI concluded the acquisition of Executive National Bank through its subsidiary City National Bank of Florida (CNB). Later that same day, the two latter companies merged, and CNB became the successor entity. This acquisition immediately increased the assets by more than US\$ 536 million and enabled the combined entity to reach approximately US\$ 18 million in assets. The transaction price amounted to US\$62 million and it was financed with CNB's own funds. See detail in note 4 Business combination

e) Dissolution of the Subsidiary Análisis y Servicios S.A.

On November 15, 2019, the Financial Market Commission was requested to approve the dissolution of the company Analisis Servicios S.A. This company's shareholders are Banco de Crédito e Inversiones with a 99% interest and BCI Corredor de Bolsa, S.A. with a 1% interest, respectively. The dissolution was approved by the Board of Directors of BCI at its meeting on August 27, 2019.

On December 12, 2019, the Council of the Financial Market Commission approved the request in ordinary meeting number 161. As of December 31, 2020, the company is in a liquidation process.

f) Servicios Financieros y Administración de Créditos Comerciales S.A.

On December 30, 2019, written authorization was received from the FMC to carry out a capital increase of MCh\$ 22,500, divided into 37,815,126 nominatives, no par value shares.

On December 30, 2019, an Extraordinary Shareholder Meeting was held in which the shareholders approved the capital increase of MCh\$ 22,500, In the same meeting, 13,447,563 shares are subscribed and paid in, pro rata of the current shareholding. The involved amount is MCh\$ 8,001.

On September 16, 2020, a total of 24,367,563 shares were subscribed and paid in, pro rata of the current shareholding. The involved amount is MCh\$ 14,499.

On July 24, 2020, a request to Comisión para el Mercado Financiero was made to merge the companies Servicios Financieros y Administración de Créditos Comerciales S.A and Sociedad de Servicios de Comercialización y de Apoyo Financiero y de Gestión SSFF Limitada, in order to boost their efficiency and profitability, facilitate supervision and vigilance of support societies, achieve a higher organizational alignment, and an integrated management of the credit card business, simplifying the business management, among others. To date, Management is currently waiting for a response from CMF.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 3 - SIGNIFICANT EVENTS, CONTINUED

g) Election of Directors

At a Board Meeting on June 23, 2020, the Director Lionel Olavarria Leyton resigned from his position as Director and Vice Chairman of the Board. As a result, the Board appointed Mr. Jorge Becerra Urbano as his replacement until the next Ordinary Shareholders' Meeting, which must make the final appointment of the person who will take up the position of Director.

In the same Board meeting, the Director Mr. Juan Edgardo Goldenberg Peñafiel was appointed as Vice Chairman of the Board.

h) Covid-19

On March 23, 2020, the Central Bank of Chile announced the creation of the Conditional Credit Facility to Increase Bank Loans (FCIC for its acronym in Spanish). This is a special financial facility for banking entities and provides funds and incentives so that they continue to finance and refinance loans for households and companies, especially for those companies that do not have access to the capital market. In addition, the Liquidity Credit Line (LCL) in local currency was created, which provides funds under the same conditions as the FCIC line. As of December 31, 2020, the Bank has requested MCh\$ 3,122,400 from FCIC line and MCh\$ 781,885 from the LCL.

- On March 23, 2020, as indicated in Note 1, section aj), the CMF published a package of measures aimed at giving greater flexibility to the financial system: chief among them is the postponement of 3 mortgage payments (the Bank granted a 6-month delay on mortgage payments) and measures for banks to postpone by up to 6 months the repayment of loans owed by SMEs. As of December 31, 2020, the Bank has agreed that the payments of 64,291 mortgage loans, amounting to MCh\$194,691, be postponed; and has agreed to the postponements of 4,393 repayments of loans, amounting to MCh\$91,391, by SMEs, as a result of the Covid funding for working capital.
- On April 8, 2020, the State of Chile, promoted by the Ministry of Finance, proposed to expand significantly the Guarantee Fund for Small Entrepreneurs (FOGAPE for its acronym in Spanish). The State guarantees were increased up to US\$ 3 billion, allowing the financing of companies with up to UF 1 million in annual sales. This measure consists in providing partial collateral to banks so that they can make working capital available to customers. This measure will be in force for 6 months until, December 31, 2020. The loans have a term of up to 48 months and there is a 6-month grace period. As of December 31, 2020, the Bank has granted 21,853 loans under a FOGAPE guarantee to the SME and Companies segment, totaling MCh\$ 1,826,263.

On the other hand, in the United States the Coronavirus Aid, Relief, and Economic Security (CARES) Act was passed by Congress with overwhelming, bipartisan support and signed into law by President Trump on March 27th, 2020. This is the largest single economic relief package signed into law in the history of the United States and will provide relief to almost every person in that country. This economic relief package amounts to over US \$2 trillion. The CARES Act will allocate US\$ 376 billion to help workers and small businesses through the Federal Small Business Administration (SBA). This financing package has been implemented by BCI Financial Group, INC and Subsidiaries, and as of December 31, 2020, a total of 8,668 operations, worth US\$ 1,653 million, have been conducted.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 3 - SIGNIFICANT EVENTS, CONTINUED

Additionally, on July 21, 2020, another program called Main Street Lending Program (MSLP) was implemented, which is part of the CARES Act. This program is a new offering created by the Federal Reserve to assist businesses during the current COVID-19 crisis and associated economic recession. This program is aimed at companies with fewer than 15,000 employees or with annual revenue less than US\$ 5 billion. This program is designed to help banks give money more freely to companies that need a loan by purchasing a large portion of the bank loan, thus relieving banks of most of the risk. In other words, once a company obtains the loan, the Federal Reserve buys 95% of the loan from the bank, leaving only 5% with the bank that provided the loan. As of, December 31, 2020, 371 operations amounting to 100 million dollars have been processed.

The Bank is in the process of determining additional effects going forward. Given the current level of uncertainty, it is not possible to have an estimate of such effects as of the date of these consolidated financial statements.

I) Pagos y Servicios S.A.

On March 25, 2020, through resolution No. 2450, the Financial Market Commission authorized Banco de Crédito e Inversiones to make an investment, as a non-controlling interest, in the special stock company called Pagos y Servicios S.A., which operates under the commercial name "BCI Pagos", and which will have as single line of business to act as a payment card operator. The Bank has contributed the amount of MCh\$ 356 to this entity, divided into 499 shares, which is equivalent to a 49.9% interest.

To the date of these financial statements, the company Pagos y Servicios S.A. is in the process of obtaining authorization from the CMF to start operations.

j) Constitution of additional provisions

To December 31, 2020, the Bank constituted additional provisions for MM \$104,000, as set forth on Chapter B1 of Compendio de Normas Contables de la Comisión para el Mercado Financiero [Accounting Regulations Compendium of the Commission for the Financial Market] (see Note 1, letter ac)). The detail of approvals by the Directory of said provisions is the following:

On April 7, 2020, the Bank's Management approved the creation of additional voluntary provisions for MM \$10,000, in order to mitigate potential future consequences of the health crisis on the Bank's placement portfolio.

On May 7, 2020, the Bank's Management approved the creation of additional voluntary provisions for MM \$9,000, in order to mitigate potential future consequences of the health crisis on the Bank's placement portfolio.

On June 4, 2020, the Bank's Management approved the creation of additional voluntary provisions for MM \$7,000, in order to mitigate potential future consequences of the health crisis on the Bank's placement portfolio.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 3 - SIGNIFICANT EVENTS, CONTINUED

On July 7, 2020, the Bank's Management approved the creation of additional voluntary provisions for MCh\$12,000, in order to mitigate potential future consequences of the health crisis on the Bank's placement portfolio.

On August 6, 2020, the Bank's Management approved the creation of additional voluntary provisions for MCh \$16,000, in order to mitigate potential future consequences of the health crisis on the Bank's placement portfolio.

On September 8, 2020, the Bank's Management approved the creation of additional voluntary provisions for MCh\$30,000, in order to mitigate potential future consequences of the health crisis on the Bank's placement portfolio.

On December 10, 2020, the Bank's Management approved the creation of additional voluntary provisions for MCh\$20,000, in order to mitigate potential future consequences of the health crisis on the Bank's placement portfolio.

k) Impairment Recognition

Due to the application of the requirements set forth in the International Accounting Standards 36, "Impairment of Asset Value", the Bank performs the assessment of impairment indicators affecting the determining of the recoverable value of its assets on the end of each reported fiscal year.

Consistently with the aforementioned requirements, since the issuance of the Consolidated Financial Statements on December 31, 2019, the Bank stated that it was monitoring the possible effects of the social and economic consequences on significant estimates and judgments to be made as part of the preparation of the Consolidated Financial Statements, where it concluded there was no concrete evidence of impairment.

Consequently, on the Consolidated Financial Statements reported for the fiscal year 2020, considering the evolution of the economic and sanitary conditions, the Bank reported it continued to monitor and assess continuously the impact of the COVID-19 pandemic to its results, as well as their effect on significant estimates and judgments, including loan loss and asset impairment provisions in general, concluding these events did not have an impact on the results of the fiscal year, or its financial position on said dates.

Considering the evolution of the impacts on Chile and the United States economies (main operating markets for the Bank), and the different elements, such as the COVID-19 pandemic, and according to the constant monitoring performed by the bank, the indicators for interim tests of impairment of goodwill and intangibles made in the business combination assigned to BCI Servicios Financieros and City National Bank CGUs were triggered.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 3 - SIGNIFICANT EVENTS, CONTINUED

Once the corresponding calculations are made, the following conclusions were made:

- I. There is no goodwill impairment for BCI Servicios Financieros and City National Bank's CGUs (businesses in Chile and the United States, respectively).
- II. Regarding the assessment of intangible amortizable assets acquired on the merging of BCI Servicios Financieros' businesses, an impairment loss of MCh\$ 4,994 was determined, corresponding to MCh \$2,636 for Client Relations, and MCh \$2,358, for Rights acquired under cross-selling agreement. These recorded impairments represent a 9% and 59% over book value, respectively. For further information see Note 32.

NOTE 4 – BUSINESS COMBINATION

Acquisition of National Bank acquisition

i. General aspects

On October 9, 2020, Banco de Crédito e Inversiones, through its indirect subsidiary City National Bank of Florida (hereinafter "CNB") acquired Executive National Bank by buying a 100% interest.

With this transaction, BCI reinforces its strategy of consolidating its presence in the market of the State of Florida, in the United States of America, expanding CNB's presence in this State through the growth of its customer base, offering exceptional service and a personalized experience. The Bank paid a total of US\$62 million, equivalent in Chilean pesos to MCh\$ 49,930, for this acquisition.

ii. Description of Acquired Bank

Executive National Bank is the investment company that merges with CNB, with the latter becoming the absorbing and legal successor to Executive National Bank

Executive National Bank is a leading retail and commercial banking financial institution in South Florida and has more than 40 years of presence in Miami, where its headquarters are located, offering a wide range of financial services, to small businesses and individuals.

At the time of acquisition, Executive National Bank had a loan portfolio of MCh\$ 270,881, deposits of MCh\$ 365,903 and equity of MCh\$ 36,062, equivalent to 0.75%, 1.24% and 0.91% of the consolidated respective balances of such accounts in consolidation as of September 30, 2020.

iii. Main reasons for the purchase

This operation is another step in BCI's decision of increasing its presence in Florida, an attractive market because of its size and growth; therefore, the Bank plans to become a platform with regional coverage, to accompany its clients as they expand their operations outside of Chile, through BCI Miami Branch, BCI Securities, City National Bank of Florida and representative offices.

This represents an advance of BCI's strategic objective of generating new sources of income; having a geographic diversification that allows the company not only to diversify risks, but also having access to new markets and clients; and serving current clients seeking solutions at a regional level. Therefore, the Bank is able to expend in Latin America.

With this transaction, City National Bank of Florida reached the consolidated assets for US\$ 18 million. This growth will improve the position of the Bank as a leading competitor in the Miami market.

Consolidated Financial Statements December 2020/69

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019 NOTE 4 – BUSINESS COMBINATION, CONTINUED

i. Detail of assets acquired, and liabilities assumed at fair value

The following is detail of assets and liabilities assumed at fair value of Executive National Bank at the acquisition date, as of October 9, 2020:

	Fair value recognized on date of acquisition	Reference
	(Provisional)	Keierence
	MCh\$	MCh\$
	менф	1.1011¢
ASSETS		
Cash and deposits in banks	107,282	
Items in course of collection	-	
Trading portfolio financial assets	22,282	a
Liabilities under agreements to repurchase	-	
Derivative financial liabilities	6,113	
Loans and receivables to banks, net	-	
Loans and receivables from customers, net	267,439	b
Financial investments available for sale	-	
Financial investments held to maturity	-	
Investments in other companies	-	
Intangible assets	4,482	c
Property, plant and equipment	2,664	d
Current and deferred taxes	384	e
Other assets	3,243	f
TOTAL ASSETS	413,889	
LIABILITIES		
Current accounts and demand deposits	356,702	g
Items in course of collection	· · · · · · · · · · · · · · · · · · ·	o .
Liabilities under agreements to repurchase	-	
Deposits and other term loans	8,904	g
Derivative financial liabilities	6,113	8
Borrowings from financial institutions		
Debt issued	_	
Other financial liabilities	4,210	h
Current and deferred taxes	-	-
Provisions	_	
Other liabilities	2,617	i.
TOTAL LIABILITIES	378,546	••
	270,610	
Total net identifiable assets at fair value	35,343	
Goodwill arising from acquisition	14,087	j
Consideration transferred in exchange for the acquire	49,430	
Net cash received with subsidiary (including cash flow from investing activities)	107,282	
Payment in cash	(49,430)	
Net cash difference	57,852	

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 4 – BUSINESS COMBINATION, CONTINUED

The fair value adjustments presented have been determined on a provisional basis. The valuation process was carried out by qualified professionals independent from BCI Management and their external auditors.

Fair value is defined as the price that would be received for selling an asset or that would be paid for transferring a liability in an orderly transaction between market participants at the valuation date, or acquisition in the case of BCI.

The way to determine the fair values at the date of purchase of the assets acquired and liabilities assumed is as follows:

- a) Instruments for trading are valued at fair value in accordance with market prices on the date of the transaction.
- b) Loans and accounts receivable from customers are presented net of provisions, unearned income and unaccreted amounts. The client portfolio is not impaired in value and the contractual cash flows are expected to be received in full.
- c) Intangibles, this valuation corresponds to two concepts:
 - a. Derecognition of goodwill generated in the previous acquisition or business combination which is present in the Executive National Bank financial statements,
 - b. Assets identified through business combination, which will be detailed in the following table, and

Summary of intangibles identified in the business combination

Detail	Detail Amount MCh\$		Useful life	
Core deposits	3,667	Amortizable	8 years	

Core deposits

Executive National Bank 's term deposits available to finance the placement of loans placed at a rate below the current market placement rates.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 4 – BUSINESS COMBINATION, CONTINUED

- d) Adjustment related to Property, plant and equipment, corresponds to revaluation of Executive National Bank 's buildings.
- e) Deferred tax asset corresponds to the tax effect associated with loans and intangibles recorded in the acquisition.
- f) Other assets was adjusted to fair value based on the the derecognition of low value and brand assets.
- g) Deposits and other term deposits corresponds to valuations at market rates to recognize the deposits at fair value.
- h) Other financial liabilities correspond to the valuations at market rates of Banco Federal de Préstamos Hipotecarios. (Federal Home Loan Bank)
- i) Other liabilities correspond to severance indemnities payment obligations.

Intangible assets will be subject to an impairment test according to the definitions and terms of IAS 36 for the asset value impairment.

iv. Other considerations

- a) In the business combination, no contingent assets and liabilities were identified, nor contingent consideration.
- b) Transaction costs related to the acquisition amounted to approximately US\$900,000, which mainly corresponds to external legal advice and due diligence costs.

NOTE 5 - INFORMATION BY SEGMENTS

Segment structure

In accordance with IFRS 8, the Bank has aggregated operating segments with similar economic characteristics based on the aggregation criteria specified in the standard. Thus, a reporting segment comprises clients to whom differentiated products are addressed, which are homogeneous and whose performance is measured in a similar way, thus part of the same reporting segment. In general, this aggregation does not have any significant impact for understanding the nature and effects of the Bank's business activities and the economic environment in which it operates.

Segment reporting is presented by the Bank based on a defined business structure, which is focused on optimizing assistance to clients with products and service, according to relevant commercial characteristics.

The allocation of the results of asset and liability management of the reporting segments is performed according to the composition of assets of each business.

- 1. A proportion of corporate expenses is allocated to the reporting segments, under the same allocation methodology that is used for other expenses or support staff.
- 2. A higher proportion of corporate expenses is allocated to the reporting segments, under the same allocation methodology that is used for other support expenses or staff expenses (see next page).

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 5 – INFORMATION BY SEGMENTS, CONTINUED

3. Results for recognition or reversal of additional provisions and minimum provision adjustments were allocated to the segments in accordance with the proportion of customers for which these results were tabulated.

Following is the Bank's commercial structure with its reporting segments:

Retail Banking Segment: This segment includes individuals and entities with sales and incomes up to UF80,000, annual.

Retail Banking: Individuals. Individuals, Preferential, and Nova.

Small and Medium Enterprises: This operating segment includes entrepreneurs and enterprising entities (with sales of between UF2,400 and UF80,000) and includes microenterprises (with sales of less than UF2,400).

Wholesale Banking Segment: This segment is composed of companies whose annual sales exceed UF80,000, with the following operating segments:

This segment is composed mainly of companies whose annual sales exceed UF80,000, with the following operating segments: Commercial Banking: This operating segment includes mainly companies whose annual sales exceed UF80,000. The operating units in this operating segment are: Real Estate and Companies.

Corporate & Investment Banking Commercial Division: This operating segment includes large corporations, financial institutions and high net worth investors with financial needs of high value-added financial services. The operating units in this operating segment are: Wholesale Banks, Corporate and Private.

Corporate & Investment Banking Finance Division Segment: This segment manages the Bank's own investment portfolio.

Segment BCI Financial Group, INC. and Subsidiaries corresponds to business and operations carried out in the United States through the City National Bank of Florida (CNB), which operates as an independent unit, under the senior management supervision in Chile.

Financial Services: corresponds to the businesses associated with the issuance and operation of BCI Lider Mastercard and Presto credit cards, the origination of advances and brokerage of personal insurance, among others, which operates as an independent unit, under the supervision of BCI's top management.

In "Others" are included those expenses and/or income, which by their nature are not directly identifiable within the reportable segments and therefore are not assigned.

Income from subsidiaries allocation by client:

Certain subsidiaries' revenue and expenses are allocated to the segments to which the Bank customer is assigned.

Investment management results allocation:

In order to allocate in each segment all, the benefits and costs associated with services provided to clients, the results of investment management services are allocated to the segments in proportion to total income for assets in each segment less average cost of funding.

Allocation of expenses to reporting segments:

Direct expenses: correspond to the costs directly attributable to each cost center of each segment which are clearly recognizable and assignable. For example, personnel expenses, materials and inventory, and depreciation.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 5 – INFORMATION BY SEGMENTS, CONTINUED

Indirect expenses (centralized allocation of expenses): expenses recognized in general cost centers, according to Bank policy, are allocated to different segments.

Management support expenses: these expenses are allocated depending on the time and resources consumed by different segments, based on the need. These expenses are preliminarily defined and agreed to by the areas involved (user and support area).

These criteria have been applied for the years ended December 31, 2020 and 2019.

The management of the above-mentioned commercial areas is measured with the concepts presented in this note, which is based on the accounting principles applied to the Bank's Consolidated Statements of Income.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 5 – INFORMATION BY SEGMENTS, CONTINUED

Profit or loss 2020:

Profit or loss 2020:				For the year ended D	ecember 31, 2020				
	Re	Retail Banking Wholesale Banking							
	Bank Retail	Small & Medium Enterprise	Commercial Banking	C&IB Commercial Division	C&IB Finance Division	BCI Financial Group, INC, and Subsidiaries (BCIFG):	Financial Services	Other	Consolidated balances
	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$
Net interest and indexation income Net fee and commission income Other operating income	430,551 154,713 36,310	162,292 35,944 6,214	245,139 38,174 4,240	144,278 24,666 6,261	1,212 3,458 159,303	369,743 45,908 4,965	125,392 27,892 25,444	(20,066) 4,829 (4,534)	1,458,541 335,584 238,203
Operating income	621,574	204,450	287,553	175,205	163,973	420,616	178,728	(19,771)	2,032,328
Provision for loan losses Impairment of repossessed assets Operating income, net	(215.311) 406,263	(77,562) 126,888	(82,622) 204,931	(23,438) 151,767	9,213 173,186	(84,065) 336,551	(76,127) 102,601	(103,999) (123,770)	(653,911) 1,378,417
Total operating expenses	(403,765)	(100,248)	(96,766)	(64,742)	(38,007)	(204,433)	(84,245)	(43,655)	(1,035,861)
TOTAL NET OPERATING INCOME	2,498	26,640	108,165	87,025	135,179	132,118	18,356	(167,425)	342,556
Share of profits of investments accounted for using the equity method									(358)
Income before income tax									342,198
Income tax paid									(24.665)
CONSOLIDATED NET INCOME FOR THE YEAR	t								317,533

NOTE 5 – INFORMATION BY SEGMENTS, CONTINUED

b) Business volume 2020:

		As of December 31, 2020								
	Retail Ba	nking	Wholesa	le Banking						
	Bank Bani Small & M Retail Enterp		Bank Commercial	C&IB Commercial Division C&IB	C&IB Finance Division	BCI Financial Group, INC, and Subsidiaries (BCIFG):	Financial Services	Total Segments		
	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$		
ASSETS	11,429,385	3,057,285	7,046,234	5,532,529	16,168,991	13,288,182	633,693	57,156,299		
LIABILITIES	6,495,243	2,188,707	4,577,169	9,477,103	18,090,205	11,876,009	557,158	53,261,594		
SHAREHOLDERS' EQUITY								3,894,705		

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 5 – INFORMATION BY SEGMENTS, CONTINUED

c) Profit or loss 2019:

			For t	the year ended December 3	1, 2019				
	Retai	l Banking	Wholesal	e Banking					
	Bank Retail	Small & Medium Enterprise	Commercial Banking	C&IB Commercial Division	C&IB Finance Division	BCI Financial Group INC. and Subsidiaries	Financial Services	Other	Consolidated balances
	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$
Net interest and indexation income	454,713	162,840	237,970	123,572	(30,329)	277,867	113,523	(18,662)	1.321.494
Net fee and commission income	170,554	32,783	24,644	21,130	10,841	27,339	66,688	(2,219)	351,760
Other operating income	25,230	5,632	7,174	5,749	137,209	19,034	12,840	5,666	218,534
Operating income	650,497	201,255	269,788	150,451	117,721	324,240	193,051	(15,215)	1,891,788
Provision for loan losses Impairment of									
repossessed assets	(193.600)	(66,556)	(34,795)	(3,120)	(33)	(19,655)	(97,760)		(415,519)
Operating income, net	456,897	134,699	234,993	147,331	117,688	304,585	95,291	(15,215)	1,476,269
Total operating expenses	(398,775)	(100,975)	(99,784)	(61,745)	(48,777)	(148,756)	(88,009)	(10,910)	(957,731)
TOTAL NET OPERATING INCOME	58,122	33,724	135,209	85,586	68,911	155,829	7,282	(26,125)	518,538
Share of profits of investments accounted for									
using the equity method									12,638
Income before income tax									531,176
Income tax paid									(128.437)
CONSOLIDATED NET INCOME FOR THE YEAR	R								402,739

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 5 – INFORMATION BY SEGMENTS, CONTINUED

d) Business volume 2019:

<u>-</u>		As of December 31, 2019								
<u>-</u>	Retail	Banking	Wholesa	le Banking						
	Bank Retail	Bank Small & Medium Enterprise	Bank Commercial	C&IB Commercial Division C&IB	C&IB Finance Division	BCI Financial Group INC. and Subsidiaries	Financial Services	Total Segments		
-	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$		
ASSETS	11,027,083	2,387,656	6,604,359	5,547,872	12,146,955	11,927,385	695,310	50,336,620		
LIABILITIES	4,874,161	1,699,964	3,983,645	9,318,381	15,457,063	10,567,897	642,989	46,544,100		
SHAREHOLDERS' EQUITY								3,792,520		

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 6 - CASH AND CASH EQUIVALENTS

a) Details of balances included within cash and cash equivalents, and their reconciliation with the consolidated statements of cash flows, are as follows:

	As of Decem	iber, 31
	2020	2019
	MCh\$	MCh\$
Cash and deposits in banks		
Cash	608,987	530,345
Deposits in Central Bank of Chile (*)	1,708,329	917,204
Deposits in domestic banks	20,945	23,422
Deposits in foreign banks	2,259,606	1,682,789
Subtotal cash and deposits in banks	4,597,867	3,153,760
Items in course of collection, net	35,272	109,626
Highly liquid financial instruments	625,391	12,035
Repurchase agreements	156,448	156,307
Total cash and cash equivalents	5,414,978	3,431,728

^(*) Deposits in Central Bank of Chile reflects the monthly average that the Bank must maintain in accordance with the regulations governing minimum reserves although the balance can be withdrawn on demand.

b) Items in course of collection

Items during collection correspond to those transactions pending settlement which will increase or decrease deposits in Central Bank of Chile or in foreign banks, usually within 12 or 24 hours. At the end of each fiscal year, these operations are presented according to the following detail:

	As of December, 31				
	2020	2019			
	MCh\$	MCh\$			
Assets					
Outstanding notes from other Banks	71,092	136,326			
Funds receivable	165,618	174,276			
Subtotal assets	236,710	310,602			
Liabilities					
Funds payable	201,438	200,976			
Subtotal liabilities	201,438	200,976			
Items in course of collection, net	35,272	109,626			

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 7 - TRADING PORTFOLIO FINANCIAL ASSETS

The following is the detail of trading portfolio financial assets as of December 31, 2019 and 2018:

	As of December, 31			
	2020	2019		
	MCh\$	MCh\$		
Instruments of the state and Central Bank of Chile (*)				
Bonds of the Central Bank of Chile	5,239	518,073		
Promissory notes of the Central Bank of Chile	189,001	29		
Other instruments of the State and Central Bank of Chile	242,844	876,977		
Instruments of other domestic institutions:				
Bonds	397,541	230,626		
Term deposits	119,599	300,375		
Letters of credit	4,160	2,106		
Documents issued by other financial institutions	68,613	133,147		
Other instruments	19,388	78,107		
Instruments of other foreign institutions:				
Other instruments	3,463	1,940		
Investments in mutual funds:				
Funds administered by related parties	61,441	34,591		
Funds administered by third parties	35,990	36,286		
Total	1,147,279	2,212,257		

^(*) As of December 31, 2020, and 2019, the Bank holds instruments issued by the Central Bank of Chile, classified under "Instruments of the State and Central Bank of Chile" for MCh\$44,684 and MCh\$591,476, respectively.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 8 - INVESTMENTS UNDER AGREEMENTS TO RESELL AND LIABILITIES UNDER AGREEMENTS TO REPURCHASE

a) Securities purchased under agreements to resell:

		Maturity of the agreement						
	Up to 3 mont	hs	Between 3 months a	and 1 year	Over	1 year	As of December 31	
Type of entity	Average rate		Average rate		Average rate		2020	
	MCh\$	%	MCh\$	%	MCh\$	%	MCh\$	
Related party (individuals or entities)	-	-	-	-	-	-	-	
Domestic banks	-	-	-	-	-	-	_	
Securities brokers	4,955	0.14	895	0.12	-	-	5,850	
Other domestic financial institutions	-	-	-	-	-	-	_	
Foreign financial institutions	-	-	-	-	-	-	-	
Related party (individuals or entities)	151,493	0.08	32,905	0.11	-	-	184,398	
Total	156,448		33,800		-		190,248	
	Up to 3 mont	hs	Between 3 months a		f the agreement Over 1	year		
T						_		
Type of entity	MCh\$			4			As of December 31, 2019	
		Average rate		verage rate	Mond	Average rate		
	ттепф	%	MCh\$	verage rate %	MCh\$	Average rate %	As of December 31, 2019 MCh\$	
Related party (individuals or entities)	-				MCh\$			
Related party (individuals or entities) Domestic banks	- -				MCh\$			
	49,766				MCh\$			
Domestic banks	-	% - -	MCh\$	9/ ₀ - -	MCh\$		MCh\$	
Domestic banks Securities brokers	-	% - - 0.26 - -	MCh\$	9/ ₀ - -	MCh\$		MCh\$	
Domestic banks Securities brokers Other domestic financial institutions	-	% - -	MCh\$	9/ ₀ - -	MCh\$		MCh\$	

Maturity of the agreement

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 8 - INVESTMENTS UNDER AGREEMENTS TO RESELL AND LIABILITIES UNDER AGREEMENTS TO REPURCHASE, CONTINUED

b) Securities sold under repurchase agreements:

	Maturity of the agreement							
	Up to 3 months		Between 3 months and 1 year		Over 1 year		_	
							As of December 31	
Type of entity		Average rate		Average rate		Average rate	2020	
	MCh\$	%	MCh\$	%	MCh\$	%	MCh\$	
Related party (individuals or entities)	-	_	-	-	-	-	-	
Domestic banks	52,018	0.04	-	-	-	-	52,018	
Securities brokers	-	-	-	-	-	-	-	
Other domestic financial institutions	79,997	0.03	-	-	-	-	79,997	
Foreign financial institutions	-	-	-	-	-	-	-	
Related party (individuals or entities)	218,222	0.07	77	0.06	-	-	218,299	
Total	350,237		77		-		350,314	

	Maturity of the agreement							
	Up to 3 mont	ths	Between 3 month	s and 1 year	Over 1	year		
Type of entity	A	Average rate		Average rate		Average rate	As of December 31, 2019	
	MCh\$	%	MCh\$	%	MCh\$	%	MCh\$	
Related party (individuals or entities)	-	_	-	_	-	_	-	
Domestic banks	9,992	0.21	-	-	-	-	9,992	
Securities brokers	-	-	-	-	-	-	-	
Other domestic financial institutions	99,988	0.16	-	-	-	-	99,988	
Foreign financial institutions	-	-	-	-	-	-	-	
Related party (individuals or entities)	799,411	0.44	-	-	-	-	799,411	
Total	909,391						909,391	

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 9 - DERIVATIVE FINANCIAL AGREEMENTS AND HEDGE ACCOUNTING

a) As of December 31, 2020, and 2019, the Bank and its subsidiaries held the following portfolio of derivative instruments:

As of December 31, 2020

	Notional	Amount	Fair value		
	Assets	Liabilities	Assets	Liabilities	
•	MCh\$	MCh\$	MCh\$	MCh\$	
Trading Derivatives					
Forwards	29,425,884	28,023,386	527,822	562,464	
Swaps	121,459,609	119,407,296	3,887,843	3,960,328	
Call Options	112,745	125,696	664	518	
Put Options	114,710	120,516	3,846	4,868	
Futures	3	3	-	238	
Other					
Subtotal	151,112,951	147,676,897	4,420,175	4,528,416	
Fair Value Hedge Derivatives					
Forwards	-	-	-	-	
Swaps	1,455,209	1,057,972	208,858	78,803	
Call Options	-	-	-	-	
Put Options	-	-	-	-	
Futures	-	-	-	-	
Other	-			_	
Subtotal	1,455,209	1,057,972	208,858	78,803	
Cash Flow Hedge Derivatives					
Forwards	-	287,380	3,573	4,106	
Swaps	2,116,451	2,970,952	819,291	1,182,029	
Call Options	-	-	-	-	
Put Options	-	-	-	-	
Futures	-	-	-	-	
Other	<u>-</u>			_	
Subtotal	2,116,451	3,258,332	822,864	1,186,135	
Total	154,684,611	151,993,201	5,451,897	5,793,354	

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 9 - DERIVATIVE FINANCIAL AGREEMENTS AND HEDGE ACCOUNTING, CONTINUED

As of December 31, 2019

_	Notional	Amount	Fair value		
	Assets	Liabilities	Assets	Liabilities	
_	MCh\$	MCh\$	MCh\$	MCh\$	
Trading Derivatives					
Forwards	36,073,995	35,799,440	527,888	474,302	
Swaps	129,467,616	127,855,131	3,011,080	3,242,642	
Call Options	476,791	471,764	13,353	6,283	
Put Options	426,560	396,365	1,599	3,131	
Futures	67,672	67,672	53	312	
Other					
Subtotal	166,512,634	164,590,372	3,553,973	3,726,670	
Fair Value Hedge Derivatives					
Forwards	-	-	-	-	
Swaps	1,823,607	991,011	363,648	153,479	
Call Options	-	-	-	-	
Put Options	-	-	-	-	
Futures	-	-	-	-	
Other					
Subtotal	1,823,607	991,011	363,648	153,479	
Cash Flow Hedge Derivatives					
Forwards	-	523,734	19,687	16,496	
Swaps	1,614,887	2,161,192	323,981	515,720	
Call Options	-	-	-	-	
Put Options	-	-	-	-	
Futures	-	-	-	-	
Other	-			-	
Subtotal	1,614,887	2,684,926	343,668	532,216	
Total	169,951,128	168,266,309	4,261,289	4,412,365	

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 9 - DERIVATIVE FINANCIAL AGREEMENTS AND HEDGE ACCOUNTING, CONTINUED

b) Types of derivatives

The Bank uses hedge accounting to manage its exposure to fair value risk and risk of changes in cash flows.

Fair value hedges:

For hedged items in both foreign currency and local currency, the fair value of the hedged item is hedged to protect against changes in the base interest rate. These hedges reduce the risk related to fair value changes due to changes in the interest rate or foreign exchange rates, among others.

