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# Report

## Quarterly Earnings

Third Quarter 2017  
October 2017



Any reference to future events, forecasts or trends made by Banco de Crédito e Inversiones ("the Bank") involves risks and is subject to the uncertainty of events that may occur and are not under the control of the Bank, and they may affect its performance and financial results.

The Bank does not bind itself to update its references to future events, forecasts or trends, even if it is evident, based on past experience or certain indicative events, that the forecast made or inferred by the Bank will not be met.

# KEY HIGHLIGHTS

## Earnings Report 3Q17

October 2017



*This quarter we continued working to “be regional leaders in innovation, customer closeness and experience, and be renowned as the best company to work for and develop, all with the aim of making the dreams of our customers and employees come true,” thoroughly maintaining our values of integrity, respect and excellence. We have achieved this with collaborative, organized and ambitious work based on three key pillars: our employees, customers and the community.*

*We have focused a large part of our efforts on two key processes that are already beginning to reap the rewards, i.e., internationalization and digital transformation. Regarding the former, we can proudly say that our subsidiary in Florida, City National Bank, has managed to be among the one hundred most important banks in the United States.*

*Concerning our digital transformation process, this quarter we noted the success attained by the “Online SME Commercial Loan Trip,” the first online commercial loan for small- and medium-sized enterprises (SMEs) in the banking sector, which after a couple of months from being launched already accounts for 37% of the loan operations of Bci’s SME Banking area, expecting to close the year with it accounting for more than 50% of the operations.*

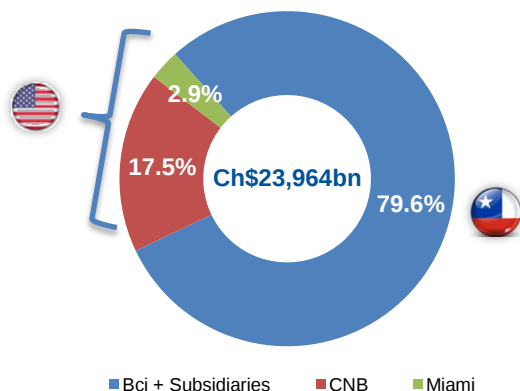
*Another highlight this last quarter was the placement of a USD\$50 million social bond in the international market, which was very well received by investors and whose aim is to finance the Nace and MYPE programs, with the former being a corporate social responsibility program that supports entrepreneurs who are starting up their enterprises and in line with the Bank’s values. Due to the Nace program, we managed to attain 32nd place of the 50 companies that are changing the world according to the prestigious Fortune magazine, and this ranking includes companies like Coca-Cola, Mastercard, Nestlé, Nike, Intel and Bank of America and in which only three companies in the whole of Latin America were selected.*

*The constant effort to generate value for our customers and investors has also led us to be recognized as the leaders of innovation with first place in the “Best Place to Innovate” survey of GFK Adimark. Other accolades we have received include the most transparent company in the banking sector in Chile, according to the Corporate Transparency Ranking 2017 by the consultant IdN, and first place in the ProCalidad Customer Satisfaction Awards 2017 in the large bank category.*

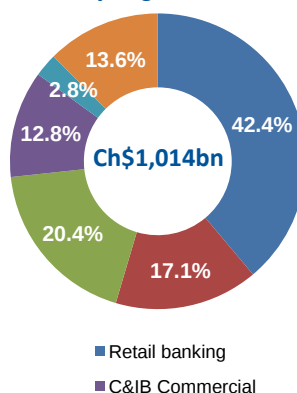
*It should be mentioned that all the progress attained occurred in a slowdown of the economy, in which Chile’s growth dropped from 2.3% in 2015 to 1.5% in 2016 and we forecast to close the year with growth of a mere 1.4%, but in which our commercial, consumer and mortgage loans continue to grow at healthy rates and even with an increase of their market share. We are therefore totally confident that in the scenario of higher growth awaiting us ahead, we are in an excellent position to best capture the benefits that this better scenario will provide.*

*José Luis Ibaibarriaga - CFO*

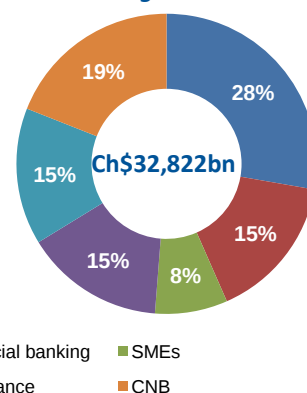
**Total Loans\* by Segment**



**Total Operating Income by Segment**



**Total Assets by Segment**



\* Before provisions for loan losses and before operating expenses

The Chilean economy shows better activity figures in the second half of 2017, after a low GDP growth in the first half. The mining sector improves due to an increase in copper price and a better mining output. The projected trend anticipates better economic output. GDP growth for the third and fourth quarter will be above 2.0% y/y and economic growth of 2018 will be around 3.0% y/y.

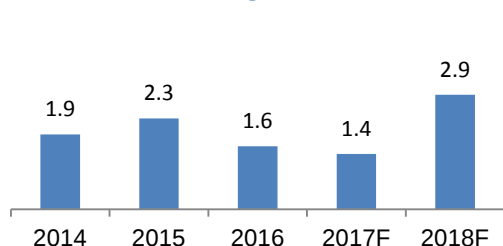
Private consumptions remains strong and the labor market shows better formal employment, particularly in the service sector. Unemployment rate has reaches levels below 7.0% and nominal wages are gradually improving.

Inflation has continued to falling sharply and is below the floor of the target range of the Central Bank of Chile. Lower goods prices due to a lower exchange rate and a decrease in foods prices mainly on better harvest, has generate low inflationary pressures. Therefore, the Central Bank has announced the possibility of a cut in the monetary policy rate.

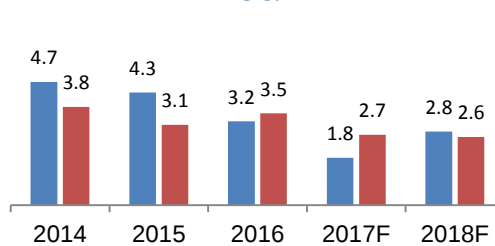
In the fiscal area, the Treasury office announces a 3.9% y/y growth in public spending, above expectations, and improving activity figures in 2018. The fiscal deficit will be around 2.1% of GDP next year and the ratio gross debt to GDP will be 30% in 2020, under IMF projections. In this context, S&P downgraded the sovereign debt rating from AA- to A+ and Fitch downgraded from A+ to A. Moody's doesn't change the credit rating.

By the second half, the better mining figures, an improve in the external sector and a recovery of the private investment will lead the economic growth in the next quarters. Confidence index has already increase. The balance of risks are equilibrated considering the external scenario ant the political development in Chile

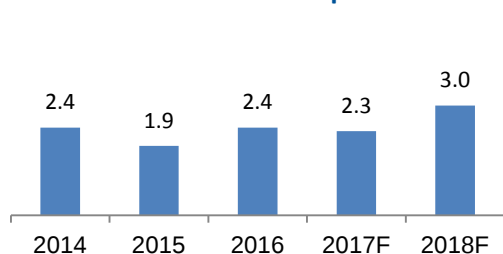
**GDP**



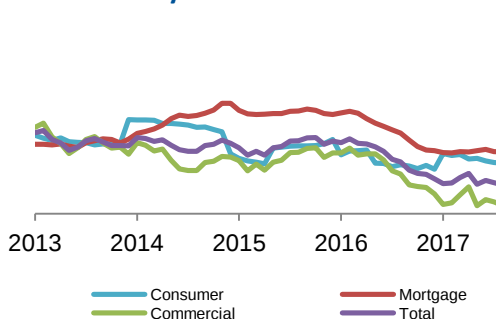
**IPC & TPM**



**Private Consumption**



**System Loan Growth**



### Growth Drivers 2018+

- Resilient private consumption
- Expansionary monetary policy
- Higher copper production
- Commodity price recovery
- Strengthening social policies, mainly in education, health, and pensions

During the 3Q17, Bci's customer loan portfolio amounted to Ch\$ 23.964.224 million, which meant a 10.4% growth compared with the same period of 2016 and a market share of 15.30%\* as of August.

