

# Responsible Banking Progress Statement



2022



|                                       |   |                               |
|---------------------------------------|---|-------------------------------|
| <b>UN</b><br>environment<br>programme |  | <b>finance<br/>initiative</b> |
| Principles for<br>Responsible Banking |   |                               |

Principle 1

# Alignment

Banco de Crédito e Inversiones (Bci) is a financial corporation with operations in Chile, Peru, and the United States through City National Bank, Bci Miami, and Bci Securities. With over 85 years of experience, it has established itself as a key player in the regional financial system. Sustainability is a central pillar of its corporate strategy. Bci's sustainability strategy focuses on maximizing its positive impact by integrating environmental, social, and governance (ESG) criteria across its business model. This vision is articulated through three pillars: financing for the climate transition, financial empowerment of SMEs and underserved groups, and consistent corporate management based on transparency. To guide this purpose, the bank aligns its objectives with the United Nations Sustainable Development Goals (SDGs) and the Paris Agreement, and also subscribes to international frameworks such as the Global Compact, the UNEP FI Principles for Responsible Banking, the Principles for Responsible Investment (PRI), and Net Zero Banking Alliance (NZBA).

Although the strategic pillars remain stable, the bank has set targets for reducing the intensity of financed emissions in three sectors and integrated a double materiality matrix to prioritize its impacts more precisely. It is also worth mentioning that the bank has set the ambition to serve 2.64 million underserved individuals (women, youth, and seniors) and SMEs by 2026.

**Learn more**

[Integrated Annual Report 2025](#)

- » 2.1 About Bci, p.10-11
- » 2.5 Sustainability strategy, p. 19.
- » 3.5.4 Membership in associations and other organizations, p. 61.
- » 7.7.6 Progress on IFRS S2, p. 147.

[Transition plan Bci 2025, p. 5-8](#)

Principle 2

# Impact and Target Setting

In compliance with the UNEP FI Principles for Responsible Banking, Bci conducted an Institutional Impact Assessment focused on its operations in Chile, including Bci Financial Services. The analysis covered retail, institutional, wholesale, and SME banking, allowing for the prioritization of impact areas, aligned with two of the pillars of its Corporate Sustainability Strategy.

Regarding Climate Stability, the bank uses the PCAF standard to measure its emissions, currently covering 30.54% of its assets. Bci continues to progress toward Net Zero by 2050, with interim targets by 2030 to reduce emissions intensity in critical sectors: Power Generation (-71% tCO<sub>2</sub>eq/MWh), Cement (-17% tCO<sub>2</sub>eq/ton-cement), and Maritime Transport (-39% gCO<sub>2</sub>eq/ton-mn). In 2025, the institution exceeded its green financing target, reaching USD 2.132 billion, and implemented its first Climate Transition Plan to integrate environmental risks into loan origination.

Regarding Financial Inclusion and Health, the focus is on underserved segments such as women, youth, seniors, and SMEs. By the end of 2025, the bank shows solid progress, having reached 2.19 million underserved customers. It highlights the mass banking expansion through MACHBANK, which integrates more than 2.14 million women and 267,000 seniors, in addition to having more than 400,000 users in the SME Value program, making steady progress toward the goal of one million for this program in 2026.

For more information, see **Principle 2 Supplement**.

**Learn more**

[Integrated Annual Report 2025](#)

- » 3.7 Risk management, p. 69.
- » 7.7.6 Progress on IFRS S2, p. 150.
- » 7.7.2 Metrics for financed and facilitated emissions, p.139 - 141.

[Institutional Banking Assessment 2023](#)

[Transition plan 2025 p. 5-8](#)

Principle 3

## Clients and Customers

Bci manages its significant impacts through financial solutions, robust policies, and strategic advice, focusing on two priority areas:

**Climate Stability:** In 2025, the bank strengthened its governance by updating its Sustainable Financing Policy and approving the Environmental Credit Risk Assessment Policy, integrating climate criteria into loan origination for climate-intensive sectors. To enable the transition, Bci offers products such as Mortgages, Green Mortgages, Electric and Hybrid Auto Insurance, and Green Leasing, whose placements doubled in the last year. It also promotes the decarbonization of corporate and SME clients through advisory services and the “Sustainable SMEs” program. By the end of 2025, the volume of green financing reached USD 2.132 billion.