The following tables provide a summary of the hedged items and hedging instruments for fair value hedge accounting as of, December 31, 2020 and 2019:

	As of Decemb	per 31, 2020	As of December 31, 2019		
	Assets	Liabilities	Assets	Liabilities	
Hedged item	MCh\$	MCh\$	MCh\$	MCh\$	
Bonds issued MX/MN	-	976,348	-	1,368,186	
Term deposits	-	219,061	-	87,000	
Investment MX	514,357	-	274,770	-	
Macro hedge MN, MX	543,615	-	716,241	-	
Obligations MN		259,800	<u> </u>	368,421	
Total	1,057,972	1,455,209	991,011	1,823,607	
	As of, Decem	ber 31, 2020	As of Decemb	er 31, 2019	
	Assets	Liabilities	Assets	Liabilities	
Hedging instrument	MCh\$	MCh\$	MCh\$	MCh\$	
Cross Currency Swaps	396,601	591,271	913,788	769,721	

466,701

1,057,972

87,000

822,819

1,823,607

221,290

991,011

219,061

839,547

1,455,209

MX: Foreign currency MN: Domestic currency

Total

Interest rate Swap MN

Interest rate Swap MX

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 9 - DERIVATIVE FINANCIAL AGREEMENTS AND HEDGE ACCOUNTING, CONTINUED

Cash flow hedges:

The Bank uses cash flow hedging instruments such as cross currency swaps, forwards (inflation and exchange rate) and UF rate swaps to hedge the assets and liabilities exposed to variations in interest rates, exchange rates and/or inflation.

The following tables provide a summary of the hedged items and hedging instruments for fair value hedge accounting as of December 31, 2020 and 2019:

	As of Decemb	per 31, 2020	As of December 31, 2019		
	Assets	Liabilities	Assets	Liabilities	
Hedged item	MCh\$	MCh\$	MCh\$	MCh\$	
Assets UF > 1Y	1,992,524	-	1,761,728	-	
Future obligations USD	-	64,060	-	67,669	
Term deposits Ch\$	-	1,853,524	-	978,392	
Assets UF	313,183	-	330,827	-	
Credits MX	480,451	-	488,722	-	
Bond MN/MX	427,068	198,867	75,188	568,826	
Assets USD	45,106		28,461		
Total	3,258,332	2,116,451	2,684,926	1,614,887	
	As of, Decem	ber 31, 2020	As of Decembe	r 31, 2019	
	Assets	Liabilities	Assets	Liabilities	
Hedging instrument	MCh\$	MCh\$	MCh\$	MCh\$	
Cross Currency Swaps	262,927	2,047,163	636,496	1,510,103	
Forward UF	-	284,889	-	523,734	
Swap MX	-	480,451	-	-	
Forward USD	-	2,491	-	-	
Swap rate	1,853,524	443,338	978,391	651,089	
Total	2,116,451	3,258,332	1,614,887	2,684,926	

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 9 - DERIVATIVE FINANCIAL AGREEMENTS AND HEDGE ACCOUNTING, CONTINUED

Hedge of a net investment in a foreign operation:

The hedge of a net investment in a foreign operation seeks to mitigate the foreign exchange rate risk applied to the net assets of the foreign business, the detail is as follows in notional amounts:

	As of Decen	nber 31, 2020	As of December 31, 2019		
	Assets	Liabilities	Assets	Liabilities	
Hedged item	MCh\$	MCh\$	MCh\$	MCh\$	
Net investment in a foreign operation		<u> </u>	114,224		
Total	-	-	114,224	-	
	As of Decen	nber 31, 2020	As of Tuesday, De	cember 31, 2019	
	Assets	Liabilities	Assets	Liabilities	
Hedging instrument	MCh\$	MCh\$	MCh\$	MCh\$	
Bonds in foreign currency				114,224	
Total		<u> </u>	-	114,224	
MX: Foreign currency					

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 9 - DERIVATIVE FINANCIAL AGREEMENTS AND HEDGE ACCOUNTING, CONTINUED

The following table provides details of the expected future cash flows related to cash flow hedges:

Periods of expected future cash flows

_		, 2020			
_	Within 1 year	Between 1 and 5 years	Between 5 and 10 years	More than 10 years	Total
Hedged item	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$
Cash inflows	633,123	3,353,185	2,235,947	79,268	6,301,523
Cash outflows	(641,547)	(3,184,154)	(1,935,290)	(94,781)	(5,855,772)
Net cash flows	(8,424)	169,031	300,657	(15,513)	445,751
Hedging instrument					
Cash inflows	641,547	3,184,154	1,935,290	94,781	5,855,772
Cash outflows	(633,123)	(3,353,185)	(2,235,947)	(79,268)	(6,301,523)
Net cash flows	8,424	(169,031)	(300,657)	15,513	(445,751)

Periods of expected future cash flows

-	As of December 31, 2019							
- -	Within 1 year	Between 1 and 5 years	Between 5 and 10 years	More than 10 years	Total			
Hedged item	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$			
Cash inflows	990,675	2,024,860	1,367,582	55,230	4,438,347			
Cash outflows	(753,431)	(1,810,551)	(1,428,555)	(62,456)	(4,054,993)			
Net cash flows	237,244	214,309	(60,973)	(7,226)	383,354			
Hedging instrument								
Cash inflows	753,431	1,810,551	1,428,555	62,456	4,054,993			
Cash outflows	(990,675)	(2,024,860)	(1,367,582)	(55,230)	(4,438,347)			
Net cash flows	(237,244)	(214,309)	60,973	7,226	(383,354)			

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 10 - LOANS AND RECEIVABLES FROM BANKS, NET

a) As of December 31, 2020, and 2019, balances for this concept are the following:

	As of December, 31				
	2020	2019			
	MCh\$	MCh\$			
Domestic banks					
Highly liquid interbank loans	-	-			
Allowance for loan losses of domestic banks	-	-			
Foreign banks					
Highly liquid interbank loans	357,032	458,145			
Allowance for loan losses of foreign banks	(363)	(505)			
Total	356,669	457,640			

b) The rollforward as of December 31, 2020 and 2019 of provisions and impairment is as follows:

	As of December 31, 2020				As of December 31, 2019	
	Domestic			Domestic	Foreign	
<u>Detail</u>	banks	Foreign banks	Total	banks	banks	Total
	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$
Balance as of January 1,	-	505	505		606	606
Write-offs	-	-	-	-	-	-
Allowances established	-	-	-	-	1,360	1,360
Reversal of provisions	-	(142)	(142)	-	(1,461)	(1,461)
Reversal of impairment						
Ending balance	-	363	363		505	505

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 11 - LOANS TO AND RECEIVABLES FROM CUSTOMERS, NET

a) Loans and receivables from customers, net

As of December 31, 2020, and 2019, the composition of the loan portfolio was as follows:

		Assets before allowances			All			
As of December 31, 2020	Normal portfolio	Substandard portfolio	Non-compliant portfolio	Total	Individual allowance	Collective allowance	Total	Net assets
	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$
Commercial loans:								
Commercial loans (*)	17,504,282	1,582,279	680,960	19,767,521	(233,967)	(170,030)	(403,997)	19,363,524
Foreign trade loans	666,961	33,733	279	700,973	(11,935)	(633)	(12,568)	688,405
Checking accounts	121,036	1,969	10,806	133,811	(1,560)	(6,652)	(8,212)	125,599
Factoring operations	907,285	14,026	2,305	923,616	(6,832)	(1,830)	(8,662)	914,954
Student Loans	125,148	-	21,082	146,230	-	(5,339)	(5,339)	140,891
Consumer leasing transactions	1,337,162	79,192	27,675	1,444,029	(14,089)	(7,028)	(21,117)	1,422,912
Other loans	47,615	366	9,566	57,547	(1,115)	(5,600)	(6,715)	50,832
Subtotal	20,709,489	1,711,565	752,673	23,173,727	(269,498)	(197,112)	(466,610)	22,707,117
Mortgage loans:								
Letters of credit	5,190	-	379	5,569	-	(9)	(9)	5,560
Negotiable mortgage loans	1,509,776	-	23,314	1,533,090	-	(10)	(10)	1,533,080
Other mortgage loans	7,056,103	-	214,884	7,270,987	-	(47,758)	(47,758)	7,223,229
Consumer leasing transactions	-	-	-	-	-	-	-	-
Other loans	132,021		4,034	136,055		(453)	(453)	135,602
Subtotal	8,703,090	<u> </u>	242,611	8,945,701	<u>-</u>	(48,230)	(48,230)	8,897,471
Consumer loans:								
Consumer loans in installments	1,839,122	-	251,056	2,090,178	-	(176,326)	(176,326)	1,913,852
Checking accounts	56,790	-	8,595	65,385	-	(9,349)	(9,349)	56,036
Credit card borrowers	1,161,662	-	63,265	1,224,927	-	(89,010)	(89,010)	1,135,917
Consumer leasing transactions	728	-	34	762	-	(21)	(21)	741
Other loans	7,866		167	8,033		(486)	(486)	7,547
Subtotal	3,066,168	<u> </u>	323,117	3,389,285	<u>-</u>	(275,192)	(275,192)	3,114,093
TOTAL	32,478,747	1,711,565	1,318,401	35,508,713	(269,498)	(520,534)	(790,032)	34,718,681

^(*) Includes loans corresponding to Protected Assets Fund No. 27 as stated in Note 1, ag.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 11 - LOANS TO AND RECEIVABLES FROM CUSTOMERS, NET, CONTINUED

Assets before allowances Allowances established Individual Substandard Normal Collective Non-compliant As of December 31, 2019 Total Total Net assets portfolio portfolio allowance allowance portfolio MCh\$ MCh\$ MCh\$ MCh\$ MCh\$ MCh\$ MCh\$ MCh\$ Commercial loans: 17,449,180 (152,415)(133,887)(286,302)17,162,878 Commercial loans (*) 16,331,627 604,568 512,985 1,096,327 (9,591)(1,955)(11,546)1,084,781 Foreign trade loans 1.070,690 25,063 574 186,928 (1,582)(9,157)(10,739)176,189 Checking accounts 170,938 3,139 12,851 1,030,706 1,037,530 (4,158)(2,666)(6,824)Factoring operations 1.028,924 5,370 3.236 151,142 155,512 (4,370)(4,370)Student Loans 142,155 13,357 Consumer leasing 1,611,489 (19,917)(9,045)(28,962)1,582,527 1,509,647 49,780 52,062 transactions 73,206 (1,618)(6,734)(8.352)64.854 339 Other loans 61,412 11,455 20,315,393 688,259 606,520 21,610,172 (189,281)(167,814)(357,095)21,253,077 Subtotal Mortgage loans: 8,234 (60)(60)8,174 7,653 581 Letters of credit 1,713,892 (10,097)(10,097)1,703,795 Negotiable mortgage loans 1,697,093 16,799 6,611,847 (31,477)(31,477)6,580,370 6,385,596 226,251 Other mortgage loans Consumer leasing transactions Other loans 8,090,342 8,333,973 243,631 (41,634)(41,634)8,292,339 Subtotal Consumer loans: Consumer loans in 2,417,147 (154,773)(154,773)2,262,374 265,823 installments 2,151,324 118,110 (9,340)(9,340)108,770 Checking accounts 105,790 12,320 1,257,888 1,363,320 (105,432)(105,432)74,110 Credit card borrowers 1,289,210 Consumer leasing 1,288 (47)(47)1,241 1,247 41 transactions 36,768 36,768 Other loans 36,355 413 3,583,926 352,707 3,936,633 (269,592)(269.592)3,667,041 Subtotal 31,989,661 688,259 1,202,858 33,880,778 (189,281)(479,040)(668,321)33,212,457 Total

^(*) Includes loans corresponding to Protected Assets Fund No. 27 as stated in Note 1, ag.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 11 - LOANS TO AND RECEIVABLES FROM CUSTOMERS, NET, CONTINUED

The collateral received by the Bank with respect to the mortgage loan portfolio consists of cash, securities, accounts receivable, property and real estate assets, and guarantees, among others.

The Bank uses finance lease agreements for terms from 1 to 10 years, depending on the contract, to finance acquisition of property, both movable and immovable, for its clients. Those are presented in the heading of leasing operations. As of December 31, 2020, and 2019, the Bank held approximately Mch\$575,648 and MCh\$616,757, respectively, of financial leases on movable assets, and MCh\$ 869,143 and MCh\$ 996,020, respectively, of financial leases on property.

The following tables provide a reconciliation between gross investment in and present value of minimum payments as of December 31, 2020 and 2019 as well as a maturity analysis at such dates:

	As of December, 31			
	2020	2019		
	MCh\$	MCh\$		
Gross investments in lease	1,612,395	1,812,480		
Unearned income from financial lease	(167,604)	(199,703)		
Net financial leases	1,444,791	1,612,777		
	As of December, 31			
	2020	2019		
	MCh\$	MCh\$		
Less than 1 year	350,850	345,138		
Between 1 and 5 years	633,074	755,004		
Over 5 years	460,867	512,635		
Total	1,444,791	1,612,777		

There is no evidence of impairment of the financial lease contracts that the Bank holds.

The Bank has obtained repossessed assets for an amount of MCh\$ 6,037 as of December 31, 2020 and MCh\$ 9,509 for December 31, 2019 through the execution of collateral held on assets.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 11 - LOANS TO AND RECEIVABLES FROM CUSTOMERS, NET, CONTINUED

b) Portfolio characteristics:

As of December 31, 2020, and 2019, the loan portfolio, before allowances, by type of customer economic activity is as follows:

	Domestic loans		Foreign loans		Total			
	As of Dece	mber 31	As of Decem	ber 31	As of Decem	ber 31	As of Decem	ber 31
	2020	2019	2020	2019	2020	2019	2020	2019
	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	%	%
Commercial loans: Agriculture and livestock except fruits	362.664	309,464	136,201	132.164	498.865	441.628	1.40%	1.30%
	,	,	· · · · · · · · · · · · · · · · · · ·	- , -	,	,-		
Fruits	125,220	71,790	146,164	180,790	271,384	252,580	0.76%	0.75%
Forestry and wood extraction	124,884	114,399	21,085	18,534	145,969	132,933	0.41%	0.39%
Fishing	43,994	30,619	103,435	127,668	147,429	158,287	0.42%	0.47%
Mining Crude oil and natural gas	66,874	59,896	91,149	189,831	158,023	249,727	0.45%	0.74%
production Food, beverage and tobacco	30,238	1,631	40,614	129,105	70,852	130,736	0.20%	0.39%
industry	292,586	252,141	103,320	126,031	395,906	378,172	1.11%	1.12%
Textile and leather industry	53,125	26,777	22,471	35,913	75,596	62,690	0.21%	0.19%
Timber and furniture industry	61,224	42,533	4,065	17,161	65,289	59,694	0.18%	0.18%
Print and editorial industry Chemical product, derived from	81,237	48,332	12,921	13,801	94,158	62,133	0.27%	0.18%
oil, coal, rubber and plastic Production of metal and non- metal production, machinery	165,965	154,026	49,065	86,729	215,030	240,755	0.61%	0.71%
and equipment	501,233	347,951	119,339	205,198	620,572	553,149	1.75%	1.63%
Other manufacturing industries	39,508	32,032	211,081	234,914	250,589	266,946	0.71%	0.79%
Electricity, gas and water	270,663	275,135	309,253	324,339	579,916	599,474	1.63%	1.77%
Home construction	109,323	170,061	2,467	7,098	111,790	177,159	0.31%	0.52%
Other construction	1,571,475	1,487,819	257,667	216,493	1,829,142	1,704,312	5.15%	5.03%
Wholesale business	1,183,063	851,995	387,691	738,469	1,570,754	1,590,464	4.42%	4.69%
Retail, restaurants and hotels	972,932	672,625	1,378,470	1,061,651	2,351,402	1,734,276	6.62%	5.12%
Transporting and storage	522,923	418,851	574,164	545,124	1,097,087	963,975	3.09%	2.85%
Communications Financial and insurance	270,543	232,272	182,757	175,235	453,300	407,507	1.28%	1.20%
companies	2,271,488	2,313,758	399,290	385,265	2,670,778	2,699,023	7.52%	7.97%
Real estate and service providers	2,100,433	2,019,681	2,757,274	2,659,335	4,857,707	4,679,016	13.68%	13.79%
Services	2,255,641	1,974,996	2,386,548	2,090,540	4,642,189	4,065,536	13.07%	12.00%
Subtotal	13,477,236	11,908,784	9,696,491	9,701,388	23,173,727	21,610,172	65.26%	63.78%
Mortgage loans	7,416,285	6,625,448	1,529,416	1,708,525	8,945,701	8,333,973	25.19%	24.60%
Consumer loans	3,326,941	3,861,838	62,344	74,795	3,389,285	3,936,633	9.54%	11.62%
Total	24,220,462	22,396,070	11,288,251	11,484,708	35,508,713	33,880,778	100.00%	100.00%

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 11 - LOANS TO AND RECEIVABLES FROM CUSTOMERS, NET, CONTINUED

c) Provisions

The changes in allowances for loan losses as of December 31, 2020 and 2019 are summarized as follows:

	As o	f December 31, 2020		As o	of December 31, 2019	
	Individual allowance	Collective allowance	Total	Individual allowance	Collective allowance	Total
	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$
Balances as of January 1,	189,281	479,040	668,321	184,362	372,405	556,767
Portfolio write-offs:						
Commercial loans	(42,323)	(64,632)	(106,955)	(37,978)	(72,802)	(110,780)
Mortgage loans	-	(7,896)	(7,896)	-	(8,846)	(8,846)
Consumer loans	<u> </u>	(334,383)	(334,383)	<u>-</u>	(276,651)	(276,651)
Total Write-offs	(42,323)	(406,911)	(449,234)	(37,978)	(358,299)	(396,277)
Allowances established	146.828	496,987	643.815	71,249	477.348	548,597
Reversal of provisions	(24,288)	(48,582)	(72,870)	(28,352)	(12,414)	(40,766)
Ending balance	269,498	520,534	790,032	189,281	479,040	668,321

In addition to these allowances for loan losses, the provisions for country risk are maintained to cover operations abroad, as well as additional provisions approved by the Board, which are presented as liabilities under "Provisions" (See Note 21). Therefore, the total amount of allowances and provisions for credit risk constituted for different concepts corresponds to the following:

	As of December 31	As of December 31
	2020	2019
	MCh\$	MCh\$
Individual and collective allowance (*)	790,032	668,321
Provisions for contingent credit risk (Note 21)	51,593	42,669
Additional provisions (Note 21)	160,176	16,692
Minimum provision 0.50% (Note 21)	-	10,708
Provisions for country risk (Note 21)	3,608	3,017
Allowances on loans and receivables to banks (Note 10)	363	505
Total	1,005,772	741,912

^(*) As of December 31, 2020, the Bank has established provisions totaling MCh\$ 29,276 to cover the FOGAPE Covid-19 deductible guarantees, associated with commercial banking loans.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 11 - LOANS TO AND RECEIVABLES FROM CUSTOMERS, NET, CONTINUED

During the years 2020 and 2019, the Bank has not participated in any purchase, sale, substitution or swap of the loan portfolio with other financial institutions, except for operations disclosed in the present consolidated financial statements.

d) Collateral

Impaired loan portfolio, secured and unsecured, before allowances for loan losses, as of December 31, 2020 and 2019 was as follows:

		As of Decem	ber 31, 2020		As of December 31, 2019				
	Commercial	Mortgage	Consumer	Total	Commercial	Mortgage	Consumer	Total	
	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	
Secured debt	813,030	236,927	77,433	1,127,390	683,589	239,842	79,170	1,002,601	
Unsecured debt	129,139	5,684	245,684	380,507	122,506	3,789	273,537	399,832	
Total	942,169	242,611	323,117	1,507,897	806,095	243,631	352,707	1,402,433	

e) Past due portfolio

The past due portfolio (overdue for 90 days or more) as of December 31, 2020 and 2019 was as follows:

	-	As of Decemb	er 31, 2020		As of December 31, 2019				
	Commercial Mortgag		Consumer	Total	Commercial	Mortgage	Consumer	Total	
	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	
Secured debt	198,888	74,984	6,621	280,493	221,811	84,118	6,393	312,322	
Unsecured debt	72,893	3,133	61,137	137,163	61,775	3,915	83,744	149,434	
Total	271,781	78,117	67,758	417,656	283,586	88,033	90,137	461,756	

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 11 - LOANS TO AND RECEIVABLES FROM CUSTOMERS, NET, CONTINUED

f) Normal, substandard and non-compliant portfolio:

								As of De	cember 31, 2020							
		Nori	mal			Substandard				Non-con	npliant			Total portfolio		
	Commercial	Mortgage	Consumer	Total Normal	Commercial	Mortgage	Consumer	Total substandard	Commercial	Mortgage	Consumer	Total non-compliant	Commercial	Mortgage	Consumer	Total portfolio
	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$
Portfolio Current Overdue for 1 to 29	19,703,320	8,542,695	3,048,838	31,294,853	1,520,077	-	-	1,520,077	520,901	211,217	258,214	990,332	21,744,298	8,753,912	3,307,052	33,805,262
days Overdue for 30 to 89	958,139	127,245	14,767	1,100,151	152,895	-	-	152,895	6,329	1,021	5,247	12,597	1,117,363	128,266	20,014	1,265,643
days	48,030	32,780	2,563	83,373	37,560	-	-	37,560	18,123	4,138	12,031	34,292	103,713	36,918	14,594	155,225
Overdue for 90 days or more ("past due")		370		370	1,033			1,033	207,320	26,235	47,625	281,180	208,353	26,605	47,625	282,583
Total portfolio before allowances	20,709,489	8,703,090	3,066,168	32,478,747	1,711,565			1,711,565	752,673	242,611	323,117	1,318,401	23,173,727	8,945,701	3,389,285	35,508,713
Overdue, but not past due loans (less than 90 days in default) as a percentage of the total portfolio	4.86%	1.84%	0.57%	3.64%	11.13%	0,00%	0,00%	11.13%	3.25%	2.13%	5.35%	3.56%	5.27%	1.85%	1.02%	4.00%
Past due loans (more than 90 days in default) as a percentage of the total	0,00%	0,00%	0,00%	0,00%	0.06%	0,00%	0,00%	0.06%	27.54%	10.81%	14.74%	21.33%	0.90%	0.30%	1.41%	0.80%

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 11 - LOANS TO AND RECEIVABLES FROM CUSTOMERS, NET, CONTINUED

As of December 31, 2019 Normal Substandard Non-compliant Total portfolio Total Normal Mortgage Total portfolio MCh\$ 8,045,189 3,576,261 31,532,910 661,094 661,094 361,337 221,710 274,341 857,388 20,933,891 3,850,602 33,051,392 Portfolio Current 19,911,460 8,266,899 376,083 19,776 6,119 401,978 23,388 23,388 5,888 1,413 405,359 9,514 436,062 Overdue for 1 to 29 days 3,395 10,696 21,189 4,879 46,958 57,898 Overdue for 30 to 89 days 27,850 25,377 1,546 54,773 3,777 3,777 26,271 15,808 30,256 17,354 105,508 Overdue for 90 days or more ("past due") 213,024 15,629 59,163 287,816 213,024 15,629 59,163 287,816 Total portfolio before allowances 20,315,393 8,090,342 3,583,926 31,989,661 688,259 243,631 352,707 21,610,172 8,333,973 3,936,633 606,520 1,202,858 33,880,778 Overdue, but not past due loans (less than 90 days in default) as a percentage of the total portfolio 1.99% 0.56% 0.21% 1.43% 3.95% 0,00% 0,00% 3.95% 5.30% 2.58% 5.44% 4.79% 2.14% 0.62% 0.68% 1.60% Past due loans (more than 0,00% 0,00% 0,00% 35.12% 6.42% percentage of the total 0,00% 0,00% 0,00% 0,00% 0.00% 16.77% 23.93% 0.99% 0.19% 1.50% 0.85%

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 12 – FINANCIAL INVESTMENTS

As of December 31, 2020, and 2019, financial investments available for sale and held to maturity are as follows:

	As of	December 31, 2020		As of December 31, 2019			
	Available	Held to		Available for	Held to		
	for sale	maturity	Total	sale	maturity	Total	
	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	
Financial investments quoted in active markets							
Of the state and the Central Bank of Chile (a):							
Instruments of the Central Bank of Chile (b)	1,840,936	-	1,840,936	182,100	-	182,100	
Bonds or promissory notes of the Treasury	1,578,684	-	1,578,684	510,742	-	510,742	
Other fiscal instruments	5,110	-	5,110	5,424	-	5,424	
Other domestic instruments:							
Financial instruments issued by other domestic banks	913,288	_	913,288	140,011	-	140,011	
Bonds and corporate commercial papers	11,792	_	11,792	6,044	-	6,044	
Other domestic instruments:	2,443	-	2,443	2,683	-	2,683	
Foreign instruments:							
Instruments issued by foreign states and							
central banks (c)	486,068	18,626	504,694	146,361	752	147,113	
Other foreign instruments	3,157,719	6,518	3,164,237	3,017,664	6,617	3,024,281	
Total	7,996,040	25,144	8,021,184	4,011,029	7,369	4,018,398	

- (a) As of December 31, 2020, and 2019, the Bank does not maintain zero coupon instruments classified in the portfolio available for sale.
- (b) As of December 31, 2020, and 2019, the Bank does not maintain instruments of the Central Bank of Chile, sold with repurchase agreements classified in the caption "State Instruments and Central Bank of Chile."
- (c) Financial investments held to maturity correspond to the portfolio of the Bank subsidiary, BCI Financial Group, INC. and subsidiaries, that holds investments in state bonds on the balance sheet of CNB, and the intent is to hold them to maturity.

As of December 31, 2020, and 2019, there is no evidence of impairment in the investment instruments available for sale.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020, AND 2019

NOTE 13 - INVESTMENTS IN OTHER COMPANIES

a) As of December 31, 2020, and 2019, principal investments in associates, joint ventures and other entities are detailed below:

		As of December	er 31, 2020			As of December	: 31, 2019	
Company	Equity MCh\$	Interest %	Investment carrying value MCh\$	Income/(loss) MCh\$	Equity MCh\$	Interest %	Investment carrying value MCh\$	Income/(loss) MCh\$
Investment accounted for using equity method:								
Redbanc S.A.	8,663	12.71	1,101	(82)	9,221	12.71	1,172	110
Combanc S.A.	6,436	11.74	756	22	6,290	11.74	738	23
Transbank S.A.	67,336	8.72	5,871	(1,453)	82,667	8.72	7,208	1,168
Nexus S.A.	8,626	14.81	1,277	(1,341)	17,675	14.81	2,618	2
Servicio de Infraestructura de Mercado OTC S.A.	12,248	13.61	1,667	(26)	12,470	13.61	1,697	65
AFT S.A.	19,171	20.00	3,834	389	19,174	20.00	3,835	390
Centro de Compensación Automatizado S.A. Sociedad Interbancaria de Depósitos de Valores	8,182	33.33	2,727	635	6,464	33.33	2,155	294
S.A.	5,526	7.03	388	72	5,070	7.03	356	61
Pagos y Servicios S.A.	654	49.90	392	-	-	-	-	-
Investment measured at cost:								
SWIFT shares			56	-			56	-
Bladex shares			219	266			219	261
Credicorp LTD,			-	-			-	8,844
Other shares			429	119			299	224
Total			18,717	(1,399)			20,353	11,442
Investment in joint ventures								
Investment accounted for using equity method:								
Servipag Ltda.	13,268	50.00	6,634	488	12,543	50.00	6,271	572
Artikos Chile S.A.	2,547	50.00	1,274	553	2,399	50.00	1,199	624
Total			7,908	1,041			7,470	1,196
Total investments associates, joint ventures and other entities		=	26,625	(358)			27,823	12,638

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020, AND 2019

NOTE 13 - INVESTMENTS IN OTHER COMPANIES, CONTINUED

b) The rollforward of investments in other companies as of December 31, 2020 and 2019, is as follows:

	As of December 31, 2020	As of December 31, 2019
	MCh\$	MCh\$
Balances as of January 1,	27,823	44,740
Acquisition of investments in other companies	392	98
Share of profit of investments accounted for using the equity method	(358)	12,638
Sale of investments in other companies (*)	-	(29,029)
Dividends received	(388)	(224)
Adjustment for minimum dividend provision	(465)	110
Minimum dividends provision	(379)	(510)
Ending balance	26,625	27,823

- (*) Corresponds to sales of shares in Credicorp LTD.
- c) Summary of relevant information on associates and joint ventures.
 - 1) The information on investments in associates and joint ventures as of and for the year ended December 31, 2020, is as follows:

Investment in associate or joint venture	Interest	Current assets	Non-current assets	Current liabilities	Non - current Liabilities	Income	Expense	Net profit (loss)%
		MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$
Redbanc S.A.	12.71	7,123	18,361	6,997	9,824	36,111	(36,683)	(644)
Combanc S.A.	11.74	5,190	1,968	516	206	3,623	(3,495)	188
Servicio de Infraestructura de Mercado OTC								
S.A.	13.61	2,028	12,452	517	1,715	106	(531)	(192)
Transbank S.A.	8.72	893,293	112,845	937,138	1,663	463,087	(417,401)	(16,670)
Nexus S.A.	14.81	10,687	8,523	6,957	3,628	45,137	(44,326)	(9,051)
Centro de Compensación Automatizado S.A.	33.33	49,529	525	29,763	1,300	3,836	2,195	1,944
Servipag Ltda.	50.00	7,438	3,696	2,534	418	12,227	(9,774)	1,810
Artikos Chile S.A.	50.00	71,711	14,942	70,887	2,498	40,138	(38,841)	976
Sociedad Interbancaria de Depósitos de								
Valores S.A.	7.03	140	5,700	314	-	10	(42)	1,030
Administrador Financiero del Transantiago								
S.A.	20.00	49,243	598	29,412	1,258	3,836	(2,195)	1,944
Pagos y Servicios S.A.	49.90	770	-	116	· · ·	_	(110)	(131)

NOTE 13 - INVESTMENTS IN OTHER COMPANIES, CONTINUED

2) The information on investments in associates and joint ventures as of and for the year ended December 31, 2019, is as follows:

Investment in associate or joint venture	Interest	Current assets	Non-current assets	Current liabilities	Non - current Liabilities	Income	Expense	Net profit (loss)%
		MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$
Redbanc S.A.	12.71	7,047	16,366	7,688	6,504	38,024	(36,693)	866
Combanc S.A.	11.74	6,019	1,353	769	313	3,386	(3,348)	193
Servicio de Infraestructura de Mercado OTC S.A.	13.61	21,585	8,216	16,789	534	6,292	(5,725)	478
Transbank S.A.	8.72	1,118,388	99,060	1,130,800	3,981	222,912	(143,042)	13,402
Nexus S.A.	14.81	9,586	21,561	7,951	5,521	49,944	(49,699)	17
Centro de Compensación Automatizado S.A.	33.33	5,087	3,463	1,947	139	3,384	(2,229)	881
Servipag Ltda.	50.00	74,748	18,005	74,745	5,716	43,259	(41,708)	894
Artikos Chile S.A.	50.00	1,701	1,944	1,083	163	3,643	(2,452)	1,248
Sociedad Interbancaria de Depósitos de Valores S.A.	7.03	113	4,961	263	-	15	(57)	861

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020, AND 2019

NOTE 14 - INTANGIBLE ASSETS

a) The composition of intangible assets as of December 31, 2020 and 2019 was the following:

			A	As of December 31, 2020				
Concept	Total useful life years	Remaining average useful life years	Gross balance MCh\$	Accumulated amortization MCh\$	Net balance MCh\$			
Intangible assets acquired separately (a)	6	5	98,269	(44,506)	53,763			
Intangible generated internally (b)	6	5	245,126	(155,165)	89,961			
Intangible assets acquired in business combination (c):								
Core deposits	9	5	88,894	(46,081)	42,813			
Leasehold interest	30	26	6,521	(1,677)	4,844			
Relationship with clients	10	9	34,890	(10,190)	24,700			
Other Intangible assets not amortizable acquired in business combination (c):	10	9	19,367	(4,498)	14,869			
Trademark			12,812	-	12,812			
Goodwill			151,514		151,514			
Total			657,393	(262,117)	395,276			

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020, AND 2019

NOTE 14 - INTANGIBLE ASSETS, CONTINUED

			As	of December 31, 201	9
Concept	Total useful life years	Remaining average useful life years	Gross balance MCh\$	Accumulated amortization MCh\$	Net balance MCh\$
Intangible assets acquired separately (a)	6	5	84,278	(36,486)	47,792
Intangible generated internally (b)	6	5	215,972	(128,546)	87,426
Intangible assets acquired in business combination (c):					
Core deposits	9	6	90,444	(35,095)	55,349
Leasehold interest	30	27	5,427	(1,214)	4,213
Relationship with clients	10	10	37,526	(5,514)	32,012
Other Intangible assets not amortizable acquired in business combination (c):	10	10	21,726	(2,345)	19,381
Trademark	_	_	13,534	_	13,534
Goodwill	_	_	144,508	-	144,508
Total			613,415	(209,200)	404,215

- a. Corresponds to software purchased from parties not related to the Bank or its subsidiaries.
- b. Corresponds to software developed internally for the bank or subsidiaries to generate profits for the bank or subsidiaries.
- c. Corresponds to intangible assets for the business combinations of BCI Financial Group, INC, and Subsidiaries and the merger between City National Bank of Florida and TotalBank, City National Bank of Florida and Executive Banking Corporation and acquisition by the Financial Services business of Walmart by BCI.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 14 - INTANGIBLE ASSETS, CONTINUED

b) The movements of intangible assets as of December 31, 2020 and 2019 are the following:

			Amortizable intangible assets in business combination				assets acquired in business combination		
	Intangible assets acquired separately	Intangible generated internally	Core deposits	Leasehold interest	Relationshi p with clients	Other	Trademark	Goodwill	Total
	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$
Balance as of January 1, 2020 Acquisitions	84,278 10,870	215,972 46,893	90,444 3,667	5,427	37,526	21,726	13,534	144,508 14,087	613,415 75,517
Disposals/ transfers Exchange differences Remeasurement of goodwill and	3,738 (595)	(312) (17,427)	(5,217)	-	-	-	(722)	(7,081)	3,426 (31,042)
intangible assets Other Impairment of property, plant and	(22)	-	-	1,094	-	(1)	-	-	1,071
equipment and intangible assets Gross balance as of December 31, 2020	98,269	245,126	88,894	6,521	(2,636) 34,890	(2,358) 19,367	12,812	151,514	(4,994) 657,393
Amortization for the year Accumulated amortization from	(8,096)	(27,366)	(14,432)	(247)	(4,676)	(2,153)	-	-	(56,970)
previous periods Transfers Other	(36,486) 76 -	(128,546) 747	(35,095) 3,446	(1,214) (216)	(5,514) - -	(2,345)	- - -	- - -	(209,200) 4,053
Impairment of property, plant and equipment and intangible assets Total accumulated amortization and		<u>-</u>	<u> </u>						
impairment Balance as of December 31, 2020	(44,506) 53,763	(155,165) 89,961	(46,081) 42,813	(1,677) 4,844	(10,190) 24,700	(4,498) 14,869	12,812	151,514	(262,117) 395,276

Not amortizable intangible

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 14 - INTANGIBLE ASSETS, CONTINUED

				Amortizable intar		Not amortizable intangible assets acquired in business combination			
	Intangible assets acquired separately MCh\$	Intangible generated internally MCh\$	Core deposits MCh\$	Leasehold interest MCh\$	Relationship with clients MCh\$	Other MCh\$	Trademark MCh\$	Goodwill MCh\$	Total MCh\$
	Mena	MCIIĢ	Menş	Wiens	Mena	MCHĢ	Wich	Wich	MCHĢ
Balance as of January 1, 2019	73,700	183,886	83,434	5,006	28,169	21,698	12,485	132,515	540,893
Acquisitions Disposals/ transfers	11,266 (1,121)	68,989 (36,903)	-	-	-	_	-	-	80,255 (38,024)
Exchange differences	(1,121)	(30,703)	7,010	421	-	1	1,049	9,789	18,270
Remeasurement of goodwill and intangible assets	-	-		-	9,357	27	-,	2,204	11,588
Other	433	-	-	-	- · · · · · · · · · · ·	-	-	-	433
Impairment of property, plant and equipment and									
intangible assets		-							
Gross Balance as of December 31, 2019	84,278	215,972	90,444	5,427	37,526	21,726	13,534	144,508	613,415
Amortization for the year	(6,550)	(24,377)	(12,468)	(302)	(5,514)	(2,172)	_	-	(51,383)
Accumulated amortization from previous periods	(49,055)	(88,665)	(20,023)	(774)	-	(179)	-	-	(158,696)
Transfers	16,929	(16,929)	-	-	-	-	-	-	-
Other	2,190	1,425	(2,604)	(138)	-	6	-	-	879
Impairment of property, plant and equipment and									
intangible assets									- (200 200)
Total accumulated amortization and impairment	(36,486)	(128,546)	(35,095)	(1,214)	(5,514)	(2,345)	- 12.524	- 444.700	(209,200)
Balance as of December 31, 2019	47,792	87,426	55,349	4,213	32,012	19,381	13,534	144,508	404,215

d) Impairment

The Bank assesses, at the end of the reported fiscal year, if there is any indicator of impairment of any amortizable asset. If any indicator is present, or an impairment test is needed, the Bank calculates the recoverable amount of the asset.