The bank reported near income of Ch\$83,499 million in the 3Q17, achieving a market share accrued as of August of 18.57%\*.

In this quarter Bci's income decreased in -9.81% compared with 3Q16. This is explained by the fact that the gross margin increase of 5.37% was offset by higher operating expenses, lower revenues in subsidiaries, and taxes.

The ROAE this quarter was 15.5%, showing a slight decrease compared to 3Q16. On the other hand, the ROAA did not show greater variations with respect to the 2Q17, maintaining a 1.3%.

In the case of operational expenses, there was an increase of 6.7% compared 3Q16, and a efficiency of 49.9%, which can be mainly explained by our digital transformation plan, with the incorporation of personnel associated with it, and where we have been investing heavily in the implementation of new IT projects.

In the case of City National Bank of Florida (CNB) we can highlight good results during the third quarter of 2017, where it continues to show significant growth in the main indicators such as profits, loans and assets.

For last, we highlight our Tier 1 of this period of 10.49% and a Bis Ratio of 13.57%, which is consistent with our commitment to maintain solid capitalization ratios.

### Balance Sheet

**Total Assets: Ch\$ 32,822bn**

**Total Loans: Ch\$ 23,964bn**

**Total Deposits<sup>1</sup>: Ch\$ 19,853bn**

### Profitability

**ROAA: 1.3%**

**ROAE: 15.5%**

**Net Interest Margin: 3.37%**

**Fee Income Ratio: 22.98%**

**Efficiency Ratio: 49.94%**

### Credit Risk & Capital

**NPLs: 1.50%**

**Coverage Ratio<sup>2</sup>: 1.31x**

**Tier 1 Ratio<sup>3</sup>: 10.49%**

**BIS Ratio: 13.57%**

\*Incorporates City National Bank of Florida & Corpbanca Colombia.

(1) Total deposits consist of current accounts and demand deposits plus term deposits and saving accounts

(2) Risk Index / NPL ratio

(3) Regulatory capital / Risk-Weighted Assets

**Table 1 :**  
Main indicators  
Banco de Crédito e Inversiones

|                                           | 3Q16       | 2Q17       | 3Q17       | 3Q17/<br>2Q17    | 3Q17/<br>3Q16   |
|-------------------------------------------|------------|------------|------------|------------------|-----------------|
| <b>Financial Indicators</b>               |            |            |            |                  |                 |
| Total Loans*                              | 21,715,332 | 23,403,165 | 23,964,224 | <b>2.40%</b>     | <b>10.36%</b>   |
| Net Income                                | 92,584     | 90,443     | 83,499     | <b>-7.68%</b>    | <b>-9.81%</b>   |
| Total Assets**                            | 29,908,398 | 32,166,250 | 32,822,612 | <b>2.04%</b>     | <b>9.74%</b>    |
| Total Shareholder's Equity                | 2,468,967  | 2,658,351  | 2,711,966  | <b>2.02%</b>     | <b>9.84%</b>    |
| ROAE ***                                  | 15.5%      | 16.2%      | 15.5%      | <b>-72.0 bps</b> | <b>-3.0 bps</b> |
| ROAA ***                                  | 1.2%       | 1.3%       | 1.3%       | <b>0.0 bps</b>   | <b>16.0 bps</b> |
| Efficiency Ratio                          | 49.2%      | 50.0%      | 49.9%      | <b>-8.4 bps</b>  | <b>72.3 bps</b> |
| Provision for loan losses / Total loans   | 1.7%       | 1.7%       | 1.7%       | <b>-2.0 bps</b>  | <b>0.8 bps</b>  |
| Tier 1 ****                               | 10.1%      | 10.4%      | 10.4%      | <b>0.0 bps</b>   | <b>32.9 bps</b> |
| Regulatory capital / Risk-Weighted Assets | 13.5%      | 13.6%      | 13.6%      | <b>0.1 bps</b>   | <b>7.5 bps</b>  |
| <b>OPERATIONAL INDICATORS</b>             |            |            |            |                  |                 |
| Headcount                                 | 11,080     | 10,916     | 10,923     | <b>0.1%</b>      | <b>-1.4%</b>    |
| Bci                                       | 10,557     | 10,363     | 10,371     |                  |                 |
| CNB                                       | 523        | 553        | 552        |                  |                 |
| Commercial Contact Points                 | 398        | 398        | 393        | <b>-1.3%</b>     | <b>-1.3%</b>    |
| Bci                                       | 372        | 372        | 367        |                  |                 |
| CNB                                       | 26         | 26         | 26         |                  |                 |
| N° of ATMs                                | 1,062      | 1,070      | 1,112      | <b>3.9%</b>      | <b>4.7%</b>     |

\* Includes Interbank loans

\*\* For presentation purposes current tax is presented in liabilities as a tax payable

\*\*\* Last 12 months income divided by average equity/assets of last 13 months.

\*\*\*\* Tier 1: Basic capital / Average risk-weighted assets.

**Table 2:**  
Consolidated Income Statement (P&L)  
Banco de Crédito e Inversiones

| Ch\$ Million                       | 3Q16           | 2Q17           | 3Q17           | 3Q17/<br>2Q17 | 3Q17/<br>3Q16 |
|------------------------------------|----------------|----------------|----------------|---------------|---------------|
| Financial Margin                   | 230,080        | 243,254        | 222,512        | -8.53%        | -3.29%        |
| Net Fees                           | 68,730         | 65,780         | 68,628         | 4.33%         | -0.15%        |
| Exchange Rate and Operation Income | 19,431         | 28,152         | 31,998         | 13.66%        | 64.68%        |
| Written-off Credit Recovery        | 12,180         | 12,625         | 13,523         | 7.11%         | 11.03%        |
| Other net operating income         | -2,509         | -9,750         | 8,850          | -190.77%      | -452.73%      |
| <b>Gross Margin</b>                | <b>327,912</b> | <b>340,061</b> | <b>345,511</b> | <b>1.60%</b>  | <b>5.37%</b>  |
| Provisions and writte-offs         | -60,653        | -59,720        | -62,021        | 3.85%         | 2.26%         |
| Operating expenses                 | -163,463       | -168,937       | -174,449       | 3.26%         | 6.72%         |
| <b>Operating Result</b>            | <b>103,796</b> | <b>111,404</b> | <b>109,041</b> | <b>-2.12%</b> | <b>5.05%</b>  |
| Income Attributable to Associates  | 5,018          | 5,853          | 1,675          | -71.38%       | -66.62%       |
| <b>Income before taxes</b>         | <b>108,814</b> | <b>117,257</b> | <b>110,716</b> | <b>-5.58%</b> | <b>1.75%</b>  |
| Tax                                | -16,230        | -26,814        | -27,217        | 1.50%         | 67.70%        |
| <b>Net Income</b>                  | <b>92,584</b>  | <b>90,443</b>  | <b>83,499</b>  | <b>-7.68%</b> | <b>-9.81%</b> |