**Financial Inclusion and Health:** The bank promotes mass banking access through low-cost digital products and the Lider Bci card. During 2025, MACH evolved into MACHBANK, integrating solutions from Bci that provide credit and banking services to more than 2.14 million women and 267,000 senior citizens. Simultaneously, the “Valor Pyme” network has been consolidated as a national program with more than 400,000 users, and “Scale W” has been launched, allocating \$22.533 billion to women-led startups. Bci also promotes financial well-being through the digital tool “Mis Finanzas” (My Finances). To date, the bank has reached 2.19 million underserved customers and 82,000 participants in financial education initiatives.

**Learn more**

Integrated Annual Report 2025

- » SME Banking, p. 80.
- » Key achievements in 2025, p. 81
- » 7.7.4.2. Financial inclusion and capacity building, p. 145.

Transition plan 2025, p. 10, 18.

Community

Sustainability Financing Framework

Environmental Credit Risk Assessment Policy

Principle 4

## Stakeholders

The bank has various mechanisms for communicating and interacting with its stakeholders (customers, employees, suppliers, regulators, and society), including the use of social media and contact channels, the corporate website, visits to clients (wholesale companies), talks and events for clients, a supplier portal, corporate listening processes, among others.

**Consultation and Relationship Building:** Bci uses active listening processes and, in 2025, updated its double materiality matrix, which allows us to work efficiently with each of our stakeholder groups, carrying out the precise activities needed to refine the identification of financial and social impacts. In addition, it proactively interacts with regulators and trade associations to contribute technical expertise to the development of public policies.

**Goal Setting and Impact:** To address its most significant impacts, the bank relies on international frameworks (such as PCAF, NZBA, and the Principles for Responsible Banking) to set ambitious decarbonization goals. During 2025, Bci worked on creating a Transition Plan, which contains best practices that consider all stakeholders, with the goal of walking the path together. In the supply chain, ESG impact assessments are conducted, and during 2025, more than 1,300 suppliers were trained on critical topics such as decarbonization and human rights, among others.

**Partnerships and collaboration:** Bci forms partnerships with more than 30 organizations to promote social empowerment. It collaborates with entities such as Sistema B and Climatech to support SMEs in their transition to sustainable models.

**Employees:** Bci has trained more than 5,200 employees on environmental, social, and governance issues.

**Learn more**

Integrated Annual Report 2025

- » 3.5.4 Membership in associations and other organizations
- » 3.5.6 Social innovation in vulnerable communities, p. 65.

Double Materiality Report 2025

Community

Bci Sustainability Achievements 2025

Principle 5

## Governance & Culture

Bci integrates sustainability and responsible banking through a robust governance framework that is part of its decision-making and organizational culture. ESG factors are managed at the executive level through the Sustainability Committee, responsible for overseeing strategic direction across the Bci Group, and the Sustainability Council, part of the Management Committee, which defines guidelines and approves frameworks and measures related to these issues. At the executive level, there are Strategic Management Teams that ensure the achievement of objectives and internal alignment; the Framework Team, which evaluates sustainable financing; and the Sustainable Business Rating Council, which reviews financing to ensure compliance with ESG criteria. At the operational level, various specialized teams coordinate areas, deliver value, and identify relevant alerts. The Board of Directors retains ultimate responsibility for the bank's strategic oversight and has the Sustainability Committee, which monitors the ESG strategy, progress, and risks.

Furthermore, Bci has incorporated a sustainability index into the bank's annual performance report as a cross-cutting financial incentive for all employees, collaborators, integrated into the senior management's Balanced Scorecard. Finally, it has a Transition Plan that covers all its activities and impacted audiences, with key measures to move efficiently towards a low-carbon economy.

[Learn more](#)

Integrated Annual Report 2025

- » 7.7.6 Progress on IFRS S2, p. 150.
- » 3.5.5.4. Supplier training, p. 64.
- » 3.7 Risk management, p. 69.
- » 3.3.13 Board committees, p. 51.