For the year ended December 31, 2020, the Bank recorded impairment on the following amortizable intangible assets generated in the acquisition of BCI Servicios Financieros business: Client Relations and Rights acquired for cross-sales equal to to MCh \$2,636 and MCh \$2,358, respectively. See further Information on Note 32.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 15 - PROPERTY, PLANT AND EQUIPMENT, NET

a) The composition of property, plant and equipment as of December 31, 2020 and 2019 was the following:

As of December 31, 2020

Concept	Total useful life	Remaining average useful life	Gross balance MCh\$	Accumulated depreciation from previous years MCh\$	Net balance MCh\$
Land and buildings	36	30	235,657	(43,304)	192,353
Equipment Other property, plant and	4	3	124,672	(87,969)	36,703
equipment	8	7	57,770	(35,609)	22,161
Total			418,099	(166,882)	251,217

As of December 31, 2019

Concept	Total useful life	Remaining average useful life	Gross balance	Accumulated depreciation from previous years	Net balance
			MCh\$	MCh\$	MCh\$
Land and buildings	36	30	235,941	(41,241)	194,700
Equipment Other property, plant and	4	4	160,457	(128,678)	31,779
equipment	8	6	57,394	(33,679)	23,715
Total			453,792	(203,598)	250,194

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 15 - PROPERTY, PLANT AND EQUIPMENT, CONTINUED

b) The movements of property, plant and equipment for the years ended December 31, 2020 and 2019 are the following:

	Buildings and land	Equipment	Other property, assets	Total
	MCh\$	MCh\$	MCh\$	MCh\$
Balance as of January 1, 2020	235,941	160,457	57,394	453,792
Additions	4,871	7,527	11,392	23,790
Disposals	(4,727)	(57,212)	(2,283)	(64,222)
Transfers	1,686	14,645	(8,614)	7,717
Other	(2,114)	(745)	(40)	(2,899)
Impairment of property, plant and equipment and intangible assets	<u>-</u>	<u>-</u>	(79)	(79)
Gross balance as of December 31, 2020	235,657	124,672	57,770	418,099
Depreciation for the year	(4,732)	(16,896)	(3,610)	(25,238)
Disposals	2,571	57,328	1,641	61,540
Transfer	-	-	-	-
Accumulated depreciation from previous periods	(41,241)	(128,678)	(33,679)	(203,598)
Other Impairment of property, plant and equipment and intangible assets	98	277	39	414
Total Accumulated Depreciation	(43,304)	(87,969)	(35,609)	(166,882)
Balance as of December 31, 2020	192,353	36,703	22,161	251,217

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 15 - PROPERTY, PLANT AND EQUIPMENT, CONTINUED

	Buildings and land	Equipment	Other property, assets	Total
	MCh\$	MCh\$	MCh\$	MCh\$
Balance as of January 1, 2019	303,819	154,569	49,987	508,375
Additions	8,491	12,417	12,735	33,643
Disposals	(17,474)	(7,390)	(584)	(25,448)
Transfers	(62,908)	-	(4,323)	(67,231)
Other	4,013	861	57	4,931
Impairment of property, plant and equipment and intangible assets	<u> </u>	<u>-</u>	(478)	(478)
Gross Balance as of December 31, 2019	235,941	160,457	57,394	453,792
Depreciation for the year	(4,823)	(17,259)	(3,588)	(25,670)
Disposals	806	4,922	1,831	7,559
Transfer	41,591	-	-	41,591
Accumulated depreciation from previous years	(78,583)	(116,245)	(32,311)	(227,139)
Other Impairment of property, plant and equipment and intangible assets	(232)	(96)	389	61
	(41.241)	(120 (70)	(22 (70)	(202 500)
Total Accumulated Depreciation	(41,241)	(128,678)	(33,679)	(203,598)
Balance as of December 31, 2019	194,700	31,779	23,715	250,194

- c) As of December 31, 2020, and 2019 the net impairment was MCh\$79 and MCh\$478, respectively, impacting property, plant and equipment.
- d) The detail of the right-of-use asset as of December 31, 2020 and 2019 is as follows:

As of December 31, 2020

Concept	Total useful life	Remaining average useful life	Gross balance MCh\$	Accumulated depreciation MCh\$	Net balance MCh\$
Land and buildings	10	9	219,662	(37,374)	182,288
Leasehold improvements	10	8	69,165	(46,646)	22,519
Total			288,827	(84,020)	204,807

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 15 - PROPERTY, PLANT AND EQUIPMENT, CONTINUED

As of December 31, 2019

Concept	Total useful life	Remaining average useful life	Gross balance MCh\$	Accumulated depreciation from previous years MCh\$	Net balance MCh\$
Land and buildings	10	10	223,147	(19,094)	204,053
Leasehold improvements	10	9	70,296	(43,005)	27,291
Total			293,443	(62,099)	231,344

e) The changes in the right-of-use asset as of December 31, 2020 and 2019 are as follows:

	Buildings and land	Leasehold improvements	Total
	MCh\$	MCh\$	MCh\$
Balance as of January 1, 2020	223,147	70,296	293,443
Additions	42,125	3,952	46,077
Disposals	(42,098)	(4,212)	(46,310)
Other Impairment of property, plant and equipment and intangible assets	(3,512)	(871)	(4,383)
Gross balance as of December 31, 2020	219,662	69,165	288,827
Depreciation for the year	(23,585)	(3,217)	(26,802)
Disposals	4,286	426	4,712
Other	1,020	(851)	169
Accumulated depreciation Impairment of property, plant and equipment and intangible assets	(19,095)	(43,004)	(62,099)
Total Accumulated Depreciation	(37,374)	(46,646)	(84,020)
Balance as of December 31, 2020	182,288	22,519	204,807

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 15 - PROPERTY, PLANT AND EQUIPMENT, CONTINUED

	Buildings and land	Leasehold improvements	Total
	MCh\$	MCh\$	MCh\$
Balance as of January 1, 2019	231,992	62,908	294,900
Additions	70,190	8,588	78,778
Disposals	(85,622)	(1,878)	(87,500)
Other Impairment of property, plant and equipment and intangible assets	6,587	678	7,265
Gross Balance as of December 31, 2019	223,147	70,296	293,443
Depreciation for the year	(23,089)	(3,507)	(26,596)
Disposals	4,421	2,228	6,649
Other	(426)	(1,912)	(2,338)
Accumulated depreciation Impairment of property, plant and equipment and intangible assets	- 	(39,814)	(39,814)
Total Accumulated Depreciation	(19,094)	(43,005)	(62,099)
Balance as of December 31, 2019	204,053	27,291	231,344

- f) As of December 31, 2020, and 2019, there is no evidence of impairment in right-of-use assets.
- g) Lease liabilities as of December 31, 2020 and 2019:

	Analysis of maturity				
	Up to 1 year	Of 1 to 3 years	Of 1 to 5 years	More than 5 years	Total
	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$
As of December 31, 2020	20,664	44,313	46,365	74,951	186,293
		Analysis of m	aturity		
	Up to 1 year	Of 1 to 3 years	Of 1 to 5 years	More than 5 years	Total
	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$
As of December 31, 2019	21,176	43,363	45,648	96,189	206,376

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 16 - CURRENT AND DEFERRED INCOME TAX

a) Current Income Tax

As of December 31, 2020, and December 31, 2019, the Bank has recognized a provision for the first category (corporate) Income Tax and the provision for the Single Tax of Article No. 21 of the Income Act, which were determined based on the current tax legal provisions. This resulted in an net asset amounting to MCh\$ 27,198 as of December 31, 2020 (asset of MCh\$ 88,255 as of December 31, 2019). The detail is below:

	As of December 31, As of December 31		
	2020	2019	
	MCh\$	MCh\$	
Income tax (tax rate of 27% for 2020 and 2019)	(116,300)	(84,560)	
Prior year provision	-	(4,872)	
40% Provision for Income Tax	(251)	(268)	
Less:			
Monthly tax provisional payments	123,972	163,790	
Credit for training expenses	2,104	2,000	
Credit for acquisition of property, plant and equipment	128	125	
Credit for donations	2,064	2,044	
Income tax to be recovered	12,723	6,373	
Other taxes and withholdings to be recovered	2,758	3,623	
Current Income Tax	27,198	88,255	

The net current tax is presented below by economic entity as well as by geographical unit, in accordance with the provisions of IAS 12:

	As of December 31, 2020				
	Chile	Florida	Total		
Current tax asset	MCh\$	MCh\$	MCh\$		
	36,270	-	36,270		
Current tax liability	(2,742)	(6,330)	(9,072)		
Total, net	33,528	(6,330)	27,198		
		As of December 31, 2019			
	Chile	Florida	Total		
	MCh\$	MCh\$	MCh\$		
Current tax asset	80,273	9,222	89,495		
Current tax liability	(1,240)	-	(1,240)		
Total, net	79,033	9,222	88,255		

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 16 - CURRENT AND DEFERRED INCOME TAX, CONTINUED

b) Income Tax Expense

The tax expense for the years ended December 31, 2020 and 2019, consists of the following items:

	For the year ended December 31		
	2020	2019	
	MCh\$	MCh\$	
Income tax expense:			
Current tax for the year, net of tax credits	(136,209)	(84,560)	
Surplus/Deficit of prior year	3,449		
	(132,760)	(84,560)	
Credit (charge) for deferred taxes:			
Origination and reversal of temporary differences	108,346	(43,609)	
Subtotal	(24,414)	(128,169)	
Art 21 tax (disallowed expenses)	(251)	(268)	
Net charge to income from income tax	(24,665)	(128,437)	

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 16 - CURRENT AND DEFERRED INCOME TAX, CONTINUED

Reconciliation of nominal income tax rate with effective income tax rate

The following is the reconciliation of the nominal income tax rate with the effective income tax rate for the years ended December 31, 2020 and 2019:

	For the year ended December 31				
	2020		2019		
	Tax rate	Amount MCh\$	Tax rate	Amount MCh\$	
Income before tax		342,198		531,176	
Nominal tax rate	27.000	92,393	27.000	143,417	
Effect of non-deductible expenses in calculation of taxable income:					
Price-level restatement BCI Financial Group (1)	(5.16)	(17,666)	3.74	19,891	
Rate difference USA (2)	(2.26)	(7,727)	(1.36)	(7,233)	
Price-level restatement of capital	(8.41)	(28,775)	(5.11)	(27,159)	
Income tax (disallowed expenses)	0.07	251	0.05	268	
Income tax from previous years	(1.01)	(3,448)	(0.06)	(315)	
Other	(3.03)	(10,363)	(0.08)	(432)	
Effective income tax rate and income tax expense	7.20	24,665	24.18	128,437	

The effective income tax rate for the years ended December 31, 2020 2019 was 7.20% and 24.18%, respectively.

- (1) BCI's investment in the US, which is BCI Financial Group INC, is adjusted for tax purposes in Chile, for the variation in the exchange rate (between the Chilean peso and the US dollar), which is subject to the first category (Chilean corporate) income tax. The impact of this adjustment for the year ended December 31, 2020 is a higher tax benefit of MCh\$17,666 while as of December 2019, this effect was a higher tax expense of MCh\$19,891.
- (2) The statutory tax rate in Chile is 27%, while in the US the tax rate is 25.345%. Therefore, regarding a portion of BCI's consolidated profit or loss (BCI Financial Group, Miami Branch, and BCI Securities) reduction were made in taxes as a result of the tax rate difference between the two separate jurisdictions.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 16 - CURRENT AND DEFERRED INCOME TAX, CONTINUED

d) Effect of deferred tax recognized in equity

The deferred tax recognized in shareholder's equity as of December 2020 and 2019 is composed of the following:

	Accumulated		Effect for the year ended		
	As of December 31,		As of December 31,		
	2020	2019	2020	2019	
	MCh\$	MCh\$	MCh\$	MCh\$	
Financial Investments Available for Sale	(7,036)	(3,693)	(3,343)	(1,221)	
Cash flow hedges	47,598	34,232	13,366	31,003	
Effect of deferred tax in shareholder's equity	40,562	30,539	10,023	29,782	

e) Deferred tax breakdown

As of December 31, 2020, and 2019, the Bank recognized in its consolidated financial statements deferred taxes according to IAS 12 as follows:

The effect of deferred tax is presented below by assets and liabilities:

		As of December 31, 2020			As of December 31, 2019	
	Assets	Liabilities	Net	Assets	Liabilities	Net
	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$
Item:						
Allowances for loan losses Provision for staff vacation &	173,757	-	173,757	94,372	-	94,372
bonuses	41,328	-	41,328	48,486	-	48,486
Leasing operations (net)	4,000		4,000	-	(14,701)	(14,701)
Other	4,242	-	4,242	20,989	-	20,989
Subordinated bonds	15,803	-	15,803	-	-	-
Property, plant and equipment, net	-	(17,970)	(17,970)	-	(17,919)	(17,919)
Transitory assets	-	(29,471)	(29,471)	-	(36,246)	(36,246)
Derivative contract operation Temporary differences related to	-	(32,974)	(32,974)	-	(27,528)	(27,528)
Florida (*)	<u>-</u>	(10,241)	(10,241)	=	(18,492)	(18,492)
Total assets (liabilities) net Deferrred taxes recognized through equity (see detail in	239,130	(90,656)	148,474	163,847	(114,886)	48,961
previous table)	40,562	<u> </u>	40,562	30,539	<u> </u>	30,539
Total deferred tax assets and liabilities	279,692	(90,656)	189,036	194,386	(114,886)	79,500

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 16 - CURRENT AND DEFERRED INCOME TAX, CONTINUED

(*) This deferred tax asset corresponds to those originated by the subsidiaries located in Miami and the Branch of the Bank in the United States; it is mainly originated by the tax loss carryforwards, and taxable differences related to intangible assets and the provision for loan losses of the subsidiary BCI Financial Group, Inc. and Subsidiaries.

Below is a detail of the net deferred taxes, by geographic unit, in accordance with the provisions of IAS 12:

		As of December 31, 2020	
	Chile	Florida	Total
	MCh\$	MCh\$	MCh\$
Deferred tax asset	170,518	144	170,662
Deferred tax liability	(11,803)	(10,385)	(22,188)
Total, net	158,715	(10,241)	148,474
Deferred tax generated through equity	40,562	-	40,562
Total deferred income taxes, net	199,277	(10,241)	189,036
		As of December 31, 2019	
	Chile	Florida	Total
	MCh\$	MCh\$	MCh\$
Deferred tax asset	68,711	4,079	72,790
Deferred tax liability	(1,262)	(22,567)	(23,829)
Total, net	67,449	(18,488)	48,961
Deferred tax generated through equity	30,539	_	30,539
8 8 7	30,339		50,557

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 16 - CURRENT AND DEFERRED INCOME TAX, CONTINUED

f) Supplementary Information on Current and Deferred taxes.

As of December 31, 2020, and 2019, the Bank presents the following tax information related to provisions, write-offs, renegotiations and credit refunds. This information includes the Bank's operations; therefore, subsidiaries have been excluded.

a. Loans and receivables to customers

	-	Assets at tax value			
Loans and receivables from customers as of December 31, 2020	Carrying value in the financial statements	Total	Past-due portfolio secured	Past-due portfolio unsecured	
	MCh\$	MCh\$	MCh\$	MCh\$	
Commercial loans	11,309,919	11,313,821	32,146	162,934	
Consumer loans	2,704,095	5,452,379	6	210,323	
Mortgage loans	7,280,230	7,280,962	1,668	5,257	
Total	21,294,244	24,047,162	33,820	378,514	
	-		Assets at tax value		
Loans and receivables from customers as of December 31, 2019	Carrying value in the financial statements	Total	Past-due portfolio secured	Past-due portfolio unsecured	
	MCh\$	MCh\$	MCh\$	MCh\$	
Commercial loans	12,292,266	12,295,906	232,162	112,118	
Consumer loans	3,159,531	6,361,445	8,477	55,739	
Mortgage loans	6,625,448	6,625,432	301,870	5,295	
Total	22,077,245	25,282,783	542,509	173,152	

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 16 - CURRENT AND DEFERRED INCOME TAX, CONTINUED

B. Provisions

Provisions on past-due portfolio	Balance as of 01.01.2020	Write-off against Provision	Provisions established	Provisions reversed	Balance as of 12.31.2020
	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$
Commercial loans	126,672	(9,567)	77,537	(71,518)	123,124
Consumer loans	57,954	(28,592)	70,168	(54,375)	45,155
Mortgage loans	5,298	-	85	(5,241)	142
Provisions on past-due portfolio	Balance as of 01.01.2019	Write-off against Provision	Provisions established	Provisions reversed	Balance as of 12.31.2019
	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$
Commercial loans	137,538	(61,687)	148,356	(97,535)	126,672
Consumer loans	47,291	(180,171)	232,667	(41,833)	57,954
Mortgage loans	2,412	-	5,741	(2,855)	5,298
Write-offs					
Write offs and repossessions as of December 31, 2020	MCh\$	_ Application of	article 31 No. 4 first and thir	d paragraphs	MCh\$
Direct write-off art.31 N°4 second paragraph	288,176	Write-offs as p	er first paragraph		-
Condemnations that led to the reversal of provisions	-	Condemnations	s according to third paragraph		-
Recovery or renegotiation of loans previously written off	55,659				
Writte offs and repossessions as of December 31, 2019	MCh\$	Application of	article 31 No. 4 first and thir	d paragraphs	MCh\$
Direct write-off art.31 N°4 second paragraph	47,922	Write-offs as p	er first paragraph		-
Condemnations that led to the reversal of provisions	-	Condemnations	s according to third paragraph		-
Recovery or renegotiation of loans previously written off	55,887				

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 17 - OTHER ASSETS

a) As of December 31, 2020, and 2019 the composition of other assets is as follows:

	As of December, 31		
	2020	2019	
	MCh\$	MCh\$	
Assets acquired to transfer to leasing (a)	90,317	101,195	
Repossessed or awarded assets:			
Repossessed assets	59	721	
Assets awarded from judicial auctions	2,230	4,450	
Provisions for repossessed or awarded assets (b)	(73)	-	
Other assets:			
Cash deposits held as guarantee	535,771	574,302	
Investment in gold	6,084	5,165	
VAT	7,161	9,654	
Prepaid expenses	38,079	45,720	
Assets recovered from lease agreements held for sale (c)	43,290	21,522	
Accounts receivable	322,648	113,054	
Amounts to be recovered	19,474	58,547	
Valuation adjustment for macro hedges Cash surrender value of certain insurance contracts - National Bank of Florida	53,452	43,935	
(CNB) (d)	97,358	263,096	
Other assets	14,880	63,736	
FED and FHLB shares (e)	79,615	102,705	
Total	1,310,345	1,407,802	

- (a) Corresponds to property, plant and equipment available to be used in finance leases.
- (b) Impairment of repossessed or awarded assets is recognized in accordance with the Accounting Standards Compendium Chapter B-5 No. 3, which implies recognition of impairment for the difference between the carrying value and the net realizable value, when the first is higher.
- (c) Corresponds to assets recovered from leasing and held for sale, principally real estate. These assets are held for sale, which is considered highly likely to occur. For most assets, it is expected that the sale will be completed within a one year period from the date on which the asset is classified as "Property, plant and equipment held for sale" and/or "Assets recovered from lease agreements held for sale."
- (d) Corresponds to life insurance contracts of the subsidiary City National Bank of Florida for certain senior management and employees where CNB is the owner and beneficiary. These policies are known by its acronym in English, as BOLI (Bank Owned Life Insurance).

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 17 - OTHER ASSETS, CONTINUED

- (e) These are shares that BCI Financial Group, Inc, and subsidiaries holds on its balance sheet, related to equity securities of the Federal Reserve (FED) and Federal Home Bank Loans (FHBL) acquired by CNB in order to participate in the funding program provided by these governmental agencies to the banks established in the state of Florida. CNB is required to maintain a specific level of holdings based on a formula provided by the respective agency.
- b) The changes in the impairment of repossessed or awarded assets, as of December 31, 2020 and 2019, are as follows:

	Provision established MCh\$
Balance as of January 1, 2020	-
Provisions established	914
Reversal of provisions	(987)
Balance as of December 31, 2020	(73)
Balance as of January 1, 2019	66
Provisions established	-
Reversal of provisions	(66)
Balance as of December 31, 2019	

NOTE 18 – BORROWINGS FROM CUSTOMERS

As of December 31,2020, and 2019 the composition of borrowings from customers is as follows:

	As of December, 31		
	2020	2019	
	MCh\$	MCh\$	
Current accounts and demand deposits			
Checking accounts	17,264,331	12,879,341	
Other deposits and accounts payable on demand	1,322,312	688,228	
Other liabilities payable on demand	1,139,931	613,130	
Total	19,726,574	14,180,699	
Term deposits and savings accounts			
Term deposits	10,783,161	13,323,286	
Savings accounts	55,176	48,668	
Other credit term balances	1,274	802	
Total	10,839,611	13,372,756	

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 19 - BORROWINGS FROM FINANCIAL INSTITUTIONS

As of December 31, 2020, and 2019, the composition of borrowings from financial institutions is as follows:

	As of December, 31		
	2020	2019	
	MCh\$	MCh\$	
Loans received from financial institutions and Central Bank of Chile:			
Other liabilities to Central Bank of Chile	3,904,339	-	
Subtotal	3,904,339		
Loans received from domestic financial institutions:			
Interbank loans	1,004,361	1,507,348	
Other liabilities to domestic financial institutions	250,618	303,865	
Subtotal	1,254,979	1,811,213	
Loans received from foreign financial institutions:			
Foreign trade financing	367,286	661,219	
Loans and other liabilities from foreign financial institutions	744,095	1,009,829	
Subtotal	1,111,381	1,671,048	
Total	6,270,699	3,482,261	

NOTE 20 - DEBT ISSUED AND OTHER FINANCIAL LIABILITIES

a) As of December 31, 2020, and 2019 the composition of debt issued, and other financial liabilities is as follows:

	As of December,	As of December, 31		
	2020	2019		
	MCh\$	MCh\$		
Other financial liabilities:				
Letters of credit	6,510	9,629		
Ordinary bonds	6,166,461	6,066,492		
Subordinated bonds	1,258,653	940,621		
Total	7,431,624	7,016,742		
Debt issued:				
Public bonds	3,138	13,781		
Other domestic bonds	43,394	40,732		
Foreign bonds	864,512	1,396,073		
Total	911,044	1,450,586		

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 20 - DEBT ISSUED AND OTHER FINANCIAL LIABILITIES, CONTINUED

b) As of December 31, 2020, and 2019, the classification of the ordinary and subordinated bonds is as follows:

	As of December 31, 2020			
	Long-term Short-term		Total	
	MCh\$	MCh\$	MCh\$	
By long and short term				
Ordinary bonds	5,663,712	502,749	6,166,461	
Subordinated bonds	1,258,653	<u>-</u>	1,258,653	
Total	6,922,365	502,749	7,425,114	
		As of December 31, 2019		
	Long-term	Short-term	Total	
	MCh\$	MCh\$	MCh\$	
By long and short term				
Ordinary bonds	5,949,892	116,600	6,066,492	
Subordinated bonds	940,621	<u> </u>	940,621	
Total	6,890,513	116,600	7,007,113	

c) Details of placements of ordinary and subordinated bonds as of December 31, 2020 are as follows:

		ORDINARY BONDS	DENOMINATED	IN CHILEAN PE	SOS		
	Issued amount	Placed amount	Issuance	Issuance	Average	Balance due	Balance due
Series	Ch\$	Ch\$	date	date	rate	Ch\$	MCh\$
SERIES_AM	50,000,000,000	50,000,000,000	06//01/2016	06//01/2023	4.90%	49,214,879,222	49,215
SERIES_E	100,000,000,000	100,000,000,000	11//01/2017	11//01/2022	4.27%	100,260,320,839	94,521
SERIES_H	50,000,000,000	50,000,000,000	06//01/2018	06//01/2021	2.36%	50,629,675,064	50,630
Fair Value Adjustment						9,932,593,030	9,933
Subtotal	200,000,000,000	200,000,000,000				210,037,468,155	204,299

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 20 - DEBT ISSUED AND OTHER FINANCIAL LIABILITIES, CONTINUED

ORDINARY BONDS DENOMINATED IN UNIDADES DE FOMENTO (UF = Inflation index-linked units of account) Issued amount Issuance Maturity Balance due Balance due Placed amount Average Series SERIES_AE2 10,000,000 10,000,000 08//01/2011 08//01/2021 9,952,681 292,019 3.73% SERIE_AF2 10,000,000 10,000,000 08//01/2012 08//01/2022 3.43% 9,899,875 290,256 SERIE_AI2 5,000,000 03//01/2014 03//01/2024 20.000.000 2.23% SERIES AJ2 20.000.000 10//01/2014 10//01/2024 19.928.962 571.230 SERIE_AL1 3,000,000 3,000,000 06//01/2016 06//01/2022 1.89% 3,031,982 88,141 SERIE AL2 3.000.000 3.000.000 06//01/2016 06//01/2023 2.15% 3.031.682 88.132 SERIE_AL3 3,000,000 3,000,000 06//01/2016 06//01/2024 2.40% 3,017,251 87,712 SERIE_AL4 3,000,000 3,000,000 06//01/2016 06//01/2028 2.36% 3,037,091 88,289 SERIE_AL5 3,000,000 3,000,000 06//01/2016 06//01/2031 2.50% 3,010,037 87,503 SERIE_AN1 3,000,000 3,000,000 12//01/2016 12//01/2021 1.50% 3,018,130 87,738 87.546 SERIE AN2 3.000.000 3.000.000 12//01/2016 12//01/2024 1.95% 3.011.519 SERIE_AN3 3,000,000 3,000,000 12//01/2016 12//01/2026 2.00% 3,006,411 87,397 3,000,000 87,925 SERIE A1 3,000,000 04//01/2017 04//01/2022 1.72% 3,024,561 SERIE A2 3.000.000 3,000,000 04//01/2017 04//01/2027 2.18% 2,985,367 86.786 SERIE_B1 3,000,000 3,000,000 05//01/2017 05//01/2022 1.50% 3,029,698 88,074 SERIE B2 3.000.000 05//01/2017 05//01/2023 3.000.000 1.67% 3,032,905 88.168 SERIE_C1 3,000,000 3,000,000 07//01/2017 01//01/2022 2.24% 3,022,764 87,873 87,442 SERIE C2 3,000,000 3,000,000 07//01/2017 07//01/2023 2.32% 3,007,948 SERIE_C3 3,000,000 3,000,000 07//01/2017 07//01/2025 2.28% 2,995,821 87,089 SERIE_C4 3,000,000 3,000,000 07//01/2017 07//01/2026 2.42% 2,967,644 86,270 SERIE D1 3.000.000 3,000,000 11//01/2017 11//01/2023 1.84% 3,023,671 87.899 SERIE_D2 3,000,000 3,000,000 11//01/2017 11//01/2025 2.04% 3,005,610 87,374 SERIE D3 3,000,000 3,000,000 11//01/2017 2.34% 2,939,694 85,458 11//01/2028 SERIE_D4 3,000,000 3,000,000 11//01/2017 11//01/2029 2.45% 2,906,286 84,487 SERIE_F1 3,000,000 3,000,000 04//01/2018 04//01/2022 1.46% 3,035,111 88,232 SERIE_F2 3,000,000 3,000,000 04//01/2018 04//01/2024 1.60% 3,053,197 88,757 SERIE_F3 04//01/2025 3,000,000 3,000,000 04//01/2018 2.00% 3,016,116 87,679 SERIE F4 3.000.000 3.000.000 04//01/2018 04//01/2028 2.17% 2.982.951 86.715 SERIE_F5 3,000,000 3,000,000 04//01/2018 04//01/2029 2.36% 2,937,126 85,383 SERIE_G1 3,000,000 3,000,000 06//01/2018 06//01/2025 1.47% 3,073,419 89,345 06//01/2018 SERIE G2 3,000,000 3,000,000 06//01/2026 1.09% 3,148,542 91,529 3,000,000 SERIE_G3 3,000,000 06//01/2018 06//01/2029 2.10% 2,984,174 86,751 3.000.000 02//01/2019 02//01/2028 0.70% 95.763 SERIE II 3.000.000 3.294.171 SERIE_I2 3,000,000 2,630,000 02//01/2019 02//01/2029 0.51% 2,961,523 86,092 SERIE 13 3,000,000 3,000,000 02//01/2019 02//01/2030 1.19% 3,234,275 94,021 SERIE K1 3,000,000 3,000,000 05//01/2019 05//01/2023 (0.03)%3,152,187 91,635 SERIE_K4 3,000,000 3,000,000 05//01/2019 05//01/2029 0.45% 3,389,962 98,547 59.536 Fair Value Adjustment Subtotal 144,000,000 138,630,000 142,198,425 4,130,793

Series	Issued amount USD	Placed amount USD	Date placed	Maturity date	Average rate	Balance due USD	Balance due in MCh\$ (*)
USP32133CG63	500,000,000	500,000,000	02//11/2013	02/11/2023	4.09%	506,129,212	360,253
XS1655597034	50,000,000	50,000,000	08//01/2017	08/01/2022	2.96%	50,422,702	35,89
XS1692845396	50,000,000	50,000,000	10//06/2017	10/06/2022	3.00%	50,164,661	35,700
US05890MAA18	500,000,000	500,000,000	10//12/2017	10/12/2027	3.65%	495,427,297	352,635
XS1703060829	50,000,000	50,000,000	10//19/2017	10/19/2022	2.32%	49,913,246	35,52
XS1702405702	40,000,000	40,000,000	10//20/2017	10/20/2022	2.27%	39,936,113	28,426
XS1879614755	50,000,000	50,000,000	09//13/2018	03/13/2024	3.85%	50,251,621	35,768
XS1888335194	100,000,000	100,000,000	10//04/2018	04/04/2024	4.02%	100,327,490	71,41
XS1895749593	45,000,000	45,000,000	10//19/2018	04/19/2024	4.03%	45,061,875	32,074
XS1919312626	25,000,000	25,000,000	12//07/2018	12/07/2023	1.78%	24,822,338	17,668
XS1984711355	10,000,000	10,000,000	04//23/2019	04/23/2024	1.53%	9,940,673	7,076
XS2012024696	50,000,000	50,000,000	06//14/2019	06/14/2029	3.32%	49,600,844	35,305
XS2024766276	50,000,000	50,000,000	07//10/2019	07/10/2029	3.21%	50,277,527	35,787
XS2047630970	10,000,000	10,000,000	08//28/2019	08/28/2024	1.37%	9,937,567	7,073
XS2085920416	20,000,000	20,000,000	12//02/2019	06/02/2025	1.38%	19,795,808	14,090
Fair Value Adjustment						71,130,610	50,629
Subtotal	1,550,000,000	1,550,000,000				1,623,139,584	1,155,318