**Table 3:**  
Consolidated Balance Sheet\*  
Banco de Crédito e Inversiones

| Ch\$ Million                                  | 3Q16              | 2Q17              | 3Q17              |
|-----------------------------------------------|-------------------|-------------------|-------------------|
| Cash and deposits in banks                    | 1,327,172         | 1,231,654         | 1,442,732         |
| Items in course of collection                 | 343,590           | 608,312           | 303,438           |
| Trading portfolio financial assets            | 1,093,120         | 1,818,411         | 2,185,720         |
| Investments under agreements to sell          | 225,531           | 223,084           | 188,874           |
| Derivative financial agreements               | 1,509,546         | 1,357,486         | 1,343,942         |
| Loans and receivables from banks, net         | 264,662           | 231,130           | 200,680           |
| Loans and receivables from customers, net     | 21,088,963        | 22,775,600        | 23,362,346        |
| Financial investments available for sale      | 2,442,961         | 2,296,155         | 2,164,796         |
| Financial investments held to maturity        | 854               | 863               | 831               |
| Investments in other companies                | 179,884           | 206,087           | 206,903           |
| Intangibles assets                            | 173,770           | 167,469           | 166,200           |
| Property, plant and equipment, net            | 279,876           | 271,740           | 269,334           |
| Tax Receivable                                | 90,796            | 86,674            | 61,974            |
| Deferred income taxes                         | 165,159           | 180,389           | 186,047           |
| Other Assets                                  | 722,514           | 711,196           | 738,795           |
| <b>TOTAL ASSETS</b>                           | <b>29,908,398</b> | <b>32,166,250</b> | <b>32,822,612</b> |
| Current accounts and demand deposits          | 7,667,452         | 8,894,696         | 9,001,384         |
| Items in course of collection                 | 204,893           | 602,281           | 166,963           |
| Obligations under agreement to repurchase     | 686,579           | 584,950           | 544,885           |
| Time deposits and savings accounts            | 10,217,772        | 9,982,914         | 10,851,870        |
| Derivative financial agreements               | 1,570,801         | 1,397,086         | 1,430,866         |
| Borrowings from Financial Institutions        | 1,187,542         | 1,595,771         | 1,650,383         |
| Debt issued                                   | 4,195,325         | 4,896,767         | 4,627,357         |
| Other financial obligations                   | 950,771           | 650,871           | 795,492           |
| Current income tax                            | 46,388            | 35,239            | 63,149            |
| Deferred income taxes                         | 54,151            | 94,836            | 97,832            |
| Provisions                                    | 223,912           | 222,444           | 247,510           |
| Other Liabilities                             | 433,845           | 550,044           | 632,955           |
| <b>TOTAL LIABILITIES</b>                      | <b>27,439,431</b> | <b>29,507,899</b> | <b>30,110,646</b> |
| Capital                                       | 2,276,820         | 2,493,420         | 2,493,420         |
| Reserves                                      | 109               | 109               | 109               |
| Accumulated other comprehensive income        | 13,682            | 2,481             | -2,363            |
| Retained Earnings                             | 177,893           | 161,888           | 220,323           |
| Non-controlling interest                      | 463               | 453               | 477               |
| <b>TOTAL SHAREHOLDERS'S EQUITY</b>            | <b>2,468,967</b>  | <b>2,658,351</b>  | <b>2,711,966</b>  |
| <b>LIABILITIES &amp; SHAREHOLDERS' EQUITY</b> | <b>29,908,398</b> | <b>32,166,250</b> | <b>32,822,612</b> |

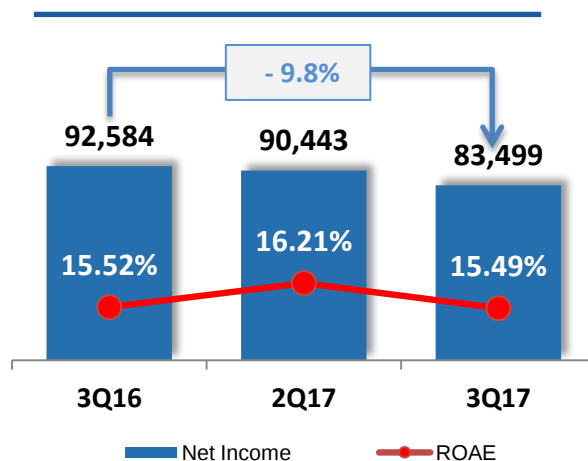
## Net Income

In the third quarter of this year, the Bank had a net income of Ch\$83,499 million, showing a decrease of a 7.68% QoQ and a 9.8% YoY.

The lower net income QoQ is mainly explained by a lower financial margin and operating expenses.

The Bank's annualized return on average equity (ROAE), as defined by the SBIF, was 15.49% in the 3Q17, thereby beating the 11.7% return of the banking sector in August.

Chart 1:  
Net Income

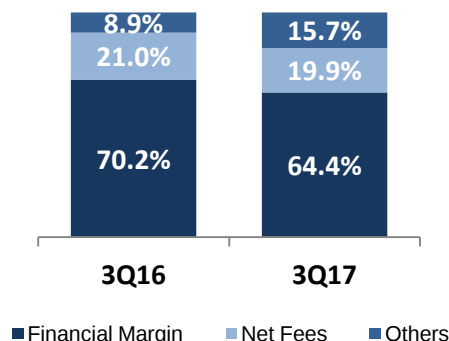


## Margins

### Gross Margin

Bci's gross margin\* was Ch\$345,511 million in the 3Q17, showing an increase of 5.4% YoY. Such increase was mainly due to a higher exchange rate income, and other net operating income (higher assets received in lieu of payments).

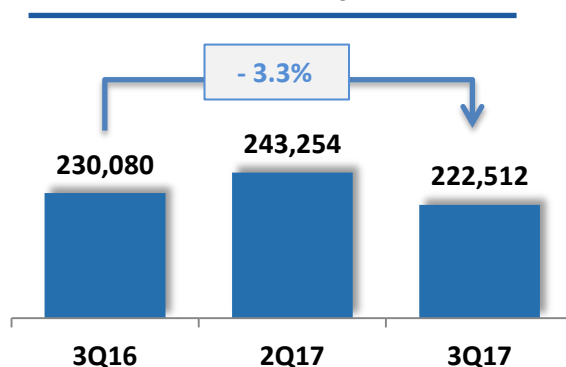
Chart 2:  
Gross Margin



### Financial Margin

The financial margin, comprising interest and monetary correction, amounted to Ch\$222,512 million in the 3Q17, decreasing 8.5% QoQ, which is explained by lower interest and monetary correction earned, mainly from mortgage loans followed by commercial loans.

Chart 3:  
Financial Margin



**Table 4:**  
Gross Margin & Financial Margin

| Ch\$ Million        | 3Q16           | 2Q17           | 3Q17           | 3Q17/<br>2Q17 | 3Q17/<br>3Q16 |
|---------------------|----------------|----------------|----------------|---------------|---------------|
| Financial Margin    | 230,080        | 243,254        | 222,512        | -8.53%        | -3.29%        |
| Net Fees            | 68,730         | 65,780         | 68,628         | 4.33%         | -0.15%        |
| Other               | 29,102         | 31,027         | 54,371         | 75.24%        | 86.83%        |
| <b>Gross Margin</b> | <b>327,912</b> | <b>340,061</b> | <b>345,511</b> | <b>1.60%</b>  | <b>5.37%</b>  |

| Ch\$ Million                       | 3Q16           | 2Q17           | 3Q17           | 3Q17/<br>2Q17 | 3Q17/<br>3Q16 |
|------------------------------------|----------------|----------------|----------------|---------------|---------------|
| Interest and readjustments income  | 373,439        | 389,108        | 346,704        | -10.90%       | -7.16%        |
| Interest and readjustments expense | -143,359       | -145,854       | -124,192       | -14.85%       | -13.37%       |
| <b>Total Financial Margin</b>      | <b>230,080</b> | <b>243,254</b> | <b>222,512</b> | <b>-8.53%</b> | <b>-3.29%</b> |