Bci Human Rights Policy and Management System

Principle 6

## Transparency and Accountability

Bci promotes transparency and accountability through the periodic publication of financial and non-financial information, integrating results, risks, impacts, and sustainability progress into its Integrated Annual Report. This Report is structured in accordance with the disclosure requirements of local General Standards No. 461 and 519, which integrate both financial and ESG information, including the disclosure of SASB standard indicators and disclosure of IFRS S1 and S2. Furthermore, this Report undergoes independent verification for the financial information and for a portion of the environmental and social indicators.

[Learn more](#)

Integrated Annual Report 2025

- » 7.7.6 Progress on IFRS S2, p. 150.
- » 7.7.2 Metrics for financed and facilitated emissions, p. 139 - 141.
- » Emissions Assurance Statements, p. 154-155.
- » Sustainability Assurance Statement, p. 156-157.

Strategy

# Supplements

Principle 2:

## Impact and Target Setting

We will continuously increase our positive impacts while reducing the negative impacts on, and managing the risks to, people and environment resulting from our activities, products and services.

To this end, we will set and publish targets where we can have the most significant impacts.

### Impact Analysis

Show how your bank has identified, prioritized and measured the most significant impacts associated with its portfolio (both positive and negative). Determine the priority areas for target setting. Include details regarding: Scope, Portfolio Composition, Context, and Performance Measurement.

The impact analysis should include assessment of the relevance of the four priorities laid out in *Leading the Way to a Sustainable Future: Priorities for a Global Responsible Banking Sector*, as part of its initial or ongoing impact analysis.

#### Links & References

##### Integrated Annual Report 2025

- » 3.7 Risk management, p. 69.
- » 7.7.6 Progress on IFRS S2, p. 151.
- » 7.7.2 Metrics for financed and facilitated emissions, p. 139–141.

##### Institutional Banking Assessment 2023

##### Transition plan 2025 p. 5-8

#### Response

In 2023, Bci conducted an Institutional Banking Impact Assessment, aligned with UNEP FI guidelines. The analysis prioritized Bci's operations and subsidiaries in Chile, particularly Bci's Institutional Banking and Financial Services, due to their strategic importance to the business.

The assessment covered:

- 64% of total bank loans
- 65% of total assets
- 79% of net income (2023)

The business activities included in the scope were:

- Consumer and retail banking (digital accounts, checking accounts, savings accounts, loans)
- Institutional banking
- Wholesale banking
- SME services

This scope allowed Bci to capture most of its economic exposure and its environmental and social footprint, ensuring that the analysis reflected the true impact at the bank's portfolio level.

The analyzed portfolio reflects Bci's diverse financial activities, focusing on the segments with the greatest capacity to generate both positive and negative impacts. This includes Retail products that influence personal well-being and financial health, as well as wholesale and institutional portfolios linked to climate and environmental outcomes, were analyzed.

The analysis also incorporated additional measurements of financed and facilitated emissions in 2023, encompassing:

- Wholesale segment
- SME portfolio
- Bci Asset Management
- Issuances facilitated through Bci Stockbroker

Seven asset classes were assessed using the PCAF methodology:

- Corporate equities and bonds
- Commercial loans and investments in unlisted companies
- Project finance
- Commercial real estate
- Mortgages
- Vehicle loans
- Sovereign debt

## Impact Analysis (continuation)

As a result, Bci measured 14,087,479 tCO<sub>2</sub>e associated with 18,905,588 million Chilean pesos in equities, representing 24% of the total portfolio, but 63% of the wholesale segment.

Using the UNEP FI methodology Using context-specific indicators, Bci assessed local challenges and opportunities relevant to Chile. Three themes emerged with the highest level of national need (level 4):

### a. Circularity

Includes:

- Resource use intensity
- Per capita water consumption
- Waste recycling rates

**Focus:** Reduce resource depletion and improve sustainable consumption and waste management.

### b. Biodiversity and ecosystem health

Includes:

- Protection of endangered species
- Air quality

**Focus:** Preserve ecosystems and promote environmental health.

### c. Availability, accessibility, affordability, and quality of essential resources and services

Includes:

- Prevalence of obesity
- Population health index
- Water stress
- Housing cost burden on low-income groups
- Traffic congestion and lost time

**Focus:** Improve the well-being of the population through better access to key services and improved living conditions.

Furthermore, Bci updated its materiality assessment in 2025, ensuring its alignment with evolving stakeholder expectations and regulatory trends.