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 20 - DEBT ISSUED AND OTHER FINANCIAL LIABILITIES, CONTINUED

	ORDINARY BONDS DENOMINATED IN FOREIGN CURRENCY - EURO										
Series	Issued amount EU	Placed amount EU	Issuance date	Maturity date	Average rate	Balance due EUR	Balance due in MCh\$				
XS1493734971	20,000,000	20,000,000	09//23/2016	09//23/2024	0.89%	19,913,502	17,413				
Fair Value Adjustment						-	-				
Subtotal	20,000,000	20,000,000				19,913,502	17,413				

		ORDINARY BONDS D	ENIMINATED IN FOR	EIGN CURRENCY-	AUD		
	Issued amount		Issuance	Maturity	Average	Balance due	Balance due
Series	AUD	Placed amount AUD	date	date	rate	AUD	in MCh\$
XS1717587007	80,000,000	80,000,000	11//15/2017	11/15/2027	4.150%	79,681,938	43,575
XS1859545367	40,000,000	40,000,000	07//25/2018	07/25/2033	4.670%	40,434,211	22,112
XS1879612973	60,000,000	60,000,000	09//14/2018	09/14/2033	4.650%	60,199,719	32,921
XS1897619968	40,000,000	40,000,000	10//24/2018	10/24/2033	4.700%	39,641,015	21,678
XS2087687435	30,000,000	30,000,000	12//02/2019	12/03/2029	1.811%	29,719,188	16,252
Fair Value Adjustment						22,627,688	12,374
Subtotal	250,000,000	250,000,000				272,303,759	148,912

	Issued amount	Placed amount	Issuance	Maturity	Average	Balance due	Balance due
Series	CHF	CHF	date	date	rate	CHF	in MCh\$
XS1520623627	90,000,000	90,000,000	11//17/2016	11//17/2021	0.000%	89,829,605	72,362
CH0471298007	175,000,000	175,000,000	05//22/2019	11//22/2024	0.320%	174,127,345	140,267
CH0494734376	100,000,000	100,000,000	09//24/2019	09//24/2029	0.225%	99,036,402	79,778
CH0505011889	105,000,000	105,000,000	10//29/2019	10/29/2025	0.247%	103,881,088	83,681
CH0506071239	125,000,000	125,000,000	03//18/2020	09//18/2026	0.099%	123,486,271	99,474
Fair Value Adjustment						1	
Subtotal	595,000,000	595,000,000				590,360,712	475,562

	ORDINARY BONDS DENOMINATED IN FOREIGN CURRENCY - YEN									
Series	Issued amount YEN	Placed amount YEN	Date placed	Maturity date	Average rate	Balance due YEN	Balance due in MCh\$			
XS1830985781	5,000,000,000	5,000,000,000	06//01/2018	12//01/2028	0.750%	4,958,600,911	34,164			
Subtotal	5,000,000,000	5,000,000,000				4,958,600,911	34,164			
Total ordinary bonds							6,166,461			

Series	Issued amount UF	Placed amount UF	Issuance date	Maturity date	Average rate	Balance due UF	Balance due in MCh\$
SERIES F	1,200,000	1,200,000	05//01/1999	05//01/2024	7.73%	320,522	9,318
SERIES G	400.000	400,000	05//01/1999	05//01/2025	7.92%	132,039	3,838
SERIES L	1.200.000	1,200,000	10//01/2001	10//01/2026	6.39%	503.689	14,642
SERIES M	1,800,000	1,800,000	10//01/2001	10//01/2027	6.43%	835,572	24,290
SERIES N	1,500,000	1,500,000	06//01/2004	06//01/2029	5.25%	785,211	22,826
SERIES O	1,500,000	1,500,000	06//01/2004	06//01/2030	3.93%	785,037	22,821
SERIES_R	1,500,000	1,500,000	06//01/2005	06//01/2038	4.72%	781,726	22,725
SERIES_S	2,000,000	2,000,000	12//01/2005	12//01/2030	4.86%	1,104,580	32,110
SERIES_T	2,000,000	2,000,000	12//01/2005	12//01/2031	4.52%	1,179,644	34,293
SERIES_U	2,000,000	2,000,000	06//01/2007	06//01/2032	4.19%	1,923,946	55,930
SERIES_Y	4,000,000	4,000,000	12//01/2007	12//01/2030	4.25%	2,646,400	76,932
SERIES_W	4,000,000	4,000,000	06//01/2008	06//01/2036	4.05%	2,168,000	63,024
SERIES_AC	6,000,000	6,000,000	03//01/2010	03//01/2040	3.96%	5,636,211	163,847
SERIES_AD 1	4,000,000	4,000,000	06//01/2010	06//01/2040	4.17%	3,645,908	105,988
SERIES_AD 2	3,000,000	3,000,000	06//01/2010	06//01/2042	4.14%	2,715,219	78,932
SERIES_AH	15,000,000	9,000,000	09//01/2013	09//01/2043	3.63%	7,819,965	227,328
SERIE_B1S	3,000,000	3,000,000	06//11/2020	12//01/2039	1.32%	3,347,467	97,311
SERIE_B2S	3,000,000	3,000,000	06//22/2020	12//01/2044	1.30%	3,437,614	99,932
SERIE_B3S	3,000,000	3,000,000	06//24/2020	12//01/2049	1.28%	3,528,062	102,566
Total subordinated bonds	60,100,000	54,100,000				43,296,812	1,258,653

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 20 - DEBT ISSUED AND OTHER FINANCIAL LIABILITIES, CONTINUED

d) Details of placements of ordinary and subordinated bonds as of December 31, 2019 are as follows:

		ORDINARY BONDS DE	NOMINATED IN	CHILEAN PESOS	5		
	Issued amount	Placed amount	Issuance	Issuance	Average	Balance due	Balance due
Series	Ch\$	Ch\$	date	date	rate	Ch\$	MCh\$
SERIES_AM	50,000,000,000	50,000,000,000	06//01/2016	06//01/2023	4.90%	48,848,689,620	48,849
SERIES_E	100,000,000,000	100,000,000,000	11//01/2017	11//01/2022	4.27%	100,048,949,818	87,253
SERIES_H	50,000,000,000	50,000,000,000	06//01/2018	06//01/2021	2.36%	51,673,482,420	51,673
Fair Value Adjustmen	t					9,039,538,051	9,040
Subtotal	200,000,000,000	200,000,000,000				209,610,659,909	196,815

	ORDINARY BO		T	3/	A	Dalama Jan	D-1 d
Series	amount UF	Placed amount UF	Issuance date	Maturity date	Average rate	Balance due UF	Balance due MCh\$
SERIES_AE2	10,000,000	10,000,000	08//01/2011	08//01/2021	3.73%	9,939,440	281,385
SERIE_AF2	10,000,000	10,000,000	08//01/2012	08//01/2022	3.43%	9,908,962	280,522
SERIE_AI2	5,000,000	-	03//01/2014	03//01/2024	-	-	-
SERIES_AJ2	20,000,000	20,000,000	10//01/2014	10//01/2024	2.23%	19,884,901	562,940
SERIE_AL1	3,000,000	3,000,000	06//01/2016	06//01/2022	1.89%	3,049,718	86,337
SERIE_AL2	3,000,000	3,000,000	06//01/2016	06//01/2023	2.15%	3,041,602	86,108
SERIE_AL3	3,000,000	3,000,000	06//01/2016	06//01/2024	2.40%	3,020,257	85,503
SERIE_AL4	3,000,000	3,000,000	06//01/2016	06//01/2028	2.36%	3,040,699	86,082
SERIE_AL5	3,000,000	3,000,000	06//01/2016	06//01/2031	2.50%	3,010,338	85,222
SERIE_AN1	3,000,000	3,000,000	12//01/2016	12//01/2021	1.50%	3,032,253	85,843
SERIE_AN2	3,000,000	3,000,000	12//01/2016	12//01/2024	1.95%	3,013,021	85,298
SERIE_AN3	3,000,000	3,000,000	12//01/2016	12//01/2026	2.00%	3,006,411	85,111
SERIE_A1	3,000,000	3,000,000	04//01/2017	04//01/2022	1.72%	3,031,797	85,830
SERIE_A2	3,000,000	3,000,000	04//01/2017	04//01/2027	2.18%	2,980,845	84,388
SERIE_B1	3,000,000	3,000,000	05//01/2017	05//01/2022	1.50%	3,044,084	86,178
SERIE_B2	3,000,000	3,000,000	05//01/2017	05//01/2023	1.67%	3,042,359	86,129
SERIE_C1	3,000,000	3,000,000	07//01/2017	01//01/2022	2.24%	3,015,795	85,377
SERIE_C2	3,000,000	3,000,000	07//01/2017	07//01/2023	2.32%	2,999,161	84,906
SERIE_C3	3,000,000	3,000,000	07//01/2017	07//01/2025	2.28%	2,988,548	84,606
SERIE_C4	3,000,000	3,000,000	07//01/2017	07//01/2026	2.42%	2,957,039	83,714
SERIE_D1	3,000,000	3,000,000	11//01/2017	11//01/2023	1.84%	3,028,186	85,728
SERIE_D2	3,000,000	3,000,000	11//01/2017	11//01/2025	2.04%	3,004,707	85,063
SERIE D3	3,000,000	3,000,000	11//01/2017	11//01/2028	2.34%	2,931,568	82,993
SERIE D4	3,000,000	3,000,000	11//01/2017	11//01/2029	2.45%	2,895,751	81,979
SERIE F1	3,000,000	3,000,000	04//01/2018	04//01/2022	1.46%	3,051,090	86,376
SERIE F2	3,000,000	3,000,000	04//01/2018	04//01/2024	1.60%	3,064,654	86,760
SERIE F3	3,000,000	3,000,000	04//01/2018	04//01/2025	2.00%	3,016,116	85,386
SERIE F4	3,000,000	3,000,000	04//01/2018	04//01/2028	2.17%	2,978,730	84,328
SERIE F5	3,000,000	3,000,000	04//01/2018	04//01/2029	2.36%	2,928,684	82,911
SERIE G1	3,000,000	3,000,000	06//01/2018	06//01/2025	1.47%	3,088,143	87,425
SERIE G2	3,000,000	3,000,000	06//01/2018	06//01/2026	1.09%	3,174,084	89,858
SERIE_G3	3,000,000	3,000,000	06//01/2018	06//01/2029	2.10%	2,981,770	84,414
SERIE_I1	3,000,000	3,000,000	02//01/2019	02//01/2028	0.70%	3,331,076	94,303
SERIE I2	3,000,000	2,630,000	02//01/2019	02//01/2029	0.34%	2,998,930	84,900
SERIE I3	3,000,000	3,000,000	02//01/2019	02//01/2030	1.19%	3,256,054	92,179
SERIE K1	3,000,000	3,000,000	05//01/2019	05//01/2023	(0.03)%	3,212,986	90,959
SERIE_K4	3,000,000	3,000,000	05//01/2019	05//01/2029	0.45%	3,434,507	97,231
Fair Value Adjustme		-,,				1,763,062	49,911
Subtotal	144,000,000	138,630,000				142,147,328	4,024,183

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 20 - DEBT ISSUED AND OTHER FINANCIAL LIABILITIES, CONTINUED

Series	Issued amount USD	Placed amount USD	Date placed	Maturity date	Average rate	Balance due USD	Balance due in MCh\$ (*)
USP32133CG63	500,000,000	500,000,000	02//11/2013	02/11/2023	4.09%	505,402,346	380,002
XS1655597034	50,000,000	50,000,000	08//01/2017	08//01/2022	2.96%	50,310,986	37,828
XS1692845396	50,000,000	50,000,000	10//06/2017	10//06/2022	3.00%	50,067,753	37,645
US05890MAA18	500,000,000	500,000,000	10//12/2017	10/12/2027	3.65%	494,418,187	371,743
XS1703060829	50,000,000	50,000,000	10//19/2017	10//19/2022	3.50%	49,973,288	37,574
XS1702405702	40,000,000	40,000,000	10//20/2017	10/20/2022	3.46%	39,991,727	30,069
XS1879614755	50,000,000	50,000,000	09//13/2018	03//13/2024	3.85%	50,165,549	37,718
XS1888335194	100,000,000	100,000,000	10//04/2018	04/04/2024	4.02%	100,161,411	75,309
XS1895749593	45,000,000	45,000,000	10//19/2018	04/19/2024	4.03%	44,984,945	33,82
XS1919312626	25,000,000	25,000,000	12//07/2018	12//07/2023	3.44%	24,786,686	18,63
XS1984711355	10,000,000	10,000,000	04//23/2019	04//23/2024	3.47%	9,953,026	7,483
XS2012024696	50,000,000	50,000,000	06//14/2019	06//14/2029	3.32%	49,564,040	37,260
XS2024766276	50,000,000	50,000,000	07//10/2019	07//10/2029	3.21%	50,240,547	37,775
XS2047630970	10,000,000	10,000,000	08//28/2019	08/28/2024	3.02%	9,937,201	7,472
XS2085920416	20,000,000	20,000,000	12//02/2019	06//02/2025	2.91%	19,781,629	14,87
Fair Value Adjustment						16,990,602	12,775

Series	Issued amount EU	Placed amount EU	ENOMINATED IN FOREIG Issuance date	Maturity date	Average rate	Balance due EUR	Balance due in MCh\$
XS1493734971	20,000,000	20,000,000	09//23/2016	09//23/2024	0.89%	19,871,818	16,758
Fair Value Adjustment						-	-
Subtotal	20,000,000	20,000,000				19,871,818	16,758

		ORDINARY BONDS DE	NIMINATED IN FORE	IGN CURRENCY-A	UD		
	Issued amount		Issuance	Maturity	Average	Balance due	Balance due
Series	AUD	Placed amount AUD	date	date	rate	AUD	in MCh\$
XS1717587007	80,000,000	80,000,000	11//15/2017	11/15/2027	4.15%	79,548,667	41,880
XS1859545367	40,000,000	40,000,000	07//25/2018	07/25/2033	4.67%	40,391,009	21,265
XS1879612973	60,000,000	60,000,000	09//14/2018	09/14/2033	4.65%	60,125,863	31,654
XS1897619968	40,000,000	40,000,000	10//24/2018	10/24/2033	4.70%	39,545,722	20,819
XS2087687435	30,000,000	30,000,000	12//02/2019	12/03/2029	2.635%	29,691,341	15,631
Fair Value Adjustment						13,784,980	7,257
Subtotal	250,000,000	250,000,000				263,087,582	138,506

							Balance due in MCh\$
					rate		
CH0278875965	150,000,000	150,000,000	06//17/2015	06//17/2020	0.150%	150,146,243	116,600
XS1520623627	90,000,000	90,000,000	11//17/2016	11//17/2021	0.000%	89,623,146	69,599
CH0471298007	175,000,000	175,000,000	05//22/2019	11//22/2024	0.320%	173,821,818	134,986
CH0494734376	100,000,000	100,000,000	09//24/2019	09//24/2029	0.225%	98,873,736	76,783
CH0505011889	105,000,000	105,000,000	10//29/2019	10//29/2025	0.247%	103,591,916	80,447
Fair Value Adjustment						(498.555)	(387
Subtotal	620,000,000	620,000,000				615,558,304	478,028

ORDINARY BONDS DENOMINATED IN FOREIGN CURRENCY - YEN							
	Issued amount	Placed amount	Date	Maturity	Average	Balance due	Balance due
Series	YEN	YEN	placed	date	rate	YEN	in MCh\$
XS1830985781	5,000,000,000	5,000,000,000	06//01/2018	12//01/2028	0.750%	4,952,631,128	34,210
Subtotal	5,000,000,000	5,000,000,000				4,952,631,128	34,210
Total ordinary bonds							6,066,492

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 20 - DEBT ISSUED AND OTHER FINANCIAL LIABILITIES, CONTINUED

SUBORDINATED BONDS DENOMINATED IN UNIDADES DE FOMENTO (UF = Inflation index-linked units of account) Placed amount Maturity Balance due Issuance Balance due Issued amount UF Series UF date date rate UF in MCh\$ SERIES_F 1,200,000 05//01/1999 05//01/2024 397,723 11,260 1,200,000 7.73% SERIES_G 400,000 05//01/1999 05//01/2025 7.92% 155,693 SERIES L 1,200,000 1,200,000 10//01/2001 10//01/2026 6.39% 570,790 16,159 SERIES M 1.800.000 1.800.000 10//01/2001 10//01/2027 6.43% 927 715 26 264 SERIES_N 1,500,000 1,500,000 06//01/2004 06//01/2029 5 25% 856,969 24,261 SERIES O 1,500,000 1,500,000 06//01/2004 06//01/2030 3.93% 852,073 24,122 SERIES_R 1,500,000 1,500,000 06//01/2005 06//01/2038 4.72% 769,041 21,772 12//01/2005 12//01/2030 33,654 SERIES S 2,000,000 2,000,000 4.86% 1.188,785 1,261,031 SERIES T 2,000,000 2,000,000 12//01/2005 12//01/2031 4.52% 35,700 SERIES_U 2,000,000 2,000,000 06//01/2007 06//01/2032 4.19% 1,914,008 54,185 12//01/2007 12//01/2030 SERIES Y 4,000,000 4,000,000 4.25% 2,538,400 71.862 SERIES W 4,000,000 4,000,000 06//01/2008 06//01/2036 4.05% 2,083,200 58,975 SERIES AC 6 000 000 6 000 000 03//01/2010 03//01/2040 3 96% 5 611 469 158 860 SERIES_AD 1 4,000,000 4,000,000 06//01/2010 06//01/2040 4.17% 3,625,537 102,639 SERIES_AD 2 3,000,000 3,000,000 06//01/2010 06//01/2042 2,701,469 76,478 7,771,909 15,000,000 9,000,000 09//01/2013 09//01/2043 3.63% SERIES_AH 220,022 Total subordinated 45,100,000 33,225,812 51,100,000 940,621 bonds

TOTAL BONDS 7,007,113

NOTE 21 -PROVISIONS

a) As of December 31, 2020, and 2019, the breakdown of the balance of this item is as follows:

	As of December, 31		
	2020	2019	
	MCh\$	MCh\$	
Provisions for staff benefits and remuneration (**)	97,406	98,100	
Provisions for minimum dividends	95,236	120,794	
Provisions for credit commitments	51,593	42,669	
Provisions for contingencies (*)	193,734	44,460	
Provisions for country risk	3,608	3,017	
Total	441,577	309,040	

(*) Provisions for contingencies as of December 31, 2020 include additional provisions for MCh\$ 160,176 (MCh\$16,692 as of December 31, 2019), recognized according to CMF instructions and approved by the Board of Directors of the Bank (see Note 1, ab, i and Note 11 c).

Additionally provisions for contingencies include a provision to comply with the minimum of 0.50% required by the FMC for the normal portfolio of individuals for the amount of MCh\$0 as of December 31, 2020 (MCh\$10,708 as of December 31, 2019) (see Note 1, ab, ii and Note 11c). Should additional provisions be recorded (as is the case at December 31, 2020, it is not necessary to comply with the provisioning of a minimum of 0.5%.

(**) As of December 31, 2020 and 2019, Servicios Financieros y Administración de Creditos Comerciales S.A, has recorded provisions for severance indemnities amounting to MCh\$ 721 and MCh\$ 671, respectively.

As of December 31, 2020, and 2019, Administradora de Tarjetas Servicios Financieros Limitada, has recorded provisions for severance indemnities amounting to MCh\$ 146 and MCh\$ 146, respectively.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 21 –PROVISIONS, CONTINUED

b) Provisions for staff benefits and remunerations

	As of December, 31		
	2020	2019	
	MCh\$	MCh\$	
Provisions for staff benefits	81,573	84,056	
Provisions for vacations	15,833	14,044	
Total	97,406	98,100	

The provisions for staff benefits include bonuses related to the achievement of goals which will be paid in the following period and provisions for severance pay for years of service.

c) Provisions for credit commitments

The detail of provisions for credit commitments as of December 31, 2020 and 2019 is as follows:

	As of December, 31		
	2020	2019	
	MCh\$	MCh\$	
Provisions for credit commitments			
Endorsements and performance bonds	3,720	1,436	
Confirmed foreign letters of credit	1	1	
Issued documentary letters of credit	720	505	
Guarantees	9,979	8,515	
Available credit lines	34,219	30,293	
Other credit commitments	2,954	1,919	
Total	51,593	42,669	

d) Movements of provisions for the years ended December 31, 2020 and 2019 are as follow:

			Provisions for			
	Staff benefits and remuneration MCh\$	Minimum dividends MCh\$	Risk of Credit Commitments MCh\$	Contingencies MCh\$	Country risk MCh\$	Total MCh\$
As of January 1, 2020	98,100	120,794	42,669	44,460	3,017	309,040
Provisions established	4,320	95,236	15,942	159,981	1,143	276,622
Provisions released	5,402	(120,794)	(4,243)	(15,036)	(323)	(134,994)
Exchange differences	(10,416)	-	(2,775)	4,329	(229)	(9,091)
As of December 31, 2020	97,406	95,236	51,593	193,734	3,608	441,577
As of January 1, 2019	85,483	118,738	29,643	97,882	2,547	334,293
Provisions established	25,373	120,794	13,066	4,162	409	163,804
Provisions released	(54,801)	(118,738)	(595)	(65,241)	(154)	(239,529)
Exchange differences	42,045	-	555	7,657	215	50,472
As of December 31, 2019	98,100	120,794	42,669	44,460	3,017	309,040

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 22 - OTHER LIABILITIES

As of, December 31, 2020 and 2019, the detail of other liabilities is as follows:

	As of December, 31			
	2020	2019		
	MCh\$	MCh\$		
Account payables and notes payable	357,729	300,185		
Unearned income	18,764	21,249		
Sundry creditors	673,082	625,402		
Other liabilities	28,231	31,003		
Total	1,077,806	977,839		

NOTE 23 - CONTINGENCIES AND COMMITMENTS

a) Commitments and liabilities recognized in off-balance sheet memorandum accounts.

The Bank and its subsidiaries have recognized the following balances related to contingencies and commitments, in off-balance sheet memorandum accounts:

	As of December, 31		
	2020	2019	
CONTINGENT RECEIVABLES	MCh\$	MCh\$	
Collateral and guarantees:			
Collateral and guarantees in foreign currency	196,037	197,667	
Confirmed foreign letters of credit	5,189	3,814	
Issued documentary letters of credit	317,129	257,876	
Performance bonds:			
Performance bonds in Chilean currency	1,222,972	1,117,076	
Performance bonds in foreign currency	596,912	594,022	
Amount available for credit cards users	7,245,618	7,313,998	
Other credit commitments:			
Higher education loans in accordance with Law No. 20,027	4,608	7,323	
Other	430,258	419,278	
THIRD PARTY OPERATIONS			
Collections:			
Foreign collections	30,946	30,865	
Domestic collections	187,635	185,723	
CUSTODY OF SECURITIES			
Securities in custody with the bank	66,466	55,908	
Total	10,303,770	10,183,550	

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 23 - CONTINGENCIES AND COMMITMENTS, CONTINUED

b) Lawsuits and legal proceedings:

BCI Bank

The Bank and its subsidiaries are involved in various pending legal lawsuits related to their lines of business and, based on facts related to the defenses presented, it is the opinion of Management and their internal legal advisers, that no additional liabilities or updated estimates for those already recognized by the Bank and its subsidiaries in its financial statements are required.

- c) Operating guarantees granted:
 - Direct commitments

As of December 31, 2020, and 2019 the Bank has no such types of guarantees.

Operating guarantees

BCI Corredor de Bolsa S.A.

As of December 31, 2020 BCI Corredor de Bolsa S.A., the subsidiary of the Bank, has made a deposit to guarantee compliance with the commitments for simultaneous operations on the Santiago Stock Exchange for Mch\$41,170 (MCh\$73,478 as of December 31, 2019).

As of December 31, 2020 BCI Corredor de Bolsa S.A., the subsidiary of the Bank, made a deposit to guarantee compliance with the proper performance of operations in the CCLV settlement system of the Santiago Stock Exchange for MCh\$7,200 (MCh\$12,093 as of December 31, 2019).

As of December 31, 2020, BCI Corredor de Bolsa S.A., the subsidiary of the Bank, made a deposit to guarantee compliance with the proper performance of operations in the CCLV settlement system in financial derivatives of the Santiago Stock Exchange for MCh\$295 (MCh\$295 as of December 31, 2019).

As of December 31, 2020, BCI Corredor de Bolsa S.A., the subsidiary of the Bank, made a foreign deposit to guarantee compliance with the international market operations for MCh\$36 (MCh\$37 as of December 31, 2019).

As of December 31, 2020, BCI Corredor de Bolsa S.A., the subsidiary of the Bank, has not made any deposit to guarantee compliance with the lending commitments and short selling of shares on the Electronic Stock Exchange of Chile (MCh\$297 as of December 31, 2019).

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 23 - CONTINGENCIES AND COMMITMENTS, CONTINUED

As of December 31, 2020, BCI Corredor de Bolsa S.A., the subsidiary of the Bank, acquired a UF 20,000 maximum guarantee to ensure compliance with the provisions of Article No. 30 of Law No. 18,045, in order to ensure proper and full compliance with all its obligations as securities intermediary. The beneficiaries of this guarantee are current or future creditors, which it has or will have as a result of stockbroker operations, this warranty applies to a policy taken on August 19, 2020 No. 330-19-00026838 and is valid until August 19, 2021. The insurer is the Compañía de Seguros de Mapfre Garantía y Crédito, and Santiago Stock Exchange is the representative of potential beneficiaries.

To December 31, 2020, there is a bond of UF 10,000 to fulfill what is set forth in Article 12 and following, and 99 and following, of Law 20,712, guaranteeing the complete fulfillment of BCI Corredor de Bolsa obligations of fund and portfolio management for third parties, valid from November 25, 2020 to November 23, 2021.

BCI Corredor de Bolsa S.A.

As of December 31, 2020, it had contracted a insurance policy signed with Southbridge Compañía de Seguros Generales SA., which covers Banco de Credito e Inversiones and its subsidiaries up to UF 500,000, for faithful compliance of duties by employees whose effective date is from November 30, 2020 until May 31, 2022.

BCI Corredores de Seguros S.A.

As of December 31, 2020, the following insurance policies have been contracted to comply with the provisions of letter d) of Article No. 58 of Decree Law No. 251 of 1931, in order to respond to the correct and full compliance with all obligations arising from its activity:

- Guarantee Policy for Insurance Brokers No. 01-23-15196 for an insured amount of UF500 contracted with Aseguradora Porvenir S.A., whose term is from April 15, 2020 to April 14, 2021, establishing the right of the insurance company to collect from the broker all the sums disbursed by the insurance company to third parties affected by the broker's deficient intermediation in excess of the insured amounts.
- Professional Civil Liability Policy for Insurance Brokers No. 01-53-14278 for an insured amount of UF60,000 contracted with Aseguradora Porvenir S.A., whose term is from April 15, 2020 to April 14, 2021, for the purpose of safeguarding the broker in the event of possible claims by third parties, with the insurance company having the right to ask the broker to reimburse the amount paid to the third party claimant.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 23 - CONTINGENCIES AND COMMITMENTS, CONTINUED

BCI Factoring S.A.

As of December 31, 2020 and 2019, BCI Factoring S.A., the subsidiary of the Bank, has approved guarantee lines for operators with Factor Chain International for MCh\$2,596 (MCh\$491 in 2019), equivalent to US\$3,650,000.00 (US\$660,000.00 in 2019) of which MCh\$439 (Mch\$29 in 2019) have been used, equivalent to US\$618,222,35 (US\$39,070.30 in 2019).

BCI Corredores de Bolsa de Productos S.A.

As of December 31, 2020, it has a Bank guarantee No. 529972 taken with Banco de Crédito e Inversiones, for UF6,000, in favor of Bolsa de Productos Agropecuarios S.A., to guarantee compliance with the Company's obligations as an intermediary of products in accordance with article 11 of Act 19,220. The possibility of payment of this bond is covered by a "Contract to open a line of credit to cover possible guarantee payments issued in Chilean pesos or foreign currency," which is held by the financial institution with due date on May 3, 2022.

As of December 31, 2020, it has a Bank guarantee N°529973 taken with Banco de Credito e Inversiones, for UF2,000, in favor of Bolsa de Productos Agropecuarios SA, to guarantee the fulfillment of all its obligations as a stock exchange broker in connection with operations invoiced to the Company. The possibility of payment of this bond is covered by a "Contract to open a line of credit to cover possible guarantee payments issued in Chilean pesos or foreign currency," which is held by the financial institution with due date on May 3, 2022.

BCI Asset Management Administradora General de Fondos S.A

Collaterals established in articles 12, 13 and 14 of the Single Act on Funds No. 20,712.

As of December 31, 2020, there are policies securing all funds and portfolio administration, which amount to MCh\$ 80,319.

Funds	Type of collateral	Amount MCh\$	Amount paid UF
Funds	Guarantees in UF	70,045	2,409,488.06
Portfolio administration	Guarantees in UF	10,274	353,426.67
	Total	80,319	2,762,914.73

The foregoing is in accordance with the provisions of article 125 of Act No. 18,045 on the Stock Market and the provisions in NCG No. 125 of 2001, which stipulate that General Fund Administrators must permanently maintain a guarantee for each managed fund, which should always be equivalent to UF 10,000 or 1% of the average assets of the corresponding calendar year prior to the date of calculation.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 23 - CONTINGENCIES AND COMMITMENTS, CONTINUED

Also, in order to comply with the requirements of Title IV of Circular 1790, mutual funds defined as structured and secured must always have collateral provided by a third party other than the administrator company.

To ensure compliance with these standards, BCI Asset Management Administradora General de Fondos S.A. maintains deposits with BCI Bank.

d) Credit commitments

In order to satisfy the needs of its customers, the Bank assumed several irrevocable commitments and contingent liabilities. Although these obligations are not recognized in the consolidated statements of financial position, they are subject to credit risks and, therefore, are part of the Bank's overall risk.

The table below presents the contractual amounts of the transactions that require the Bank to grant loans and the amount of the provisions made for the credit commitment risk assumed:

	As of December, 31		
	2020	2019	
	MCh\$	MCh\$	
Endorsements and performance bonds	196,037	197,667	
Documentary letters of credit	317,129	257,876	
Guarantees	1,819,884	1,711,098	
Amount available for credit cards users	7,245,618	7,313,998	
Provisions (Note 21)	(51,593)	(42,669)	
Total	9,527,075	9,437,970	

e) Documents in custody and for collection on the part of the Bank

The Bank and its subsidiaries have the following operations derived from the normal course of business:

	As of December, 31		
	2020	2019	
	MCh\$	MCh\$	
Documents in collection	218,581	216,588	
Custody of assets	66,466	55,908	
Total	285,047	272,496	

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 24 – SHAREHOLDER'S EQUITY

a) Issued capital and shares

Movements of common shares during the periods ended December 31, 2020 and 2019 are the following:

	As of Decemb	er, 31
	2020	2019
	No.	No.
Issued as of January 1	141,616,409	135,892,980
Through reserve capitalization	7,151,531	5,723,429
Shares subscribed and paid for capital increase	· · ·	-
Total issued	148,767,940	141,616,409

As of December 31, 2020, and 2019, the distribution of shareholders is as follows:

As of December 31, 2020	Shares	
	No. of shares	Ownership %
Empresas Juan Yarur S.P.A.	82,356,919	55.36%
Banco de Chile on behalf of non-resident third parties	7,903,241	5.31%
Jorge Yarur Bascuñán	4,916,919	3.31%
Banco Santander on behalf of foreign investors	3,869,509	2.60%
BCI Corredor de Bolsa S.A. on behalf of third parties.	3,709,455	2.49%
AFP Habitat S.A	3,532,781	2.37%
AFP Provida S.A	2,891,507	1.94%
Larraín Vial S.A. Corredora de Bolsa	2,597,592	1.75%
AFP Capital S.A.	2,570,090	1.73%
Inversiones Cerro Sombrero Financiero S.P.A.	2,531,269	1.70%
Banchile Corredores de Bolsa S.A.	2,247,127	1.51%
Imsa Financiera S.P.A.	2,220,465	1.49%
AFP Cuprum S.A.	2,090,561	1.41%
Inversiones Tarascona Corporation Agencia en Chile	1,807,326	1.21%
Inversiones VYR S.P.A.	1,695,786	1.14%
Inversiones Nueva Altamira S.P.A	1,484,801	1.00%
Luis Enrique Yarur Rey	1,471,380	0.99%
Inversiones Meyar S.A.C.	1,104,880	0.74%
Bolsa de comercio de Santiago Bolsa de Valores	962,989	0.65%
AFP Modelo S.A	863,228	0.58%
Empresas JY S.A.	818,301	0.55%
Credicorp Capital S.A. Corredores de Bolsa	753,546	0.51%
Inversiones Colibrí Financiera S.A.	694,729	0.47%
BTG Pactual Chile S.A. Corredores de Bolsa	675,833	0.45%
Compañía de seguros de vida Consorcio Nacional de Seguro S.A.	652,752	0.44%
Other shareholders	12,344,954	8.30%
Subscribed and paid-in shares	148,767,940	100.00%

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 24 -SHAREHOLDER'S EQUITY, CONTINUED

As of December 31, 2019	Shares			
	No. of shares	Ownership %		
Empresas Juan Yarur S.P.A.	78,397,880	55.36%		
Jorge Yarur Bascuñán	4,680,554	3.31%		
Banco de Chile on behalf of non-resident third parties	4,607,976	3.25%		
Banco Santander on behalf of foreign investors	3,745,192	2.64%		
Banco Itaú Corpbanca on behalf of investors	3,615,211	2.55%		
AFP Habitat S.A.	3,381,940	2.39%		
BCI Corredor de Bolsa S.A. on behalf of third parties.	3,320,312	2.34%		
AFP Provida S.A	3,077,355	2.17%		
AFP Cuprum S.A.	2,765,661	1.95%		
Inversiones Cerro Sombrero Financiero S.P.A.	2,409,587	1.70%		
AFP Capital S.A.	2,371,780	1.67%		
Imsa Financiera S.P.A.	2,113,723	1.49%		
Larraín Vial S.A. Corredora de Bolsa	1,871,306	1.32%		
Inversiones Tarascona Corporation Agencia en Chile	1,720,445	1.21%		
Inversiones VYR S.P.A.	1,614,267	1.14%		
Banchile Corredores de Bolsa S.A.	1,497,910	1.06%		
Inversiones Nueva Altamira S.P.A	1,413,424	1.00%		
Luis Enrique Yarur Rey	1,400,648	0.99%		
AFP Modelo S.A.	1,115,399	0.79%		
Inversiones Meyar S.A.C.	1,051,766	0.74%		
Empresas JY S.A.	778,964	0.55%		
Inversiones Colibrí Financiera S.A.	661,332	0.47%		
Compañía de Seguros de Vida Consorcio Nacional de Seguros S.A.	610,139	0.43%		
Nueva Chosica Uno S.P.A.	574,604	0.41%		
AFP Planvital S.A.	571,372	0.40%		
Other shareholders	12,247,662	8.67%		
Subscribed and paid-in shares	141,616,409	100.00%		

b) Dividends

During the period ended December 31, 2020 and 2019, the following dividends were declared by the Bank:

For the year ende	d December 31	
2020	2019	
Ch\$	Ch\$	
1,000	1,000	

The provision for minimum dividends as of December 31, 2020 amounts to MCh\$95,236 (MCh\$120,794 as of December 31, 2019).