| Details: Interest and adjustments income   | 3Q16           | 2Q17           | 3Q17           | 3Q17/<br>2Q17  | 3Q17/<br>3Q16 |
|--------------------------------------------|----------------|----------------|----------------|----------------|---------------|
| Loans and accounts receivable with clients | 357,552        | 380,967        | 325,650        | -14.52%        | -8.92%        |
| Commercial loans                           | 202,627        | 213,686        | 190,023        | -11.07%        | -6.22%        |
| Consumer loans                             | 84,873         | 87,323         | 88,550         | 1.41%          | 4.33%         |
| Mortgage loans                             | 67,858         | 77,862         | 45,082         | -42.10%        | -33.56%       |
| Prepaid fees                               | 2,194          | 2,096          | 1,995          | -4.82%         | -9.07%        |
| Loans to banks                             | 1,236          | 1,769          | 2,079          | 17.52%         | 68.20%        |
| Financial investments                      | 17,887         | 15,424         | 13,815         | -10.43%        | -22.77%       |
| Others                                     | -3,236         | -9,052         | 5,160          | -157.00%       | -259.46%      |
| <b>Total</b>                               | <b>373,439</b> | <b>389,108</b> | <b>346,704</b> | <b>-10.90%</b> | <b>-7.16%</b> |

| Details: Interest and adjustments expense | 3Q16            | 2Q17            | 3Q17            | 3Q17/<br>2Q17  | 3Q17/<br>3Q16  |
|-------------------------------------------|-----------------|-----------------|-----------------|----------------|----------------|
| Total deposits                            | -86,560         | -75,459         | -77,563         | 2.79%          | -10.39%        |
| Instruments issued                        | -50,437         | -61,533         | -36,670         | -40.41%        | -27.30%        |
| Others                                    | -6,362          | -8,862          | -9,959          | 12.38%         | 56.54%         |
| <b>Total</b>                              | <b>-143,359</b> | <b>-145,854</b> | <b>-124,192</b> | <b>-14.85%</b> | <b>-13.37%</b> |

## Fees

Bci's net fees amounted to Ch\$68,628 million in the 3Q17, which was a 4.33% increase QoQ, mainly due to higher fees earned, highlighting fees from insurance sales and investment in mutual funds, among others. No greater variations are observed YoY.



**Table 5:**  
Net Fees

| Ch\$ Million | 3Q16    | 2Q17    | 3Q17    | 3Q17/<br>2Q17 | 3Q17/<br>3Q16 |
|--------------|---------|---------|---------|---------------|---------------|
| Fee income   | 86,634  | 86,321  | 88,589  | <b>2.63%</b>  | <b>2.26%</b>  |
| Fee expenses | -17,904 | -20,541 | -19,961 | <b>-2.82%</b> | <b>11.49%</b> |
| Net Fees     | 68,730  | 65,780  | 68,628  | <b>4.33%</b>  | <b>-0.15%</b> |

| Income from Fees and Services         | 3Q16   | 2Q17   | 3Q17   | 3Q17/<br>2Q17  | 3Q17/<br>3Q16  |
|---------------------------------------|--------|--------|--------|----------------|----------------|
| Lines of credit and overdraft         | 1,606  | 1,637  | 1,129  | <b>-31.03%</b> | <b>-29.70%</b> |
| Letters of credit and guarantees      | 5,194  | 4,807  | 5,055  | <b>5.16%</b>   | <b>-2.68%</b>  |
| Accounts administration               | 10,829 | 11,389 | 11,018 | <b>-3.26%</b>  | <b>1.75%</b>   |
| Charges for collection and payment    | 13,134 | 13,866 | 13,371 | <b>-3.57%</b>  | <b>1.80%</b>   |
| Investment in Mutual Funds            | 15,019 | 13,859 | 13,310 | <b>-3.96%</b>  | <b>-11.38%</b> |
| Card Services                         | 18,959 | 20,674 | 20,738 | <b>0.31%</b>   | <b>9.38%</b>   |
| Securities management and intermed    | 1,374  | 1,320  | 1,531  | <b>15.98%</b>  | <b>11.43%</b>  |
| Remunerations for insurance brokerage | 12,088 | 12,679 | 14,927 | <b>17.73%</b>  | <b>23.49%</b>  |
| Others                                | 8,431  | 6,090  | 7,510  | <b>23.32%</b>  | <b>-10.92%</b> |
| Total                                 | 86,634 | 86,321 | 88,589 | <b>2.63%</b>   | <b>2.26%</b>   |

| Expense from Fees and Services | 3Q16   | 2Q17   | 3Q17   | 3Q17/<br>2Q17 | 3Q17/<br>3Q16 |
|--------------------------------|--------|--------|--------|---------------|---------------|
| Costs for card operations      | 9,472  | 10,140 | 10,025 | <b>-1.13%</b> | <b>5.84%</b>  |
| Operations with securities     | 2,976  | 3,408  | 3,562  | <b>4.52%</b>  | <b>19.69%</b> |
| Other                          | 5,456  | 6,993  | 6,374  | <b>-8.85%</b> | <b>16.83%</b> |
| Total                          | 17,904 | 20,541 | 19,961 | <b>-2.82%</b> | <b>8.60%</b>  |

## Foreign Exchange and Financial Operating Income

Foreign exchange and financial operation income amounted to Ch\$31,998 million in 3Q17, result that increased slightly compared to 3Q17.

The variation in the net foreign exchange and financial operation income increased 64.68% YoY, mainly due to the fact that in 3Q16 there were losses due to exchange gains, while in 2Q17 a profit was recorded.

**Table 6:**  
Breakdown of Exchange Rate and Financial Operating Income

| Ch\$ Million               | 3Q16   | 2Q17   | 3Q17   | 3Q17/<br>2Q17 | 3Q17/<br>3Q16 |
|----------------------------|--------|--------|--------|---------------|---------------|
| Exchange rate income       | -8,309 | 10,933 | 22,119 | 102.31%       | n/a           |
| financial operating income | 27,740 | 17,219 | 9,879  | -42.63%       | -64.39%       |
| Net Income                 | 19,431 | 28,152 | 31,998 | 13.66%        | 64.68%        |

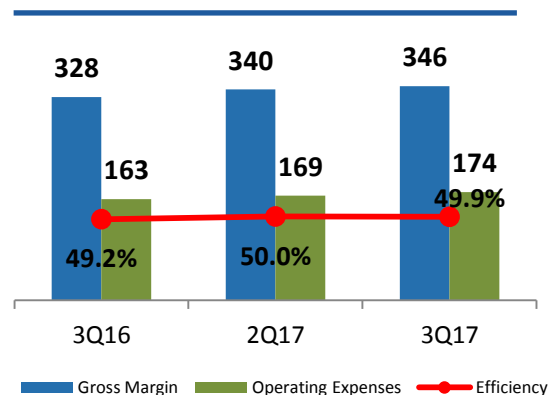
## Operating Expenses

Operating expenses were Ch\$174,449 million in 3Q17, increasing 3.3% QoQ. Such increase was due to higher administration expenses.

These operating expenses increased 6.7% YoY, with higher employee and administration expenses.

In terms of accumulated efficiency, Bci achieved a ratio of 49.9% in the 3Q17, which was a decline on the 49.2% in 3Q16, mainly due to a higher remuneration and technology expense.