The bank also reinforced its climate ambitions by joining the Net Zero Banking Alliance in July 2023, strengthening its commitment to the Paris Agreement and the transition to a low-carbon economy.

Based on the assessment, Bci identified two priority areas where the bank can generate the most significant and measurable positive impact:

#### a. Financial Health and Inclusion

Bci established baselines to achieve the objectives:

- Financial Health Tool “My Finances”
  - » 219,633 monthly users

- » SNEX (Digital Channel Satisfaction Index): 83%
- » Capabilities include budget tracking, income vs. expense analysis, 3-month debt forecast, 4-week balance forecast, and a financial health index.
- Financial Inclusion Baseline:
  - » 2,172,757 customers underserved populations, including women, older adults, and young people under 25.

This knowledge guides the bank’s strategies to expand access, strengthen customer well-being, and promote digital and financial empowerment.

#### b. Climate Stability

The expanded 2023 emissions assessment provides a measurable baseline for developing reduction targets aligned with Bci’s Net Zero strategy. Measurements across Wholesale, SMEs, Asset Management, and facilitated emissions support:

- Establishing a solid baseline
- Defining segment-by-segment targets
- Prioritizing high-emission sectors

This positions Bci to implement credible decarbonization pathways, consistent with international standards.

The impact analysis demonstrates strong alignment with two of UNEP FI’s global priorities for responsible banking:

#### 1. Sustainable Finance and Investments

Bci is committed to providing ESG-focused financing and investment solutions that support decarbonization and the transitions towards sustainability.

#### 2. Financial and Digital Empowerment

The bank promotes inclusion and sustainable growth through products and tools that improve access, financial health, and digital capabilities.

These priorities directly align with the findings of the impact assessment and lay the groundwork for setting objectives and making future strategic decisions.

## Targets, Target Implementation, and Action Plans/Transition plans

Show that your bank has set and published a minimum of two SMART targets which address at least two different areas of most significant impact that your bank identified in its impact analysis. Once targets are set, explain the actions taken and progress made. Include details regarding:

Alignment, Baselines, Targets, Target Implementation & Monitoring (and KPIs), Action Plans/Transition plans and Milestones.

Banks are encouraged to disclose information regarding actions they are taking in four priorities laid out in *Leading the Way to a Sustainable Future: Priorities for a Global Responsible Banking Sector (2024)*.

### Links & References

#### Integrated Annual Report 2025

- » 3.7 Risk management, p. 69.
- » 7.7.6 Progress on IFRS S2, p. 151.
- » 7.7.2 Metrics for financed and facilitated emissions, p. 139-141.

#### Institutional Banking Assessment 2023

#### Transition plan 2025 p. 5-8

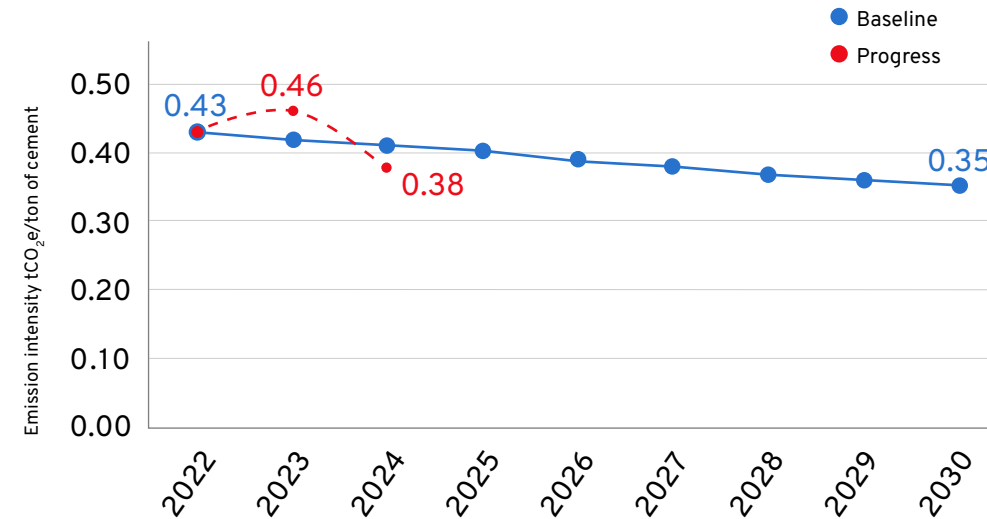
### Response

By joining the Net Zero Banking Alliance in July 2023, Bci committed to achieving net-zero emissions by 2050. Currently, our team is defining priority sectors and estimating trajectories to establish interim sectoral targets aligned with science guidance for at least two sectors by the end of 2024, as set by the NZBA.