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 24 -SHAREHOLDER'S EQUITY, CONTINUED

c) The composition of basic and diluted earnings per share is as follows:

	For the year ended December 31		
	2020	2019	
Net income for the year attributable to the equity holders of the Bank	317,454	402,645	
Income available for shareholders MCh\$	317,454	402,645	
Weighted average number of shares	141,960,196	141,616,490	
Basic and diluted earnings per share (Ch\$-Share)	2,236	2,843	

d) Translation adjustment reserve

As of December 31, 2020, and 2019, the reconciliation of the cumulative translation adjustment reserve as a separate component of shareholders' equity is as follows:

	Translation
	adjustment reserve
	MCh\$
As of January 1, 2019	74,712
Net Exchange rate charges for subsidiaries in Florida	100,778
As of December 31, 2019	175,490
As of January 1, 2020	175,490
Net Exchange rate charges for subsidiaries in Florida	(95,503)
As of December 31, 2020	79,987

Reconciliation of the investment revaluation reserve and cash flow hedge reserve is as follows:

	Investment revaluation reserve	Cash flow hedges reserve
	MCh\$	MCh\$
Accumulated other comprehensive income 2018	(18,060)	(11,963)
Transferred to statements of income 2019	3	873
Mark to market adjustment	53,536	(115,699)
Accumulated other comprehensive income 2019	35,479	(126,789)
Transferred to statements of income 2020	3,408	828
Mark to market adjustment	39,079	(50,331)
Accumulated other comprehensive income 2020	77,966	(176,292)

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 24 - SHAREHOLDER'S EQUITY, CONTINUED

- e) Nature of valuation reserves
- Cumulative translation adjustment reserve:

Originated by exchange rate differences arising from the conversion of a net investment in a foreign entity which has a different functional currency.

Cash flow hedges reserve:

Originated by the valuation at fair value of the derivative contracts designated as hedging instruments in cash flow hedges.

• Fair value reserves:

The fair value reserve includes the accumulated net changes in the market value of the investments available for sale. When the investment (all or part) is sold or disposed of, these reserves are recognized in the Consolidated Income Statement as part of the loss or gain related to investments (Note 1, section t, indicates the accounting treatment in case of impairment).

f) Capital requirements

The regulatory capital as of December 31, 2020 is defined as equivalent to the net amount that should be shown in the Consolidated Financial Statements as calculated as explained below, as indicated in the Compendium of Accounting Regulations. According to General Banking Law, the Bank should maintain a minimum ratio of effective stockholders' equity to consolidated risk-weighted assets, net of required loan loss allowances and provisions and deductions, of 8%, and a minimum ratio of basic capital to consolidated total assets, net of required loan loss allowances and provisions and deductions of 3%. Regulatory capital for these purposes is defined as basic capital (which represents paid-in capital and reserves) adjusted by: a) aggregate subordinated bonds issued by the Bank valued at their placement price for an amount up to 50% of its basic capital commencing nine years prior to their maturity, b) aggregate additional required allowances and provisions as stipulated, c) deductions for all goodwill and share premium, and d) deductions for assets that correspond to investments in non-consolidated subsidiaries.

The assets are weighted according to a risk category to which a risk percentage is assigned according to the amount of capital necessary to support each of these assets, five risk categories are applied (0%, 10%, 20%, 60% and 100%). For example, cash, deposits in banks, and financial instruments issued by the Central Bank of Chile have 0% risk, which means that according to the regulations in force, capital is not needed to maintain these assets. Property, plant and equipment have 100% risk, which means that a minimum capital, equivalent to 8% of these assets, should be held.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 24 -SHAREHOLDER'S EQUITY, CONTINUED

All over the counter ("OTC") derivative securities are considered in the determination of risk-weighted assets with a conversion factor over the notional values, thus obtaining the amount of credit risk exposure (or "credit equivalent") that complies with Chapter 12-1 of the Updated Compilation of Standards issued by the FMC. Contingent credits, recognized off – balance sheet, which are also considered as a "credit equivalent" for purposes of risk exposure.

The regulatory and basic capital as of December 31, 2020 and 2019 are the following:

	Consolidated assets As of December, 31		Risk- weighted assets		
			As of Decemb	er, 31	
	2020	2019	2020	2019	
	MCh\$	MCh\$	MCh\$	MCh\$	
Assets - Consolidated statements of financial position (net of provisions)					
Cash and deposits in banks	4,597,867	3,153,760		-	
Items in course of collection	236,710	310,602	40,899	68,513	
Trading portfolio financial assets	1,147,279	2,212,257	230,456	327,394	
Liabilities under agreements to repurchase	190,248	196,015	190,248	196,015	
Derivative financial liabilities	5,451,897	4,261,289	834,039	1,048,861	
Credit equivalent	(4,388,819)	(2,742,133)	-	-	
Loans and receivables from banks, net	356,669	457,640	356,669	457,640	
Loans and receivables to customers, net	34,718,681	33,212,457	29,841,236	29,797,865	
Financial investments available for sale	7,996,040	4,011,029	1,541,591	1,241,168	
Financial investments held to maturity	25,144	7,369	10,244	6,767	
Investments in other companies	26,625	27,823	26,625	27,823	
Intangible assets	395,276	404,215	243,764	259,706	
Property, plant and equipment, net	251,217	250,194	251,217	250,194	
Right-of-use asset	204,807	231,344	204,807	231,344	
Current income tax	36,270	89,495	3,627	8,950	
Deferred income taxes	211,224	103,329	21,122	10,333	
Other assets	1,310,345	1,407,802	877,563	922,871	
Assets off – balance sheet					
Credit commitments	4,085,765	4,043,147	2,451,459	2,425,897	
Total	56,853,245	51,637,634	37,125,566	37,281,341	

	2020	2019
	MCh\$	MCh\$
Basic capital	3,893,620	3,791,478
Regulatory capital	4,971,521	4,474,573
Total consolidated assets	56,853,245	51,637,634
Total Risk- weighted assets	37,125,566	37,281,341
<u>Concept</u>	Ratio	21
	As of Decemb	
	2020	2019
	%	%
Basic capital-Consolidated assets	6.85	7.34
Basic capital- Risk-weighted assets	10.49	10.17
Regulatory capital- Risk-weighted assets	13.39	12.00

As of December, 31

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 25 - INTEREST INCOME AND EXPENSES AND INDEXATION FOR INFLATION

a) For the years ended December 31, 2020 and 2019, the composition of income from interest and indexation for inflation is the following:

	For the years ended December 31						
	2020				2019		
Concept	Interest	Indexation for inflation		Interest	Indexation for inflation	Total	
	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	
Repurchase agreements	1,262	4,919	6,181	1,607	37	1,644	
Interbank loans	11,749	-	11,749	17,714	-	17,714	
Commercial loans	1,019,773	124,122	1,143,895	1,054,546	111,419	1,165,965	
Mortgage loans	195,260	183,034	378,294	219,852	173,968	393,820	
Consumer loans	505,072	1,095	506,167	535,593	1,360	536,953	
Investment instruments	82,561	18,164	100,725	85,559	9,019	94,578	
Other income (*)	11,608	2,923	14,531	17,989	2,216	20,205	
Hedge accounting offset effect	(72,938)	-	(72,938)	(24,322)	-	(24,322)	
Total income from interest and indexation for							
inflation	1,754,347	334,257	2,088,604	1,908,538	298,019	2,206,557	

^(*) Includes interest on overnight deposits, the liquidity current account with Central Bank of Chile, and others.

For the years ended December 31, 2020 and 2019 the sum of interest expenses and indexation for inflation is as follows:

	For the year ende	For the year ended December 31		
	2020	2019		
Concept	MCh\$	MCh\$		
Demand deposits	(49,329)	(82,237)		
Repurchase agreements	(4,309)	(12,467)		
Term deposits and borrowings	(172,835)	(356,022)		
Borrowings from financial institutions	(60,168)	(88,011)		
Debt issued	(325,402)	(311,834)		
Other financial liabilities	(10,934)	(19,995)		
Lease liabilities	(4,149)	(4,750)		
Other interest expenses and indexation for inflation	(10,715)	(8,668)		
Hedge Accounting Results	7,778	(1,079)		
Total interest expenses and-indexation for inflation	(630,063)	(885,063)		

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

b) For the years ended December 31,2020 and 2019, the detail of income and expenses related to hedge accounting is as follows:

		For the year ended December 31				
		2020			2019	
	Income	Expense	Total	Income	Expense	Total
	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$
Asset hedge margin						
Fair value hedges	28,131	(39,369)	(11,238)	61,599	(64,206)	(2,607)
Cash flow hedges	21,255	(82,955)	(61,700)	23,042	(44,757)	(21,715)
Subtotal	49,386	(122,324)	(72,938)	84,641	(108,963)	(24,322)
Liabilities hedge margin						
Fair value hedges	643,936	(636,158)	7,778	1,157,468	(1,158,547)	(1,079)
Subtotal	643,936	(636,158)	7,778	1,157,468	(1,158,547)	(1,079)
Total	693,322	(758,482)	(65,160)	1,242,109	(1,267,510)	(25,401)

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 26 - FEE AND COMMISSION INCOME AND EXPENSES

For the years ended December 31, 2020 and 2019, the composition of fee and commission income and expenses is the following:

	For the years ended December 31		
	2020	2019	
	MCh\$	MCh\$	
Fee and commission income:	2.204	2.752	
Commissions for credit lines and overdrafts	3,284	3,752	
Commissions for guarantees and letters of credit	24,457	20,819	
Commissions for credit card services	87,069	106,670	
Commissions for administration of accounts	48,567	48,994	
Commissions for collection services	62,496	72,690	
Commissions for securities brokerage	6,972	6,395	
Commissions for management of mutual and investment funds	54,226	57,225	
Commissions for insurance brokerage	72,188	84,895	
Commissions for other services provided	57,929	46,889	
Other commissions	16,699	13,984	
Total fee and commission income	433,887	462,313	
Fee and commission expenses:			
Commissions on operations with credit cards:	(48,989)	(46,539)	
Commissions on securities trading	(25,194)	(20,581)	
Other commissions	(24,120)	(43,433)	
Total fee and commission expenses	(98,303)	(110,553)	

NOTE 27 - TRADING AND INVESTMENT INCOME, NET

For the years ended December 31, 2020 and 2019, the detail of trading and investment income is the following:

	For the year ended December 31,	
	2020	2019
	MCh\$	MCh\$
Trading instruments	114,243	144,519
Derivative financial agreements (speculative)	(20,094)	15,752
Other instruments at fair value through profit or loss	(401)	(231)
Gains on financial investments available for sale	55,051	23,765
Total	148,799	183,805

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 28 - FOREIGN EXCHANGE RESULTS, NET

For the years ended December 3, 2020 and 2019, the detail of the foreign exchange results is the following:

	For the year ended December 31	
	2020	2019
	MCh\$	MCh\$
Exchange difference		
Gains from exchange differences	37,047,639	25,662,622
Losses from exchange differences	(36,986,152)	(25,861,885)
Subtotal	61,487	(199,263)
Foreign currency fluctuation		
Effect for assets and liabilities denominated in foreign currency	(10.500)	12,212
Subtotal	(10,500)	12,212
Hedge Accounting Results		
Assets hedge results	(28,860)	55,482
Liabilities hedge results	22,638	113,235
Subtotal	(6,222)	168,717
Total	44,765	(18,334)

This item includes income accrued in the period, related to holding of assets and liabilities in foreign currency or indexed to the exchange rate, for ex trading and results of derivatives used to hedge foreign currency.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 29 - PROVISIONS FOR LOAN LOSSES

The detail of provisions for loan losses and impairment as of December 31,2020 and 2019 is as follows:

		Loans and re	ceivables from cust	tomers, net				
December 31, 2020	Owed by banks	Consumer loans	 Mortgage loans	Consumer loans	Credit Commitment s	Additional	Adjustment to minimum provision for normal portfolio	<u> </u>
	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$
Provisions: Individual provisions Collective provisions	23	146,828 122,919	4,487	369,581	9,900 6,042	151,475	<u>-</u>	156,751 654,504
Total provisions	23	269,747	4,487	369,581	15,942	151,475		811,255
Impairment Individual impairment Collective impairment Total impairment							<u> </u>	
Reversal of provisions Individual provisions Collective provisions Total reversal of provisions	(143)	(24,288) (12,655) (36,943)	(7,036) (7,036)	(28,891) (28,891)	(3,343) (900) (4,243)	(2,809)	(10,708)	(38,482) (52,291) (90,773)
Recovery of loans previously written off Reversal of impairment Net provisions for loan		(18,178)	(2,151)	(46,242)				(66,571)
losses	(120)	214,626	(4,700)	294,448	11,699	148,666	(10,708)	653,911

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 29 - PROVISIONS FOR LOAN LOSSES, CONTINUED

In Management's opinion, the provisions recorded for credit risk and for impairment cover all possible losses that may result if assets are not recoveredbased on the information corroborated by the Bank.

		Loans and re	eceivables from cus	tomers, net				
December 31, 2019	Interbank loans	Commercial loans	Mortgage loans	Consumer loans	Credit commitments	Additional	Minimum Provision adjustment for normal portfolio	Total
Provisions:	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$
Individual provisions Collective provisions	1,360	71,249 155,410	4,681	317,257	2,757 10,309	-	4,162	79,528 487,657
Total provisions	1,360	226,659	4,681	317,257	13,066	-	4,162	567,185
Impairment Individual impairment Collective impairment	-	-	- -	-	-	-	- -	-
Total impairment		-						
Reversal of provisions Individual provisions Collective provisions	(1.578)	(28,352) (5,407)	(137)	(6,870)	(318) (277)	(44,164)	(8)	(30,256) (56,855)
Total reversal of provisions	(1.578)	(33,759)	(137)	(6,870)	(595)	(44,164)	(8)	(87,111)
Recovery of assets previously written off Reversal of impairment	- -	(23,984)	(3,867)	(36,704)	- -	- -	- -	(64,555)
Net provisions for loan losses	(218)	168,916	677	273,683	12,471	(44,164)	4,154	415,519

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 30 - STAFF COSTS

The composition of staff costs for the years ended December 31, 2020 and 2019 is as follows:

	For the years ended	For the years ended December 31		
	2020	2019		
	MCh\$	MCh\$		
Staff remuneration	291,929	267,172		
Bonuses or awards	166,359	156,063		
Severance payments	26,465	20,039		
Training expenses	2,813	3,544		
Other staff expenses	34,514	37,068		
Total	522,080	483,886		

NOTE 31 - ADMINISTRATIVE EXPENSES

For the years ended December 31, 2020 and 2019 the composition of administrative expenses is as follows:

	For the years ended December 31		
	2020	2019	
	MCh\$	MCh\$	
General administrative expenses			
Maintenance and repair of the bank's property, plant and equipment	14,553	16,061	
Insurance premiums	8,940	9,885	
Office supplies	4,176	4,576	
Computer and communication expenses	103,069	81,944	
Lighting, heating and other services	8,704	9,412	
Securities custody and transportation services	12,884	14,571	
Travel expenses	2,964	5,341	
Judicial and notarial expenses	5,028	5,512	
Fees for technical reports	8,440	5,780	
Audit fees	4,405	4,341	
Fines imposed by the FMC	· -	6	
Fines imposed by other agencies	247	270	
Low-value lease contract expenses	10,745	8,651	
Cleaning services	4,624	4,560	
Advisory services	12,481	15,675	
Postal-related expenses	1,406	1,526	
Other general administrative expenses	31,253	50,953	
Sub- contracted services	, , , ,	,	
Data processing	6,858	7,470	
Sale of products	1.797	641	
Credit evaluation	426	542	
Other	8,732	9,554	
Board of Director expenses	3,752	>,55	
Board of Directors remuneration	4,706	4,568	
Other Board of Directors expenses	423	363	
Publicity and advertising	30,791	34,692	
Taxes, real estate taxes and contributions	30,771	31,072	
Real estate taxes	3,016	2,838	
Licenses	2,394	2,457	
Other taxes	12,106	12,190	
Contribution to FMC	14.034	11,770	
Total	319,202	326,149	
1 Otal	319,202	320,149	

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 32 - DEPRECIATION, AMORTIZATION AND IMPAIRMENT

a) For the years ended December 31, 2020 and 2019, depreciation and amortization expenses are detailed below:

	For the year ended i	Jecember 31,	
	2020	2019	
	MCh\$	MCh\$	
Depreciation and amortization			
Depreciation of property, plant and equipment	(25,238)	(25,670)	
Amortization of intangible assets	(56,970)	(51,383)	
Amortization and depreciation of right-to- use assets	(26,802)	(26,596)	
Total	(109,010)	(103,649)	

b) For the years ended December 31, 2020 and 2019, the bank presents impairment which is detailed below:

	For the year ended December 31	
	2020	2019
	MCh\$	MCh\$
Impairment of property, plant and equipment and intangible assets		
Property, plant and equipment (1)	(79)	(478)
Intangibles (2)	(4,994)	<u> </u>
Total	(5,073)	(478)

(1) For the years ended December 31, 2020 and 2019, the impairment of property, plant and equipment of MCh\$79 and MCh\$748 corresponds to the gross balance of property, plant and equipment.

The Bank and its branches assess, on the end of the reported fiscal year there is any indicator of impairment of any asset with a defined life. If any indicator is present, or an impairment test is needed, the entity calculates the recoverable amount of the asset.

(2) The Bank acquired intangible assets on the merging of businesses with BCI Servicios Financieros and City National Bank, whose flow generation and management are analyzed by high-level management separately, as their contributions to the consolidated entity can be analyzed independently.

The carrying amount of intangible assets with a defined useful life before impairment losses is as follows.

	As of December, 31		
	2020	2019 MCh\$	
	MCh\$		
Intangible assets			
Relationship with clients	34,890	37,526	
Rights acquired under cross-selling agreement	2,538	4,896	

b) Impairment test of intangible assets

i. Impairment loss of intangible assets

As a result of the recent impacts described in Note 3 "Significant Events", the recoverable amount from Servicios Financieros CGU presenting intangible asset balances was calculated, resulting in the recognition of an impairment loss of MCh\$4,994 on the following assets for the year ended December 31, 2020:

	MCh\$
Intangibles impairment (1)	
Relationship with clients	2,636
Rights acquired under cross-selling agreement	2,358
Impairment total	4,994

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 32 - DEPRECIATION, AMORTIZATION AND IMPAIRMENT, CONTINUED

(1) At the closing of November 2020, the Bank recorded an intangible impairment loss for intangibles generated in the merging of businesses due to the acquisition of BCI Servicios Financieros on December 2018, for a total of MCh \$4,994. An impairment test was performed on the indefinitely-lived intangible assets identified in the assignment of the price paid on December 2018. For the assessment of the loan portfolio, the value of the intangible asset was adjusted according to an impairment indicator analysis, using the real client loss rate between December 2018 and September 2020 as a benchmark. Based on the results of the analysis, it was concluded that there was an impairment on the Client Relations for MCh\$2,636, and the Rights acquired under cross-selling agreement, for MCh\$2,358. These recorded impairments represent a carrying amount of 9.3% and 58.6%, respectively.

ii. Intangible assets distribution

The distribution of intangible assets generated in the acquisition of BCI Servicios Financieros and the transactions incurred, are presented below:

	Relationship with clients	Rights acquired under cross-selling agreement	
	MCh\$	MCh\$	
Balance as of December 31, 2019 Amortization for the year	32,012 (4,676)	4,366 (470)	
Impairment of property, plant and equipment and intangible assets Balance as of December 31, 2020	(2,636) 24,700	(2,358) 1,538	

The figures presented as of December 31, 2020 have been adjusted to their recoverable amount, recognizing an impairment loss as indicated above.

iii. Methodology used by the Bank

• Relationship with clients

The methodology used for the assessment of the fair value of the relation with clients was to adjust the value of the intangible asset according to an impairment indicator analysis, using the real client loss rate between December 2018 and September 2020 as a benchmark.

• Rights acquired under cross-selling agreement

The methodology used for the assessment of the fair value of the rights acquired under cross-selling agreement was the income approach, where the value of an asset is assessed according to the current value of its future net benefits. The steps to apply this approach include the estimation of expected cash flows attributable to the asset throughout its useful life, discounting them at an adequate rates according to the specific risks of future benefits of the asset, and to the value of cash over time.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 32 - DEPRECIATION, AMORTIZATION AND IMPAIRMENT, CONTINUED

iv. Assessment results

As a result of the assessment process, the Management concludes that the ratios of recoverable amounts and carrying amount of intangible assets to December 31, 2020, are the following:

	As of December 31, 2020		
	Relationship with clients	Rights acquired under cross-selling agreement	
Discount acts	14.4%	1.4.40/	
Discount rate Recoverable amount/ Carrying amount	90.7%	14.4% 41.4%	
Impairment of property, plant and equipment to intangible asset carrying amount	9.3%	58.6%	

The recoverable amount for each intangible asset corresponds to the value in use, since it is the greater amount when compared to the fair value less costs to sell.

c) The reconciliation between the amounts as of January 1, 2020 and 2019 and the balances as of December 31, 2020 and 2019 is as follows:

	Accumulated depreciation and amortization 2020				
	Property, plant and equipment, net	Leased asse	Intangible	Total	
	MCh\$	MCh\$	MCh\$	MCh\$	
Balances as of January 1	203,598	62,099	209,200	474,897	
Charges for depreciation and amortization	25,238	26,802	56,970	109,010	
Disposals	(61,540)	(4,712)	(4,053)	(70,305)	
Others	(413)	(169)	-	(582)	
Balance as of December 31	166,883	84,020	262,117	513,020	
	Accumulated depreciation and amortization				
		20	2019		
	Property, plant and equipment,				
	net	Leased assets	Intangible assets	Total	
	MCh\$	MCh\$	MCh\$	MCh\$	
Balances as of January 1	227,139	39,814	158,696	425,649	
Charges for depreciation and amortization	25,670	26,596	51,383	103,649	
Disposals	(7,559)	(3,870)	-	(11,429)	
Others	(41,174)	(441)	(879)	(42,494)	
Balance as of December 31	204,076	62,099	209,200	475,375	

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 33 - OTHER OPERATING INCOME AND EXPENSES

a) Other operating income

For the years ended December 31, 2020 and 2019, the composition of other operating income is as follows:

	For the year ended	For the year ended December 31			
	2020	2019			
Concept	MCh\$	MCh\$			
Income from repossessed assets					
Gain on sale of repossessed assets	1,953	4,776			
Other income	642	190			
Subtotal	2,595	4,966			
Reversal of provisions for credit commitments					
Reversal of provisions for country risk	323	154			
Subtotal	323	154			
Other income					
Gains on sale of property, plant and equipment	2,077	5,078			
Insurance claims	2,124	629			
Leasing income	5,035	5,914			
Other income	32,485	36,322			
Subtotal	41,721	47,943			
Total	44,639	53,063			

b) Other operating expenses

For the years ended December 31, 2020 and 2019, the composition of other operating income is as follows:

	For the year ended December 31			
	2020	2019		
Concept	MCh\$	MCh\$		
Impairment and expenses for repossessed assets				
Provisions for repossessed assets	73	-		
Write-off of repossessed assets	1,487	3,934		
Maintenance expenses for repossessed assets	928	1,034		
Subtotal	2,488	4,968		
Establishment of provisions for credit commitments				
Provisions for country risk	1,143	409		
Other provisions for credit commitments	14,771	4,637		
Subtotal	15,914	5,046		
Other expenses				
Loss on sale of property, plant and equipment	32	10		
Contributions and donations	7,327	3,240		
Penalties for judicial and notary expenses	4,576	3,731		
Leasing expenses	21,112	11,251		
Non-operating expenses	14,474	9,852		
Other expenses	14,573	5,471		
Subtotal	62,094	33,555		
Total	80,496	43,569		

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 34 - TRANSACTIONS WITH RELATED PARTIES

a) Loans granted to related parties

The following shows the loans and accounts receivable, contingent credits and assets for trading and investment instruments, corresponding to related entities:

	As of December 31, 2020			As of December 31, 2019		
	Operating companies	Investment companies	Individuals	Operating companies	Investment companies	Individuals
	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$
Loans and receivables to customers						
Commercial loans	113,594	83,731	22,152	95,963	81,051	16,903
Mortgage loans	-	-	46,894	-	-	45,275
Consumer loans		<u> </u>	7,483		-	7,308
Loans and receivables from customers, gross	113,594	83,731	76,529	95,963	81,051	69,486
Allowances for loan losses	(282)	(50)	(477)	(244)	(54)	(294)
Loans and receivables from customers, net	113,312	83,681	76,052	95,719	80,997	69,192
Credit commitments	68,031	10,047	17,707	39,195	4,797	19,146
Provisions for credit commitments	(231)	(10)	(61)	(36)	(5)	(30)
Credit commitments, net	67,800	10,037	17,646	39,159	4,792	19,116

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 34 - TRANSACTIONS WITH RELATED PARTIES, CONTINUED

b) Other transactions with related parties

For the years ended December 31, 2020 and 2019, the Bank conducted the following transactions with related parties:

For the year ended December 31, 2020 Company name	Relationship with the	Description	Amount of	Effect on income		
Сопрану наше		Description				
	Group		transaction	Expense	Income MCh\$	
Artikos Chile S.A.	Joint venture	Acquisition services	MCh\$ 1,033	MCh\$ 1,033	MCnş	
Bolsa de Comercio de Santiago	Others	Rent of terminals	1,033	1,055		
BCI Seguros de Vida S.A.	Other	Revenue and channel usage service	1,686	100	1.686	
BCI Seguios de Vida S.A.	Other	Brand use	1,308		1,308	
		Messaging	166		166	
		Channel usage	436		436	
		Loss management	988		988	
		Marketing	1,059		1,059	
		Contracted insurance	60	60	-,	
		Subordinated bonds	592	62	_	
		Financial bond	2,735	79	_	
		Term deposits	4,000	63	_	
		Forward operation	75	75	-	
		Bank expenses	203	203		
		Collection fees Servicios Financieros y Administración de Créditos			7,033	
		Comerciales S.A. Collection fees Servicios de Comercialización y Apoyo Financiero y de	8,370	-		
		Gestión Ltda Intermediation fees BCI CCSS	1,290	-	1,084	
			9,408	-	9,408	
BCI Seguros Generales S.A.	Other	Revenue and channel usage service	57	-	57	
		Brand use	1,308	-	1,308	
		Messaging	68	-	68	
		Channel usage	436	-	436	
		Marketing	1,389		1,389	
		Financial bond	158	6	-	
		Term deposits	17,134	-	4	
		Forward operation Intermediation fees financial services, Corredores de Seguros y Gestión	38	38		
		Financiera Ltda Collection fees Servicios de Comercialización y Apoyo Financiero y de	1,458	-	1,225	
		Gestión Ltda	6,763	-	5,683	
		Intermediation fees BCI CCSS	24,128	-	24,128	
		Intermediation prizes BCI CCSS	565	-	565	
		Marketing contribution	486	-	486	
Centro de Compensación Automatizado S.A.	Others	Electronic banking transactions	1,814	1,814		
Compañía Nacional de Teléfonos						
Telefónica de Sur S.A.	Other	Rental of data links	51	51	-	
Combane S.A.	Associate	Compensation and high value payment	496	496	-	
Comder Contraparte Central S.A.	Associate	Bank processing	819	819	-	
Conexxion Spa	Others	Postal mail service	292	292	-	
DCV Registros S.A.	Others	Management of register of shareholders	95 471	95 471	-	
Depósitos Central de Valores S.A.	Others	Financial instruments custody	***		-	
Digitech Solutions S.A.	Others	Digital documentation	287	287	-	
Fernando Vallejos V	Others	Advice and consultancy	79	79	-	
Inmobiliaria Anya S.A. Inmobiliaria JY S.A.	Others	Real estate projects	113 223	113 223	-	
		Real estate projects			-	
Jordan (Chile) S.A.	Common parent	Forms printing	2,012	2,012	-	
Mario Gómez D. Operadoras de Tarjetas de Crédito Nexus	Others	Advice and consultancy	144	144	-	
S.A.	Associate	Card Processing	8,770	8,770	-	
Redbanc S.A.	Associate	ATMs Operation	6,276	6,276	-	
Salcobrand S.A.	Common parent	Rent of places for ATMs	225	225	-	
Servicios de Información avanzada S.A.	Others	Trade information service	832	832	-	
Servipag Ltda. Sistema Nacional de Com. Financieras S.A. (Sinacofi)	Joint venture Others	Services collection and payment Financial information service	4,750 575	4,750 575		
Transbank S.A.	Other	Credit card management and credit card use income	20,178	4,916	15,262	

NOTE: Only transactions over UF1,000 are disclosed.

All these transactions were undertaken under prevailing market conditions at the date on which they were entered.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 34 - TRANSACTIONS WITH RELATED PARTIES, CONTINUED

For the year ended December 31, 2019	Relationship with			Effec	et on
Company name	the	Description	Amount of	inco	me
	Group		transaction	Expense	Income
			MCh\$	MCh\$	MCh\$
Artikos Chile S.A.	Joint venture	Acquisition services	1,026	1,026	-
Bolsa de Comercio de Santiago	Others	Rent of terminals	148	148	-
BCI Seguros de Vida S.A.	Common parent	Revenue and channel usage service	2,316	-	2,316
		Brand use	2,123	-	2,123
		Messaging	143	-	143
		Channel usage	849	-	849
		Loss management	963	-	963
		Marketing	4,265	-	4,265
		Subordinated bonds	678	69	-
		Contracted insurance	50	50	-
		Financial bond	724	3	-
		Terms deposits	999	39	-
		Forward operation	72	72	-
		Fees for collection of financial services y management			
		of commercial loans	15,025	-	12,626
		Intermediation fees BCI CCSS	24,596	-	24,596
BCI Seguros Generales S.A.	Common parent	Revenue and channel usage service	78	-	78
		Brand use	425	-	425
		Messaging	29	-	29
		Losses	559	-	559
		Forward operation	126	-	126
		Intermediation fees SSFF Corredores de Seguros y			
		Gestión Financiera Ltda	1,020	-	1,020
		Collection fees Servicios de Comercialización y	4 692		1 692
		Apoyo Financiero y de Gestión Limitada.	4,682 31,421	-	4,682 31,421
Centro de Compensación		Intermediation fees BCI CCSS	31,421	-	31,421
Automatizado S.A.	Others	Electronic banking transactions	1,693	1,693	-
Compañía Nacional de	omers	Dieenome camang transactions	1,055	1,075	
Teléfonos Telefónica del Sur					
S.A.	Other	Rental of data links	50	50	
Combanc S.A.	Associate	Compensation and high value payment	438	438	-
Comder Contraparte Central					
S.A.	Associate	Bank processing	930	930	-
Conexxion Spa	Others	Postal mail service	295	295	-
DCV Registros S.A.	Others	Management of register of shareholders	97	97	-
Depósitos Central de Valores	0.1	E:	201	201	
S.A.	Others	Financial instruments custody	291	291	-
Digitech Solutions S.A.	Others	Digital documentation	353	353	-
Fernando Vallejos V	Others	Advice and consultancy	78	78	-
GTD Teleductos S.A.	Others	Rental of data links	241	241	-
Inmobiliaria Anya S.A.	Others	Real estate projects	115	115	
Inmobiliaria JY S.A.	Others	Real estate projects	217	217	
Jordan (Chile) S.A.	Common parent	Forms printing	2,224	2,224	-
Mario Gómez D.	Others	Advice and consultancy	215	215	-
Operadoras de Tarjetas de	Accesiote	Cond Processing	9 776	9 776	
Crédito Nexus S.A.	Associate	Card Processing	8,776	8,776	-
Redbanc S.A.	Associate	ATMs Operation Rent of places for ATMs	6,292	6,292	-
SalcobrandS.A. Servicios de Información	Common parent	Kent of places for A Livis	255	255	
avanzada S.A.	Others	Trade information service	716	716	
Servipag Ltda.	Joint venture	Services collection and payment	6,423	6,423	-
Sistema Nacional de Com.	Joint venture	Services concention and payment	0,423	0,423	-
Financieras S.A. (Sinacofi)	Others	Financial information service	531	531	-

NOTE: Only transactions over UF1,000 are disclosed.

All these transactions were undertaken under prevailing market conditions at the date on which they were entered.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 34 - TRANSACTIONS WITH RELATED PARTIES, CONTINUED

c) Other assets and liabilities with related parties

	As of December, 31			
	2020	2019		
	MCh\$	MCh\$		
ASSETS				
Derivative financial assets	-	-		
Other assets	-	-		
LIABILITIES				
Derivative financial liabilities	-	-		
Demand deposits	99,686	87,283		
Term deposits and savings accounts	315,306	191,703		
Other liabilities	-	-		

d) Income (expense) recognized on transactions with related parties:

		For the year ended December					
		2	020	2019			
Type of income or (expense) recognized	Entity	Income MCh\$	Expense MCh\$	Income MCh\$	Expense MCh\$		
Income and expenses	Sundry Companies	11,728	(3,368)	10,331	(5,182)		
Operational support expenses Total	supporting the line of business	73,779 85,507	(35,027) (38,395)	136,743 147,074	(45,256) (50,438)		

e) Remuneration of the Board of Directors and key management personnel.