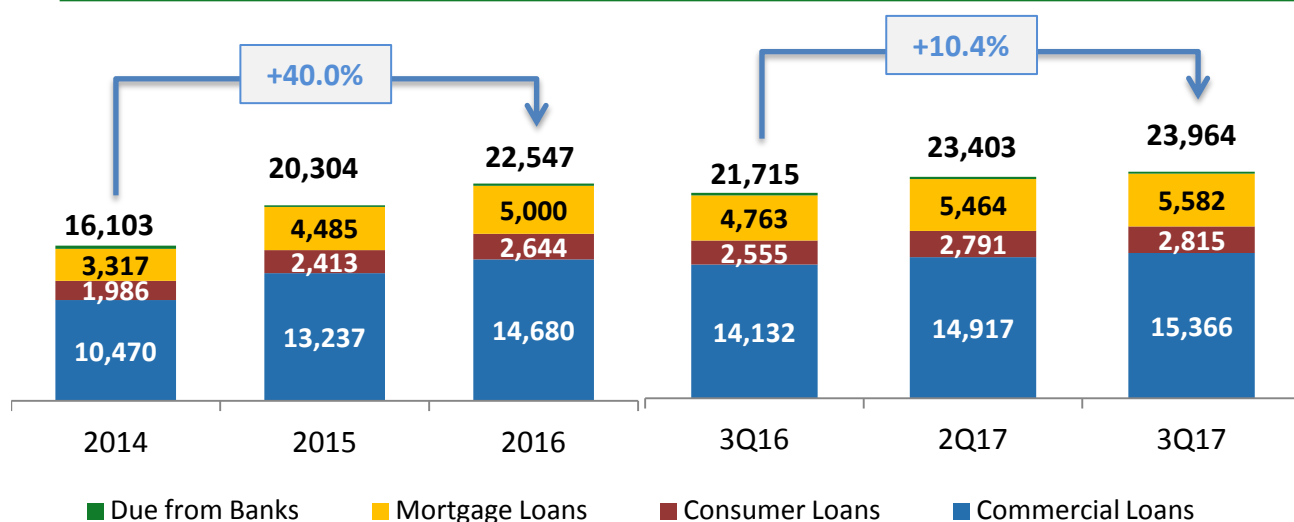
**Chart 4:**  
Operating Expenses and Efficiency



**Table 7:**  
Operating Expense Breakdown

| Ch\$ Million                      | 3Q16    | 2Q17    | 3Q17    | 3Q17/<br>2Q17 | 3Q17/<br>3Q16 |
|-----------------------------------|---------|---------|---------|---------------|---------------|
| Staff and BOD                     | 92,933  | 95,542  | 97,724  | 2.28%         | 5.16%         |
| Management                        | 56,430  | 58,754  | 61,098  | 3.99%         | 8.27%         |
| Dep. Amort. & Write-offs & others | 14,100  | 14,641  | 15,627  | 6.73%         | 10.83%        |
| Operating Expenses                | 163,463 | 168,937 | 174,449 | 3.26%         | 6.72%         |

**Chart 5:**  
Total Loans by Product



Bci's total loan portfolio amounted to Ch\$23,964,224 million in 3Q17, increasing slightly QoQ. Loans to clients were Ch\$23,763,162 million, where mortgage loans had the highest increase YoY growing a 17.2%.

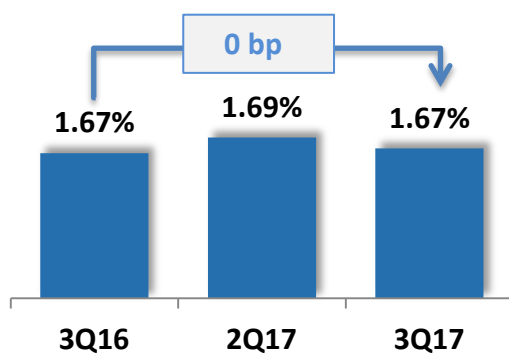
On comparing Bci's figures with those of the banking sector, Bci's customer loans grew 2.6% this quarter while the banking sector grew 0.4% up to August. Bci's consumer loans increased 0.9% in the quarter in line with the banking sector. Bci had 3.0% growth of commercial loans against the banking sector's of an 0.2% August, and 2.2% growth of mortgage loans against the banking sector's 0.8% up to August.

**Table 8:**  
Breakdown of Total Loans

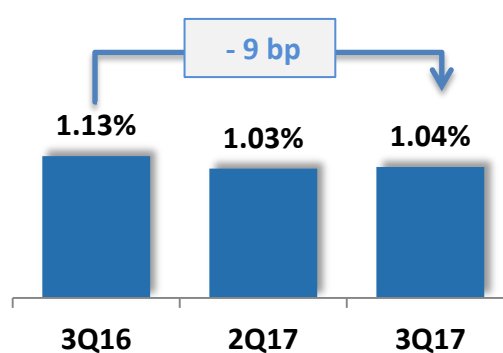
| Ch\$ Million     | 3Q16       | 2Q17       | 3Q17       | 3Q17/<br>2Q17 | 3Q17/<br>3Q16 |
|------------------|------------|------------|------------|---------------|---------------|
| Interbank Loans  | 265,099    | 231,568    | 201,062    | -13.17%       | -24.16%       |
| Client Loans     | 21,450,233 | 23,171,597 | 23,763,162 | 2.55%         | 10.78%        |
| Commercial*      | 14,131,767 | 14,916,597 | 15,365,822 | 3.01%         | 8.73%         |
| Consumer*        | 2,555,125  | 2,790,829  | 2,815,013  | 0.87%         | 10.17%        |
| Mortgage*        | 4,763,341  | 5,464,171  | 5,582,327  | 2.16%         | 17.19%        |
| Total Loans      | 21,715,332 | 23,403,165 | 23,964,224 | 2.40%         | 10.36%        |
| Leasing          | 943,886    | 1,130,787  | 1,125,192  | -0.49%        | 19.21%        |
| Foreign Exchange | 912,912    | 733,274    | 744,265    | 1.50%         | -18.47%       |

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**Chart 6:**  
Allowances / Total Loans



**Chart 7:**  
Allowance and Write-off Expense



The stock of additional provisions made amounted to Ch\$67,828 million as of September 2017. It should be noted that during this quarter a release of additional provisions of Ch\$5,000 million was generated in the commercial portfolio.

The non-performing loan (NPL) coverage ratio considering these provisions was 131.8% as of 3Q17 with a slight increase in the 90+ days delinquent loan portfolio for commercial loans.

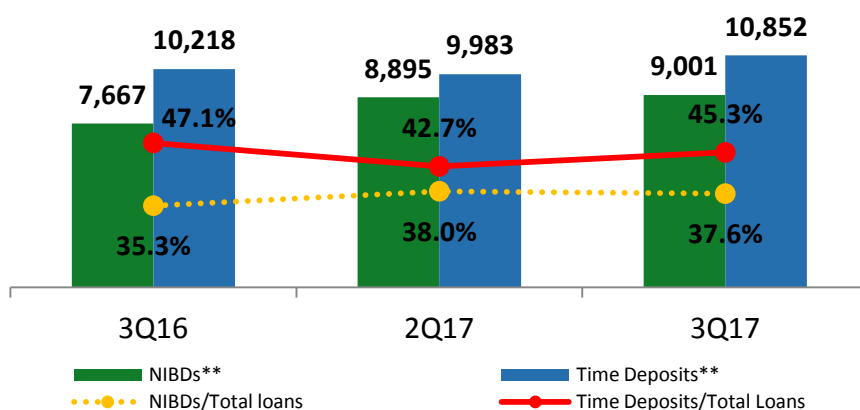
The provision and write-off expense in 3Q17 was Ch\$62,021 million, increasing 2.3% YoY.