In 2025, Bci defined a Net Zero Transition Plan that sets decarbonization targets for its financed emissions in two priority sectors: Cement and Power Generation. For Cement, Bci established that the emissions intensity of its cement portfolio, measured in tCO<sub>2</sub>e per tonne of cement, must decrease by 17% by 2030 compared to the 2022 baseline. This target is based on the 1.5°C trajectory developed by the Global Cement and Concrete Association (GCCA), using a baseline of 0.43 tCO<sub>2</sub>e per ton of cement. For its Power Generation portfolio, the Bank is targeting a 71% reduction in the emissions intensity of its Clients, measured in tCO<sub>2</sub>e per MWh, compared to the 2022 baseline. This target is based on the Science Based Targets initiative's (SBTi) 1.5°C sector trajectory and uses a baseline of 0.73 tCO<sub>2</sub>e per MWh. For shipping, we have a target emissions intensity reduction of 39% gCO<sub>2</sub>eq/t-mn compared to the 2024 baseline. Regarding financial inclusion and health, our team has not yet defined specific SMART targets, as we recently established our baseline. However, we are collaborating with our D&A team and our business unit to identify an indicator that aligns with our business strategy and generates a significant impact.

### Cement

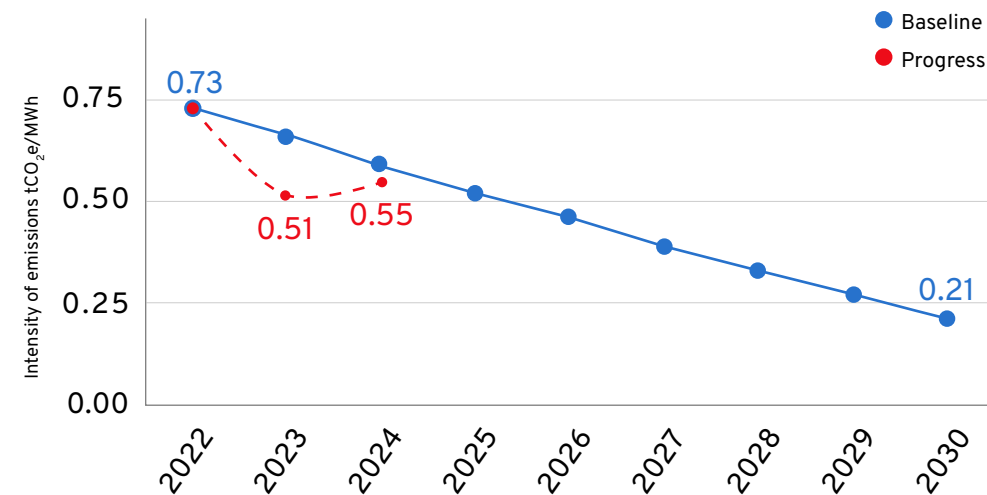
#### Progress to 2024



| Year | Published intensity                  |
|------|--------------------------------------|
| 2022 | 0.43 [tCO <sub>2</sub> e/ton cement] |
| 2023 | 0.46 [tCO <sub>2</sub> e/ton cement] |
| 2024 | 0.38 [tCO <sub>2</sub> e/ton cement] |
| 2030 | 0.35 [tCO <sub>2</sub> e/ton cement] |

### Energy generation

#### Progress to 2024



| Year | Published intensity            |
|------|--------------------------------|
| 2022 | 0.73 [tCO <sub>2</sub> e/MWh]  |
| 2023 | 0.51 [tCO <sub>2</sub> e/MWh]* |
| 2024 | 0.55 [tCO <sub>2</sub> e/MWh]  |
| 2030 | 0.21 [tCO <sub>2</sub> e/MWh]  |

\*The abrupt decrease in emissions intensity observed in 2023 in this sector's portfolio is mainly explained by the departure of a highly representative client for the bank, both in terms of stock and emissions.