Compensation earned by key management personnel corresponds to the following categories:

	For the year ended December 31		
	2020	2019	
	MCh\$	MCh\$	
Short- term remuneration of key management personnel (*)	17,952	29,303	
Severance indemnities	_		
Total	17,952	29,303	

^(*) For the year ended December 31, 2020 total expenses for the corresponding remuneration of the Board of Directors of the Bank and subsidiaries amounted to Mch\$5,129 (MCh\$4,931 for 2019).

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 34 - TRANSACTIONS WITH RELATED PARTIES, CONTINUED

f) Composition of key management personnel

As of December 31, 2020, the composition of the key management personnel of the Bank and its subsidiaries is as follows:

Position	No. of executives
Director	21
General manager	8
Division and Area Manager	26
Total	55

g) Transactions with key management personnel

As of and for the years ended December 31, 2020 and 2019, the Bank has undertaken the following transactions with key management personnel, as specified below:

	As of and for the years ended December 31					
		2020			2019	
	Balance Interest income Inc		Income of key executives	Balance owed	Interest income	Income of key executives
	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$
Credit cards and other services	2,264	1,710,310	6	2,309	1,812,737	8
Mortgage loans	2,275	378,294	97	2,812	393,820	125
Collateral	2,948			3,138		
Total	7,487	2,088,604	103	8,259	2,206,557	133

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 34 - TRANSACTIONS WITH RELATED PARTIES, CONTINUED

As of, December 31, 2020, the Bank has the following contracts:

N°	Related company	The service involved	Concept	Description of the Contract	Period	Condition
1	Bolsa de Comercio de Santiago	Processing the stock exchange management system, through which BCI Corredor de Bolsa S.A.	Lease of terminals	Contract to use the stock exchange management software	Indefinite	Automatic renewal every year
2	Centro de Automatizado S.A.(CCA)	Electronic transactions adjustment center	Centre adjustment Services	Participation in and incorporation into the electronic transfer center to expedite the completion of fund transfer operations, The Bank operates in the CET as an IFO (Originating Banking Institution) and as an IFR (Receiving Banking Institution)	Indefinite	Annual automatic renewal
3	Compañía de Formularios Continuos Jordan (Chile) S.A.	Printing and making checkbooks,	Forms printing	Printing services are contracted for basic lists, special forms, and revenue stamped forms, such as checks and at sight promissory notes	Indefinite	Annual automatic renewal
4	Operadoras de Tarjetas de Crédito Nexus S.A.	Processing credit card operations (issuer list)	Card Processing	Operations of Mastercard, Visa credit cards and debit card regarding processing the issuer list	Indefinite	Automatic renewal every three years.
5	Redbanc S.A.	Administration of the operations of ATMs, Redcompra and RBI	ATMs Operation	In fulfilling its corporate purpose, the company will offer the participant, for the use of its customers or users, the electronic data transfer service via automatic tellers or other actual or virtual electronic means	Indefinite	Automatic renewal every three years.
6	Servipag Ltda.	Collection and payment of services, payment of checks and receipt of deposits and administration of our teller service	Collection and payment of services	The service is contracted for resolution of collection transactions captured by BCI tellers for processing and rendition to customers	Indefinite	Automatic renewal every year
7	Transbank S.A.	Processing credit card operations (user list)	Administration of credit cards	Provision of Visa, Mastercard credit card services regarding the user list	Indefinite	Automatic renewal every two years.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

N°	Related company	The service involved	Concept	Description of the Contract	Period	Condition
8	Artikos Chile S.A.	Purchases and logistics services portal	Purchase of supplies	Electronic purchase service for assets and/or logistics services	Indefinite	Annual automatic renewal
9	BCI Seguros de Vida S.A.	Insurance	Insurance premiums	Individual life insurance policy for executives and guards	Annual	Annual Hiring
10	BCI Seguros Generales S.A.	Insurance	Insurance premiums	Individual policies for the Bank's physical assets, leased assets and comprehensive banking policy	Annual	Annual Hiring
11	Archivos Credenciales e Impresos Archivert Ltda.	Production of credit and debit plastic cards	Credit and Debit Card Production	Production of credit and debit plastic cards	Indefinite	Automatic renewal every two years.
12	Combanc S.A.	Clearing and settlement of High Amount payments SWIFT Messaging (Order and / or receive balance information from Central Bank of Chile, for daily transfer client funds)	Settlement of High Amounts payments	Clearing and settlement of High Amount payments SWIFT Messaging (Order and / or receive balance information from Central Bank of Chile, for daily transfer client funds)	Indefinite	Automatic renewal every year
13	Conexxion Spa	Postal mail service (normal and registered letter), Messaging (internal courier service and motorbikes)	Mail and Messaging	Postal mail service (normal and registered letter), Messaging (internal courier service and motorbikes)	Indefinite	Annual automatic renewal
14	Depósitos Central de Valores S.A.	Service Custody Deposit and Securities	Securities Custody	Service Custody Deposit and Securities	Indefinite	Automatic renewal every year
15	GTD Teleductos S.A.	Telephone Services & Data Communications, rent of links, continuity links, Fixed and mobile, mainly in Metropolitan Region	Telephone service	Telephone Services & Data Communications, rent of links, continuity links, Fixed and mobile, mainly in Metropolitan Region	Indefinite	Automatic renewal every two years.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

N°	Related company	The service involved	Concept	Description of the Contract	Period	Condition
16	Salcobrand S.A.	Lease of ATM's site (affordable)	Lease of ATM's site	Lease of ATM's site (affordable)	Indefinite	Annual automatic renewal
17	Sistema Nacional de Com. Financieras S.A. (Sinacofi)	Electronic Messaging Service: secure information exchange Clearing Service: Corresponds to the electronic exchange	Financial and business Information	Electronic Messaging Service: secure information exchange Clearing Service: Corresponds to the electronic exchange	Indefinite	Automatic renewal every year
18	COMDER Contraparte Central S.A.	Operating systems clearing and settlement of Financial Instruments	Clearing house of Derivatives	Clearing and Settlement as Central counterparty mode of Financial Instruments	Indefinite	Automatic renewal every year
19	Cía. Nacional de Teléfonos Telefónica del Sur S.A.	Fixed telephony service continuity and Internet service Broadband	Telephone service	Fixed telephony service continuity and Internet service Broadband	Indefinite	Automatic renewal every year
20	DCV Registros S.A.	Management of register of shareholders	Management of register of shareholders	Comprehensive and personalized attention of the shareholders of BCI and brokers	Indefinite	Automatic renewal every year
21	Digitech Solutions S.A.	Document digitalization	Document Scanning Service	Digitizing documents Back Office, Comex, document management Mortgage and Corporate Banking	Indefinite	Automatic renewal every year
22	Galería de Arte Patricia Ready Ltda.	Exhibition Hall Art Gallery	Sponsorship	Ensure BCI brand presence in all invitations printed for each exhibition and in the invitation in digital format, Include the BCI logo in all catalogues	Indefinite	Automatic renewal every year
23	Irarrazabal Ruiz-Tagle Goldenberg Lagos & Silva Abogados Ltda.	Intangible Services Lawyers Presidency	Advisory services	Professional Advice in General to the Bank and Subsidiaries	Indefinite	Automatic renewal every year
24	Inmobiliaria Anya S.A.	Rent for BCI branch	Lease	Lo Echevers branch lease	8 years	Automatic renewal for the same period

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

N°	Related company	The service involved	Concept	Description of the Contract	Period	Condition
25	Mario Gómez D.	Advisory and consulting services	Advisory services	Development of banking and micro- business plan. Comprehensive advice to commercial bank management Commercial	Definite	Definite, subject to renewal every 30 days
26	Tu Ves S.A.	Advertising exhibition	Basic services	Provision of satellite television service and equipment leasing	Definite	Seasonal purchase
27	Mabel Ilabaca Albornoz	Advisory and consulting services	Advice and consultancy	Consulting services for the review of the business continuity model	Definite	Automatic renewal every year
28	Automotora Aventura Motors S.A.	Vehicle maintenance	Vehicle maintenance	Vehicle maintenance	Indefinite	Seasonal purchase
29	Viña Morandé S.A.	Wines for gifts to customers and consumption	Wines for gifts to customers	Wines for gifts to customers and consumption	Indefinite	Automatic renewal every year
30	Corporación Cultural Arte +	Advertising spaces	Advertising spaces	Advertising in magazine La Panera.	Definite	Seasonal purchase
31	Vigamil S.A.C.I.	Making of envelopes	Making of envelopes	Services for making of envelopes	Definite	Seasonal purchase
32	Bolsa Electrónica de Chile Bolsa de Valores	Software maintenance	Basic software	Financial information software maintenance	Indefinite	Automatic renewal every year
33	Reparaciones Express Ltda.	Vehicle maintenance	Vehicle maintenance	Vehicle maintenance	Indefinite	Automatic renewal every year

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

N°	Related company	The service involved	Concept	Description of the Contract	Period	Condition
34	Comercializadora AO Ltda.	Furniture	Furniture	Furniture	Seasonal purchase	Seasonal purchase
35	Inmobiliaria JY S.P.A.	Real estate projects	Real estate projects	Real estate projects	Indefinite	Automatic renewal every year
36	Alton Bridge Gropun SPA	Provision of information and transaction services to the money desk through telephone link and software for transactions.	Information and transaction services	Provision of information and transaction services to the money desk through telephone link and software for transactions.	Indefinite	Automatic renewal every year
37	Inmobiliaria SB SPA	Real estate services	Lease	Sub-lease of stores in Building Centro Santa María de Manquehue.	Indefinite	Automatic renewal every year
38	Corporación de Crédito al Menor o Demos una Oportunidad al Menor	Donation for social purposes	Donation for social purposes	Donations for social purposes to fund the Continuous Improvement Program for the comprehensive development of the Villa Jorge Yarur Banna Protection Residence for Girls and Adolescents seriously violated in their rights.	52 months (4 years and 4 months)	Definite
39	Boston Consulting Group	Advisory and consulting services	Advisory and consulting services	Advisory and consulting services	Definite	Definite
40	Inversiones Edelweiss Chile Limitada	Sale of supplies	Sale of supplies	Purchase of supplies	Definite	Seasonal purchase
41	Servicios de Información Avanzada Comercial y Financiera S.A. (SINACOFI BURO)	Computer Services	Computer Services	Computer Services	Indefinite	Automatic renewal every year

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 35 - ASSETS AND LIABILITIES AT FAIR VALUE

a) The following table summarizes the carrying amounts and fair values of the principal financial assets and liabilities in the Bank's consolidated financial statements:

	As of Decembe	r 31, 2020	As of Decemb	ecember 31, 2019	
	Carrying amount	Fair value	Carrying amount	Fair value	
	MCh\$	MCh\$	MCh\$	MCh\$	
Assets					
Cash and deposits in banks	4,597,867	4,597,867	3,153,760	3,153,760	
Items in course of collection	236,710	236,710	310,602	310,602	
Trading portfolio financial assets	1,147,279	1,147,279	2,212,257	2,212,257	
Liabilities under agreements to repurchase	190,248	190,248	196,015	196,015	
Derivative financial liabilities	5,451,897	5,451,897	4,261,289	4,261,289	
Loans and receivables to banks, net	356,669	356,669	457,640	457,640	
Loans and receivables to customers, net	34,718,681	39,017,527	33,212,457	37,189,315	
Commercial loans	22,707,117	23,239,166	21,253,077	21,792,430	
Mortgage loans	8,897,471	11,412,160	8,292,339	10,409,717	
Consumer loans	3,114,093	4,366,200	3,667,041	4,987,168	
Financial investments available for sale	7,996,040	7,996,040	4,011,029	4,011,029	
Financial investments held to maturity	25,144	25,144	7,369	7,369	
Total assets	54,720,535	59,019,381	47,822,418	51,799,276	
Liabilities					
Current accounts and demand deposits	19,726,574	19,726,574	14,180,699	14,180,699	
Items in course of collection	201,438	201,438	200,976	200,976	
Liabilities under agreements to repurchase	350,314	350,314	909,391	909,391	
Term deposits and savings accounts	10,839,611	10,910,289	13,372,756	13,422,456	
Derivative financial liabilities	5,793,354	5,793,354	4,412,365	4,412,365	
Borrowings from financial institutions	6,270,699	6,270,699	3,482,261	3,482,261	
Debt issued	7,431,624	8,827,380	7,016,742	8,210,106	
Other financial liabilities	911,044	911,044	1,450,586	1,450,586	
Total liabilities	51,524,658	52,991,092	45,025,776	46,268,840	

The fair value estimates presented above, do not attempt to estimate the value of the bank's profits generated by their business or future activities and therefore, do not represent the value of the Bank as a going concern.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 35 - ASSETS AND LIABILITIES AT FAIR VALUE, CONTINUED

Methods used to estimate financial instruments' fair value are detailed below:

Loans and receivables to customers

Loans and receivables to customers are presented net of their allowance for loan losses and impairment. The estimated fair value represents the discounted future cash flows expected to be received.

Cash flows are discounted at market interest rate, using an interbank rate that considers the relevant term and currency.

The approaches used for the incorporation of credit risk of the assets are:

- 1. Based on the models of estimation of expected loss, it is possible to infer the credit quality of the portfolio (at least in qualitative terms) specifically, for the remaining term of the operations comprising the asset accounts considered (commercial loans, mortgage loans and consumer loans).
- 2. In quantitative terms, the provision percentage assigned to an operation results in an estimate of the provision based on the credit profile of the operation.
- 3. The resulting amount when applying the 'provisions-total loans' factor mentioned in 2) to the current principal and accrued interest outstanding of the respective loan approximates the adjustment for credit risk (in other words, resulting in the allowance calculation).

Term deposits and savings accounts

The estimated fair value of demand accounts and deposits, for which maturity is not established, including non-interest-bearing accounts, is the amount payable when the customer demands it. The redeemed cost of these deposits is a reasonable approximation of their fair value.

The fair value of term deposits has been estimated based on discounted future cash flows based on interest-rate structures adjusted from transactions observed at the valuation date.

Borrowings from banks

For the items in the previous table, their fair value will be equivalent to their carrying amount, because it reflects the corresponding market price.

Debt issued

The fair value of these liabilities has been determined using discounted cash flow models, based on the relevant interestrate curve for the remaining term of the instrument until maturity.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 35 - ASSETS AND LIABILITIES AT FAIR VALUE, CONTINUED

Fixed Income Securities and Derivatives

The fair value of debt instruments classified as trading and available for sale, as well as derivative instruments, is estimated using valuation techniques detailed in the c) below.

Other balance sheet accounts

For other balance sheet accounts the carrying amount was used, because they are items with very short-term flows and therefore their discounted value does not differ significantly from their carrying amount.

b) Financial instruments measured at fair value.

Please refer to Note 1,k for further details on the criteria used to determine the fair value.

c) Hierarchy used for determining the fair value

The regulation distinguishes among different types of inputs used for the valuation techniques, differentiating between "observable" or "unobservable" inputs. Observable inputs reflect market data obtained from independent sources, while unobservable inputs reflect the assumptions of the Bank and subsidiaries in relation to market behavior. The following hierarchy has been established based on these types of inputs:

- **Level 1** Quoted prices (unadjusted) in active markets for identical assets or liabilities. This level includes the debt instruments (whether fixed or variable income), equity instruments, and financial derivative instruments traded on domestic or international stock markets.
- **Level 2** Inputs other than quoted prices included within Level 1 that are observable for the assets or liabilities or similar assets and liabilities, either directly (i.e. as prices) or indirectly (i.e. derived from prices). Prices may require interpolation within a price structure (e.g., derivative instruments belong to this level), and the same occurs with bonds assessed using a valuation technique like interpolation or matrix pricing, based on observable inputs.
- **Level 3** Inputs for assets or liabilities that are not based on observable market data (significant unobservable input). This level includes equity and debt instruments whose valuation uses significant unobservable input.

This hierarchy requires the maximization of the use of relevant observable inputs and the minimization of unobservable inputs. The Bank and its subsidiaries consider the relevant observable market data in their valuations whenever it is possible.

Financial assets and liabilities classified by valuation levels

The following chart shows the assets and liabilities that are presented at fair value in the consolidated financial statements, classified in their respective levels of hierarchy previously described.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 35 - ASSETS AND LIABILITIES AT FAIR VALUE, CONTINUED

_	Level 1		Level 2		Level 3		Total		
-	December	December	December	December	December	December	December	December	
-	2020	2019	2020	2019	2020	2019	2020	2019	
_	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	
Financial Assets	менф	Weny	Менф	менф	менф	141СПФ	испф	менф	
Trading portfolio financial assets									
State and Central Bank of Chile	427.004	1 205 070					427.004	1 205 070	
Other domestic institutions	437,084	1,395,079	-	-	-	-	437,084	1,395,079	
Foreign institutions	609,301	744,361	-	-	-	-	609,301	744,361	
Investments in mutual funds	3,463	1,940	-	-	-	-	3,463	1,940	
Subtotal	97,431	70,877	-	-	-	-	97,431	70,877	
Trading Derivative contracts	1,147,279	2,212,257	•	-	-	-	1,147,279	2,212,257	
Forwards				FAT 000				### 000	
Swaps	=	=	527,822	527,888	-	-	527,822	527,888	
•	=	=	3,852,775	3,025,756	8,210	11,636	3,860,985	3,037,392	
Call Options	-	-	664	13,353		-	664	13,353	
Put Options	-	-	3,846	1,599		-	3,846	1,599	
Futures	-	-	-	53		-	-	53	
Subtotal	-	-	4,385,107	3,568,649	8,210	11,636	4,393,317	3,580,285	
Hedging derivatives									
Forwards	_		3,573	19,687	_	_	3,573	19,687	
Fair value hedges:(swap)			208,858	363,648			208,858	363,648	
Cash flow hedges (swap)	_		819,291	323,981	_		819,291	323,981	
Subtotal	-	-	1,031,722	707,316	_	-	1,031,722	707,316	
Financial investments available for	-	•	1,031,722	707,310	-	•	1,031,722	707,510	
sale					-	-			
State and Central Bank of Chile	3,424,730	698,266	-	-	-	-	3,424,730	698,266	
Other domestic institutions	927,523	148,738	=	-	-	-	927,523	148,738	
Foreign institutions	3,643,787	3,164,025	=	-	-	=	3,643,787	3,164,025	
Subtotal	7,996,040	4,011,029	-	-	-	-	7,996,040	4,011,029	
Total financial assets					8,210	·			
=	9,143,319	6,223,286	5,416,829	4,275,965		11,636	14,568,358	10,510,887	
-	Level 1		Level 2		I e	vel 3	Tota	i	
-	December	December	December	December	December	December	December	December	
_	2020	2019	2020	2019	2020	2019	2020	2019	
Financial liabilities	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	
Trading Derivative contracts									
Forwards	_	_	562,464	474,302	_	_	562,464	474,302	
Swaps	_	_	3,960,328	3,242,642	_	_	3,960,328	3,242,642	
Call Options	_	_	518	6,283	_	_	518	6,283	
Put Options			4,868	3,131			4,868	3,131	
Futures			238	312			238	312	
Subtotal			4,528,416	3,726,670			4,528,416	3,726,670	
Hedging derivatives	_	-	4,520,410	3,720,070	_	-	4,520,410	3,720,070	
Forwards	_		4,106	16,496			4,106	16,496	
Fair value hedges:(swap)	-	-	78,803	153,479	-	-	78,803	153,479	
Cash flow hedges (swap)	-	-	1,182,029	515,720	-	-	1,182,029	515,720	
Subtotal	-	-	1,264,938	685,695	-	-	1,264,938	685,695	
Total financial liabilities						<u> </u>	5,793,354		
- Com imaneiai nadinties	-		5,793,354	4,412,365			5,/95,554	4,412,365	

The above amounts do not include adjustments for CVA and Bid Offer (Credit Value Adjustment or Adjustment for Credit Counterparty Derivative Risk. As of December 31, 2020, the total of the items sum to MCh\$26,858 (MCh\$26,312 as of December 31, 2019).

Transfers between Levels 1 and 2

The Bank and its subsidiaries have not made any transfers of financial assets or liabilities between Levels 1 and 2 during the years 2020 and 2019.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 35 - ASSETS AND LIABILITIES AT FAIR VALUE, CONTINUED

Level 3 valuation reconciliation

As of December 31, 2020, the consolidated statements of financial position have assets classified as Level 3 which relate to Swap TAB contracts for which there are no market observable inputs.

d) Valuation of La Polar Bonds

As of December 31, 2020, the Bank has applied valuation techniques to determine the fair value of the financial instruments "BLAPO-F" and "BLAPO-G." This enhancement builds on the Internal Rate of Return (IRR) of the last transaction of the existing market between the closing date of the consolidated financial statements and the date of redemption of the financial instrument.

NOTE 36 - RISK MANAGEMENT

1. Introduction

The Bank's business activities involve identifying, evaluating, accepting and managing different kinds of risk or combinations of such. The main categories of risk to which the corporation is exposed are credit, liquidity, market, operations, and legal and reputation risks.

The Bank policies are designed to identify and analyse these risks, to establish adequate limits and controls, and to monitor the risks and compliance withestablished limits by reliable and updated information systems. The Bank periodically reviews its risk management policies and systems to incorporate changes in the markets, regulations, products and new best practices.

In relation to financial risks, the organizational structure is designed to manage these risks efficiently, transparently and timely. It is formed by strategic units composed by the Board of Directors, the Executive Committee, the Finances and Risk Committee, and the Asset and Liabilities Committee ("ALCO"). These are divided into operative units such as the Corporate Risk Management and the Balance Sheet, Trading and Institutional, and Distribution and Corporate areas, parts of the Investment and Finance Banking division. All this information flow is processed and analyzed by supporting units, such as Accounting, Middle and Back Office (Supporting Areas and Operational Departments), Management and Processes Control and Information Technology and Systems.

The senior strategic unit is the Board of Directors; its main responsibilities regarding financial risk management are establishing adequate policies and levels of risk, establishing exposure limits, the monitoring of risks, and ensuring best practices through the permanent evaluation of the actions of the Finance and Investment Banking and the Corporate Risk Management areas. The Board of Directors delegates to the Executive Committee and the Finances and Risk Committee the supervision and support to carry out the Bank's strategic objectives in their interactions with corporate Management.

The Finances and Risk Committee also analyses in detail the strategies and models associated with the treasury function, both in the trading portfolio and the Bank's books, and the performance and risks associated with such strategies.

ALCO (Assets & Liabilities Committee) is the committee where the corporation's assets and liabilities policy is discussed and agreed for the approval of the Board of Directors or the Executive Committee. The general objectives of the ALCO Committee are to ensure the Bank's adequate liquidity, protect the capital, make decisions on the financing of loans, and maximize the financial margin subject to the risk restrictions imposed by the Board of Directors and the Finances and Risk Committee.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 36 - RISK MANAGEMENT, CONTINUED

The Corporate Risk Management and its Operational Risk, Credit Risk, and Market Risk units are responsible for the integral management of the Bank's risk. While a few years ago it was common in the industry to have an independent, internal department manage these risks, the development of derivative markets and the acceptance of common methodologies, such as the concept of maximum loss, value at risk, etc., have made limits increasingly more subject to fluctuation. Therefore, this management area has a corporate reach, with a comprehensive vision of the risks involved.

Financial Risk Management has the role of evaluating and controlling the Bank's exposure to market risk, both on or off the consolidated statements of financial position; pricing risks associated with interest rates, exchange rates, volatility, maximum loss, etc., are measured and monitored. This is complemented by the analysis of scenarios and simulations to obtain a better measure of the risk. The Financial Risk Management is also responsible for defining the valuation methodologies for the financial assets and liabilities measured at fair value held by the corporation on or off the consolidated statements of financial position.

In accordance with best practices, the Bank defines the segregation of duties between areas that could present conflicts of interest in their objectives, such as:

- i. Investment and Finance Banking division.
- ii. Support areas, operative departments (Back Office, Middle Office).
- iii. Financial Control and Planning (Accounting, Management Control).
- iv. Financial Risk and Credit Risk, components of Corporate Risk Management.

The total segregation of duties implies a physical and organizational separation of the areas.

2. Liquidity and financing

When banks face confidence crises and bank runs, even if they are solvent, they may find it difficult to comply with their short-term obligations and even face bankruptcy. These situations are uncommon but have large potential losses associated with them. For this reason, the Bank has improved the management of liquidity, defining adequate policies along with procedures and models that accordingly satisfy the regulations in force. The model has four core elements:

- 1. Presence of a minimum reserve of liquid assets to face stress situations.
- 2. Regulatory and internal liquidity indicators.
- 3. Accounting mismatches (relating to maturity).
- 4. Alert and contingency plans.

The policy and liquidity management models seek to guarantee, even in front of unexpected events, the Bank's capacity to respond adequately to its short-term obligations. In this regard, the Bank has continuously monitored the impact of recent events on financial markets, introducing more conservative assumptions when justified.

The management of liquidity and funding is basically carried out by Treasury in accordance with practices and limits reviewed periodically by ALCO and authorized by the Board of Directors.

These limits may vary according to the depth and liquidity shown by the markets in order to anticipate unlikely capital expenditures while providing funding at a competitive cost.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 36 - RISK MANAGEMENT, CONTINUED

The Bank has internally set explicit minimum limits for the liquidity level, parallel to the limits of Technical Reserve, which are periodically subject to simulations of stress testing for balances of current accounts and deposits, which are the Bank's main sources of liquidity. This is performed using a periodic evaluation framework of the additional needs of financing due to events of tight liquidity, together with the monitoring of the market. In this way, the periodic generation, projection, evaluation, and analysis of liquidity stress scenarios facilitate the anticipation of future difficulties and the agile and reliable execution of preventive actions before unfavorable scenarios.

At the regulatory level, liquidity is measured and reported to the CMF through standardized reports of liquidity position. According to bank regulations, the Bank has been authorized to use an adjusted liquidity model, generating procedures and models that allow an evaluation of future income and liabilities that affect the Bank's liquidity position, keeping in control the internal and external limits that the regulatory purposes, especially for mismatches between assets and liabilities at 30 and 90 days.

The Bank has set strict limits, forcing itself to maintain a large amount of liquid assets on its consolidated statements of financial position which, in the event of any unexpected requirement, can maintain liquidity through repurchase agreements with the Central Bank of Chile. The counter-cyclical nature of this liquidity reserve is adjusted to comply with the spirit of the latest recommendations proposed by Basel.

In the measurement of liquidity, both internal and regulatory, a reasonable level of liquidity was observed in line with the Bank's policies. Even in the moments of highest uncertainty due to the global financial crisis, there were no events indicative of a loss of confidence of the people, nor mass removal of accounts or deposits by customers.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 36 - RISK MANAGEMENT, CONTINUED

Fig. 1. Evolution of principal funding sources
As of December 31, 2020, and 2019
Banco de Credito e Inversiones and City National Bank (CNB)

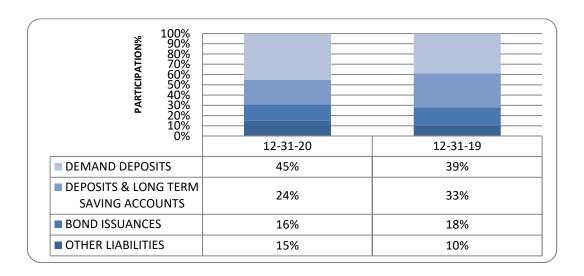
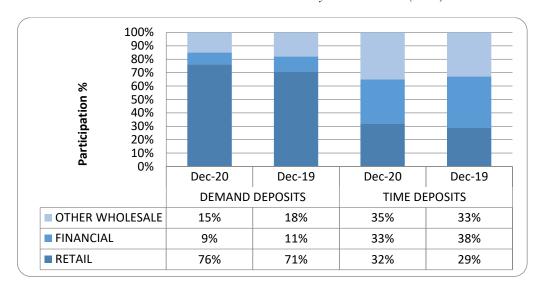


Fig. 2. Diversification of liquidity sources by segment As of December 31, 2020, and 2019 Banco de Credito e Inversiones and City National Bank (CNB)



Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 36 - RISK MANAGEMENT, CONTINUED

a. Year 2020 Variations (domestic consolidation)

The rates of short-term mismatch remained bounded, keeping a certain amount of slack with respect to regulatory limits given the capital base measured at 30 days and two times capital (for measurement at 90 days).

Fig. 3. Liquidity Ratios (domestic consolidation) As of December 31, 2020, and 2019 (maximum = 1)

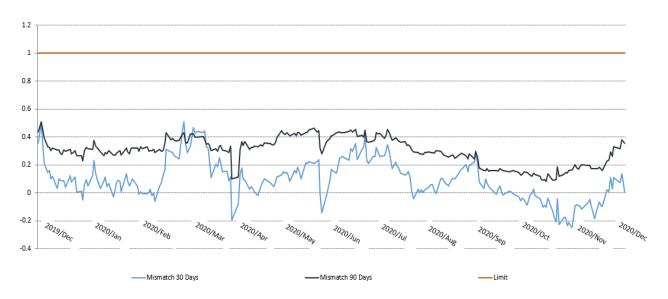
(a) Short-term mismatch (% on basic capital)

	As of December 31,	2020			As	of December 31,	2019	
	Average	Maximum	Minimum	Close	Average	Maximum	Minimum	Close
Mismatch 30 days	9.86%	50.91%	(24.98)%	0.39%	12.96%	35.77%	(13.98)%	35.77%
Total mismatch 90 days (*)	30.09%	50.90%	8.29%	35.07%	32.16%	52.62%	14.25%	43.51%
(*) Measurement in relation to 2 ti	mes basic capital.							
(b)Short- term mismatch CLP-U	JF (% on basic capital)							
	As of December :	31, 2020			As of Decem	ber 31, 2019		
	Average	Maximum	Minimum	Close	Average	Maximum	Minimum	Close
Mismatch 30 days	4.32%	37.90%	(33.93)%	15.65%	11.86%	38.76%	(21.12)%	37.00%
, (c) Short-term misma	tch FX (% on basic capital)							
	As of December 31, 2020				As of Decem	ber 31, 2019		
	Average	Maximum	Minimum	Close	Average	Maximum	Minimum	Close
	5.55%	22.28%	(17.77)%	(15.27)%	1.11%	16.35%	(15.76)%	(1.22)%

Fig. 4. Liquidity Evolution (domestic consolidation) As of December 31, 2020 (maximum = 1)

Liquidity 30 days = Mismatch /Basic Capital

Liquidity 90 days = Mismatch /2x Basic Capital



Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 36 - RISK MANAGEMENT, CONTINUED

Regarding the impact of the pandemic on liquidity, prior to the spread of the Covid-19 virus, the Bank was in a favorable position due to the monitoring of early warnings after the social unrest that occurred in October 2019 in Chile. The foregoing, plus the good renewal of deposits and the taking of liquidity facilities from the Central Bank and the Fed, made it possible to maintain high levels of liquidity during the period spanning from the beginning of the pandemic to date. As a follow-up measure to the Bank's action plan, a Liquidity Contingency Committee was set up. This Committee gathers all the players that have an impact on the Bank's liquidity management at the highest executive level, and monitors the different measures taken by the Bank and their effect on the related metrics. In particular, the levels of the short-term liquidity ratio (LCR) remain on average over 150%, which is above the regulatory limit (70%).

3. Market Risk

Market risk is the risk inherent in the price variations of financial assets.

Variations in interest rates, the exchange rate, commodities and shares prices, credit spreads, volatility, etc., constitute a risk known as market risk. This is expressed in the possibility of incurring losses that will be translated to the consolidated statements of income or the consolidated statements of financial position depending on the type of financial instrument and its respective accounting treatment.

The Bank manages its exposure to market risk between trading portfolios and portfolios available for sale or held-to-maturity. Trading portfolios include positions coming from sales to corporate and institutional clients, positions coming from market making business, and hedge or trading positions. The AFS and held to maturity portfolios hold positions mainly related to interest rate management associated with personal and commercial banking loans, in addition to a portfolio of financial investments. These portfolios have less rotation and their change in fair value does not affect the consolidated statements of income for the year until maturity, except in the case of impairment over the available for sale portfolio or held to maturity portfolio.

The Financial Risk Management uses a series of tools to monitor the Bank's intrinsic risk and that is acquired through the management of financial instruments. Among the main methodologies are, Value at Risk (VaR), CVaR and Stress VaR as main tools that measure market risk. Additional methodologies are available to simulate the situation of each counterparty dependent upon the portfolio of derivative instruments that they possess, within these methodologies are PFE (Potential Future Exposure) and EPE (Expected Potential Exposure) among others. The Bank uses the Algorithmics system to support the measurement of market and counterparty risk.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 36 - RISK MANAGEMENT, CONTINUED

a. Top holdings

The principal positions of the consolidated statements of financial position as of December 31, 2020 are listed by maturity band or repricing and their comparison to the year 2019.