## NIBDs and Time Deposits

Non-interest-bearing deposits (NIBDs) amounted to Ch\$9,001,384 million in the 3Q17, increasing 1.2% QoQ and accounting for 37.6% of the total loans as of September 2017. Bci's accrued NIBD market share\* increased from 14.57% in 2Q17 to 14.64% in August 2017.

The balance of time deposits in 3Q17 was Ch\$10,851,870 million, increasing 8.7% QoQ and 6.2% YoY.

**Chart 8:**  
NIBDs and Time Deposits



**Table 9:**  
Risk Ratios

| Ch\$ Million                                                                         | 3Q16    | 2Q17    | 3Q17    |
|--------------------------------------------------------------------------------------|---------|---------|---------|
| Provisions / Total Loans                                                             | 1.67%   | 1.69%   | 1.67%   |
| Provisions / Commercial Loans                                                        | 1.53%   | 1.57%   | 1.57%   |
| Provisions / Consumer Loans                                                          | 4.38%   | 4.62%   | 4.56%   |
| Provisions / Mortgage Loans                                                          | 0.69%   | 0.59%   | 0.55%   |
| NPL Coverage *                                                                       | 139.26% | 136.65% | 131.79% |
| NPL Coverage **                                                                      | 117.87% | 115.93% | 112.72% |
| NPL Commercial Coverage **                                                           | 109.79% | 105.04% | 99.83%  |
| NPL Consumer Coverage **                                                             | 297.88% | 284.24% | 288.05% |
| NPL Mortgage Coverage **                                                             | 45.93%  | 44.57%  | 44.54%  |
| Delinquent individual Loan Portfolio with 90 + days arrears / Total Loans            | 1.43%   | 1.47%   | 1.50%   |
| Delinquent individual Loan Portfolio with 90 + days arrears / Total individual Loans | 1.64%   | 1.73%   | 1.76%   |
| 90 + Days Delinquent Loan Portfolio / Commercial Loans ***                           | 1.66%   | 1.85%   | 1.97%   |
| 90 + Days Delinquent Loan Portfolio / Consumer Loans ***                             | 1.54%   | 1.68%   | 1.65%   |
| 90 + Days Delinquent Loan Portfolio / Mortgage Loans ***                             | 1.66%   | 1.45%   | 1.32%   |

## Portfolio Risk

The stock of regulatory provisions for loan losses amounted to Ch\$400,816 million in 3Q17, giving a 1.67% ratio of provisions for loan losses, a 0.02 basis points decrease QoQ and no variation YoY. This decrease in the risk ratio on the quarter was mainly due to a lower consumer and mortgage provision ratio.

\* NPL Coverage = stock of mandatory provisions + additional (consolidated balance sheet) / 90+ days delinquent loan portfolio (consolidated balance sheet).

\*\* NPL Coverage = stock of mandatory provisions (consolidated balance sheet) / 90+ days delinquent loan portfolio (consolidated balance sheet).

\*\*\* Considers Bci+Subsidiaries+Branch

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**As of September 2017, basic capital increased 9.84% to Ch\$2,711,525 million. That was due to the following:**

→The capitalization of retained earnings of the previous year, which amounted to Ch\$216,600 million and accounted for retained earnings of 63.7% of such year.

→The current year retained earnings which to date are Ch\$42,444 million higher.

Because of the above, the current regulatory ratios improved YoY, that of basic capital to total assets by 11 basis points, and that of regulatory capital to risk-weighted assets by 18 basis points, and were 7.78% and 13.57%, respectively.

**Table 10:**  
Capital Adequacy

| Ch\$ Million                                 | 3Q16       | 2Q17       | 3Q17       |
|----------------------------------------------|------------|------------|------------|
| Basic Capital                                | 2,468,526  | 2,657,921  | 2,711,525  |
| 3% of Total Assets                           | 965,962    | 1,027,258  | 1,045,603  |
| Excess over minimum required capital         | 1,502,565  | 1,630,662  | 1,665,922  |
| Basic Capital / Total Assets                 | 7.67%      | 7.76%      | 7.78%      |
| Regulatory Capital                           | 3,294,202  | 3,439,011  | 3,493,011  |
| Risk-Weighted Assets                         | 24,414,794 | 25,348,009 | 25,744,786 |
| 10% of Risk-weighted assets                  | 2,441,479  | 2,534,801  | 2,574,479  |
| Excess over minimum required equity          | 852,722    | 904,210    | 918,533    |
| Excess over regulatory capital               | 134.9%     | 135.7%     | 135.7%     |
| Regulatory capital over Risk-Weighted Assets | 13.49%     | 13.57%     | 13.57%     |

## New General Banking Law (LGB)

The new General Banking Law (LGB), which was dispatched to Congress in June 2017, is still under debate and to date there have been no changes in the ratios indicated in such law, which are in line with the international framework of Basel III. Based on that commented on above, such law currently indicates the following cumulative requirements:

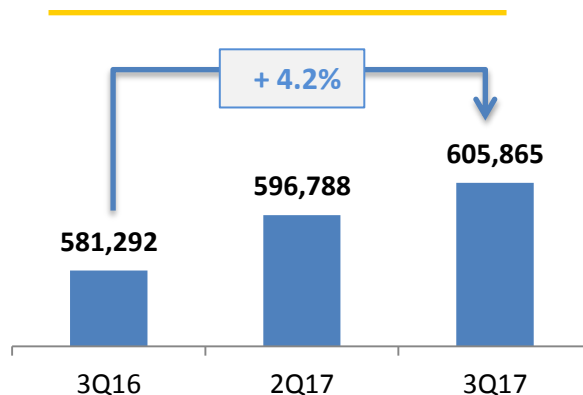
- 4.5% of basic capital to risk-weighted assets.
- 1.5% of additional Tier1 capital to risk-weighted assets.
- 2% of Tier2 to risk-weighted assets.
- 2.5% of conservation buffer (basic capital to risk-weighted assets).
- Possible additional requirements: countercyclical buffer, system risk buffer, additional requirements of Pillar II of Basel III.

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**Chart 9:**  
Number of Checking Accounts

We can see that checking accounts in the third quarter had a slight 1.5% increase QoQ, but grew 4.2% YoY.

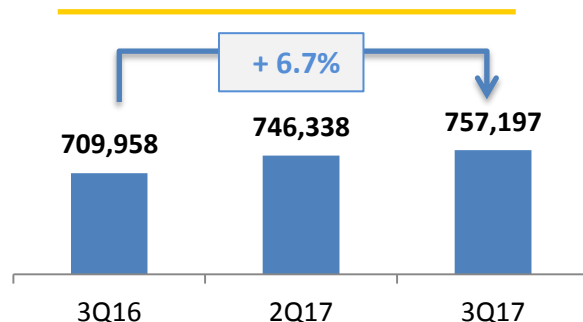
This quarter we can highlight our “100% online checking account” plan, which enables customers to open a checking account in 20 minutes with smartphones.



**Chart 10:**  
Number of Credit Cards

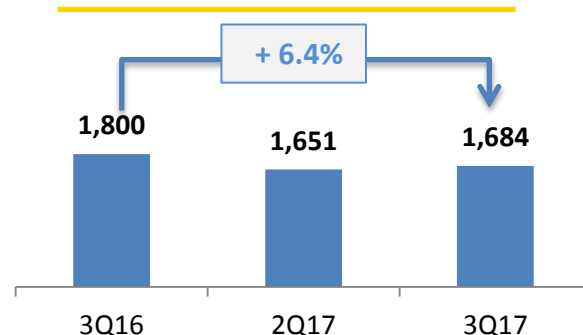
This quarter the number of credit cards increased 1.5% QoQ and 6.7% YoY, mainly driven by new card-related benefits.

The credit card highlight was the opening up to other segments of cobranding with AAdvantage of American Airlines, Bci/AAdvantage, becoming the card that accumulates the most air miles in the domestic market, which has had growth on 2016.



**Chart 11:**  
Number of Debit Cards

In the case of debit cards, they increased 6.4% compared to 3Q16 and QoQ the growth was 2.0% \*



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City National Bank of Florida (CNB) announced financial results for the Third quarter 2017, reaching US\$9.8 billion in assets and increasing profits by nearly 43%\* YoY.

*"We recently entered the group of the 100 largest banks in the United States, but there is still a large gap between the large banks here and us. We expect to reach a range of US\$15 to US\$30 billion of assets in the next 5 years."*

*"City National Bank continued its strong financial performance as the marketplace continues to embrace our value proposition as the big bank alternative in Florida. It is truly a testament to our team and our laser focus on delivering an exceptional client experience based on personal relationships and local decision-making."*

*CNB President & CEO, Jorge Gonzalez Said*

Net income in the Third quarter was US\$66,3 million, US\$20 million\* more than the same period last year.

In the financial area, it should be noted that the Net Interest Income increased 19.7% YoY, while loans have increased 25% in 12 months.

Regarding liabilities, deposits totaled US\$7.3 billion, a 43.1% more YoY. DDA accounts for 34.7% of time deposits (DDA).

CNB also launched a new leasing division, City National Capital Finance (CNCF), to serve the leasing and specialty financing needs of large and mid-sized companies. This national platform will serve the needs of corporate clients in Florida and throughout the country. Based in Orlando, CNCF also has offices in Miami; Austin, Texas; Hunt Valley, Maryland, and New York. CNCF has accumulated US \$ 300 million in assets for 3Q17.

Early this year, CNB launched its Government, Institutional & Non-Profit Banking division, dedicated to assisting government, institutions and non-profits throughout Florida. Veteran government banker Lance Aylsworth is spearheading this important new unit as Senior Vice President and Manager. This division has generated \$ 387 million in new deposits for the bank during the first six months of the year.

**Table 11:**  
Simulation: Bci and CNB Income Statement (P&L) – September 30<sup>th</sup> 2017

| Ch\$ Million                                        | BCI+Subsidiaries+<br>Miami Branch | CMF Owner<br>CNB* | Adjustment     | Consolidated     |
|-----------------------------------------------------|-----------------------------------|-------------------|----------------|------------------|
| Interest Income                                     | 964,496                           | 136,955           | 0              | 1,101,451        |
| Interest Expense                                    | -396,274                          | -18,265           | 0              | -414,539         |
| <b>Net Interest Income</b>                          | <b>568,222</b>                    | <b>118,690</b>    | <b>0</b>       | <b>686,912</b>   |
| Fees and income from services                       | 245,570                           | 11,040            | 0              | 256,610          |
| Fees and expense from services                      | -58,078                           | -1,868            | 0              | -59,946          |
| <b>Net fee income</b>                               | <b>187,492</b>                    | <b>9,172</b>      | <b>0</b>       | <b>196,664</b>   |
| Trading and investment income, net                  | 54,080                            | 766               | 0              | 54,846           |
| Foreign exchange gain (loss), net                   | 49,687                            | 0                 | 0              | 49,687           |
| Other operating income                              | 16,987                            | 9,321             | 0              | 26,308           |
| <b>Operating Income</b>                             | <b>876,468</b>                    | <b>137,949</b>    | <b>0</b>       | <b>1,014,417</b> |
| Provision for loan losses                           | -149,120                          | -9,376            | 0              | -158,496         |
| <b>Operating Income, net of provisions</b>          | <b>727,348</b>                    | <b>128,573</b>    | <b>0</b>       | <b>855,921</b>   |
| Personnel salaries and expenses                     | -249,708                          | -42,715           | 0              | -292,423         |
| Administrative expenses                             | -158,736                          | -17,454           | 0              | -176,190         |
| Depreciation and amortization                       | -42,986                           | -1,646            | 0              | -44,632          |
| Impairment                                          | -1,213                            | 0                 | 0              | -1,213           |
| Other operating expenses                            | -20,249                           | -1,205            | 0              | -21,454          |
| <b>Operating expenses</b>                           | <b>-472,892</b>                   | <b>-63,020</b>    | <b>0</b>       | <b>-535,912</b>  |
| <b>Net operating income</b>                         | <b>254,456</b>                    | <b>65,553</b>     | <b>0</b>       | <b>320,009</b>   |
| Gain attributable to investments in other companies | 150,864                           | 2,019             | -42,132        | 110,751          |
| <b>Income before tax</b>                            | <b>405,320</b>                    | <b>67,572</b>     | <b>-42,132</b> | <b>430,760</b>   |
| Income tax                                          | -90,522                           | -25,440           | 0              | -115,962         |
| <b>Net income from continuing operations</b>        | <b>314,798</b>                    | <b>42,132</b>     | <b>-42,132</b> | <b>314,798</b>   |
| Net income discontinued operations                  | 0                                 | 0                 | 0              | 0                |
| <b>Net Income</b>                                   | <b>314,798</b>                    | <b>42,132</b>     | <b>-42,132</b> | <b>314,798</b>   |