Fig. 5. Carrying amount to maturity range or re-pricing by currency Positions as of December 31, 2020 (MCh\$)

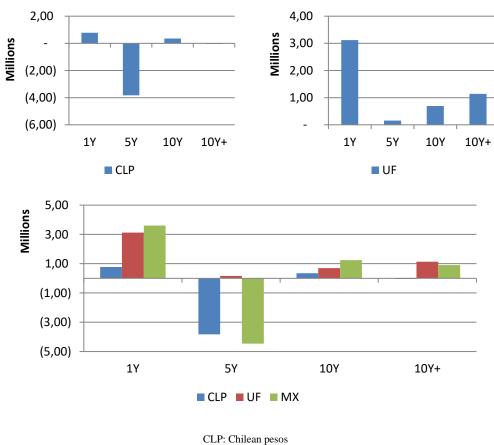
ASSETS	1Y	5 Y	10Y	10Y+	Total
CLP	13,533,950	5,204,403	494,497	127,425	19,360,275
UF	4,654,863	5,778,857	3,967,524	2,754,589	17,155,833
MX	10,690,627	6,225,117	2,007,756	996,069	19,919,569
Total	28,879,440	17,208,377	6,469,777	3,878,083	56,435,677
LIABILITIES	1Y	5Y	10Y	10Y+	Total
CLP	12,758,055	9,027,988	143,481	170,521	22,100,045
UF	1,535,748	5,620,822	3,273,878	1,614,803	12,045,251
MX	7,083,368	10,688,360	764,002	87,390	18,623,120
Total	21,377,171	25,337,170	4,181,361	1,872,714	52,768,416
MISMATCH	1Y	5Y	10Y	10Y+	Total
CLP	775,895	(3,823,585)	351,016	(43,096)	(2,739,770)
UF	3,119,115	158,035	693,646	1,139,786	5,110,582
MX	3,607,259	(4,463,243)	1,243,754	908,679	1,296,449
Total	7,502,269	(8,128,793)	2,288,416	2,005,369	3,667,261

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 36 - RISK MANAGEMENT, CONTINUED

Fig. 6. Carrying amount to maturity range or re-pricing by currency Positions as of December 31, 2020 (MCh\$)



CLP: Chilean pesos
UF: Unidades de Fomento
MX: Foreign currency

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 36 - RISK MANAGEMENT, CONTINUED

Fig. 7. Carrying amount to maturity range or re-pricing by currency Positions as of December 31, 2019 (MCh\$)

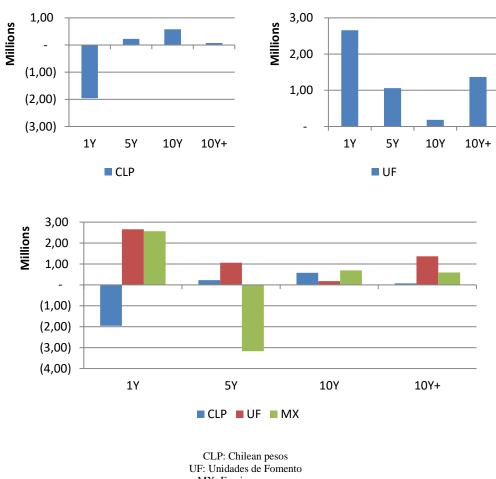
ASSETS	1Y	5Y	10Y	10Y+	Total
CLP	10,745,050	4,645,590	621,753	75,328	16,087,721
UF	3,951,509	5,790,349	3,534,605	2,700,284	15,976,747
MX	11,524,220	5,438,677	2,170,959	682,842	19,816,698
Total	26,220,779	15,874,616	6,327,317	3,458,454	51,881,166
LIABILITIES	1Y	5Y	10Y	10 Y +	Total
CLP	12,702,877	4,419,158	41,394	-	17,163,429
UF	1,292,474	4,733,007	3,352,536	1,332,838	10,710,855
MX	8,958,395	8,610,249	1,479,152	87,615	19,135,411
Total	22,953,746	17,762,414	4,873,082	1,420,453	47,009,695
MISMATCH	1Y	5Y	10Y	10 Y +	Total
CLP	(1.957.827)	226,432	580,359	75,328	(1,075,708)
UF	2,659,035	1,057,342	182,069	1,367,446	5,265,892
MX	2,565,825	(3,171,572)	691,807	595,227	681,287
Total	3,267,033	(1,887,798)	1,454,235	2,038,001	4,871,471

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 36 - RISK MANAGEMENT, CONTINUED

Fig. 8. Carrying amount to maturity range or re-pricing by currency Positions as of December 31, 2019 (MCh\$)



MX: Foreign currency

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 36 - RISK MANAGEMENT, CONTINUED

Fig. 9. Carrying amount to maturity range or re-pricing by Account Positions as of December 31, 2020 (MCh\$)

Assets	1Y	5Y	10Y	10Y+	Total
Central Bank of Chile	1,836,271	4,562	-	-	1,840,833
Domestic banks and financial institutions	946,147	1,467,389	376,644	478,269	3,268,449
Investments under agreements to resell	39,402	-	-	-	39,402
Commercial loans	9,367,938	6,386,746	1,741,995	924,548	18,421,227
Consumer loans	1,133,786	1,557,837	135,763	46,566	2,873,952
Negotiable residential mortgage loans	1,106,196	3,135,328	2,404,547	1,873,075	8,519,146
Residential mortgage loans with funding notes	8,387	4,333	30	-	12,750
Cash	3,584,889	-	-	-	3,584,889
Forwards	226,919	119,799	-	-	346,718
Chilean State	197,442	658,622	296,687	149,802	1,302,553
Consumer leasing	5	-	-	-	5
Commercial leasing operations	490,352	625,326	160,045	37,981	1,313,704
Other domestic entities	-	-	-	-	-
Other foreign entities	51,884	210,216	103,869	32,655	398,624
Other assets	4,179,774	187,435	9,763	1,773	4,378,745
Other residential mortgage loans	718,068	667,020	213,646	215,977	1,814,711
Other, excluding options	-	-	-	-	-
Swaps	4,991,980	2,183,764	1,026,788	117,437	8,319,969
Total assets	28,879,440	17,208,377	6,469,777	3,878,083	56,435,677

Liabilities	1Y	5Y	10Y	10Y+	Total
Ordinary bonds	764,157	3,654,268	2,028,836	176,681	6,623,942
Subordinated bonds	51,670	217,940	224,266	1,416,073	1,909,949
Saving accounts with deferred withdrawal	43,605	-	-	-	43,605
Savings accounts with unconditional withdrawal	163,171	-	-	-	163,171
Demand deposits (*)	4,540,929	14,658,824	-	-	19,199,753
Term deposits	9,840,352	187,152	48	105	10,027,657
Forwards	226,885	116,285	-	-	343,170
Letters of credit	2,669	4,219	70	-	6,958
Other liabilities	1,090,598	-	-	-	1,090,598
Other, excluding options	-	-	-	-	-
Foreign loans and other obligations	1,014,305	-	7,924	-	1,022,229
Domestic loans and other obligations	803,023	2,031,716	-	-	2,834,739
Swaps	2,754,875	3,360,344	1,920,217	279,855	8,315,291
Liabilities under agreements to repurchase	80,932	1,106,422	-	-	1,187,354
Total liabilities	21,377,171	25,337,170	4,181,361	1,872,714	52,768,416

^(*) Determined in accordance with internal models.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 36 - RISK MANAGEMENT, CONTINUED

Fig. 10. Carrying amount to maturity range or re-pricing by Account Positions as of December 31, 2019 (MCh\$)

Assets	1Y	5Y	10Y	10Y+	Total
Central Bank of Chile	16,853	243,547	-	-	260,400
Domestic banks and financial institutions	675,370	1,240,627	427,613	313,024	2,656,634
Investments under agreements to resell	65,123	-	-	-	65,123
Commercial loans	10,530,098	5,153,080	1,791,531	850,607	18,325,316
Consumer loans	1,301,987	1,834,921	148,157	55,834	3,340,899
Negotiable residential mortgage loans	971,550	3,073,763	2,023,085	1,879,719	7,948,117
Residential mortgage loans with funding notes	10,159	7,220	247	-	17,626
Cash	2,492,652	-	-	-	2,492,652
Forwards	472,033	58,448	-	-	530,481
Chilean State	195,278	386,567	110,416	9,300	701,561
Consumer leasing	13	-	-	-	13
Commercial leasing operations	513,665	666,196	189,376	40,939	1,410,176
Other domestic entities	-	-	-	-	-
Other foreign entities	49,893	215,392	115,628	23,134	404,047
Other assets	4,451,261	278,330	18,111	158	4,747,860
Other residential mortgage loans	785,351	786,556	243,964	198,695	2,014,566
Other, excluding options	-	-	-	-	-
Swaps	3,689,493	1,929,969	1,259,189	87,044	6,965,695
Total assets	26,220,779	15,874,616	6,327,317	3,458,454	51,881,166

Liabilities	1Y	5Y	10Y	10Y+	Total
Ordinary bonds	386,731	3,764,574	2,297,651	262,423	6,711,379
Subordinated bonds	45,876	190,218	206,219	1,086,357	1,528,670
Saving accounts with deferred withdrawal	39,925	-	-	-	39,925
Savings accounts with unconditional withdrawal	127,803	-	-	_	127,803
Demand deposits (*)	3,193,976	10,957,035	-	_	14,151,011
Term deposits	12,054,015	174,859	6	142	12,229,022
Forwards	467,099	56,618	-	_	523,717
Letters of credit	3,162	6,964	332	-	10,458
Other liabilities	1,676,191	-	-	_	1,676,191
Other, excluding options	-	-	-	-	-
Foreign loans and other obligations	1,116,008	23,172	665,809	-	1,804,989
Domestic loans and other obligations	1,016,333	444,299	-	_	1,460,632
Swaps	2,765,017	2,144,675	1,703,065	71,531	6,684,288
Liabilities under agreements to repurchase	61,610	-	-	-	61,610
Total liabilities	22,953,746	17,762,414	4,873,082	1,420,453	47,009,695

^(*) Determined in accordance with internal models.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 36 - RISK MANAGEMENT, CONTINUED

The principal positions of financial investments available for sale by type of issuer and currency and risk classification as of December 31, 2019 and 2018 are stated below. The risk classification of these positions at the end of the last fiscal year is also reported.

Fig. 11.a Fair Value of Financial Investments Available for Sale As of December 31, 2020 (MCh\$) Banco de Credito e Inversiones and City National Bank (CNB)

	CLP	UF	USD	EUR	OTHER
Sovereign bonds	791,083	213,940	283,206	-	-
Corporate bonds	-	9,116	173,504	48,682	-
Financial institutions bonds	15,036	426,640	2,635,956	-	-
Mortgage-funding notes	-	32,204	-	-	-
Term deposits	429,429	-	-	-	-
Investment funds (*)	-	-	59,735	-	-
Shares (*)	-	-	159,378	-	-
Total	1,235,548	681,900	3,311,779	48,682	-

^(*) The investment funds and the shares correspond to the available-for-sale portfolio of City National Bank of Florida (CNB).

Fig. 11.b Fair Value of Financial Investments Available for Sale As of December 31, 2019 (MCh\$) Banco de Credito e Inversiones and City National Bank (CNB)

	CLP	UF	USD	EUR	OTHER
Sovereign bonds	153,490	481,999	143,257	-	-
Corporate bonds	4,561	1,155	160,060	-	-
Financial institutions bonds	-	37,779	2,140,604	-	-
Mortgage-funding notes	-	38,837	-	-	-
Term deposits	63,620	-	-	-	-
Investment funds (*)	-	-	38,699	-	-
Shares (*)	-	-	81,861	-	-
Total	221,671	559,770	2,564,481	-	-

^(*) The investment funds and the shares correspond to the available-for-sale portfolio of City National Bank of Florida (CNB).

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 36 - RISK MANAGEMENT, CONTINUED

Fig. 12. Financial Investments Available for Sale Internationally Issued Bond Portfolio Credit Rating as of December 31, 2020 (%) Banco de Credito e Inversiones and City National Bank (CNB)

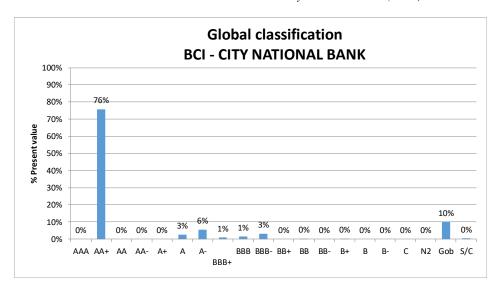
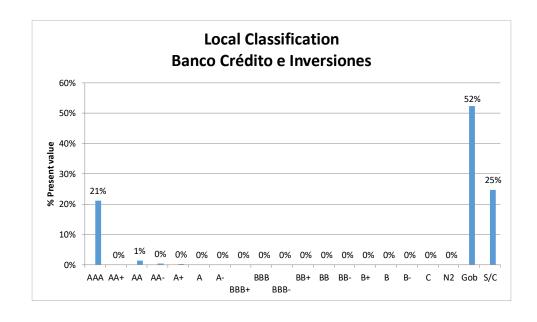


Fig. 13. Financial Investments Available for Sale Portfolio Risk Classification Bonds and LCH National Issue as of December 31, 2020 (%) Banco de Credito e Inversiones and City National Bank (CNB)



Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 36 - RISK MANAGEMENT, CONTINUED

b. Sensitivity analysis

Sensitivity analysis is used to monitor the market risk of positions by sensitivity to each of the risk factors. For example, a change in the present value of 100 basis points in the interest rate is a type of risk factor. This type of model is especially useful for measuring the risk of a mismatch between assets and liabilities, i.e., essentially the banking book.

The regulatory sensitivity measurements perform these analyses by applying interest rates, exchange rates, inflation, commodities positions, shares positions, and exposure to derivative instruments, according to predetermined sensitivities.

Among the models used is Market Value Sensitivity or MVS, which measures the change in economic value of equity in the event of a parallel movement of 100 basis points in interest rates.

For a short-term horizon, the Spreads at Risk or SAR model is used, which measures the impact on results in 12 months' time of a parallel movement in rates. For both models, there are explicit internal limits measured as a ratio of capital (for MVS) and of financial margin (for SAR).

The Bank structurally generates risk rate exposure, which is mainly explained by maintaining long-term fixed rate assets and obtaining short-term financing, such as deposits. In this regard, the Bank is an active market participant in managing their interest rate risk strategy using hedge accounting.

Some of the hedging strategies are a) moving short-term risk to the long-term (moving short-term liabilities to the long-term through rate swap) and b) floating long-term borrowings with the use of rate swap.

In the scenario of 100 basis points increase, holding constant other variables, the effects compared at the end of the period ended December 31, 2020 and 2019, respectively, for the Bank are the following:

- In the short-term, exposure to interest rates as of December 31, 2020 and 2019, amounted to MCh\$23,885 and MCh\$29,946 respectively, equivalent to expecting an adverse effect on the financial margin over a 3-month horizon.
- The sensitivity rate risk applied to all items in the banking book and all deadlines, measured by MVS, as of December 31, 2020 and 2019, are MCh\$15,026 and MCh\$168,531 respectively.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 36 - RISK MANAGEMENT, CONTINUED

c. Value at Risk

Value-at-Risk (VaR) is a methodology that estimates potential losses that might affect a portfolio as a result of adverse interest-rate movements and/or market-price changes over a period and for a certain level of confidence.

The VaR methodology used is a historic simulation that records the fat-tails property of the financial income; it uses a window of nine years of daily data, and it is measured at the first percentile of the P&L distribution or VaR at 99% of confidence, which is the same. The volatility updating technique is used, which records the existence of volatility clusters.

The forecast horizon is of 1 day. The square root rule is used to project this value to the regulatory horizon of ten days.

The value-at-risk model is validated by back-testing the daily results, both observed and theoretical.

Statistically, excess losses of VaR are expected to be observed on average 1% daily. As of December 31, 2020, back-test places the model in the yellow area of Basel with 5 fails in the last 250 business days.

Objectives and limitations of the VaR methodology

The objective of the VaR is to measure the risk of a portfolio of assets by determining how much you can lose of the portfolio over a period and with a given confidence level under normal market conditions.

This method is very easy to apply in portfolios that include information on relevant market variables. Furthermore, calculation does not depend on correlations and volatilities, as these are implicitly calculated using historical information. However, this means obtaining the history of associated variables for performing this calculation, which implies an effort to have such data. In addition, to have a certain degree of confidence in the measurement, in this case with VaR at 99%, this leads to the loss of 1 in every 100 days, which will be the least as predicted by the VaR, without a possible limit for this value.

Stress Testing VaR

There are limitations of the VaR models, particularly in the presence of extreme events that have not been observed in recent historic information or for not capturing the intra-day movements of the portfolio; therefore, stress situations are modelled to evaluate potential impacts on the value of portfolios in the most extreme, although possible, events. The scenarios used are the following:

- I. Historic simulation scenarios that incorporate fluctuations observed during historic extreme events.
- II. Monte-Carlo simulation scenarios, which generate multiplicity of possible scenarios from the historic data.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 36 - RISK MANAGEMENT, CONTINUED

III. Scenarios of sensitivity that consider movements in risk factors that are not captured by the recent history.

VaR limits

The Bank has set specific limits to the corporate VaR, as well as sublimits to the trading, balance and investment portfolios available for sale.

d. Position Limit

In addition to the limits of predictive risk models such as VaR and sensitivity analyzes, there are accounting limits for maximum positions.

e. Variations

Sensitivity analysis of the banking book.

Asset and liability management team constantly monitors the use of hedge accounting and the potential advantages of bond issuances, helping to keep the risk of interest rate limited in the banking book.

Long-term risk MVS averaged during 2020, 2.52% (5.09% during 2019) over the capital limit of 8.5%. Additionally, the short-term risk (SeR), presented a mean of 2.38% until December 2020 versus a mean of 3.74% for December 2019.



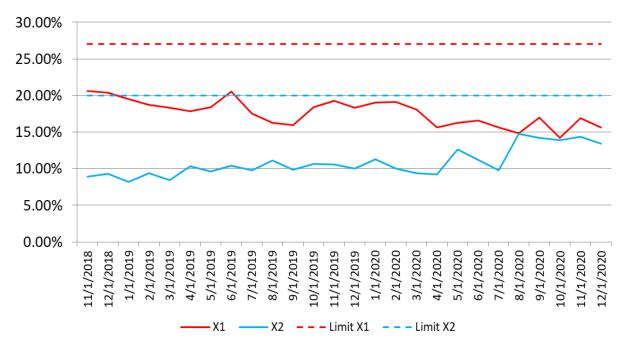
Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 36 - RISK MANAGEMENT, CONTINUED

The evolution of regulatory ratios X1 (short term exposure to market risk) and X2 (long term exposure to market risk) were below the limits as of December 31, 2020, mainly due to the management of the balance sheet through hedge accounting.

Fig. 15. Regulatory Market Risk X1 - X2 Banco Crédito e Inversiones and City National Bank ¹ As of December 31,2020



X1: Limit on financial margin X2: Limit on effective equity

Consolidated Financial Statements December 2020/178

¹ Financial margin values are added for X1 while consolidated equity is used for X2.

Notes to the Consolidated Financial Statements

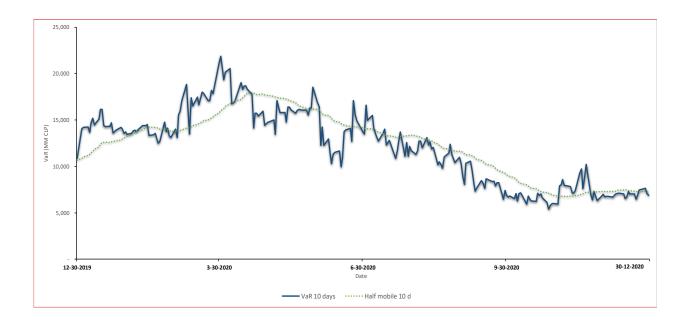
AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 36 - RISK MANAGEMENT, CONTINUED

Value at Risk

The evolution of the 10-day VaR for the last quarter; Data as of December 31, 2020.

Fig. 16. Consolidated Value at Risk As of December 31, 2020 (MCh\$)



Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 36 - RISK MANAGEMENT, CONTINUED

At December 2020, the total consolidated risk averaged MCh\$12,076, measured over the 10- day regulatory horizon, and increased by 42.1% compared to December 2019. In the period between January and December, the exchange rate volatility increased dramatically as a result of both the social crisis in Chile and the impact of COVID-19 on world markets, which also has an impact on the levels of bond rates. In this period the senior management approved excesses over the limits.

On a consolidated basis, the risk of interest rate averages MCh\$7,123 while the foreign currency risk averages (FX)MCh\$7,860. In trading the aggregate average was MCh\$3,465 MCh\$3,830 for interest rate risk and MCh\$1,058 for foreign currency risk. Finally, for non-trading portfolios (investments available for sale) the total VaR averaged MCh\$2,269; MCh\$799 for interest rate risk and MCh\$1,884 for foreign currency risk.

Fig. 17. Value at risk by portfolio and type of risk As of December 31, 2020 (MCh\$)

		12 months until Dec	ember 31, 2020			
	Average	Maximum	Minimum	Close		
FX risk	7,860	15,820	1,445	4,02		
Interest rate risk	7,123	11,931	1,965	4,90		
Diversification (*)	2,907	5,894	1,971	2,04		
Total VaR	12,076	21,857	5,381	6,87		
		12 months until December 31, 2020				
	Average	Maximum	Minimum	Close		
FX risk	1,058	5,784	3	10		
Interest rate risk	2,830	5,165	481	1,85		
Diversification	423	3,291	116	9		
Total VaR	3,465	7,658	600	1,86		
	3,465	7,658	600			
		12 months until Dec	ember 31, 2020			
	Average	Maximum	Minimum	Close		
FX risk	1,884	5,176	101	90		
	779	2,902	5	53		
Interest rate risk Diversification Total VaR	394	3,033	292	40		

 $^{(\}ensuremath{^*})$ Diversification is defined as the effect of correlation of total VaR.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 36 - RISK MANAGEMENT, CONTINUED

Fig. 18. Value at risk by portfolio and type of risk As of December 31, 2019 (MCh\$)(**)

		12 months until Dec	ember 31, 2019	
	Average	Maximum	Minimum	Close
FX risk	4,976	17,208	1,794	11,455
Interest rate risk	5,798	10,595	3,572	7,333
Diversification (*)	2,279	8,360	515	3,406
Total VaR	8,495	19,443	4,851	15,382
(b) VaR trading portfolio	by type of risk (MCh\$)			
		12 months until Dec	ember 31, 2019	
	Average	Maximum	Minimum	Close
FX risk	1,045	8,646	8	156
Interest rate risk	4,047	6,470	2,628	4,330
Diversification	778	4,267	287	224
Total VaR	4,314	10,849	2,923	4,262
(c) VaR portfolio of invest	ments available for sale b	y type of risk (MCh\$	5)	
		12 months until Dec	ember 31, 2019	
			Minimum	Close
	Average	Maximum		
FX risk	Average	Maximum 6,470	378	5,513
FX risk Interest rate risk			378 76	5,513 184
	1,636	6,470		

(*) Diversification is defined as the effect of correlation of total VaR. (**) Summary updated at consolidated level with respect to the previous December 2019 report.

While VaR captures the Bank's daily exposure to the risks of currency and interest rate sensitivity analysis, it also evaluates the impact of a reasonably possible change in interest rates and exchange rates over one year. The longer time frame of sensitivity analysis complements VaR and helps the Bank to assess their exposure to market risk. The details of the sensitivity analysis for the risk of exchange rate and interest rate risk are set out below.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 36 - RISK MANAGEMENT, CONTINUED

Sensitivity of interest rate

The table below shows the sensitivity of fair values to reasonably possible alternative assumptions:

	Recognition in statements of income		Recognition in statements of other comprehensive income		
	Favorable Unfavorable		Favorable	Unfavorable	
	MCh\$	MCh\$	MCh\$	MCh\$	
As of December 31, 2020					
Securities backed by assets held for trading	(88)	88	-	-	
Other non-derivative assets held for trading	(6)	6	-	-	
Securities backed by available for sales assets	-	-	(218)	218	
As of December 31, 2019					
Securities backed by assets held for trading	(54)	54	-	-	
Other non-derivative assets held for trading	(33)	33	-	-	
Securities backed by available for sales assets	-	-	(48)	48	

Currency risk

The currency risk is defined as the risk that the value of a financial instrument will fluctuate due to changes in exchange rates. The Bank is exposed to the effects of fluctuations in prevailing exchange rates regarding its financial position and cash flows.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 36 - RISK MANAGEMENT, CONTINUED

The Bank's exposure to the risk of exchange rates of foreign currencies is presented in the table below:

As of December 31, 2020

Amounts in MCh\$

Assets	USD	EUR	Other
Cash	802,590	57,942	10,958
Commercial loans	1,739,304	26,736	2,506
Investments under agreement to resell	-	-	-
Commercial leasing operations	101,911	-	-
Mortgage loans LC- Credit line	-	-	-
Endorsable mortgage loans MHE	-	-	-
Other residential mortgage loans	-	-	-
Residential leasing	-	-	-
Consumer loans	19,788	-	_
Consumer leasing	-	-	-
Commercial loans - credit lines and overdrafts	_	_	_
Consumer loans - credit lines and overdrafts	_	_	_
Central Bank of Chile	_	_	_
Chilean State	_	49,484	_
Domestic banks and financial institutions	15,519	.,,	_
Other domestic entities	-	125	_
State and governments bodies MX	_	123	_
Foreign banks		-	
Other foreign entities	106,095	_	6,084
Forward	7,905,396	215,282	127,373
Futures	5,388	213,262	127,373
Swaps	16,043,011	385,603	788,077
*	10,043,011	363,003	700,077
Other, excluding options Other assets	2,986,144	36,294	12 654
		30,294	13,654
Delta Options	50,457	771 466	049.652
Total assets Liabilities	29,775,603	771,466	948,652
	1.005.046	62.444	726
Demand deposits	1,085,846	62,444	726
Term deposits	1,354,029	5,894	-
Saving accounts with deferred withdrawal	-	-	-
Savings accounts with unconditional withdrawal	-	-	-
Liabilities under agreements to repurchase	- 021 114	-	-
Loans and other liabilities contracted MN (National Currency)	921,114		-
Loans and other liabilities contracted MX (Foreign Currency)	148,545	4,554	786
Letters of credit	-	-	
Ordinary bonds	1,110,614	17,504	652,627
Subordinated bonds	-	-	-
Forward	7,905,248	230,591	151,364
Futures	5,164	-	-
Swaps	15,187,036	429,489	70,266
Other, excluding options	-	-	-
Other liabilities	577,837	17,722	1,238
Delta Options	46,659	-	-
Total liabilities	28,342,092	768,198	877,007
Net	1,433,511	3,268	71,645

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 36 - RISK MANAGEMENT, CONTINUED

As of December 31, 2019

Amounts in MCh\$

Assets	USD	EUR	Other
Cash	1,092,128	55,846	11,182
Commercial loans	2,166,463	31,012	12,582
Investments under agreement to resell	-	-	-
Commercial leasing operations	104,155	-	-
Mortgage loans LC- Credit line	-	-	-
Endorsable mortgage loans MHE	-	-	-
Other residential mortgage loans	-	-	-
Residential leasing	-	-	-
Consumer loans	23,670	-	-
Consumer leasing	-	-	-
Commercial loans - credit lines and overdrafts	-	-	-
Consumer loans - credit lines and overdrafts	-	-	-
Central Bank of Chile	-	-	-
Chilean State	9,033	47,855	-
Domestic banks and financial institutions	15,322	-	-
Other domestic entities	-	639	-
State and governments bodies MX	-	-	-
Foreign banks	-	-	-
Other foreign entities	93,560	-	5,164
Forward	10,452,905	343,925	89,741
Futures	5,402	-	-
Swaps	15,764,916	330,866	802,727
Other, excluding options	-	-	-
Other assets	2,554,889	43,509	15,567
Delta Options	246,261	_	´ -
Total assets	32,528,704	853,652	936,963
Liabilities	USD	EUR	Other
Demand deposits	799,496	53,926	1,036
Term deposits	1,641,527	5,158	-
Saving accounts with deferred withdrawal	-	-	-
Savings accounts with unconditional withdrawal	-	-	-
Liabilities under agreements to repurchase	37,561	-	-
Loans and other liabilities contracted MN (National	,		
Currency)	1,289,624	-	-
Loans and other liabilities contracted MX (Foreign			
Currency)	350,230	2,389	4,666
Letters of credit	-	-	-
Ordinary bonds	1,172,764	16,874	650,027
Subordinated bonds	-	-	-
Forward	9,739,616	397,875	122,246
Futures	5,240	-	-
Swaps	14,950,506	363,173	100,157
Other, excluding options	-	-	-
Other liabilities	1 257 120	14,197	325
Other haddities	1,257,129		
Delta Options	1,257,129	- 1,227	-
		853,592	<u>-</u> 878,457

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 36 - RISK MANAGEMENT, CONTINUED

Sensitivity of currency risk

The following tables detail the Bank's sensitivity against an increase and decrease of 10% in the Chilean peso against the relevant foreign currencies. The 10% is the sensitivity rate used when reporting foreign currency risk internally to key management personnel and represents Management's assessment of reasonable possible changes in exchange rates.

The sensitivity analysis includes only outstanding monetary items denominated in foreign currencies and it adjusts its conversion at the end of the period, where it reports a 10% change in the exchange rates. The sensitivity analysis includes external loans as well as loans to foreign operations with the Bank where the loan is denominated in a currency other than the functional currency of the lender or the borrower. A positive number below indicates an increase in earnings and other net equity when the Chilean peso goes up by 10%, compared to the corresponding currency.

In the case of a decrease of 10% of the Chilean peso against the relevant currency, a comparable impact on the earnings and other equity would be produced, and the amounts would be negative, as shown below:

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 36 - RISK MANAGEMENT, CONTINUED

Amounts in MCh\$	As of December 31, 2020				
	Decrease of	10%	Increase	of 10%	
Assets	USD	EUR	USD	EUR	
Cash	722,331	52,148	882,849	63,736	
Commercial loans	1,565,374	24,062	1,913,235	29,409	
Investments under agreement to resell	-	-	-	-	
Commercial leasing operations	91,720	-	112,102	-	
Mortgage loans LC- Credit line	-	_	-	-	
Mortgage loans MHE	-	-	-	-	
Other residential mortgage loans	-	_	-	-	
Residential leasing	-	_	-	-	
Consumer loans	17,809	_	21,767	-	
Consumer leasing	-	_	-	_	
Commercial loans LCS- Credit Line and overdraft	_	_	_	-	
Consumer loans LCS- Credit line and overdraft	_	_	_	-	
Central Bank of Chile	_	_	_	-	
Chilean State	_	44,535	_	54,432	
Domestic banks and financial institutions	13,967	- 1,000	17,071		
Other domestic entities	13,707	112	17,071	137	
State and governments bodies MX	_	- 112	_	-	
Foreign banks	_	_	_	_	
Other foreign entities	95,486	_	116,705	_	
Forward	7,114,856	193,754	8,695,936	236,810	
Futures	4,849	173,734	5,927	230,610	
Swaps	14,438,710	347,042	17,647,312	424,163	
Other, excluding options	14,436,710	347,042	17,047,312	424,103	
Other assets	2,687,529	32,667	3,284,757	39.926	
Delta Options	45,412	32,007	55,503	39,920	
Total assets	26,798,043	694,320	32,753,164	848,613	
	20,790,043	094,320	32,733,104	040,013	
Liabilities					
Demand deposits	977,262	56,199	1,194,431	68,688	
Term deposits	1,218,626	5,305	1,489,431	6,484	
Saving accounts with deferred withdrawal	-	-	-	-	
Savings accounts with unconditional withdrawal	-	-	-	-	
Liabilities under agreements to repurchase	-	-	-	-	
Loans and other liabilities contracted MN (National Currency)	829,002	-	1,013,225	-	
Loans and other liabilities contracted MX (Foreign Currency)	133,690	4,099	163,399	5,009	
Letters of credit	-	-	-	-	
Ordinary bonds	999,552	15,753	1,221,675	19,254	
Subordinated bonds	-	-	-	-	
Forward	7,114,723	207,532	8,695,773	253,650	
Futures	4,647	-	5,680	-	
Swaps	13,668,333	386,540	16,705,740	472,438	
Other, excluding options	-	-	-	-	
Other liabilities	520,055	15,950	635,623	19,495	
Delta Options	41,993	-	51,325	-	
Total liabilities	25,507,883	691,378	31,176,302	845,018	
Net Set Set Set Set Set Set Set Set Set S	1,290,160	2,942	1,576,862	3,595	

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 36 - RISK MANAGEMENT, CONTINUED

Amounts in MCh\$	As of December 31, 2019					
	Decrease of	of 10%	Increas	e of 10%		
Assets	USD	EUR	USD	EUR		
Cash	982,915	50,262	1,201,341	61,431		
Commercial loans	1,949,816	27,911	2,383,109	34,113		
Investments under agreement to resell	-	-	-	-		
Commercial leasing operations	93,739	-	114,570	-		
Mortgage loans LC- Credit line	-	_	-	-		
Mortgage loans MHE	-	-	-	-		
Other residential mortgage loans	-	-	-	-		
Residential leasing	-	_	-	-		
Consumer loans	21,303	-	26,037	-		
Consumer leasing	-	-	-	-		
Commercial loans LCS- Credit Line and overdraft	-	_	-	-		
Consumer loans LCS- Credit line and overdraft	-	_	-	-		
Central Bank of Chile	-	_	-	-		
Chilean State	8,130	43,070	9,937	52,641		
Domestic banks and financial institutions	13,790	-	16,854	-		
Other domestic entities	-	575	-	703		
State and governments bodies MX	-	_	-	-		
Foreign banks	-	_	-	-		
Other foreign entities	84,204	_	102,916	-		
Forward	9,407,615	309,532	11,498,196	378,917		
Futures	5,310		5,942	-		
Swaps	14,188,424	297,779	17,341,408	363,953		
Other, excluding options	-	-	-	-		
Other assets	2,299,400	39,158	2,810,378	47,860		
Delta Options	222,635	-	270,888	-		
Total assets	29,277,281	768,287	35,781,576	939,618		
Liabilities	USD	EUR	USD	EUR		
Demand deposits	719,546	48,534	879,446	59,319		
Term deposits	1,477,375	4,642	1,805,680	5,674		
Saving accounts with deferred withdrawal	-	-	-	-		
Savings accounts with unconditional withdrawal	-	-	-	-		
Liabilities under agreements to repurchase	33,805	-	41,317	-		
Loans and other liabilities contracted MN (National						
Currency)	1,160,659	-	1,418,584	-		
Loans and other liabilities contracted MX (Foreign						
Currency)	315,207	2,150	385,253	2,628		
Letters of credit	-	-	-	-		
Ordinary bonds	1,055,488	15,187	1,290,040	18,562		
Subordinated bonds	-	-	-	-		
Forward	8,765,655	358,087	10,713,578	437,663		
Futures	4,716	-	5,764	-		
Swaps	13,455,456	326,856	16,445,557	399,491		
Other, excluding options	-	-	-	-		
Other liabilities	1,131,416	12,778	1,382,842	15,617		
Delta Options	102,847		125,702			
Total liabilities	28,222,170	768,234	34,493,763	938,954		
Net	1,055,111	53	1,287,813	664		

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 36 - RISK MANAGEMENT, CONTINUED

Limitations of sensitivity analysis

The above tables demonstrate the effect of a change in a key assumption while other assumptions remain the same. In fact, there is a correlation between the assumptions and other factors. It should also be noted that these sensitivities are non-linear, and larger and smaller impacts should not be interpolated or extrapolated from these results.