**Table 12:**  
Simulation: Bci and CNB Balance Sheet – September 30<sup>th</sup> 2017

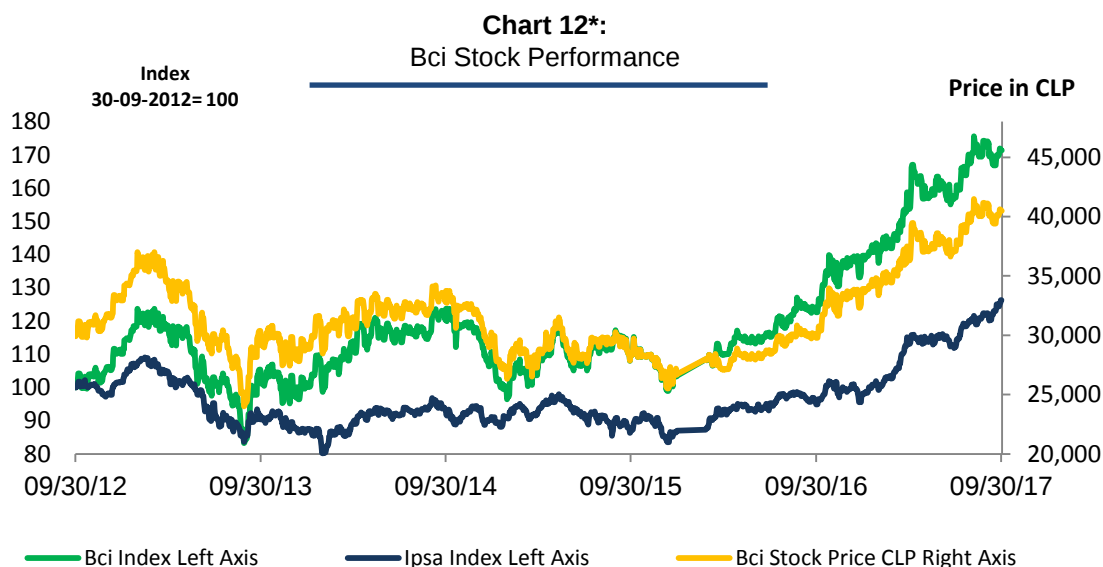
| Ch\$ Million                                      | BCI+Subsidiaries+<br>Miami Branch | CMF Owner<br>CNB | Adjustment      | Consolidated      |
|---------------------------------------------------|-----------------------------------|------------------|-----------------|-------------------|
| <b>ASSETS</b>                                     |                                   |                  |                 |                   |
| Cash and deposits in banks                        | 960,161                           | 482,571          | 0               | 1,442,732         |
| Items in course of collection                     | 303,438                           | 0                | 0               | 303,438           |
| Trading portfolio financial assets                | 2,171,638                         | 14,082           | 0               | 2,185,720         |
| Investments under agreements to resell            | 188,874                           | 0                | 0               | 188,874           |
| Derivative financial agreements                   | 1,337,082                         | 6,860            | 0               | 1,343,942         |
| Loans and receivables from banks, net             | 200,680                           | 0                | 0               | 200,680           |
| Loans and receivables from customers, net         | 19,236,009                        | 4,126,337        | 0               | 23,362,346        |
| Financial investments availables for sale         | 850,857                           | 1,313,939        | 0               | 2,164,796         |
| Financial investments held to maturity            | 0                                 | 831              | 0               | 831               |
| Investments in other companies                    | 818,528                           | 0                | -611,625        | 206,903           |
| Intangible assets                                 | 163,772                           | 2,428            | 0               | 166,200           |
| Property, plant and equipment, net                | 227,786                           | 41,548           | 0               | 269,334           |
| Current income tax                                | 0                                 | 0                | 0               | 0                 |
| Deferred income taxes                             | 114,848                           | 71,199           | 0               | 186,047           |
| Other assets                                      | 572,109                           | 166,686          | 0               | 738,795           |
| <b>TOTAL ASSETS</b>                               | <b>27,145,782</b>                 | <b>6,226,481</b> | <b>-611,625</b> | <b>32,760,638</b> |
| <b>LIABILITIES</b>                                |                                   |                  |                 |                   |
| Current accounts and demand deposits              | 5,233,501                         | 3,767,883        | 0               | 9,001,384         |
| Items in course of collection                     | 166,963                           | 0                | 0               | 166,963           |
| Obligations under agreements to repurchase        | 395,910                           | 148,975          | 0               | 544,885           |
| Time deposits and savings accounts                | 9,930,470                         | 921,400          | 0               | 10,851,870        |
| Derivative financial agreements                   | 1,425,326                         | 5,540            | 0               | 1,430,866         |
| Borrowings from financial institutions            | 1,650,383                         | 0                | 0               | 1,650,383         |
| Debt issued                                       | 4,627,357                         | 0                | 0               | 4,627,357         |
| Other financial obligations                       | 60,607                            | 734,885          | 0               | 795,492           |
| Current income tax                                | 436                               | 739              | 0               | 1,175             |
| Deferred income taxes                             | 97,832                            | 0                | 0               | 97,832            |
| Provisions                                        | 221,074                           | 26,436           | 0               | 247,510           |
| Other liabilities                                 | 624,432                           | 8,523            | 0               | 632,955           |
| <b>TOTAL LIABILITIES</b>                          | <b>24,434,291</b>                 | <b>5,614,381</b> | <b>0</b>        | <b>30,048,672</b> |
| <b>SHAREHOLDER'S EQUITY</b>                       |                                   |                  |                 |                   |
| Capital                                           | 2,493,420                         | 592,602          | -592,602        | 2,493,420         |
| Reserves                                          | 109                               | -16,962          | 16,962          | 109               |
| Accumulated other comprehensive income            | -2,363                            | -6,111           | 6,111           | -2,363            |
| Retained earnings:                                | 0                                 | 0                | 0               | 0                 |
| Retained earnings from previous periods           | 0                                 | 0                | 0               | 0                 |
| Net income for the year                           | 314,762                           | 42,096           | -42,096         | 314,762           |
| Less: Accrual for minimum dividends               | -94,439                           | 0                | 0               | -94,439           |
| <b>TOTAL EQUITY OF EQUITY HOLDERS OF THE BANK</b> | <b>2,711,489</b>                  | <b>611,625</b>   | <b>-611,625</b> | <b>2,711,489</b>  |
| Non-controlling interest                          | 2                                 | 475              | 0               | 477               |
| <b>TOTAL SHAREHOLDERS' EQUITY</b>                 | <b>2,711,491</b>                  | <b>612,100</b>   | <b>-611,625</b> | <b>2,711,966</b>  |
| <b>TOTAL LIABILITIES AND SHAREHOLDER'S EQUITY</b> | <b>27,145,782</b>                 | <b>6,226,481</b> | <b>-611,625</b> | <b>32,760,638</b> |

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**Table 13:**  
Provisions – Bci and CNB – September 30<sup>th</sup> 2017

| Ch\$ Million                    | BCI+Subsidiaries+<br>Miami Branch | CMF Owner<br>CNB | Consolidated      |
|---------------------------------|-----------------------------------|------------------|-------------------|
| <b>Total Loans</b>              |                                   |                  |                   |
| Consumer                        | 2,689,589                         | 125,424          | 2,815,013         |
| Mortgage                        | 5,011,566                         | 570,761          | 5,582,327         |
| Commercial                      | 11,911,457                        | 3,454,365        | 15,365,822        |
| <b>Total</b>                    | <b>19,612,612</b>                 | <b>4,150,550</b> | <b>23,763,162</b> |
| <b>Provisions</b>               |                                   |                  |                   |
| Consumer                        | -126,662                          | -1,665           | -128,327          |
| Mortgage                        | -25,958                           | -4,663           | -30,621           |
| Commercial                      | -223,983                          | -17,885          | -241,868          |
| <b>Total</b>                    | <b>-376,603</b>                   | <b>-24,213</b>   | <b>-400,816</b>   |
| <b>Write-Offs</b>               |                                   |                  |                   |
| Consumer                        | 98,093                            | 12               | 98,105            |
| Mortgage                        | 5,392                             | 0                | 5,392             |
| Commercial                      | 48,614                            | 1,412            | 50,026            |
| <b>Total</b>                    | <b>152,099</b>                    | <b>1,424</b>     | <b>153,523</b>    |
| <b>Recoveries</b>               |                                   |                  |                   |
| Consumer                        | 17,838                            | 26               | 17,864            |
| Mortgage                        | 2,218                             | 0                | 2,218             |
| Commercial                      | 15,932                            | 13               | 15,945            |
| <b>Total</b>                    | <b>35,988</b>                     | <b>39</b>        | <b>36,027</b>     |
| <b>Impaired Portfolio Chile</b> |                                   |                  |                   |
| Consumer                        | 276,508                           | 277              | 276,785           |
| Mortgage                        | 162,935                           | 9,822            | 172,757           |
| Commercial                      | 770,006                           | 8,537            | 778,543           |
| <b>Total</b>                    | <b>1,209,449</b>                  | <b>18,636</b>    | <b>1,228,085</b>  |

## Bci Stock Performance



Bci's stock performance in five years, including dividends, has been an accrued return of 71.42%, outperforming the 26.27% return of the selective share price index (IPSA).

Bci's stock valuation in the quarter was 39.76% YoY against the 33.04% of the IPSA in the same period.

**Table 14:**  
Stock Performance

|                               | 3Q16         | 2Q17         | 3Q17         |
|-------------------------------|--------------|--------------|--------------|
| Closing Price                 | 29,770       | 37,098       | 40,479       |
| Minimum Price**               | 28,427       | 36,306       | 37,098       |
| Maximum Price                 | 30,840       | 39,446       | 41,478       |
| Profitability 12m Bci**       | 12.1%        | 35.5%        | 39.8%        |
| Profitability 12m IPSA**      | 9.0%         | 18.8%        | 33.0%        |
| P/B (times)                   | 1.5          | 1.7          | 1.9          |
| Market Capitalization (MCh\$) | \$ 3,618,374 | \$ 4,583,985 | \$ 5,002,000 |
| Equity (MCh\$)                | \$ 2,468,967 | \$ 2,658,351 | \$ 2,711,966 |