The sensitivity analyses do not consider that the Bank's assets and liabilities are actively managed. Moreover, the financial position of the Bank may vary at the time when an actual market movement occurs. For example, the strategy of financial risk management of the Bank seeks to manage the exposure to market fluctuations. As investment markets go through different trigger levels, management actions could include selling investments, changing the allocation of the investment portfolio and taking other protective measures.

Therefore, the actual impact of a change in assumptions may not have any impact on the liabilities, while the assets remain at market value in the Consolidated Statements of Financial Position. In these circumstances, the different measurement bases of assets and liabilities could result in volatility of equity.

Price risk - own products

The Bank is exposed to price risks of its products that are subject to general and specific fluctuations in the market.

The Bank manages price risk through periodic stress tests, which establish various scenarios of adverse market conditions; on the other hand, it has contingency plans that address mitigating actions in the corporation in order to face scenarios that expose the corporation to significant loss.

Other Price Risks

The price risk on equity instruments is the risk that the value of a financial instrument will fluctuate as a result of changes in market prices whether those changes are caused by factors specific to individual value and its issuer or factors affecting all actual market values.

The following sensitivity analysis described below have been determined based on the exposure of equity prices at the end of the reporting period.

On a scenario where the equity prices had been 1% higher - lower:

The net income of the period as of December 31, 2020, would not have been affected given that all bank's equity instruments are classified as available for sale, and no investment was impaired; notwithstanding, the possible negative effect on equity would have amounted to Mch\$15,026 while the impact for the year ended December 31, 2019 would have been MCh\$168,531.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 36 - RISK MANAGEMENT, CONTINUED

f. Fair value

The area of Market Risk is responsible for defining the methodologies of valuation of assets and liabilities measured at fair value, while operations are responsible for their implementation. The fundamental principle of the task of fair value measurement is to determine the starting price of an asset or liability in an ordinary transaction in a representative market. Not only does the accounting information depend on this assessment, risk indicators such as value-at-risk are also based on these prices, so that the implied volatility on any valuation model is also very relevant.

The following international accounting rules are used, provided they are available: quotations or observable prices of identical assets or liabilities that are measurable. These are known as Level 1 inputs, Absent identical assets or liabilities, measurement is made based on observable prices. Interpolations are typically performed in this group in the case of derivatives and other instruments or matrix pricing models for fixed income instruments. This class is known as Level 2 inputs.

Finally, when it is not possible to rely on the above inputs, the measurement is performed based on inputs that are not directly observable on the market. These are the Level 3 Inputs. Note 35 presents the classification of financial instruments according to the valuation hierarchy, below is a brief explanation of that system.

Positions in foreign currency bonds, Central Bank bonds, futures contracts and other instruments traded on exchanges have very liquid markets where prices or prices for identical instruments are usually observable. These instruments are included in Level 1.

Even for liquid instruments, some markets require the existence of brokers to equate supply with demand and allow transactions to be carried out. Normally deposits and derivatives traded over- the-counter are in this segment. These have quotes from different broker, which guarantees the existence of market prices or inputs needed for valuation. Among derivative instruments are currency forwards and interest rate forwards, interest rate swaps, cross-currency swap and foreign currency options. As usual for those instruments other than those listed, valuation techniques and interpolation curves are used. Debt instruments are less liquid such as some sovereign bonds, corporate bonds and mortgage securities of domestic issue, and are valued - unless there is available pricing - based on fair value models based on directly observable prices or market factors. All these instruments are classified in Level 2 valuation.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 36 - RISK MANAGEMENT, CONTINUED

The base model for the valuation of fixed income securities without much liquidity in the local market is a dynamic model of interest rates using panels of incomplete data and incorporates all the recent price history of the instruments in question and instruments with similar characteristics as to issuer risk rating, duration, etc. The fair value models used (both internal and external) are tested periodically and back tested by independent parties.

Finally, all instruments whose prices or market factors are not directly observable are classified in Level 3.

g. Derivative instruments

As of December 31, 2020, the Bank had a net liability position of Mch\$336,133 in derivative instruments measured at fair value. Derivatives are classified into two groups according to their accounting treatment: (1) instruments for trading and (2) instruments with hedge accounting treatment. The trading instruments come from activities of Sales & Trading (S&T), whether from sales to third parties or hedging the risks involved in such sales. The areas responsible for Asset & Liability Management (ALM) also use derivatives to hedge their risks. They can follow the standard treatment for trading or have hedge accounting treatment under the applicable accounting standards. The recording, according to current accounting standards, may reduce fluctuations in the value of assets and liabilities or cash flows.

The market risk associated with derivative instruments is measured by VaR and stress tests.

h. Counterparty risk

The Bank manages its counterparty risk by establishing a limit for transactions (credit line) to enter with each customer in derivatives and recognizes the Credit Value Adjustment (CVA).

Use of line to operate with derivative instruments

The level of usage of the credit line approved by the Bank for each customer due to an over the counter (OTC) derivative transaction must match the credit exposure that this transaction generates to the Bank. The credit risks on these contracts exist when the recovery or mark-to-market (MTM) is positive in favor of the Bank. As these contracts are valued daily, in this there is uncertainty regarding the mark to market adjustment over the life of the operation.

MonteCarlo simulation techniques are used to estimate future peak exposures by counterparty. Specific counterparty limits ensure that the accepted risk levels are not exceeded, and proper diversification is achieved. The table below details the level of usage of the credit line by segment for the years ended December 31, 2020 and 2019.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 36 - RISK MANAGEMENT, CONTINUED

Segment	Use of line to operate with derivative instruments 12.31.2020	Use of line to operate with derivative instruments 12.31.2019		
	MCh\$	MCh\$		
Retail Banking	1,998	2,650		
Retail Banking	-	-		
Small and Medium Enterprises	1,998	2,650		
Wholesale Banking	833,033	902,860		
Commercial Banking	229,314	172,229		
C&IB Commercial Division	603,719	730,631		
Finance division	661,687	1,118,381		
Total	1,496,718	2,023,891		

Credit Valuation Adjustment in derivatives (CVA)

The objective of the credit valuation adjustments is to determine the counterparty risk associated with the credit exposure in OTC derivative contracts. The CVA of a derivative is defined as the difference between its market-to-market value determined without the risk of default from the counterparty and its market-to-market value with the probability of default of the counterparty. Thus, the CVA of a client can be determined from the expected exposure (EE) to counterparty risk (how much loss is expected) and the probability of default (PD) associated with the risk of default of the counterparty. The table below details. The table below details the CVA.

Credit Value Adjustment							
Segment	12.31.2020	12.31.2019	Variation				
	MCh\$	MCh\$	MCh\$				
Retail Banking	32	70	(38)				
Retail Banking	-	-	-				
Small & Medium Enterprise	32	70	(38)				
Wholesale Banking	25,727	25,052	675				
Commercial Banking	6,028	4,608	1,420				
C&IB Commercial Division	19,699	20,444	(745)				
Finance division	409	546	(137)				
City National Bank	2,807	2,790	17				
Total	28,975	28,458	517				

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 36 - RISK MANAGEMENT, CONTINUED

i. Hedge accounting

The Bank uses hedge accounting to manage the risk of fair value and cash flow to which it is exposed. Fair value hedges use derivative instruments to hedge the change in fair value of an asset or liability in the consolidated statements of financial position.

Cash flow hedges effects meanwhile are recognized initially in equity. Treatment of this type of instrument strictly follows International Accounting Standard ("IAS") 39. Financial Risk Management is responsible for designing and validating the effectiveness of the hedges, generating effectiveness indicators that are monitored and reported to ALCO.

As of December 31, 2020, the total notional amount of cash flow hedges amounted to UF 150,246,360 whereas fair value hedges reach UF 79,672,930. As of December 31, 2019, the total notional amount of cash flow hedges amounted to UF 155,546,829 whereas fair value hedges reach UF 76,570,847.

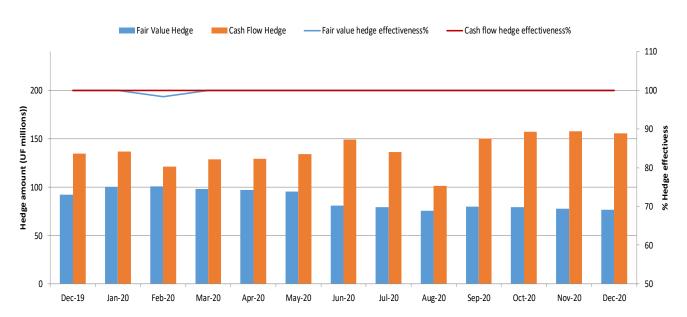


Fig. 19. Amount, Type and effectiveness of Hedge Accounting As of December 31, 2020 (UF Millions)

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 36 - RISK MANAGEMENT, CONTINUED

4. Credit Risk

Risk Management structure

The Bank has structured its credit approval process based on personal and non-delegable discretionary limits authorized by the Board of Directors. Based on these credit faculties, the operations are approved at the different levels of Management, always requiring the concurrence of two executives with discretionary limits.

As the amount of the operation increases, pairs of senior executives both from the commercial and risk areas and from the senior management committees must approve the operation, until reaching the highest level represented by approval from the Board of Director's Executive Committee.

Provision for credit risk

According to the Financial Market Commission (CMF), the Banks should permanently maintain evaluations of their loans and contingent credit portfolios, in order to establish provisions timely and sufficiently, so as to cover possible losses, in accordance with the regulation of said Commission, contained in the Compendium of Accounting Standards, chapter B-1 referring to provisions for credit risk.

The Bank has a series of models both for the individual and the group portfolios, which are applied depending on the type of portfolio and operations. These models are approved by the Board of Directors, which is informed annually about the adequacy of the provisions.

Additionally, indicate note 1, letter ac), informs that the Bank's Board of Directors approved the constitution of additional provisions during 2020 for MCh\$104,000, MCh\$59,300 related to the Consumer Portfolio, MCh \$41,900 related to the Commercial Portfolio, and MCh\$2,800 related to the Real Estate Portfolio, and MCH \$47,263 for the City National Bank branch. These provisions were constituted to anticipate the potential impairment of the placement portfolio due to the crisis produced by the COVID-19 pandemic.

Models based on the individual analysis of borrowers

These models are applied when the companies involved, given their size, complexity or level of exposure with the entity, are required to be identified and analyzed in detail, one by one.

These models consider the analysis of issues such as the financial situation of the borrower, payment behavior, knowledge and experience of the partners and managers in the business, the degree of commitment of the same with the company and the industry in which it operates and its relative position.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 36 - RISK MANAGEMENT, CONTINUED

Quality of the loans by type of financial asset

Regarding the quality of the loans, these are described in accordance with the Compendium of Accounting Standards issued by the Financial Market Commission (CMF):

	As of December 31, 2020								
		DEBT			ALLOWANCE				
Debt	Loans and Receivables from Banks	Loans and receivables from customers, net	Total	Loans and Receivables from Banks	Loans and receivables from customers, net	Total			
	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$			
A1	-	110,073	110,073	-	37	37			
A2	99,482	1,109,838	1,209,320	82	611	693			
A3	13,229	2,132,819	2,146,048	29	2,626	2,655			
A4	-	2,155,577	2,155,577	-	13,969	13,969			
A5	-	2,583,798	2,583,798	-	22,053	22,053			
A6	-	1,090,902	1,090,902	-	12,345	12,345			
B1	-	600,028	600,028	-	9,433	9,433			
B2	-	251,341	251,341	-	4,556	4,556			
В3	-	57,518	57,518	-	6,656	6,656			
B4	-	126,968	126,968	-	23,439	23,439			
C1	-	98,965	98,965	-	1,979	1,979			
C2	-	44,544	44,544	-	4,454	4,454			
C3	-	28,059	28,059	-	7,015	7,015			
C4	-	26,719	26,719	-	10,688	10,688			
C5	-	30,929	30,929	-	20,104	20,104			
C6	-	63,025	63,025	-	56,723	56,723			
Collective assessment	_	13,810,496	13,810,496	-	394,363	394,363			
Subsidiaries	244,321	11,187,114	11,431,435	252	198,981	199,233			
Total	357,032	35,508,713	35,865,745	363	790,032	790,395			

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 36 - RISK MANAGEMENT, CONTINUED

As of December 31, 2019 DEBT ALLOWANCE Loans and Loans and Loans and Receivables Loans and receivables receivables from Receivables Total Total Debt from Banks from Banks from customers, net customers, net MCh\$ MCh\$ MCh\$ MCh\$ MCh\$ MCh\$ **A1** 193,155 193,155 70 70 811 880 **A2** 83,442 1,500,157 69 1,416,715 **A3** 42,485 2,391,456 2,433,941 93 3,368 3,461 2,417,035 16,311 A4 2,417,035 16,311 9,649 9,649 **A5** 2,318,233 2,318,233 **A6** 799,300 799,300 7,228 7,228 В1 170,241 170,241 2,237 2,237 В2 131,480 131,480 4,173 4,173 В3 144,394 144,394 16,232 16,232 **B4** 55,179 55,179 15,360 15,360 C1 100,422 100,422 2,008 2,008 C2 20,310 20,310 2,031 2,031 C3 25,467 25,467 6,367 6,367 C4 41,853 41,853 16,741 16,741 C5 6,530 6,530 4,244 4,244 **C6** 37,521 37,521 33,769 33,769 Collective 367,144 assessment 12,792,831 12,792,831 367,144 Subsidiaries 332.218 10,818,656 11,150,874 343 160.578 160,921 33,880,778 34,338,923 505 668,321 Total 458,145 668,826

The analysis of the age of overdue installments and their accrued interest by type of financial assets is the following:

	Less than	30 days Between		31 and 89 days 90 days or more		or more	Total	
	12.31.2020	12.31.2019	12.31.2020	12.31.2019	12.31.2020	12.31.2019	12.31.2020	12.31.2019
	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$
Loans and receivables from banks, net Loans and receivables		-		-		-		-
from customers, net	1,265,643	436,062	155,225	105,508	282,583	287,816	1,703,451	829,386
Total	1,265,643	436,062	155,225	105,508	282,583	287,816	1,703,451	829,386

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 36 - RISK MANAGEMENT, CONTINUED

Maximum exposure to credit risk

The exposure to credit risk varies significantly and depends on both individual risks and general market economy risks.

As of December 31, 2020

	Maximum exposure	Allowance	Net exposure after allowances	Associated collateral	Net exposure
	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$
Trading portfolio financial assets	1,147,279	-	1,147,279	-	1,147,279
Loans and receivables to banks, net	357,032	(363)	356,669	-	356,669
Loans and receivables from customers, and credit commitments (1)	45,527,436	(813,188)	44,714,248	(15,247,171)	29,467,077
Financial investments available for sale	7,996,040	-	7,996,040	1	7,996,040
Financial investments held to maturity	25,144	-	25,144	-	25,144
Derivative financial agreements (2)	5,485,123	(33,226)	5,451,897	-	5,451,897

- (1) In this line loans and receivables are included for an amount of MCh\$35,508,713 (see Note 11) and credit commitments of MCh\$10,018,723 (see Note 23). Reported collateral is legally pledged to the Bank and there is no uncertainty regarding its possible execution or settlement.
- (2) As of December 31,2020, no collateral was provided in favor of the Bank.

As of December 31, 2019

	Maximum exposure	Allowance	Net exposure after allowances	Associated collateral	Net exposure
	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$
Trading portfolio financial assets	2,212,257	-	2,212,257	-	2,212,257
Loans and receivables to banks, net	458,145	(505)	457,640	-	457,640
Loans and receivables from customers, and credit commitments (3)	43,791,832	(710,990)	43,080,842	(12,248,254)	30,832,588
Financial investments available for sale	4,011,029	-	4,011,029	1	4,011,029
Financial investments held to maturity	7,369	-	7,369	-	7,369
Derivative financial agreements (4)	4,260,655	634	4,261,289	-	4,261,289

- (3) In this line loans and receivables are included for an amount of MCh\$33,880,778 (see Note 11) and credit commitments of MCh\$9,911,054 (see Note 23). Reported collateral is legally pledged to the Bank and there is no uncertainty regarding its possible execution or settlement.
- (4) As of December 31, 2019, no collateral was provided in favor of the Bank.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 36 - RISK MANAGEMENT, CONTINUED

Operational Risk

Goals

BCI has adopted the Operating Risk definition of the Basel Commission, defining it as "loss risk resulting from the lack of adequacy or fail of processes, personnel, and internal systems, or due to an external event." This definition includes technological and legal risks.

The operating risk is an inherent risk to all banking products and services, processes and systems. Therefore, effective management of the risk is a vital element of BCI's risk management program.

Description of Operating Risk Policies

Our Operating Risk Policy sets the operating risk management framework, including all governance elements, prepared through the actions of the committees defined in this policy, in order to build a sturdy operating risk management and culture; a process of continuous operational risk identification and management; a measurement of risk; strategies for mitigating risk; and operational risk reports and culture, setting clear roles and responsibilities based on three defense lines.

The principles of the policy are the following:

- The Board of Directors and High-Level Management promote a risk culture between all BCI collaborators in matters of operating risk.
- Bci has an operating risk management framework consistent with the volume and complexity of its activities, implemented in the whole organization.
- Bci manages operating risk based on the three defense lines approach, where all collaborators assume and understand their roles and responsibilities regarding risk management.
- For Bci, risk management is a vital element for the fulfillment of its business strategy through the enhancing of its internal controlling environment, promoting safe and simple process generation and maintenance of effective controls, allowing the reduction of losses, complaints, operating and technological issues, and improving the client's experience and protecting the equity and reputation of Corporación Bci.

The policy contemplates all guidelines and requirements set forth by Comisión del Mercado Financiero (Commission for the Financial Market) and the recommendations of the Basel Committee regarding good practices of operating risk management.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 36 - RISK MANAGEMENT, CONTINUED

Operating risk management structure

The Bank manages its operating risks daily, and makes decisions with a solid Corporate Governance, according to the following structure:

- Committees Integrated by Directors:

- **Executive Board Committee,** responsible for the approval of operating risk policies, assessing the relative importance of operating risks, considering the volume and complexity of operations and approval of Operating Risk Tolerance.
- **Finance and Corporate Risk Committee,** responsible for acknowledging the follow-up of the different operating risk levels for Bci.
- Directors' Committee acknowledges the relevant operating risks detected by the comptrollers, third line of defense, Information Security and Operating Risk Management, External Auditors, or other sources, learning about action plans or measures defined or under execution for their mitigation. It analyzes reports on inspection visits, instructions, and presentations made by regulators related to operating risk.

Committees Integrated by High-level Management:

The committees integrated by the General Manager and/or Top-level managers reporting to the General manager, with direct participation in operating risk management are:

- **Information Security and Operating Risk Committee**, headed by Bei's General Manager, responsible for operating risk strategy and management for the Bank and its Branches.
- **Information Security and Operating Risk Committee** specific for Finances, Wholesale Banking, and Retail Banking management. These committees are headed by each High-level Manager reporting directly to the General Manager of these three Business and Support Units and is responsible for the operating risk management in each Business.

Committees formed for specific management of operating risks

These committees' goal is the specific management of operating risks, and they are:

- **Information Security and Cybersecurity Committee:** The Bank has an Information Security and Cybersecurity Risk Committee, made up of representatives from various areas in the Bank, which ensures that the regulatory framework is updated for new risks and threats, and is responsible for the execution and monitoring of the annual security and compliance with specific policies.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 36 - RISK MANAGEMENT, CONTINUED

- **Risk Management in Outsourced Services Committee:** Committee responsible for governance of operating risk management in services outsourced to third parties and strategic suppliers.
- Corporate Business Continuity Risk Committee: Committee responsible for governance of the business continuity management, disaster recovery plans and crisis management.
- **New Products Committee:** Committee responsible for the risk analysis of new initiatives and the launching of products and services with identified and controlled risks.

Operating Risk Management in Branches

Regarding operating risk management in branches, operating risk work methodologies have been continuously strengthened with risk management teams in the Bank's branches, who execute the risk management program in each branch with an independent corporate governance, coordinated and aligned with policies, risk tolerance reference framework, and corporate risk governance.

Operating Risk Management and Information Security.

Responsible for designing policies, programs and methodologies for an adequate risk management, monitoring the execution of risk management activities, and risk level independently from the first line. Responsible for the development of the governance committees and risk level reporting.

The Operating Risk Management and Information Security Management actively participates in:

- Operating Issues Management

The Bank has systems, procedures, organization and governance allowing it to identify operating issues, assess their impact, mitigate their effects, monitor security and operating and report them in a timely manner. Issues discovered are a source for cause analysis and improvement plan implementing, which are shared with CMF.

- Information Security and Cybersecurity

The Bank has an information security and cybersecurity strategy based on best industry practices that is based on a comprehensive management program, whose main component is the overall information security policy approved by the Board Executive Committee, reviewed on an annual basis, and supplemented by a regulatory body of specific controls regulations, a security culture program aimed at employees, customers and suppliers, ongoing programs of vulnerability analysis and ethical hacking, and an organization formed by areas specializing in the Bank's three lines of defense, focused on the operation of security controls and specialized management of these risks.

The information Security and cybersecurity strategy contemplates the execution of various initiatives and investments to strengthen technological infrastructure, team training and specific procedures of operation and monitoring of cybersecurity, oriented towards preventing, identifying and stopping cyberattacks on the bank and its subsidiaries.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 36 - RISK MANAGEMENT, CONTINUED

- Business continuity and management of the crisis

The continuity strategies and crisis management developed during the last several years have been consolidated, adding new risk scenarios and increasing the coverage plan to the different units that need to continue operating in situations of contingency.

The Bank is constantly working on strengthening of its business continuity plan, on training contingency team members and on crisis management. Plan coverage has increased according to the requirements of the Bank, including the processes that are critical.

Currently, and due to the COVID-19 pandemic affecting the World economy, the Bank has taken the measures necessary for dealing with the health crisis in order to (i) safeguard the health of our clients and collaborators through the implementation of telecommuting for those who can work from home, and protocols for preventing spread of disease for in-office work, which were successful during 2020; (ii) guaranteeing the operating continuity of our products and services, with strong support from digital and phone channels, and (iii) support clients during the crisis.

- Prevention of fraud

This function is responsible for implementing a corporate fraud prevention strategy, both internal and external, that safeguards the equity of our clients, the Bank and ensuring the reputation and corporative image of BCI. To this end, processes, technologies, methodologies and data models for optimal decision making in real time have been reinforced to prevent and anticipate emerging and sophisticated fraud risks, as well as activities to strengthen the culture and adherence to the ethical framework for the good work of the employees of the Bank and its subsidiaries.

- Management of operational risk in outsourced services

Operational Risk Management has a risk management program in outsourced services for the Bank, which aims to identify and timely manage the risks that may exist in a process contracted to a third party. This management is carried out throughout the life cycle of the outsourced service, that is, from when the service is contracted until the contractual relationship is terminated. Depending on the risks identified, decisions are made to keep risks within acceptable levels for BCI.

- Insurance

Corporación Bci has risk reduction programs through insurance policies allowing to transfer the risk of high-severity losses.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 36 - RISK MANAGEMENT, CONTINUED

- Physical security Procedures and Controls

Corporación has adequate security controls for physical protection of cash, negotiable instruments, precious metals and client assets.

- Regulatory Management

Bci performs all activities with strict respect and compliance of the applicable regulations, both external and internal, in all countries and jurisdictions where it operates. For this, it has a continuous review process for new external regulations, for their incorporation into the internal regulatory framework.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 37 - MATURITIES OF ASSETS AND LIABILITIES

As of December 31, 2020, and 2019, the breakdown of maturities of assets and liabilities is as follows:

December 31, 2020

		Up to 1	Between 1 and 3	Between 3 and 12	Subtotal up	Between 1	More than 5	Subtotal Over 1	
	Current	month	months	months	to 1 year	and 5 years	years	year	Total
	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$
Assets		- '						- '	
Cash and deposits in banks	4,597,867	-	-	-	4,597,867	-	-	-	4,597,867
Items in course of collection	-	236,710	-	-	236,710	-	-	-	236,710
Trading portfolio financial assets	-	1,147,279	-	-	1,147,279	-	-	-	1,147,279
Liabilities under agreements to repurchase	-	101,300	55,148	33,800	190,248	-	-	-	190,248
Derivative financial liabilities	-	1,024,060	182,351	503,850	1,710,261	1,907,714	1,833,922	3,741,636	5,451,897
Loans and receivables to banks (*)	-	33,761	74,112	245,600	353,473	3,559	-	3,559	357,032
Loans and receivables to customers (**)	-	2,882,628	2,179,938	5,283,901	10,346,467	12,821,030	12,117,582	24,938,612	35,285,079
Financial investments available for sale	-	2,283,920	179,347	566,155	3,029,422	2,019,497	2,947,121	4,966,618	7,996,040
Financial investments held to maturity							25,144	25,144	25,144
Total assets	4,597,867	7,709,658	2,670,896	6,633,306	21,611,727	16,751,800	16,923,769	33,675,569	55,287,296
Liabilities									
Current accounts and demand deposits	19,726,574	_	_	_	19,726,574	_	_	_	19,726,574
Items in course of collection	-	201.438	_	_	201,438	_	_	_	201,438
Liabilities under agreements to repurchase	_	128,779	31,024	132,696	292,499	55,429	2,386	57.815	350,314
Term deposits and savings accounts	-	4,439,324	4,384,381	1,814,907	10,638,612	200,862	137	200,999	10,839,611
Derivative financial liabilities	-	195,005	192,851	1,446,093	1,833,949	2,128,715	1,830,690	3,959,405	5,793,354
Borrowings from financial institutions	-	708,824	519,382	887,661	2,115,867	4,154,832	-	4,154,832	6,270,699
Debt issued	-	26,811	98	539,547	566,456	3,600,069	3,265,099	6,865,168	7,431,624
Other financial liabilities	-	875,318	32,025	1,922	909,265	1,779	-	1,779	911,044
Lease liabilities				64,977	64,977	46,365	74,951	121,316	186,293
Total liabilities	19,726,574	6,575,499	5,159,761	4,887,803	36,349,637	10,188,051	5,173,263	15,361,314	51,710,951

^(*) Gross values.

^(**) Excludes provisions and amounts whose maturity date has already passed.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 37 - MATURITIES OF ASSETS AND LIABILITIES, CONTINUED

December 31, 2019

	Current	Up to	Between 1 and	Between 3 and	Subtotal	Between 1 and	More than	Subtotal	
	Current	1 month	3 months	12 months	Up to 1 year	5 years	5 years	Over 1 year	Total
	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$
Assets									
Cash and deposits in banks	3,153,760	-	-	-	3,153,760	-	-	-	3,153,760
Items in course of collection	-	310,602	-	-	310,602	-	-	-	310,602
Trading portfolio financial assets	-	2,212,257		-	2,212,257	-	-	-	2,212,257
Liabilities under agreements to repurchase	-	73,834	82,473	39,708	196,015	-	-	-	196,015
Derivative financial liabilities	-	615,215	205,467	403,828	1,224,510	1,572,806	1,463,973	3,036,779	4,261,289
Loans and receivables to banks (*)	-	9,453	107,625	321,217	438,295	19,850	-	19,850	458,145
Loans and receivables to customers (**)	-	3,229,341	2,351,798	5,379,838	10,960,977	10,804,335	11,872,937	22,677,272	33,638,249
Financial investments available for sale	-	478,938	51	262,504	741,493	889,079	2,380,457	3,269,536	4,011,029
Financial investments held to maturity							7,369	7,369	7,369
Total assets	3,153,760	6,929,640	2,747,414	6,407,095	19,237,909	13,286,070	15,724,736	29,010,806	48,248,715
Liabilities									
Current accounts and demand deposits	14,180,699	-	-	-	14,180,699	-	-	-	14,180,699
Items in course of collection	-	200,976	-	-	200,976	-	-	-	200,976
Liabilities under agreements to repurchase	-	573,387	7,880	42,485	623,752	277,071	8,568	285,639	909,391
Term deposits and savings accounts	-	5,928,757	3,513,034	3,656,734	13,098,525	274,105	126	274,231	13,372,756
Derivative financial liabilities	-	642,742	204,037	454,693	1,301,472	1,668,533	1,442,360	3,110,893	4,412,365
Borrowings from financial institutions	-	1,217,662	1,194,647	645,140	3,057,449	424,812	-	424,812	3,482,261
Debt issued	-	40,818	94	130,936	171,848	3,559,143	3,285,751	6,844,894	7,016,742
Other financial liabilities	-	1,429,531	2,970	15,265	1,447,766	2,820		2,820	1,450,586
Lease liabilities	-	-	-	21,176	21,176	89,011	96,189	185,200	206,376
Total liabilities	14,180,699	10,033,873	4,922,662	4,966,429	34,103,663	6,295,495	4,832,994	11,128,489	45,232,152

^(*) Gross values.

^(**) Excludes provisions and amounts whose maturity date has already passed.

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 38 - FOREIGN CURRENCY

The consolidated financial statements as of December 31, 2020 and 2019 include assets and liabilities in foreign currencies or in Chilean Pesos according to the following detail:

	In fore currer	0	In Chilean		Total As of December, 31		
	As of Decen	<u> </u>	As of Decen				
	2020	2019	2020	2019	2020	2019	
	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	MCh\$	
ASSETS							
Cash and deposits in banks	2,470,703	2,064,211	2,127,164	1,089,549	4,597,867	3,153,760	
Items in course of collection	154,042	137,562	82,668	173,040	236,710	310,602	
Trading portfolio financial assets	71,074	70,126	1,076,205	2,142,131	1,147,279	2,212,257	
Liabilities under agreements to							
repurchase	-	-	190,248	196,015	190,248	196,015	
Derivative financial liabilities	191,970	132,104	5,259,927	4,129,185	5,451,897	4,261,289	
Loans and receivables to banks, net	356,669	457,640	-	-	356,669	457,640	
Loans and receivables to customers,							
net	11,617,411	11,679,038	23,101,270	21,533,419	34,718,681	33,212,457	
Financial investments available for					, ,		
sale	3,695,972	3,222,190	4,300,068	788,839	7,996,040	4,011,029	
Financial investments held to					, ,		
maturity	25,144	7,369	-	-	25,144	7,369	
Investments in other companies	, <u>-</u>	16	26,625	27,807	26,625	27,823	
Intangible assets	153,476	148,261	241,800	255,954	395,276	404,215	
Property, plant and equipment, net	52,962	46,607	198,255	203,587	251,217	250,194	
Right-of-use asset	60,024	73,889	144,783	157,455	204,807	231,344	
Current income tax	, <u>-</u>	9,222	36,270	80,273	36,270	89,495	
Deferred income taxes	144	4,074	211,080	99,255	211,224	103,329	
Other assets	972,763	988,968	337,582	418,834	1,310,345	1,407,802	
TOTAL ASSETS	19,822,354	19,041,277	37,333,945	31,295,343	57,156,299	50,336,620	
LIABILITIES							
Current accounts and demand							
deposits	11,261,139	8,433,542	8,465,435	5,747,157	19,726,574	14,180,699	
Items in course of collection	98,923	115,142	102,515	85,834	201,438	200,976	
Liabilities under agreements to		,- :-			,		
repurchase	112,467	128,110	237,847	781,281	350,314	909,391	
Term deposits and savings accounts	2,973,923	4,311,173	7,865,688	9,061,583	10,839,611	13,372,756	
Derivative financial liabilities	214,343	143,963	5,579,011	4,268,402	5,793,354	4,412,365	
Borrowings from financial	,	- ,	-,,-	,, -	-,,	, ,	
institutions	2,115,614	3,177,441	4,155,085	304,820	6,270,699	3,482,261	
Debt issued	1,758,748	1,811,585	5,672,876	5,205,157	7,431,624	7,016,742	
Other financial liabilities	870,582	1,406,963	40,462	43,623	911,044	1,450,586	
Lease liabilities	51,554	60,007	134,739	146,369	186,293	206,376	
Current income tax	6,330	, <u>-</u>	2,742	1,240	9,072	1,240	
Deferred income taxes	10,385	22,567	11,803	1,262	22,188	23,829	
Provisions	91,498	59,802	350,079	249,238	441,577	309,040	
Other liabilities							
	268,056	237,231	809,750	740,608	1,077,806	977,839	

Notes to the Consolidated Financial Statements

AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

NOTE 39 - SUBSEQUENT EVENTS

On January 20, 2021, the resolution from Servicio de Impuestos Internos (Internal Revenue Service) confirming the end of activities of Sociedad de Análisis y Servicios S.A was officially received.

On January 26, 2021, Comisión para el Mercado Financiero (Commission for the Financial Market) authorized the merging of the branch societies: Sociedad de Servicios de Comercialización y de Apoyo Financiero y de Gestión SSFF Limitada and Servicios Financieros y Administración de Créditos Comerciales S.A, the latter being the company continuing its activities. Said merger aims to boost their efficiency and profitability, facilitate supervision and vigilance of support societies, achieve a higher organizational alignment, and an integrated management of the credit card business, simplifying the business management, among others.

Between January 1, 2021 and the date of issuance of these consolidated financial statements, no other subsequent events that may affect the presentation of these consolidated financial statements have been recorded or have occurred.

Alfredo Mendoza Osorio Corporate Accounting Manager Eugenio Von Chrismar Carvajal General Manager